Oracle® Fusion Middleware

Enterprise Deployment Guide for Oracle Enterprise Content Management Suite

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Preface

This preface describes the audience, contents and conventions used in the *Oracle Fusion Middleware Enterprise Deployment Guide for Enterprise Content Management Suite*.

Audience

This guide is intended for system administrators who are responsible for installing and configuring Oracle Fusion Middleware enterprise deployments.

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Related Documents

For more information, see the following documents:

- Oracle Fusion Middleware Quick Installation Guide for Oracle Enterprise Content Management Suite
- Oracle Fusion Middleware Installation Guide for Oracle Enterprise Content Management Suite
- Oracle Fusion Middleware Administrator's Guide

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1

Enterprise Deployment Overview

This section covers these topics:

- Section 1.1, "What Is an Enterprise Deployment?"
- Section 1.2, "About Oracle Enterprise Content Management Suite"
- Section 1.3, "Benefits of Oracle Recommendations"
- Section 1.4, "Terminology"
- Section 1.5, "Abbreviations"
- Section 1.6, "Hardware Requirements"
- Section 1.7, "Enterprise Deployment Reference Topology"
- Section 1.8, "What to Install"
- Section 1.9, "Installation Procedure"

1.1 What Is an Enterprise Deployment?

An enterprise deployment is an Oracle best practices blueprint based on proven Oracle high-availability and security technologies and recommendations for Oracle Fusion Middleware. The best practices described in these blueprints span all Oracle products across the entire technology stack: Oracle Database, Oracle Fusion Middleware, Oracle Applications, Oracle Collaboration Suite, and Fusion Middleware Control.

An Oracle Fusion Middleware enterprise deployment:

- considers various business service level agreements (SLA) to make high-availability best practices as widely applicable as possible
- leverages database grid servers and storage grid with low-cost storage to provide highly resilient, lower cost infrastructure
- uses results from extensive performance impact studies for different configurations to ensure that the high-availability architecture is optimally configured to perform and scale to business needs
- enables control over the length of time to recover from an outage and the amount of acceptable data loss from a natural disaster
- uses Oracle best practices and recommended architecture, which are independent of hardware and operating systems.

For more information on high availability practices, go to http://
www.oracle.com/technology/deploy/availability/htdocs/maa.htm.

Note: This document focuses on enterprise deployments in Linux environments, but enterprise deployments can also be implemented in UNIX and Windows environments.

1.2 About Oracle Enterprise Content Management Suite

Oracle Enterprise Content Management Suite (Oracle ECM), an Oracle Fusion Middleware component, is an integrated suite of products designed for managing content. It is the industry's most unified enterprise content management platform that enables you to leverage industry-leading document management, Web content management, digital asset management, and records management functionality to build your business applications. Building a strategic enterprise content management infrastructure for content and applications helps you to reduce costs, easily share content across the enterprise, minimize risk, automate expensive, time-intensive and manual processes, and consolidate multiple Web sites onto a single platform.

Oracle Enterprise Content Management Suite offers the following benefits:

- Superior usability: Built-in support for end-users, workgroups, content experts, process owners, administrators and webmaster
- Optimized management: Unified architecture for securely managing documents, files, web content and digital assets
- Hot-pluggable: Out-of-the-box support for Oracle and third-party repositories, security systems, and enterprise applications

Oracle Enterprise Content Management Suite comprises a number of different components including:

- Oracle Universal Content Management
- Oracle Information Rights Management
- Oracle Imaging and Processing Management

Oracle Universal Content Management

Oracle Universal Content Management (Oracle UCM) is the industry's most unified enterprise content management platform that enables you to leverage market-leading document management, Web content management, digital asset management, and records retention functionality to build and complement your business applications. Building a strategic enterprise content management infrastructure for content and applications helps you to reduce costs, easily share content across the enterprise, minimize risk, automate expensive, time-intensive and manual processes, and consolidate multiple Web sites onto a single platform for centralized management. Through user-friendly interfaces, roles-based authentication and security models, Oracle Universal Content Management empowers users throughout the enterprise to view, collaborate on or retire content, ensuring that all accessible distributed or published information is secure, accurate and up-to-date.

Oracle Information Rights Management

Oracle Information Rights Management (Oracle IRM) is an information security technology that secures and tracks sensitive digital information everywhere it is stored and used. Conventional information management products only manage documents, e-mails, and Web pages while they remain stored within server-side repositories. Oracle Information Rights Management uses encryption to extend the management of information beyond the repository to every copy of an organization's most sensitive information, everywhere it is stored and used: on end-user desktops, laptops and mobile wireless devices, in other repositories, inside and outside the firewall.

Oracle Imaging and Processing Management

Oracle Imaging and Process Management (Oracle I/PM) provides organizations with a scalable solution focused on process-oriented imaging applications and image-enabling enterprise applications. It enables image capture, annotation and markup of images, automates routing and approvals, and supports high-volume applications for billions of items. With Oracle Imaging and Process Management, organizations can quickly integrate their content and processes directly with Oracle and other third-party enterprise applications.

1.3 Benefits of Oracle Recommendations

The Oracle Fusion Middleware configurations discussed in this guide are designed to ensure security of all invocations, maximize hardware resources, and provide a reliable, standards-compliant system for enterprise computing with a variety of applications.

- Section 1.3.1, "Built-In Security"
- Section 1.3.2, "High Availability"

The security and high-availability benefits of the Oracle Fusion Middleware configurations are realized through isolation in firewall zones and replication of software components.

1.3.1 Built-In Security

The enterprise deployment architectures are secure because every functional group of software components is isolated in its own DMZ, and all traffic is restricted by protocol and port. The following characteristics ensure security at all needed levels, as well as a high level of standards compliance:

 Configure external load balancers to redirect all external communication received on port 80 to port 443.

Note: The Oracle Technology Network (http:// www.oracle.com/technology/index.html) provides a list of validated load balancers and their configuration at http:// www.oracle.com/technology/products/ias/hi_av/Tested_ LBR_FW_SSLAccel.html.

- Communication from external clients does not go beyond the Load Balancing Router (LBR) level.
- No direct communication from the Load Balancing Router to the data tier is allowed.
- Components are separated in different protection zones: the web tier, application tier, and the data tier.
- Direct communication between two firewalls at any one time is prohibited.
- If a communication begins in one firewall zone, it must end in the next firewall zone.
- Oracle Internet Directory (OID) is isolated in the data tier.

- Oracle Identity Management (IDM) components are in a separate subnet.
- All communication between components across protection zones is restricted by port and protocol, according to firewall rules.

1.3.2 High Availability

The enterprise deployment architectures are highly available, because each component or functional group of software components is replicated on a different computer, and configured for component-level high availability.

1.4 Terminology

The following terminology is used in this enterprise deployment guide:

- Oracle home: An Oracle home contains installed files necessary to host a specific product. For example, the SOA Oracle home contains a directory that contains binary and library files for Oracle SOA Suite. An Oracle home resides within the directory structure of the Middleware home. Each Oracle home can be associated with multiple Oracle instances or Oracle WebLogic Server domains.
- WebLogic Server home: A WebLogic Server home contains installed files necessary to host a WebLogic Server. The WebLogic Server home directory is a peer of Oracle home directories and resides within the directory structure of the Middleware home.
- Middleware home: A Middleware home consists of the Oracle WebLogic Server home, and, optionally, one or more Oracle homes. A Middleware home can reside on a local file system or on a remote shared disk that is accessible through NFS.
- Oracle instance: An Oracle instance contains one or more active middleware system components, for example Oracle Web Cache, Oracle HTTP Server, or Oracle Internet Directory. You determine which components are part of an instance, either at install time or by creating and configuring an instance at a later time. An Oracle instance contains files that can be updated, such as configuration files, log files, temporary files.
- **failover**: When a member of a high availability system fails unexpectedly (unplanned downtime), in order to continue offering services to its consumers, the system undergoes a failover operation. If the system is an active-passive system, the passive member is activated during the failover operation and consumers are directed to it instead of the failed member. The failover process can be performed manually, or it can be automated by setting up hardware cluster services to detect failures and move cluster resources from the failed node to the standby node. If the system is an active-active system, the failover is performed by the load balancer entity serving requests to the active members. If an active member fails, the load balancer detects the failure and automatically redirects requests for the failed member to the surviving active members. See *Oracle Fusion Middleware High Availability Guide* for information on active-active and active-passive systems.
- failback: After a system undergoes a successful failover operation, the original failed member can be repaired over time and be re-introduced into the system as a standby member. If desired, a failback process can be initiated to activate this member and deactivate the other. This process reverts the system back to its pre-failure configuration.
- hardware cluster: A hardware cluster is a collection of computers that provides a single view of network services (for example: an IP address) or application services (for example: databases, Web servers) to clients of these services. Each

node in a hardware cluster is a standalone server that runs its own processes. These processes can communicate with one another to form what looks like a single system that cooperatively provides applications, system resources, and data to users.

A hardware cluster achieves high availability and scalability through the use of specialized hardware (cluster interconnect, shared storage) and software (health monitors, resource monitors). (The cluster interconnect is a private link used by the hardware cluster for heartbeat information to detect node death.) Due to the need for specialized hardware and software, hardware clusters are commonly provided by hardware vendors such as Sun, HP, IBM, and Dell. While the number of nodes that can be configured in a hardware cluster is vendor dependent, for the purpose of Oracle Fusion Middleware high availability, only two nodes are required. Hence, this document assumes a two-node hardware cluster for high availability solutions employing a hardware cluster.

- cluster agent: The software that runs on a node member of a hardware cluster that coordinates availability and performance operations with other nodes.
 Clusterware provides resource grouping, monitoring, and the ability to move services. A cluster agent can automate the service failover.
- clusterware: Software that manages the operations of the members of a cluster as a system. It allows one to define a set of resources and services to monitor via a heartbeat mechanism between cluster members and to move these resources and services to a different member in the cluster as efficiently and transparently as possible.
- shared storage: Shared storage is the storage subsystem that is accessible by all the machines in the EDG domain. Among other things, the following is located on the shared disk:
 - Middleware Home software
 - AdminServer Domain Home
 - JMS
 - Tlogs (where applicable)

Managed server homes can also be optionally located in the shared disk. The shared storage can be a Network Attached Storage (NAS), a Storage Area Network (SAN) or any other storage system that multiple nodes can access simultaneously and can read/write.

- primary node: The node that is actively running an Oracle Fusion Middleware instance at any given time and has been configured to have a backup/secondary node. If the primary node fails, Oracle Fusion Middleware instance is failed over to the secondary node. This failover can be manual or automated using the Clusterware for Administration Server. For a server migration based scenario, WebLogic Whole Server Migration is used for automated failover.
- **secondary node**: The node that is the backup node for an Oracle Fusion Middleware instance. This is where the active instance fails over when the primary node is no longer available. See the definition for primary node in this section.
- network host name: Network host name is a name assigned to an IP address either through the /etc/hosts file or through DNS resolution. This name is visible in the network that the machine to which it refers to is connected. Often, the network host name and physical host name are identical. However, each machine has only one physical host name but may have multiple network host

names. Thus, a machine's network host name may not always be its physical host name.

 physical host name: This guide differentiates between the terms physical host name and network host name. This guide uses physical host name to refer to the "internal name" of the current machine. On UNIX, this is the name returned by the hostname command.

Physical host name is used by Oracle Fusion Middleware to reference the local host. During installation, the installer automatically retrieves the physical host name from the current machine and stores it in the Oracle Fusion Middleware configuration metadata on disk.

- physical IP: Physical IP refers to the IP address of a machine on the network. In
 most cases, it is normally associated with the physical host name of the machine
 (see the definition of the physical host name). In contrast to a virtual IP, it is always
 associated with the same machine when on a network.
- **switchover**: During normal operation, active members of a system may require maintenance or upgrading. A switchover process can be initiated to allow a substitute member to take over the workload performed by the member that requires maintenance or upgrading, which undergoes planned downtime. The switchover operation ensures continued service to consumers of the system.
- switchback: When a switchover operation is performed, a member of the system is deactivated for maintenance or upgrading. When the maintenance or upgrading is completed, the system can undergo a switchback operation to activate the upgraded member and bring the system back to the pre-switchover configuration.
- virtual host name: Virtual host name is a network addressable host name that maps to one or more physical machines via a load balancer or a hardware cluster. For load balancers, the name "virtual server name" is used interchangeably with virtual host name in this book. A load balancer can hold a virtual host name on behalf of a set of servers, and clients communicate indirectly with the machines using the virtual host name. A virtual host name in a hardware cluster is a network host name assigned to a cluster virtual IP. Because the cluster virtual IP is not permanently attached to any particular node of a cluster, the virtual host name is not permanently attached to any particular node either.

Note: Whenever the term "virtual host name" is used in this document, it is assumed to be associated with a virtual IP address. In cases where just the IP address is needed or used, it will be explicitly stated.

• virtual IP: Also, cluster virtual IP and load balancer virtual IP. Generally, a virtual IP can be assigned to a hardware cluster or load balancer. To present a single system view of a cluster to network clients, a virtual IP serves as an entry point IP address to the group of servers which are members of the cluster. A virtual IP can be assigned to a server load balancer or a hardware cluster.

A hardware cluster uses a cluster virtual IP to present to the outside world the entry point into the cluster (it can also be set up on a standalone machine). The hardware cluster's software manages the movement of this IP address between the two physical nodes of the cluster while clients connect to this IP address without the need to know which physical node this IP address is currently active on. In a typical two-node hardware cluster configuration, each machine has its own physical IP address and physical host name, while there could be several cluster IP addresses. These cluster IP addresses float or migrate between the two nodes. The node with current ownership of a cluster IP address is active for that address.

A load balancer also uses a virtual IP as the entry point to a set of servers. These servers tend to be active at the same time. This virtual IP address is not assigned to any individual server but to the load balancer which acts as a proxy between servers and their clients.

1.5 Abbreviations

The following abbreviations are used in this enterprise deployment guide:

- ASM = Automatic Storage Management
- BPEL = Business Process Execution Language
- CSF = Credential Store Framework
- DB = Database
- DN = Distinguished Name
- DNS = Domain Name Service
- ECM = Enterprise Content Management
- EM = Enterprise Manager
- FMW = Fusion Middleware
- FTP = File Transfer Protocol
- HA = High Availability
- IDM = Identity Management
- IP = Internet Protocol
- I/PM = Imaging and Processing Management
- IRM = Information Rights Management
- JOC = Java Object Cache
- JRF = Java Required Files
- JMS = Java Message Service
- LBR = Load Balancing Router
- LDAP = Lightweight Directory Access Protocol
- NAS = Network Attached Storage
- NAT = Network Address Translation
- NFS = Network File System
- OAM = Oracle Access Manager
- OAP = Oracle Access Protocol
- OCS = Oracle Content Server
- OHS = Oracle HTTP Server
- OID = Oracle Internet Directory
- OIP = Oracle Internet Protocol

- OPSS = Oracle Platform Security Services
- OVD = Oracle Virtual Directory
- RAC = Real Application Clusters
- RCA = Repository Create Assistant
- RCU = Repository Creation Utility
- SAN = Storage Area Network
- SLA = Service Level Agreement
- SOA = Service-Oriented Architecture
- UCM = Universal Content Management
- UMS = Unified Messaging System
- URM = Universal Records Management
- VIP = Virtual Internet Protocol
- WC = WebCenter
- WLS = WebLogic Server
- WLST = WebLogic Scripting Tool
- WSM = Web Services Manager

1.6 Hardware Requirements

Typical hardware requirements for the enterprise deployment on Linux operating systems are listed in Table 1–1. For detailed requirements or for requirements for other platforms, see the Oracle Fusion Middleware installation documentation for that platform.

Server	Processor	Disk	Memory	TMP Directory	Swap
Database	4 or more X Pentium,	nXm	6-8 GB	Default	Default
	1.5 GHz or greater	<pre>n = number of disks, at least 4 (striped as one disk) m = size of the disk (minimum of 30 GB)</pre>			
WEBHOSTn	4 or more X Pentium, 1.5 GHz or greater	10 GB	4 GB	Default	Default
SOAHOSTn	4 or more X Pentium, 1.5 GHz or greater	10 GB ¹	4 GB	Default	Default
ECMHOSTn	4 or more X Pentium, 1.5 GHz or greater	10 GB ²	6 GB	Default	Default

Table 1–1 Typical Hardware Requirements

¹ For a shared storage MW_HOME configuration, two installations suffice by making a total of 20 GB independently of the number of slots.

² ECM can reuse MW_HOME binaries from the SOA installation in shared storage.

Note: You must perform the appropriate capacity planning to determine the number of nodes, CPU, and memory requirements for each node depending on the specific system's load as well as the throughput and response requirements. These will vary for each application or custom SOA system being used.

1.7 Enterprise Deployment Reference Topology

The instructions and diagrams in this guide describe a reference topology, to which variations may be applied.

This guide provides configuration instructions for a reference enterprise topology that uses service-oriented architecture (SOA) and Oracle Enterprise Content Management Suite (Oracle ECM) with Oracle Access Manager (OAM), as shown in Figure 1–1.

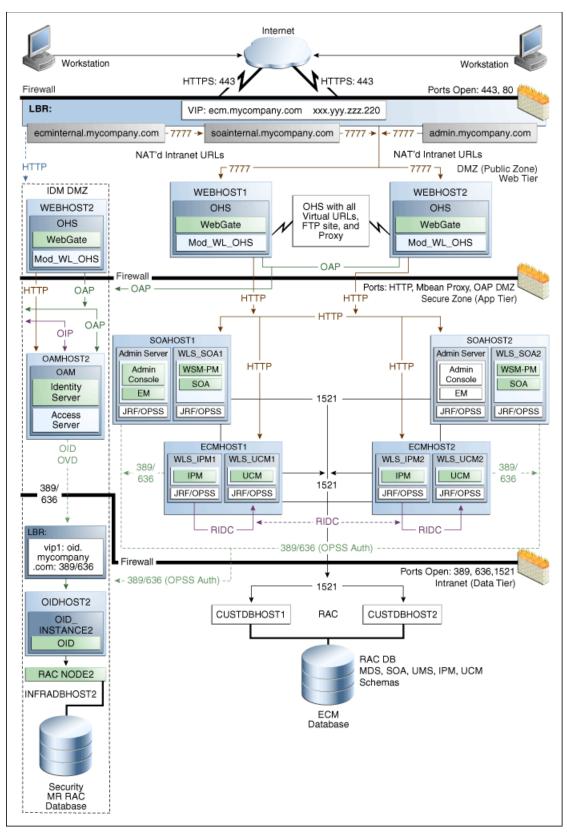


Figure 1–1 Reference Topology for Oracle ECM Enterprise Deployment

This section covers these topics:

- Section 1.7.1, "Oracle Identity Management"
- Section 1.7.2, "Web Tier"
- Section 1.7.3, "Application Tier"
- Section 1.7.4, "Data Tier"
- Section 1.7.5, "Unicast Requirement"

1.7.1 Oracle Identity Management

Integration with the Oracle Identity Management (IDM) system is an important aspect of the enterprise deployment architecture. This integration provides features such as single sign-on, integration with OPSS, centralized identity and credential store, authentication for the WebLogic domain, and so on. The Oracle IDM enterprise deployment is separate from the Oracle ECM enterprise deployment and exists in a separate domain by itself. See *Oracle Fusion Middleware Enterprise Deployment Guide for Oracle Identity Management* for more information on identity management in an enterprise deployment context.

The primary interface to the Oracle IDM enterprise deployment is the LDAP traffic to the LDAP servers, the OAP (Oracle Access Protocol) to the OAM Access Servers, and the HTTP redirection of authentication requests.

1.7.2 Web Tier

Nodes in the web tier are located in the DMZ public zone. In this tier, two nodes WEBHOST1 and WEBHOST2 run Oracle HTTP Server configured with WebGate and mod_wl_ohs.

Through mod_wl_ohs, which allows requests to be proxied from Oracle HTTP Server to WebLogic Server, Oracle HTTP Server forwards the requests to WebLogic Server running in the application tier.

WebGate (which is an Oracle Access Manager component) in Oracle HTTP Server uses Oracle Access Protocol (OAP) to communicate with Oracle Access Manager running on OAMHOST2, in the Identity Management DMZ. WebGate and Oracle Access Manager are used to perform operations such as user authentication.

The web tier also includes a load balancer router to handle external requests. External requests are sent to the virtual host names configured on the load balancer. The load balancer then forwards the requests to Oracle HTTP Server.

The WebGate module in Oracle HTTP Server uses Oracle Access Protocol (OAP) to communicate with Oracle Access Manager to perform operations such as querying user groups.

On the firewall protecting the web tier, only the HTTP ports are open: 443 for HTTPS and 80 for HTTP.

Load Balancer Requirements

This enterprise topology uses an external load balancer. This external load balancer should have the following features:

 Ability to load-balance traffic to a pool of real servers through a virtual host name: Clients access services using the virtual host name (instead of using actual host names). The load balancer can then load-balance requests to the servers in the pool.

- Port translation configuration should be possible so that incoming requests on the virtual host name and port are directed to a different port on the back-end servers.
- Monitoring of ports on the servers in the pool to determine availability of a service.
- Virtual servers and port configuration: Ability to configure virtual server names and ports on your external load balancer, and the virtual server names and ports must meet the following requirements:
 - The load balancer should allow configuration of multiple virtual servers. For each virtual server, the load balancer should allow configuration of traffic management on more than one port. For example, for Oracle HTTP Server in the web tier, the load balancer needs to be configured with a virtual server and ports for HTTP and HTTPS traffic.
 - The virtual server names must be associated with IP addresses and be part of your DNS. Clients must be able to access the external load balancer through the virtual server names.
- Ability to detect node failures and immediately stop routing traffic to the failed node.
- Fault-tolerant mode: It is highly recommended that you configure the load balancer to be in fault-tolerant mode.
- It is highly recommended that you configure the load balancer virtual server to return immediately to the calling client when the back-end services to which it forwards traffic are unavailable. This is preferred over the client disconnecting on its own after a timeout based on the TCP/IP settings on the client machine.
- Sticky routing capability: Ability to maintain sticky connections to components. Examples of this include cookie-based persistence, IP-based persistence, and so on.
- The load balancer should be able to terminate SSL requests at the load balancer and forward traffic to the back-end real servers using the equivalent non-SSL protocol (for example, HTTPS to HTTP). Typically, this feature is called SSL acceleration and it is required for this EDG.

1.7.3 Application Tier

Nodes in the application tier are located in the DMZ secure zone.

In this tier, two nodes (SOAHOST1 and SOAHOST2) run Oracle WebLogic Server configured with managed servers for running SOA components such as BPEL Process Manager. The managed servers are configured in an active-active manner.

ECMHOST1 and ECMHOST2 run the Oracle Universal Content Management (UCM) servers and Oracle Imaging and Processing Management (I/PM) servers.

SOAHOST1 and SOAHOST2 also run the Oracle WebLogic Server Administration Console and Oracle Enterprise Manager Fusion Middleware Control, but in an active-passive configuration. You can fail over the Administration Server manually (see Section 5.12, "Manually Failing Over the Administration Server to SOAHOST2"). Alternatively, you can configure the Oracle WebLogic Server Administration Console with CFC/CRS to fail over automatically on a separate hardware cluster (not shown in this architecture).

Oracle Web Services Manager (Oracle WSM) provides a policy framework to manage and secure Web services in the EDG topology. WSM Policy Manager also runs in active-active configuration in the same servers as Oracle FMW SOA Suite. On the firewall protecting the application tier, the HTTP ports, OAP port, and proxy port are open. The OAP port is for the WebGate module running in Oracle HTTP Server in the web tier to communicate with Oracle Access Manager. Applications requiring external HTTP access use Oracle HTTP Server as the proxy. (The proxy on the Oracle HTTP Server must be enabled to allow this access.)

1.7.4 Data Tier

Nodes in the data tier are located in the most secured network zone (the intranet).

In this tier, an Oracle RAC database runs on the nodes CUSTDBHOST1 and CUSTDBHOST2. The database contains the schemas needed by the SOA and ECM components. The ECM and SOA components running in the application tier access this database.

On the firewall protecting the data tier, the database listener port (typically, 1521) is required to be open. The LDAP ports (typically, 389 and 636) are also required to be open for the traffic accessing the LDAP storage in the IDM EDG.

1.7.5 Unicast Requirement

Oracle recommends that the nodes in the Oracle ECM enterprise deployment topology communicate using unicast. Unlike multicast communication, unicast does not require cross-network configuration and it reduces potential network errors that can occur from multicast address conflicts as well.

The following considerations apply when using unicast to handle cluster communications:

- All members of a WebLogic cluster must use the same message type. Mixing between multicast and unicast messaging is not allowed.
- Individual cluster members cannot override the cluster messaging type.
- The entire cluster must be shut down and restarted to change the message modes (from unicast to multicast or from multicast to unicast).
- JMS topics configured for multicasting can access WebLogic clusters configured for unicast because a JMS topic publishes messages on its own multicast address that is independent of the cluster address. However, the following considerations apply:
 - The router hardware configurations that allow unicast clusters may not allow JMS multicast subscribers to work.
 - JMS multicast subscribers need to be in a network hardware configuration that allows multicast accessibility. (That is, JMS subscribers must be in a multicast-enabled network to access multicast topics.)

1.8 What to Install

Table 1–2 identifies the source for installation of each software component. For more information, see Oracle Fusion Middleware Installation Guide for Oracle SOA Suite and Oracle Fusion Middleware Installation Guide for Oracle Enterprise Content Management Suite.

Component	Distribution Medium
Oracle Database 10g or 11g	Oracle Database 10g CD (10.2.0.4 or later SE or EE version of the database) using the AL32UTF8 character set.
	Oracle Database Server 11g CD (11.1.0.7 or later SE or EE version of the database), using the AL32UTF8 character set.
Repository Creation Utility (RCU)	Oracle Fusion Middleware Repository Creation Utility 11g (11.1.1.1) DVD
Oracle WebLogic Server (WLS)	Oracle WebLogic Server (10.3.3) DVD
Oracle HTTP Server (OHS)	Oracle Fusion Middleware WebTier and Utilities 11g (11.1.1.1) DVD
Oracle SOA Suite	Oracle SOA Suite 11g (11.1.1.3) DVD
Oracle Enterprise Content Management Suite	Oracle ECM 11g (11.1.1.3) DVD
Oracle Access Manager (OAM) Webgate	Oracle Access Manager 10g Webgates (10.1.4.3) DVD ; OAM OHS 11g webgates per platform
Oracle Virtual Directory (OVD)	Oracle Identity Management 11g (11.1.1.1) DVD

Table 1–2 Components and Installation Sources

1.9 Installation Procedure

Note: This document focuses on enterprise deployments in Linux environments, but enterprise deployments can also be implemented in UNIX and Windows environments.

The Oracle Fusion Middleware Configuration Wizard enables you to extend the Oracle WebLogic Server domain by adding only the needed components. Rather than using the Configuration Wizard to create SOA components and the Oracle Enterprise Content Management Suite components along with the domain that includes the Administration Server, Enterprise Manager, and WSM-PM in a single pass, you can instead create the domain and its Administration Server in one pass of the Configuration Wizard and then extend the domain by adding Oracle Enterprise Manager, SOA, WSM-PM, Oracle Universal Content Management (UCM), and Oracle Imaging and Process Management (I/PM) components in subsequent passes. Using this incremental approach, you can verify the installation of the servers and perform specific validations after each pass of the Configuration Wizard. In general, Oracle recommends the following approach:

- 1. Run a first pass of the Configuration Wizard to install the Administration Server (described in Chapter 5, "Creating a Domain with Administration Server").
- 2. Run a second pass of the Configuration Wizard to install the Oracle Enterprise Manager, SOA, and WSM-PM components (described in Section 6, "Extending the Domain with SOA Components").
- **3.** Run a third pass of the Configuration Wizard to install the Oracle UCM components (described in Chapter 7, "Extending the Domain with Oracle UCM").
- **4.** Run a fourth pass of the Configuration Wizard to install the Oracle I/PM components (described in Chapter 8, "Extending the Domain with Oracle I/PM").

Oracle recommends this modular approach in order to facilitate the verification of individual components one by one. This building block approach simplifies the troubleshooting during the setup process and facilitates the configuration in smaller steps.

Some variation from the topology in Section 1.7, "Enterprise Deployment Reference Topology" is possible. For example, if a deployment chooses to install Oracle UCM alone, then only sections applicable to Oracle UCM need to be followed. Also, in this case, it is expected that the Administration Server will exist on ECMHOST1 instead and the instructions on creating the domain should be modified appropriately.

Database and Environment Preconfiguration

This chapter describes database and network environment preconfiguration required by the Oracle ECM enterprise deployment topology, as well as recommendations for shared storage and directory structure. It contains the following sections:

- Section 2.1, "Database"
- Section 2.2, "Network"
- Section 2.3, "Shared Storage and Recommended Directory Structure"
- Section 2.4, "LDAP as Credential and Policy Store"

2.1 Database

You must install the Oracle Fusion Middleware repository before you can configure the Oracle Fusion Middleware components. You install the Oracle Fusion Middleware metadata repository into an existing database using the Repository Creation Utility (RCU), which is available from the RCU DVD or from the location listed in Table 1–2.

For the enterprise topology, an Oracle Real Application Clusters (RAC) database is highly recommended. When you configure the Oracle ECM components, the Oracle Fusion Middleware Configuration Wizard will prompt you to enter the information for connecting to the database that contains the metadata repository.

This section covers these topics:

- Section 2.1.1, "Setting Up the Database"
- Section 2.1.2, "Loading the Oracle Fusion Middleware Metadata Repository in the Oracle RAC Database"
- Section 2.1.3, "Backing Up the Database"

2.1.1 Setting Up the Database

Before loading the metadata repository into your database, check that the database meets the requirements described in these sections:

- Section 2.1.1.1, "Database Host Requirements"
- Section 2.1.1.2, "Supported Database Versions"
- Section 2.1.1.3, "Initialization Parameters"
- Section 2.1.1.4, "Database Services"

2.1.1.1 Database Host Requirements

On the hosts CUSTDBHOST1 and CUSTDBHOST2 in the data tier, note the following requirements:

Oracle Clusterware

For 11g Release 1 (11.1) for Linux, refer to the *Oracle Clusterware Installation Guide for Linux*.

Oracle Real Application Clusters

For 11g Release 1 (11.1) for Linux, refer to the Oracle Real Application Clusters Installation Guide for Linux and UNIX. For 10g Release 2 (10.2) for Linux, refer to Oracle Database Oracle Clusterware and Oracle Real Application Clusters Installation Guide for Linux.

Automatic Storage Management (optional)

ASM gets installed for the node as a whole. It is recommended that you install it in a separate Oracle Home from the Database Oracle Home. This option comes in at runInstaller. In the Select Configuration page, select the Configure Automatic Storage Management option to create a separate ASM home.

2.1.1.2 Supported Database Versions

Oracle Enterprise Content Management Suite requires the presence of a supported database and schemas. To check if your database is certified or to see all certified databases, refer to the "Oracle Fusion Middleware 11g Release 1 (11.1.1.x)" product area on the Oracle Fusion Middleware Supported System Configurations page:

http://www.oracle.com/technology/software/products/ias/files/fusion_ certification.html

To check the release of your database, you can query the PRODUCT_COMPONENT_ VERSION view as follows:

SQL> SELECT VERSION FROM SYS.PRODUCT_COMPONENT_VERSION WHERE
PRODUCT LIKE 'Oracle%';

Note: Oracle ECM requires that the database used to store its metadata (either 10g or 11g) supports the AL32UTF8 character set. Check the database documentation for information on choosing a character set for the database.

2.1.1.3 Initialization Parameters

Ensure that the following initialization parameter is set to the required minimum value. It is checked by Repository Creation Utility.

Table 2–1 Required Initialization Parameters

Configuration	Parameter	Required Value	Parameter Class
SOA	PROCESSES	300 or greater	Static
ECM	PROCESSES	100 or greater	Static
SOA and ECM	PROCESSES	400 or greater	Static

To check the value of the initialization parameter using SQL*Plus, you can use the SHOW PARAMETER command.

As the SYS user, issue the SHOW PARAMETER command as follows:

SQL> SHOW PARAMETER processes

Set the initialization parameter using the following command:

SQL> ALTER SYSTEM SET processes=300 SCOPE=SPFILE;

Restart the database.

Note: The method that you use to change a parameter's value depends on whether the parameter is static or dynamic, and on whether your database uses a parameter file or a server parameter file. See the *Oracle Database Administrator's Guide* for details on parameter files, server parameter files, and how to change parameter values.

2.1.1.4 Database Services

Oracle recommends using the Oracle Enterprise Manager Cluster Managed Services Page to create database services that client applications will use to connect to the database. For complete instructions on creating database services, see the chapter on workload management in the Oracle Database Oracle Clusterware and Oracle Real Application Clusters Administration and Deployment Guide.

You can also use SQL*Plus to configure this using the following instructions:

1. Use the CREATE_SERVICE subprogram to create the ecmedg.mycompany.com database service. Log on to SQL*Plus as the sysdba user and run the following command:

```
SQL> EXECUTE DBMS_SERVICE.CREATE_SERVICE
(SERVICE_NAME => 'ecmedg.mycompany.com',
NETWORK_NAME => 'ecmedg.mycompany.com'
);
```

2. Add the service to the database and assign it to the instances using srvct1:

prompt> srvctl add service -d ecmdb -s ecmedg -r ecmdb1,ecmdb2

3. Start the service using srvct1:

prompt> srvctl start service -d ecmdb -s ecmedg

Note: For more information about the SRVCTL command, see the *Oracle Real Application Clusters Administration and Deployment Guide.*

Oracle recommends that a specific database service be used for a product suite even when they share the same database. It is also recommended that the database service used is different than the default database service. In this case, the database is ecmdb.mycompany.com and the default service is one with the same name. The ECM install is configured to use the service ecmedg.mycompany.com. It is recommended that a service named soaedg.mycompany.com is used for SOA.

2.1.2 Loading the Oracle Fusion Middleware Metadata Repository in the Oracle RAC Database

Perform these steps to load the Oracle Fusion Middleware Repository into a database:

1. Insert the Repository Creation Utility (RCU) DVD, and then start RCU from the bin directory in the RCU home directory:

```
cd RCU_HOME/bin ./rcu
```

- 2. In the Welcome screen (if displayed), click Next.
- **3.** In the Create Repository screen, select **Create** to load component schemas into a database. Click **Next**.
- **4.** In the Database Connection Details screen, enter connect information for your database:
 - Database Type: Select 'Oracle Database'.
 - Host Name: Specify the name of the node on which the database resides. For the Oracle RAC database, specify the VIP name or one of the node names as the host name: CUSTDBHOST1-VIP.
 - **Port**: Specify the listen port number for the database: 1521.
 - Service Name: Specify the service name of the database (ecmedg.mycompany.com).
 - Username: Specify the name of the user with DBA or SYSDBA privileges: SYS.
 - **Password**: Enter the password for the SYS user.
 - **Role**: Select the database user's role from the list: SYSDBA (required by the SYS user).

Click Next.

Repository Creation Utility - S Database Connection Detai		
Welcome Create Repository Database Connection Details	<u>D</u> atabase Type:	Oracle Database 🗸
Select Components	Hos <u>t</u> Name:	CUSTD8HOST1-VIP For RAC database, specify VIP name or one of the Node name as Host name.
Schema Passwords Map Tablespaces	P <u>o</u> rt:	1521
Summary Completion Summary	Service Name:	ecmedg.mycompany.com
Completion Summary	<u>U</u> sername:	SYS User with DBA or SYSDBA privileges. Example:sys
	Password:	•••••
	<u>R</u> ole:	SYSDBA One or more components may require SYSDBA role for the operation to succeed.
	<u>M</u> essages:	¥
Help		<back next=""> Finish Cance</back>

Figure 2–1 Database Connection Details Screen

- **5.** In the Select Components screen, do the following:
 - Select Create a new Prefix, and enter a prefix to use for the database schemas, for example DEV or PROD. You can specify up to six characters as a prefix. Prefixes are used to create logical groupings of multiple repositories in a database. For more information, see *Oracle Fusion Middleware Repository Creation Utility User's Guide*.

Tip: Note the name of the schema because the upcoming steps require this information.

- Select the following components:
 - AS Common Schemas:
 - Metadata Services (automatically selected)
 - SOA and BPM Infrastructure:
 - SOA Infrastructure
 - User Messaging
 - Enterprise Content Management:
 - Oracle Content Server 11g Complete
 - Oracle Imaging and Process Management

Click Next.

ect Components				
	A Prefix groups the components a	associated with one deployment.		
Welcome	Select an existing Prefix	JACK		
Create Repository				
Database Connection Details		DEV		
Select Components		Prefix can contain only alpha	-numeric characters. Prefix	should no
• • • •		start with a number and sho		
Schema Passwords			1	
Map Tablespaces	Component		Schema Owner	
Summary	■BECM_SUITE			
Summary	Oracle Universal		UOA	
Completion Summary		on Rights Management	ORAIRM	
		ierver 11g – Complete	DEV_OCS	
		ierver 11g – Search Only	OCSSEARCH	
	Oracle Deploym		ODSERVER	
	Oracle Universal	Records Management 11g	URMSERVER	
	Oracle Imaging	and Process Management	DEV_IPM	
	Image: The second s	tor		
	⊞ BIFOUNDATION			
	WebLogic Communi	ication Services		
	□ SOA Infrastructure			
	SOA Infrastructu	re	DEV_SOAINFRA	
	Business Activity	Monitoring	ORABAM	
	🖾 User Messeging	Comica	DD/ OD/CDDM	

Figure 2–2 Select Components Screen

6. In the Schema Passwords screen, enter passwords for the main and additional (auxiliary) schema users, and click **Next**.

Tip: Note the name of the schema because the upcoming steps require this information.

- **7.** In the Map Tablespaces screen, choose the tablespaces for the selected components, and click **Next**.
- **8.** In the Summary screen, click **Create**.
- **9.** In the Completion Summary screen, click **Close**.

Note: Oracle recommends using the database used for identity management (see Chapter 11, "Integration with Oracle Identity Management") to store the Oracle WSM policies. It is therefore expected to use the IM database information for the OWSM MDS schemas, which will be different from the one used for the rest of SOA schemas. To create the required schemas in the database, repeat the steps above using the IM database information, but select only "AS Common Schemas: Metadata Services" in the Select Components screen (step 5).

2.1.3 Backing Up the Database

After you have loaded the metadata repository in your database, you should make a backup.

Backing up the database is for the explicit purpose of quick recovery from any issue that may occur in the further steps. You can choose to use your backup strategy for the database for this purpose or simply make a backup using operating system tools or RMAN for this purpose. It is recommended that you use Oracle Recovery Manager for the database, particularly if the database was created using Oracle ASM. If possible, a cold backup using operating system tools such as tar can also be performed.

2.2 Network

This section covers these topics:

- Section 2.2.1, "Virtual Server Names"
- Section 2.2.2, "Load Balancers"
- Section 2.2.3, "IPs and Virtual IPs"
- Section 2.2.4, "Firewalls and Ports"

2.2.1 Virtual Server Names

The Oracle ECM enterprise topology uses the following virtual server names:

- Section 2.2.1.1, "ecm.mycompany.com"
- Section 2.2.1.2, "admin.mycompany.com"
- Section 2.2.1.3, "soainternal.mycompany.com"
- Section 2.2.1.4, "ecminternal.mycompany.com"

Ensure that the virtual server names are associated with IP addresses and are part of your DNS. The nodes running Oracle Fusion Middleware must be able to resolve these virtual server names.

2.2.1.1 ecm.mycompany.com

ecm.mycompany.com is a virtual server name that acts as the access point for all HTTP traffic to the run-time Oracle ECM components. Traffic to SSL is configured. Clients access this service using the address ecm.mycompany.com:443. This virtual server is defined on the load balancer.

2.2.1.2 admin.mycompany.com

admin.mycompany.com is a virtual server name that acts as the access point for all internal HTTP traffic that is directed to administration services such as Oracle WebLogic Administration Server Console and Oracle Enterprise Manager.

The incoming traffic from clients is not SSL-enabled. Clients access this service using the address admin.mycompany.com:80 and the requests are forwarded to port 7777 on WEBHOST1 and WEBHOST2.

This virtual server is defined on the load balancer.

2.2.1.3 soainternal.mycompany.com

soainternal.mycompany.com is a virtual server name used for internal invocations of SOA services. This URL is not exposed to the internet and is only accessible from the intranet. (For SOA systems, users can set this while modeling composites or at run time with the appropriate EM/MBeans, as the URL to be used for internal services invocations.)

The incoming traffic from clients is not SSL-enabled. Clients access this service using the address soainternal.mycompany.com:80 and the requests are forwarded to port 7777 on WEBHOST1 and WEBHOST2.

This virtual server is defined on the load balancer.

2.2.1.4 ecminternal.mycompany.com

ecminternal.mycompany.com is a virtual server name used for internal invocations of ECM services. This URL is not exposed to the internet and is only accessible from the intranet.

The incoming traffic from clients is not SSL-enabled. Clients access this service using the address ecminternal.mycompany.com:80 and the requests are forwarded to port 7777 on WEBHOST1 and WEBHOST2.

This virtual server is defined on the load balancer.

2.2.2 Load Balancers

This enterprise topology uses an external load balancer. For more information on load balancers, see Section 1.7.2, "Web Tier."

Note: The Oracle Technology Network (http:// otn.oracle.com) provides a list of validated load balancers and their configuration at http://www.oracle.com/technology/ products/ias/hi_av/Tested_LBR_FW_SSLAccel.html.

Configuring the Load Balancer

Perform these steps to configure the load balancer:

- 1. Create a pool of servers. You will assign this pool to virtual servers.
- 2. Add the addresses of the Oracle HTTP Server hosts to the pool. For example:
 - WEBHOST1:7777
 - WEBHOST2:7777
- 3. Configure a virtual server in the load balancer for ecm.mycompany.com: 443.
 - For this virtual server, use your system's frontend address as the virtual server address (for example, ecm.mycompany.com). The frontend address is the externally facing host name used by your system and that will be exposed in the Internet.
 - Configure this virtual server with port 80 and port 443. Any request that goes to port 80 should be redirected to port 443.
 - Specify HTTP as the protocol.
 - Enable address and port translation.
 - Enable reset of connections when services and/or nodes are down.

- Assign the pool created in step 1 to the virtual server.
- Create rules to filter out access to /console and /em on this virtual server.
- 4. Configure a virtual server in the load balancer for admin.mycompany.com:80.
 - For this virtual server, use your internal administration address as the virtual server address (for example, admin.mycompany.com). This address is typically not externalized.
 - Specify HTTP as the protocol.
 - Enable address and port translation.
 - Enable reset of connections when services and/or nodes are down.
 - Optionally, create rules to allow access only to /console and /em on this virtual server.
 - Assign the pool created in step 1 to the virtual server.
- 5. Configure a virtual server in the load balancer for ecminternal.mycompany.com:80.
 - For this virtual server, use your internal administration address as the virtual server address (for example, ecminternal.mycompany.com). This address is typically not externalized.
 - Specify HTTP as the protocol.
 - Enable address and port translation.
 - Enable reset of connections when services and/or nodes are down.
 - Assign the pool created in step 1 to the virtual server.
 - Optionally, create rules to filter out access to /console and /em on this virtual server.
- **6.** Configure monitors for the Oracle HTTP Server nodes to detect failures in these nodes.
 - Set up a monitor to regularly ping the "/" URL context.

Tip: Use GET /\n\n instead if the Oracle HTTP Server's document root does not include index.htm and Oracle WebLogic Server returns a 404 error for "/".

- For the ping interval, specify a value that does not overload your system. You can try 5 seconds as a starting point.
- For the timeout period, specify a value that can account for the longest response time that you can expect from your SOA system, that is, specify a value greater than the longest period of time any of your requests to HTTP servers can take.

2.2.3 IPs and Virtual IPs

Configure the Administration Server and the managed servers to listen on different virtual IPs and physical IPs as illustrated in Figure 2–3.

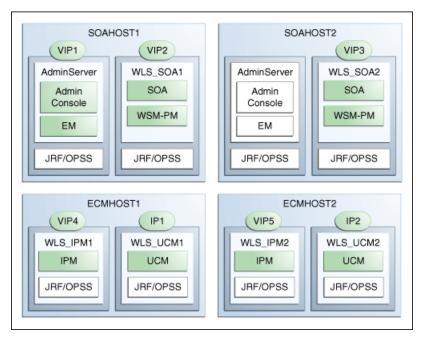


Figure 2–3 IPs and VIPs Mapped to Administration Server and Managed Servers

As shown in Figure 2–3, each VIP and IP is attached to the Oracle WebLogic server that uses it. VIP1 is failed manually to restart the Administration Server in SOAHOST2. VIP2 and VIP3 fail over from SOAHOST1 to SOAHOST2 and from SOAHOST2 to SOAHOST1, respectively, through the Oracle WebLogic Server migration feature. WLS_IPM1 and WLS_IPM2 also use server migration to fail over VIP4 and VIP5, respectively, from ECMHOST1 to ECMHOST2. See the *Oracle Fusion Middleware High Availability Guide* for information on the WebLogic Server Migration feature. Physical (non-virtual) IPs are fixed to each node. IP1 is the physical IP of ECMHOST1 and is used as the listen address by the WLS_UCM1 server. IP2 is the physical IP of ECMHOST2 and is used as the listen address by the WLS_UCM2 server.

Table 2–2 provides descriptions of the various virtual hosts.

Virtual IP	VIP Maps to	Description
VIP1	ADMINVHN	ADMINVHN is the virtual host name that is the listen address for the Administration Server and fails over with manual failover of the Administration Server. It is enabled on the node where the Administration Server process is running (SOAHOST1 by default).
VIP2	SOAHOST1VHN1	SOAHOST1VHN1 is the virtual host name that maps to the listen address for WLS_SOA1 and fails over with server migration of this managed server. It is enabled on the node where WLS_SOA1 process is running (SOAHOST1 by default).

Table 2–2 Virtual Hosts

Virtual IP	VIP Maps to	Description
VIP3	SOAHOST2VHN1	SOAHOST2VHN1 is the virtual host name that maps to the listen address for WLS_SOA2 and fails over with server migration of this managed server. It is enabled on the node where WLS_SOA2 process is running (SOAHOST2 by default).
VIP4	ECMHOST1VHN1	ECMHOST1VHN1 is the virtual host name that maps to the listen address for WLS_IPM1 and fails over with server migration of this managed server. It is enabled on the node where WLS_IPM1 process is running (ECMHOST1 by default).
VIP5	ECMHOST2VHN1	ECMHOST2VHN1 is the virtual host name that maps to the listen address for WLS_IPM2 and fails over with server migration of this managed server. It is enabled on the node where WLS_IPM2 process is running (ECMHOST2 by default).

Table 2–2 (Cont.) Virtual Hosts

2.2.4 Firewalls and Ports

Many Oracle Fusion Middleware components and services use ports. As an administrator, you must know the port numbers used by these services, and to ensure that the same port number is not used by two services on a host.

Most port numbers are assigned during installation.

Table 2–3 lists the ports used in the Oracle ECM topology, including the ports that you must open on the firewalls in the topology.

Firewall notation:

- FW0 refers to the outermost firewall.
- FW1 refers to the firewall between the web tier and the application tier.
- FW2 refers to the firewall between the application tier and the data tier.

Туре	Firewall	Port and Port Range	Protocol / Application	Inbound / Outbound	Other Considerations and Timeout Guidelines
Browser request	FW0	80	HTTP / Load Balancer	Inbound	Timeout depends on all HTML content and the type of process model used for SOA.
Browser request	FW0	443	HTTPS / Load Balancer	Inbound	Timeout depends on all HTML content and the type of process model used for SOA.
Load balancer to Oracle HTTP Server	n/a	7777	HTTP	n/a	See Section 2.2.2, "Load Balancers."
OHS registration with Administration Server	FW1	7001	HTTP/t3	Inbound	Set the timeout to a short period (5-10 seconds).
OHS management by Administration Server	FW1	OPMN port (6701) and OHS Admin Port (7779)	TCP and HTTP, respectively	Outbound	Set the timeout to a short period (5-10 seconds).

Table 2–3 Ports Used

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Identity Server access FW1 6022 OAP Inbound	

Table 2–3 (Cont.) Ports Used

Туре	Firewall	Port and Port Range	Protocol / Application	Inbound / Outbound	Other Considerations and Timeout Guidelines
Database access	FW2	1521	SQL*Net	Both	Timeout depends on all database content and on the type of process model used for SOA.
Coherence for	n/a	8088		n/a	n/a
deployment		Range: 8000 - 8080			
Oracle Internet Directory access	FW2	389	LDAP	Inbound	You should tune the directory server's parameters based on load balancer, and not the other way around.
Oracle Internet Directory access	FW2	636	LDAP SSL	Inbound	You should tune the directory server's parameters based on load balancer, and not the other way around.
JOC for OWSM	n/a	9991	TCP/IP	n/a	n/a

Table 2–3 (Cont.) Ports Used

Note: The firewall ports depend on the definition of TCP/IP ports.

2.3 Shared Storage and Recommended Directory Structure

This following section details the directories and directory structure that Oracle recommends for the reference enterprise deployment topology in this guide. Other directory layouts are possible and supported, but the model adopted in this guide was chosen for maximum availability, providing both the best isolation of components and symmetry in the configuration and facilitating backup and disaster recovery. The rest of the document uses this directory structure and directory terminology.

This section covers these topics:

- Section 2.3.1, "Terminology for Directories and Directory Environment Variables"
- Section 2.3.2, "Recommended Locations for the Different Directories"
- Section 2.3.3, "Shared Storage Configuration"

2.3.1 Terminology for Directories and Directory Environment Variables

This enterprise deployment guide uses the following references to directory locations:

- **ORACLE_BASE:** This environment variable and related directory path refers to the base directory under which Oracle products are installed.
- **MW_HOME:** This environment variable and related directory path refers to the location where Fusion Middleware (FMW) resides.
- WL_HOME: This environment variable and related directory path contains installed files necessary to host a WebLogic Server.
- ORACLE_HOME: This environment variable and related directory path refers to the location where Oracle Fusion Middleware SOA Suite or Oracle Enterprise Content Management Suite is installed.

- ORACLE_COMMON_HOME: This environment variable and related directory path refers to the Oracle home that contains the binary and library files required for the Oracle Enterprise Manager Fusion Middleware Control and Java Required Files (JRF).
- Domain directory: This directory path refers to the location where the Oracle WebLogic domain information (configuration artifacts) is stored. Different WLS Servers can use different domain directories even when in the same node.
- ORACLE_INSTANCE: An Oracle instance contains one or more system components, such as Oracle Web Cache, Oracle HTTP Server, or Oracle Internet Directory. An Oracle instance directory contains updatable files, such as configuration files, log files, and temporary files.

Tip: You can simplify directory navigation by using environment variables as shortcuts to the locations in this section. For example, you could use an environment variable called \$ORACLE_BASE in Linux to refer to /u01/app/oracle (that is, the recommended ORACLE_BASE location). In Windows, you would use %ORACLE_BASE% and use Windows-specific commands.

2.3.2 Recommended Locations for the Different Directories

Oracle Fusion Middleware 11g allows creating multiple managed servers from one single binary installation. This allows the installation of binaries in a single location on a shared storage and the reuse of this installation by the servers in different nodes. However, for maximum availability, Oracle recommends using redundant binary installations. In the EDG model, two Oracle Fusion Middleware homes (MW_HOME), each of which has a WL_HOME and an ORACLE_HOME for each product suite, are installed in a shared storage. Additional servers (when scaling out or up) of the same type can use either one of these two locations without requiring more installations. Ideally, users should use two different volumes (referred to as VOL1 and VOL2 below) for redundant binary location, thus isolating as much as possible the failures in each volume. For additional protection, Oracle recommends that these volumes are disk-mirrored. If multiple volumes are not available, Oracle recommends using mount points to simulate the same mount location in a different directory in the shared storage. Although this does not guarantee the protection that multiple volumes provide, it does allow protection from user deletions and individual file corruption.

When an ORACLE_HOME or a WL_HOME is shared by multiple servers in different nodes, it is recommended to maintain the Oracle Inventory (oraInventory) and Middleware home list in those nodes updated for consistency in the installations and application of patches. To update the oraInventory in a node and "attach" an installation in a shared storage to it, use *ORACLE_HOME*/oui/bin/attachHome.sh. To update the Middleware home list to add or remove a WL_HOME, edit the *user_home*/ bea/beahomelist file. This would be required for any nodes installed additionally to the two ones used in this EDG. An example of the oraInventory and beahomelist updates is provided in the scale-out steps included in this guide.

Oracle recommends also separating the domain directory used by the administration server from the domain directory used by managed servers. This allows a symmetric configuration for the domain directories used by managed server, and isolates the failover of the administration server. The domain directory for the administration server must reside in a shared storage to allow failover to another node with the same configuration. The domain directories of the managed servers can reside in a local or shared storage.

You can use a shared domain directory for all managed servers in different nodes or use one domain directory per node. Sharing domain directories for managed servers facilitates the scale-out procedures. In this case, the deployment should conform to the requirements (if any) of the storage system to facilitate multiple machines mounting the same shared volume. The configuration steps provided in this enterprise deployment topology assume that a local (per node) domain directory is used for each managed server.

All procedures that apply to multiple local domains apply to a single shared domain. Hence, this enterprise deployment guide uses a model where one domain directory is used per node. The directory can be local or reside in shared storage. JMS file stores and JTA transaction logs need to be placed on a shared storage in order to ensure that they are available from multiple boxes for recovery in the case of a server failure or migration.

Based on the above assumptions, the following paragraphs describe the directories recommended. Wherever a shared storage location is directly specified, it is implied that shared storage is required for that directory. When using local disk or shared storage is optional, the mount specification is qualified with "if using a shared disk." The shared storage locations are examples and can be changed as long as the provided mount points are used. However, Oracle recommends this structure in the shared storage device for consistency and simplicity.

ORACLE_BASE:

/u01/app/oracle

MW_HOME (application tier):

ORACLE_BASE/product/fmw

- Mount point: ORACLE_BASE/product/fmw
- Shared storage location: ORACLE_BASE/product/fmw (VOL1 and VOL2)
- Mounted from: Nodes alternatively mount VOL1 or VOL2 in such a way that at least half of the nodes use an installation and the other half use the other one. In the EDG for ECM, SOAHOST1 and ECMHOST1 mount VOL1 and SOAHOST2 and ECMHOST2 mount VOL2. When only one volume is available, nodes mount two different directories in shared storage alternatively (that is, for example, SOAHOST1 would use ORACLE_BASE/product/fmw1 as shared storage location and SOAHOST2 would use ORACLE_BASE/product/fmw2 as shared storage location).

Note: When there is just one volume available in the shared storage, you can provide redundancy using different directories to protect from accidental file deletions and for patching purposes. Two MW_ HOMEs would be available; at least one at *ORACLE_BASE*/product/fmw1, and another at *ORACLE_BASE*/product/fmw2. These MW_ HOMEs are mounted on the same mount point in all nodes.

MW_HOME (web tier):

ORACLE_BASE/product/fmw/web

- Mount point: ORACLE_BASE/product/fmw
- Shared storage location: ORACLE_BASE/product/fmw (VOL1 and VOL2)

Mounted from: For shared storage installations, nodes alternatively mount VOL1 or VOL2 in such a way that at least half of the nodes use an installation and the other half use the other one. In the EDG for ECM, WEBHOST1 would mount VOL1 and WEBHOST2 would mount VOL2. When only one volume is available, nodes mount the two suggested directories in shared storage alternatively (that is, WEBHOST1 would use ORACLE_BASE/product/fmw1 as shared storage location and WEBHOST2 would use ORACLE_BASE/product/fmw2 as shared storage location).

Note: Web tier installation is usually performed on local storage to the WEBHOST nodes. When using shared storage, appropriate security restrictions for access to the storage device across tiers need to be considered.

WL_HOME:

MW_HOME/wlserver_10.3

ORACLE_HOME:

MW_HOME/soa or MW_HOME/ecm

ORACLE_COMMON_HOME:

MW_HOME/oracle_common

ORACLE_INSTANCE:

ORACLE_BASE/admin/instance_name

 If you are using a shared disk, the mount point on the machine is ORACLE_BASE/ admin/instance_name mounted to ORACLE_BASE/admin/instance_name (VOL1).

```
Note: (VOL1) is optional; you could also use (VOL2).
```

Domain Directory for Admin Directory:

ORACLE_BASE/admin/*domain_name*/aserver/*domain_name* (the last "domain_name" is added by Configuration Wizard).

- Mount point on machine: ORACLE_BASE/admin/domain_name/aserver
- Shared storage location: ORACLE_BASE/admin/instance_name
- Mounted from: Only the node where the administration server is running needs to mount this directory. When the administration server is relocated (failed over) to a different node, the node then mounts the same shared storage location on the same mount point. The remaining nodes in the topology do not need to mount this location.

Domain Directory for Managed Server Directory:

ORACLE_BASE/admin/domain_name/mserver/domain_name

 If you are using a shared disk, the mount point on the machine is ORACLE_BASE/ admin/domain_name/mserver mounted to ORACLE_BASE/admin /domain_ name/Noden/mserver/ (each node uses a different domain directory for managed servers). **Note:** This procedure is really shared storage dependent. The above example is specific to NAS, but other storage types may provide this redundancy with different types of mappings.

Location for JMS file-based stores and Tlogs:

ORACLE_BASE/admin/domain_name/cluster_name/jms

ORACLE_BASE/admin/domain_name/cluster_name/tlogs

- Mount point: ORACLE_BASE/admin/domain_name/cluster_name
- Shared storage location: ORACLE_BASE/admin/domain_name/cluster_name
- Mounted from: All nodes running SOA and ECM components need to mount this shared storage location so that transaction logs and JMS stores are available when server migration to another node take place.

Location for Oracle I/PM input files and images input directory:

ORACLE_BASE/admin/domain_name/ipm_cluster_name/input_files

ORACLE_BASE/admin/domain_name/ipm_cluster_name/images

- Mount point: ORACLE_BASE/admin/domain_name/ipm_cluster_name
- Shared storage location: ORACLE_BASE/admin/domain_name/ipm_cluster_name
- Mounted from: All nodes containing I/PM mount these locations (all nodes need to have access to input files and the images to process).

Note: The location of input files and images may vary according to each customer's implementation needs. It is relevant, however, that image files are located in a device isolated from other concurrent accesses that can degrade the performance of the system. A separate volume can be used for this purpose. In general, it is good practice to place the files under the cluster directory structure for consistent backups and maintenance.

Location for Oracle UCM's vault (native file repository):

ORACLE_BASE/admin/domain_name/ucm_cluster_name/cs/vault

- Mount point: ORACLE_BASE/admin/domain_name/ucm_cluster_name
- Shared storage location: ORACLE_BASE/admin/domain_name/ucm_cluster_name
- Mounted from: All nodes containing the UCM server mount this location (all nodes need to have access to input files and the images to process).

Location for application directory for administration server:

ORACLE_BASE/admin/domain_name/aserver/applications

- Mount point: ORACLE_BASE/admin/domain_name/aserver/applications
- Shared storage location: ORACLE_BASE/admin/domain_name/aserver

Location for application directory for managed server:

ORACLE_BASE/admin/domain_name/mserver/applications

Note: This directory is local in the context of the EDG for ECM.

Figure 2–4 shows this directory structure in a diagram.

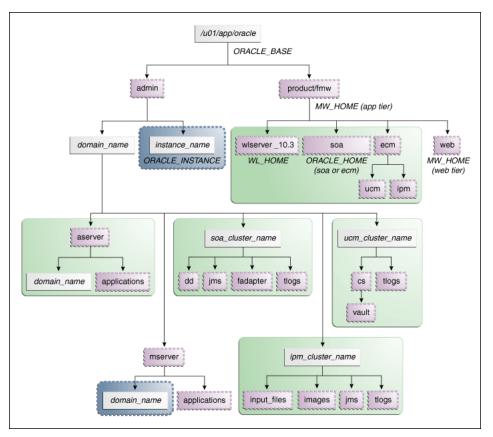


Figure 2–4 EDG Directory Structure for Oracle ECM

The directory structure in Figure 2–4 does not show other required internal directories such as oracle_common and jrockit.

Table 2–4 explains what the various color-coded elements in Figure 2–4 mean.

 Table 2–4
 Directory Structure Elements

Explanation
The administration server domain directories, applications, deployment plans, file adapter control directory, JMS and TX logs, and the entire MW_HOME are on a shared disk.
The managed server domain directories can be on a local disk or a shared disk. Further, if you want to share the managed server domain directories on multiple nodes, then you must mount the same shared disk location across the nodes. The <i>instance_name</i> directory for the web tier can be on a local disk or a shared disk.
Fixed name.
Installation-dependent name.

Figure 2–5 shows an example configuration for shared storage with multiple volumes for SOA and ECM.

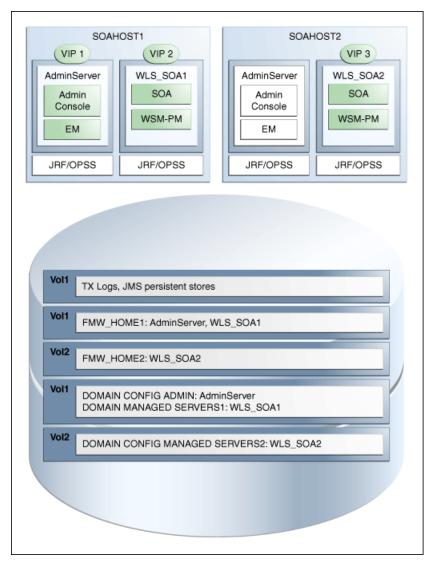


Figure 2–5 Example Configuration for Shared Storage

Table 2–5 summarizes the directory structure for the domain.

Server	Type of Data	Volume in Shared Storage	Directory	Files
WLS_SOA1	Tx Logs	VOL1	ORACLE_BASE/admin/domain_ name/soa_cluster_name/tlogs	The transaction directory is common (decided by WebLogic Server), but the files are separate.
WLS_SOA2	Tx Logs	VOL1	ORACLE_BASE/admin/domain_ name/soa_cluster_name/tlogs	The transaction directory is common (decided by WebLogic Server), but the files are separate.
WLS_SOA1	JMS Stores	VOL1	ORACLE_BASE/admin/domain_ name/soa_cluster_name/jms	The transaction directory is common (decided by WebLogic Server), but the files are separate; for example: SOAJMSStore1, UMSJMSStore1, and so on.
WLS_SOA2	JMS Stores	VOL1	ORACLE_BASE/admin/domain_ name/soa_cluster_name/jms	The transaction directory is common (decided by WebLogic Server), but the files are separate; for example: SOAJMSStore2, UMSJMSStore2, etc.
WLS_SOA1	WLS Install	VOL1	MW_HOME	Individual in each volume, but both servers see same directory structure.
WLS_SOA2	WLS Install	VOL2	MW_HOME	Individual in each volume, but both servers see same directory structure.
WLS_SOA1	SOA Install	VOL1	MW_HOME/soa	Individual in each volume, but both servers see same directory structure.
WLS_SOA2	SOA Install	VOL2	MW_HOME/soa	Individual in each volume, but both servers see same directory structure.
WLS_SOA1	Domain Config	VOL1	ORACLE_BASE/admin/domain_ name/mserver/domain_name	Individual in each volume, but both servers see same directory structure.
WLS_SOA2	Domain Config	VOL2	ORACLE_BASE/admin/domain_ name/mserver/domain_name	Individual in each volume, but both servers see same directory structure.

Table 2–5	Contents of Shared Storage
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2.3.3 Shared Storage Configuration

The following steps show to create and mount shared storage locations so that SOAHOST1 and SOAHOST2 can see the same location for binary installation in two separate volumes.

"nasfiler" is the shared storage filer.

From SOAHOST1:

SOAHOST1> mount nasfiler:/vol/vol1/u01/app/oracle/product/fmw /u01/app/oracle/ product/fmw -t nfs

From SOAHOST2:

SOAHOST2> mount nasfiler:/vol/vol2/u01/app/oracle/product/fmw /u01/app/oracle/ product/fmw -t nfs

If only one volume is available, users can provide redundancy for the binaries by using two different directories in the shared storage and mounting them to the same dir in the SOA Servers:

From SOAHOST1:

SOAHOST1> mount nasfiler:/vol/vol1/u01/app/oracle/product/fmw1 /u01/app/oracle/ product/fmw -t nfs

From SOAHOST2:

SOAHOST2> mount nasfiler:/vol/vol2/u01/app/oracle/product/fmw2 /u01/app/oracle/ product/fmw -t nfs

The following commands show how to share the SOA TX logs location across different nodes:

SOAHOST1> mount nasfiler:/vol/vol1/u01/app/oracle/stores/soadomain/soa_cluster/ tlogs /u01/app/oracle/stores/soadomain/soa_cluster/tlogs -t nfs

SOAHOST2> mount nasfiler:/vol/vol1/u01/app/oracle/stores/soadomain/soa_cluster/ tlogs /u01/app/oracle/stores/soadomain/soa_cluster/tlogs -t nfs

Note: The shared storage can be a NAS or SAN device. The following illustrates an example of creating storage for a NAS device from SOAHOST1. The options may differ.

SOAHOST1> mount nasfiler:/vol/vol1/fmw11shared ORACLE_BASE/wls -t
nfs -o rw,bg,hard,nointr,tcp,vers=3,timeo=300,rsize=32768,
wsize=32768

Contact your storage vendor and machine administrator for the correct options for your environment.

2.4 LDAP as Credential and Policy Store

With Oracle Fusion Middleware, you can use different types of credential and policy stores in a WebLogic domain. Domains can use stores based on XML files or on different types of LDAP providers. When a domain uses an LDAP store, all policy and credential data is kept and maintained in a centralized store. However, when using XML policy stores, the changes made on managed servers are not propagated to the administration server unless they use the same domain home.

An Oracle ECM enterprise deployment topology uses different domain homes for the administration server and the managed server as described in the Section 2.3, "Shared Storage and Recommended Directory Structure." Derived from this, and for integrity and consistency purposes, Oracle requires the use of an LDAP server as policy and credential store in context of an Oracle ECM enterprise deployment topology. Follow the steps in Section 11.1.2.1, "Creating the LDAP Authenticator" to configure the Oracle ECM enterprise deployment with an LDAP server as credential and policy store.

Installing the Software

This chapter describes the software installations required for the enterprise deployment reference topology for Oracle Enterprise Content Management Suite. The installation is divided into two parts. The first part covers the required web tier installations, while the second part addresses the required Fusion Middleware (FMW) components. Later chapters describe the required configuration steps to create the reference topology for Oracle Enterprise Content Management Suite.

Important: Oracle strongly recommends that you read the release notes for any additional installation and deployment considerations prior to starting the setup process.

This chapter contains the following sections:

- Section 3.1, "Software Installation Summary"
- Section 3.2, "Installing Oracle HTTP Server"
- Section 3.3, "Installing Oracle Fusion Middleware"
- Section 3.4, "Applying Patchsets to Oracle Fusion Middleware Components"

3.1 Software Installation Summary

Table 3–1 shows what software should be installed on each host or be accessible from each host.

Hosts	OHS	WLS	SOA	ECM
WEBHOST1	Х			
WEBHOST2	Х			
SOAHOST1		Х	Х	
SOAHOST2		Х	Х	
ECMHOST1		Х		Х
ECMHOST2		Х		Х

Table 3–1 Software To Be Installed On Each Host or Accessible From Each Host	Table 3–1	Software To	Be Installed On	Each Host or	Accessible I	From Each Host
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Table 3-2	Sonware versions used				
Software	Name	Version			
OHS	Oracle HTTP Server 11g	11.1.1.3			
WLS	WebLogic Server 11g	10.3.3			
SOA	Oracle SOA Suite 11g	11.1.1.2 + Patchset 11.1.1.3 (PS2)			
ECM	Oracle Enterprise Content Management 11g	11.1.1.3			
IDM	Oracle Identity Management 11g	11.1.1.3			

Table 3-2 Software Versions Lised

3.2 Installing Oracle HTTP Server

This section covers these topics:

- Section 3.2.1, "Installing Oracle HTTP Server on WEBHOST1 and WEBHOST2"
- Section 3.2.2, "Backing Up the Installation"

3.2.1 Installing Oracle HTTP Server on WEBHOST1 and WEBHOST2

Prerequisites

Prior to installing Oracle HTTP Server (OHS), check that your machines meet the following requirements:

- Ensure that the system, patch, kernel, and other requirements are met as specified in the installation documentation.
- Because Oracle HTTP Server is installed on port 7777 by default, you must make sure that port 7777 is not used by any service on the nodes. To check if this port is in use, run the following command before installing Oracle HTTP Server:

```
netstat -an | grep 7777
```

You must free port 7777 if it is in use.

- On Linux platforms, if the /etc/oraInst.loc file exists, check that its contents are correct. Specifically, check that the inventory directory is correct and that you have write permissions for that directory. If the /etc/oraInst.loc file does not exist, you can skip this step.
- Before starting the installation, make sure that the following environment variables are not set:
 - LD_ASSUME_KERNEL
 - ORACLE_INSTANCE

Procedure

As described in Section 2.3, "Shared Storage and Recommended Directory Structure," you install Oracle Fusion Middleware in at least two storage locations for redundancy.

1. Start the installer for Oracle HTTP Server from the installation media:

./runInstaller

- 2. In the Specify Inventory Directory screen, do the following:
 - **a.** Enter *HOME/oraInventory*, where *HOME* is the home directory of the user performing the installation (this is the recommended location).
 - **b.** Enter the OS group for the user performing the installation.
 - c. Click Next.

Follow the instructions on screen to execute /createCentralInventory.sh as root.

Click OK.

- 3. In the Welcome screen, click Next.
- 4. In the Select Installation Type screen, select Install Do Not Configure, and click Next.
- **5.** In the Prerequisite Checks screen, verify that all checks complete successfully, and click **Next**.
- **6.** In the Specify Installation Location screen, specify the following values:
 - Fusion Middleware Home Location (installation location): ORACLE_BASE/ product/fmw
 - Oracle Home Location Directory: web

Click Next.

- **7.** In the Specify Security Updates screen, choose whether you want to receive security updates from Oracle support and if you do, enter your e-mail address.
- **8.** In the Installation Summary screen, review the selections to ensure they are correct. If they are not, click **Back** to modify selections on previous screens. When you are ready, click **Install**.

On UNIX systems, if prompted to run the oracleRoot.sh script, make sure you run it as the root user.

The Oracle HTTP Server software is installed.

9. In the Installation Completed screen, click **Finish** to exit.

3.2.2 Backing Up the Installation

The Fusion Middleware Home should be backed up now (make sure that you stop the server first):

WEBHOST1> tar -cvpf fmwhomeback.tar ORACLE_BASE/product/fmw HOME/oraInventory

3.3 Installing Oracle Fusion Middleware

This section describes how to install the required Oracle Fusion Middleware software for the enterprise deployment reference topology for Oracle Enterprise Content Management Suite. The software components to be installed consist of the Oracle WebLogic Server Home (WL_HOME) and Oracle Home (ORACLE_HOME). As described in Section 2.3, "Shared Storage and Recommended Directory Structure," you install Oracle Fusion Middleware in at least two storage locations for redundancy.

Important: Oracle strongly recommends that you read the release notes for any additional installation and deployment considerations prior to starting the setup process.

This section covers these topics:

- Section 3.3.1, "Installing Oracle WebLogic Server and Creating the Fusion Middleware Home"
- Section 3.3.2, "Installing Oracle Fusion Middleware Components"
- Section 3.3.3, "Backing Up the Installation"

3.3.1 Installing Oracle WebLogic Server and Creating the Fusion Middleware Home

Perform these steps to install Oracle WebLogic Server on SOAHOST1 and SOAHOST2:

1. Start the installer for Oracle WebLogic Server from the installation media:

\$./wls1033_linux32.bin

- 2. In the Welcome screen, click Next.
- 3. In the Choose Middleware Home Directory screen, do the following:
 - Select Create a new Middleware Home.
 - For Middleware Home Directory, enter ORACLE_BASE/product/fmw.

Note: ORACLE_BASE is the base directory under which Oracle products are installed. The recommended value is /u01/app/oracle. See Section 2.3, "Shared Storage and Recommended Directory Structure" for more information.

Click Next.

- **4.** In the Register for Security Updates screen, enter your contact information so that you can be notified of security updates, and click **Next**.
- 5. In the Choose Install Type screen, select Custom, and click Next.
- 6. In the Choose Products and Components screen, click Next.
- In the JDK Selection screen, select *only* Oracle JRockit 1.6.0_<*version>* SDK, and click Next.
- 8. In the Choose Product Installation Directories screen, accept the directory *ORACLE_BASE*/product/fmw/wlserver_10.3, and click Next.
- 9. In the Installation Summary screen, click Next.

The Oracle WebLogic Server software is installed.

10. In the Installation Complete screen, clear the **Run Quickstart** check box and click **Done**.

3.3.2 Installing Oracle Fusion Middleware Components

This section covers these topics:

- Section 3.3.2.1, "Installing Oracle Fusion Middleware SOA Suite"
- Section 3.3.2.2, "Installing Oracle Fusion Middleware ECM Suite"

3.3.2.1 Installing Oracle Fusion Middleware SOA Suite

Perform these steps to install Oracle Fusion Middleware SOA Suite on SOAHOST1 and SOAHOST2:

Note: Since the installation is performed on a shared storage, the MW_HOME is accessible and used by the Oracle ECM servers in ECMHOST1 and ECMHOST2.

- 1. On Linux platforms, if the /etc/oraInst.loc file exists, check that its contents are correct. Specifically, check that the inventory directory is correct and that you have write permissions for that directory. If the /etc/oraInst.loc file does not exist, you can skip this step.
- **2.** Start the installer for Oracle Fusion Middleware SOA Suite from the installation media:

./runInstaller

When the installer prompts you for a JRE/JDK location, enter the Oracle SDK location created in the Oracle WebLogic Server installation (see Section 3.3.1, "Installing Oracle WebLogic Server and Creating the Fusion Middleware Home"; for example, *ORACLE_BASE*/product/fmw/jdk160_

- **3.** In the Specify Inventory Directory screen, do the following:
 - **a.** Enter *HOME/oraInventory*, where *HOME* is the home directory of the user performing the installation (this is the recommended location).
 - **b.** Enter the OS group for the user performing the installation.
 - c. Click Next.

Follow the instructions on screen to execute /createCentralInventory.sh as root.

Click **OK**.

- 4. In the Welcome screen, click Next.
- **5.** In the Prerequisite Checks screen, verify that all checks complete successfully, and click **Next**.
- **6.** Specify the installation location. Select the previously installed Middleware Home from the drop-down list. For the Oracle Home directory, enter the directory name (**soa**).

Click Next.

7. In the Installation Summary screen, click Install.

The Oracle Fusion Middleware SOA Suite software is installed.

8. In the Installation Complete screen, click Finish.

3.3.2.2 Installing Oracle Fusion Middleware ECM Suite

When you install Oracle Fusion Middleware Enterprise Content Management Suite, you install the product bits for the following applications on your system:

- Oracle Universal Content Management (Oracle UCM)
- Oracle Imaging and Process Management (Oracle I/PM)
- Oracle Information Rights Management (Oracle IRM)
- Oracle Universal Records Management (Oracle URM)
- Oracle Inbound Refinery (Oracle IBR)

Perform these steps to install Oracle Enterprise Content Management Suite on SOAHOST1 and SOAHOST2:

Note: Since the installation is performed on a shared storage, the MW_HOME is accessible and used by the Oracle ECM servers in ECMHOST1 and ECMHOST2.

1. Start the installer for Oracle Enterprise Content Management Suite from the installation media:

./runInstaller

When the installer prompts you for a JRE/JDK location, enter the Oracle SDK location created in the Oracle WebLogic Server installation (see Section 3.3.1, "Installing Oracle WebLogic Server and Creating the Fusion Middleware Home"; for example, *ORACLE_BASE*/product/fmw/jdk160_

- 2. In the Welcome screen, click Next.
- **3.** In the Prerequisite Checks screen, verify that all checks complete successfully, and click **Next**.
- **4.** Specify the installation location. Select the previously installed Middleware Home from the drop-down list. For the Oracle Home directory, enter the directory name (**ecm**).

Click Next.

5. In the Installation Summary screen, click Install.

The Oracle Enterprise Content Management Suite software is installed.

6. In the Installation Complete screen, click Finish.

3.3.3 Backing Up the Installation

The Fusion Middleware Home should be backed up now (make sure that you stop the servers first):

SOAHOST1> tar -cvpf fmwhomeback.tar ORACLE_BASE/product/fmw

This creates a backup of the installation files for both Oracle WebLogic Server and the Oracle Fusion Middleware components.

3.4 Applying Patchsets to Oracle Fusion Middleware Components

This enterprise deployment guide assumes that the binary installations for both Fusion Middleware components and Oracle HTTP Server are patched to the latest patchset available. The EDG does not take into consideration running systems and rolling patches, but instead assumes the system is created from scratch and patched to the latest available patchset before the Oracle Fusion Middleware Configuration Wizard and domain operations are started. See the documentation included with each patchset to properly patch an existing installation.

Specifically for the Enterprise Deployment Guide for Oracle Enterprise Content Management Suite, it is expected that the SOA installation used by Oracle I/PM is patched to the Oracle Fusion Middleware 11.1.1.3 (PS2) patchset level and that the Oracle WebLogic Server installation is using version 10.3.3.

Configuring the Web Tier

This chapter describes how to configure the Oracle Web Tier to support the Oracle Fusion Middleware SOA Suite implementation.

This chapter contains the following sections:

- Section 4.1, "Configuring the Oracle Web Tier"
- Section 4.2, "Validating the Installation"
- Section 4.3, "Associating the Oracle Web Tier with the Oracle WebLogic Domain"
- Section 4.4, "Configuring Oracle HTTP Server with the Load Balancer"
- Section 4.5, "Configuring Virtual Hosts"

4.1 Configuring the Oracle Web Tier

Prior to configuration, the Oracle web tier software must be installed on WEBHOST1 and WEBHOST2, as described in Section 3.2, "Installing Oracle HTTP Server." The steps for configuring the Oracle web tier are the same for both WEBHOST1 and WEBHOST2.

Perform these steps to configure the Oracle web tier:

1. Change the directory to the location of the Oracle Fusion Middleware Configuration Wizard:

WEBHOST1> cd ORACLE_HOME/bin

2. Start the Configuration Wizard:

WEBHOST1> ./config.sh

- 3. In the Welcome screen, click Next.
- In the Configure Components screen, select Oracle HTTP Server and unselect Associate Selected Components with WebLogic Domain. Make sure that Oracle Web Cache is *not* selected.

Click Next.

- 5. In the Specify Component Details screen, specify the following values:
 - Instance Home Location: /u01/app/oracle/admin/webn
 - AS Instance Name: webn
 - OHS Component Name: ohsn

(where *n* is a sequential number for your installation; for example, 1 for WEBHOST1, 2 for WEBHOST2, and so on.)

Click Next.

6. In high-availability implementations, whilst not mandatory, it makes life simpler if all of the ports used by the various components are synchronized across hosts. Oracle allows automatic port configuration to be bypassed by specifying ports to be used in a file.

In the Configure Ports screen, select a file name and then click **View/Edit**. The file will look like this:

```
[OHS]
#Listen port for OHS component
OHS Port = 7777
[OPMN]
#Process Manager Local port no
OPMN Local Port = 1880
```

You can find a sample staticports.ini file on installation disk 1 in the stage/Response directory.

Click Next.

- **7.** In the Specify Security Updates screen, choose whether you want to receive security updates from Oracle support and if you do, enter your e-mail address.
- **8.** In the Installation Summary screen, review the selections to ensure they are correct. If they are not, click **Back** to modify selections on previous screens. When you are ready, click **Install**.
- **9.** Multiple configuration assistants are launched in succession; this process can be lengthy. When it completes, click **Next**, and the Installation Complete screen appears.
- 10. In the Installation Completed screen, click Finish to exit.

4.2 Validating the Installation

Once the installation is completed, check that it is possible to access the Oracle HTTP Server home page using the following URL:

```
http://webhost1.mycompany.com:7777/
```

4.3 Associating the Oracle Web Tier with the Oracle WebLogic Domain

Once an Oracle WebLogic domain has been created, the Oracle web tier can be linked to the domain. The advantages of doing this are that the Oracle web tier can be managed and monitored via the Oracle Fusion Middleware console.

To associate the Oracle web tier with the WebLogic domain, execute the following commands on both WEBHOST1 and WEBHOST2:

WEBHOSTn> cd ORACLE_BASE/admin/instance_name/bin WEBHOSTn> ./opmnctl registerinstance -adminHost ADMINVHN -adminPort 7001 -adminUsername weblogic

4.4 Configuring Oracle HTTP Server with the Load Balancer

Configure your load balancer to route all HTTP requests to the hosts running Oracle HTTP Server (WEBHOST1, WEBHOST2). You do not need to enable sticky sessions (insert cookie) on the load balancer when Oracle HTTP Server is front-ending Oracle WebLogic Server. You need sticky sessions if you are going directly from the load balancer to Oracle WebLogic Server, which is not the case in the topology described in this guide. Also, you should set monitors for HTTP.

4.5 Configuring Virtual Hosts

In order for Oracle Enterprise Content Management Suite to work with the load balancer, a virtual host needs to be created in the Oracle HTTP Server configuration. Edit the httpd.conf file located at ORACLE_INSTANCE/config/OHS/component_name and add the following to the virtual host section:

```
NameVirtualHost *:7777
<VirtualHost *:7777>
ServerName https://ecm.mycompany.com:443
RewriteEngine On
RewriteOptions inherit
UseCanonicalName On
</VirtualHost>
```

Note: Do do this both for WEBHOST1 and WEBHOST2.

5

Creating a Domain with Administration Server

This chapter describes how to create a domain using the Oracle Fusion Middleware Configuration Wizard, Oracle WebLogic Server Administration Console, and Oracle Enterprise Manager. You can extend the domain to add Fusion Middleware (FMW) components: SOA, Oracle Universal Content Management (UCM) and, optionally, Oracle Imaging and Process Management (I/PM). This will be addressed in later chapters in this document.

Important: Oracle strongly recommends that you read the release notes for any additional installation and deployment considerations prior to starting the setup process.

This chapter contains the following sections:

- Section 5.1, "Enabling ADMINVHN on SOAHOST1"
- Section 5.2, "Running the Configuration Wizard on SOAHOST1 to Create a Domain"
- Section 5.3, "Creating boot.properties for the Administration Server on SOAHOST1"
- Section 5.4, "Starting Node Manager on SOAHOST1"
- Section 5.5, "Starting the Administration Server on SOAHOST1"
- Section 5.6, "Validating the Administration Server"
- Section 5.7, "Disabling Host Name Verification for the Administration Server"
- Section 5.8, "Configuring Oracle HTTP Server for the Administration Server"
- Section 5.9, "Registering Oracle HTTP Server with WebLogic Server"
- Section 5.10, "Setting the Frontend URL for the Administration Console"
- Section 5.11, "Validating Access Through Oracle HTTP Server"
- Section 5.12, "Manually Failing Over the Administration Server to SOAHOST2"
- Section 5.13, "Backing Up the Installation"

5.1 Enabling ADMINVHN on SOAHOST1

This step is required for failover of the Administration Server, regardless of whether or not other Fusion Middleware components are installed later. You will associate the Administration Server with a virtual IP (ADMINVHN). Make sure that ADMINVHN is enabled on SOAHOST1.

To enable the virtual IP on Linux, run the ifconfig command as root:

/sbin/ifconfig interface:index IP_address netmask netmask /sbin/arping -q -U -c 3 -I interface IP_address

For example:

/sbin/ifconfig ethX:Y 100.200.140.206 netmask 255.255.255.0

Enable your network to register the new location of the virtual IP, for example:

/sbin/arping -q -U -c 3 -I ethX 100.200.140.206

Validate that the address is available by pinging it from another node, for example:

/bin/ping 100.200.140.206

Note: In these examples, 'ethX' is the ethernet interface (eth0 or eth1) and *Y* is the index (0, 1, 2, etc.).

5.2 Running the Configuration Wizard on SOAHOST1 to Create a Domain

Run the Oracle Fusion Middleware Configuration Wizard from the Oracle Common home directory to create a domain containing the Administration Server. You will extend the domain to contain other components later.

 Change the directory to the location of the Oracle Fusion Middleware Configuration Wizard (created in Chapter 3, "Installing the Software"):

SOAHOST1> cd ORACLE_COMMON_HOME/common/bin

2. Start the Configuration Wizard:

SOAHOST1> ./config.sh

- 3. In the Welcome screen, select Create a new WebLogic Domain, and click Next.
- **4.** The Select Domain Source screen is displayed. In this screen, do the following (as shown in Figure 5–1):
 - Select Generate a domain configured automatically to support the following products.
 - Select the following products:
 - Basic WebLogic Server Domain 10.3.3.0 [wlserver_10.3] (this should be selected automatically)
 - Oracle Enterprise Manager 11.1.1.0 [oracle_common]
 - Oracle JRF 11.1.1.0 [oracle_common] (this should be selected automatically)

Fusion Middleware Configuration Wizard	Ľ
Select Domain Source	ORACLE
Generate a domain configured automatically to supp	port the following products:
✓ Basic WebLogic Server Domain - 10.3.3.0 [w/server_10.3] *	
🗌 Oracle BPM Suite - 11.1.1.0 [soa]	
Oracle SOA Suite - 11.1.1.0 [soa]	
🗌 Oracle Universal Records Management - 11.1.1.0 [ecm]	
Oracle Universal Content Management - Inbound Refinery - 11.	1.1.0 [ecm]
🗌 Oracle Universal Content Management - Content Server - 11.1.3	1.0 [ecm]
Oracle Information Rights Management - 11.1.1.0 [ecm]	
Oracle Imaging and Process Management - 11.1.1.0 [ecm]	
🗹 Oracle Enterprise Manager - 11.1.1.0 [oracle_common]	
Oracle Business Activity Monitoring - 11.1.1.0 [soa]	
Oracle UCM Site Studio External Application - 11.1.1.0 [ecm]	
Oracle UCM RIDC - 11.1.1.0 [ecm]	
Oracle WSM Policy Manager - 11.1.1.0 [oracle_common]	V
	······································
\bigcirc Base this domain on an existing template	
Template location: //u01/app/oracle/product/fmw	Browse
E <u>x</u> it <u>H</u> elp	Previous Next

Figure 5–1 Select Domain Source Screen

If you accidentally deselect some of the targets, make sure that the following selections are made in this screen:

- Oracle Enterprise Manager
- Oracle JRF

Click Next.

5. In the Specify Domain Name and Location screen, enter the domain name (*domain_name*).

Make sure that the domain directory matches the directory and shared storage mount point recommended in Chapter 2, "Database and Environment Preconfiguration": enter ORACLE_BASE/admin/domain_name/aserver for the domain directory and ORACLE_BASE/admin/domain_name/aserver/applications for the application directory. This directory should be in shared storage.

Click Next.

6. In the Configure Administrator User Name and Password screen, enter the username and password to be used for the domain's administrator.

Click Next.

- 7. In the Configure Server Start Mode and JDK screen, do the following:
 - For WebLogic Domain Startup Mode, select **Production Mode**.
 - For JDK Selection, select **JROCKIT SDK1.6.0_**<*version*>.

Click Next.

- 8. In the Select Advanced Configuration screen, select the following:
 - Administration Server
 - Managed Servers, Clusters and Machines

Click Next.

- 9. In the Configure the Administration Server screen, enter the following values:
 - Name: AdminServer
 - Listen address: enter ADMINVHN.
 - Listen port: 7001
 - SSL listen port: N/A
 - SSL enabled: leave this check box unselected.

Click Next.

- 10. In the Configure Managed Servers screen, click Next.
- 11. In the Configure Clusters screen, click Next.
- **12.** In the Configure Machines screen, click the **Unix Machine** tab and then click **Add** to add the following machine:

Table 5–1 Machines

Name	Node Manager Listen Address
ADMINHOST	localhost

Leave all other fields to their default values. Please note that the machine name does not need to be a valid host name or listen address; it is just a unique identifier of a Node Manager location.

Click Next.

- **13.** In the Assign Servers to Machines screen, assign servers to machines as follows:
 - ADMINHOST:
 - AdminServer

Click Next.

- 14. In the Configuration Summary screen, click Create.
- **15.** In the Create Domain screen, click **Done**.

5.3 Creating boot.properties for the Administration Server on SOAHOST1

Create a boot.properties file for the Administration Server on SOAHOST1. This file enables the Administration Server to start without prompting you for the administrator username and password.

1. Create the following directory structure:

```
mkdir -p ORACLE_BASE/admin/domain_name/aserver/domain_name/servers/AdminServer/
security
```

2. In a text editor, create a file called boot.properties in the directory created in the previous step, and enter the following lines in the file:

username=Admin_Username password=Password

Note: When you start the Administration Server, the username and password entries in the file get encrypted. You start the Administration Server in Section 5.5, "Starting the Administration Server on SOAHOST1." For security reasons, you want to minimize the time the entries in the file are left unencrypted. After you edit the file, you should start the server as soon as possible so that the entries get encrypted.

3. Save the file and close the editor.

5.4 Starting Node Manager on SOAHOST1

Perform these steps to start Node Manager on SOAHOST1:

 Run the setNMProps.sh script, which is located in the ORACLE_COMMON_ HOME/common/bin directory, to set the StartScriptEnabled property to 'true' before starting Node Manager:

```
SOAHOST1> cd ORACLE_COMMON_HOME/common/bin
SOAHOST1> ./setNMProps.sh
```

Note: You must use the StartScriptEnabled property to avoid class loading failures and other problems. See also Section 12.7.3, "Incomplete Policy Migration After Failed Restart of SOA Server."

2. Start Node Manager:

```
SOAHOST1> cd WL_HOME/server/bin
SOAHOST1> ./startNodeManager.sh
```

5.5 Starting the Administration Server on SOAHOST1

The administration server will be started and stopped using Node Manager. However, the first start of the administration server with Node Manager requires changing the default username and password that the Oracle Fusion Middleware Configuration Wizard set for Node Manager. You must therefore use the start script for the administration server for the first start. Follow these steps to start the Administration Server using Node Manager (steps 1 through 4 are required for the first start; all subsequent starts require only step 4):

1. Start the Administration Server using the start script in the domain directory:

```
SOAHOST1> cd ORACLE_BASE/admin/domain_name/aserver/domain_name/bin
SOAHOST1> ./startWebLogic.sh
```

- **2.** Use the Administration Console to update the Node Manager credentials:
 - a. Open a Web browser and go to http://ADMINVHN:7001/console.
 - **b.** Log in as the administrator.

- **c.** Click on *domain_name*, then **Security**, then **General**, and then expand the **Advanced** options at the bottom.
- d. Click Lock and Edit.
- **e.** Enter a new username for Node Manager or make a note of the existing one and update the Node Manager password.
- f. Save and activate the changes.
- **3.** Stop the administration server process (either using Ctrl+C in the shell where it was started or by the standard process identification and kill commands in the operating system).
- 4. Start the Oracle WebLogic Scripting Tool (WLST) and connect to Node Manager with nmconnect and the credentials set above, and start the administration server using nmstart:

```
SOAHOST1> cd ORACLE_COMMON_HOME/common/bin
SOAHOST1> ./wlst.sh
```

Once in the WLST shell, execute the following command (make sure Node Manager is up and running):

wls:/offline>nmConnect(Admin_User,'Admin_Pasword, SOAHOST1,'5556', 'domain_name','/u01/app/oracle/admin/domain_name/aserver/domain_name')

```
wls:/nm/domain_name> nmStart('AdminServer')
```

Note: SOAHOST1 is the address of the node where the domain was created, not the listen address of the administration server. Also, the username and password are only used to authenticate connections between Node Manager and clients. They are independent from the server admin ID and password, and are stored in the *ORACLE_BASE*/admin/*domain_name*/aserver/*domain_name*/ config/nodemanager/nm_password.properties file.

5.6 Validating the Administration Server

Perform these steps to ensure that the administration server is properly configured:

- 1. Open a Web browser and go to http://ADMINVHN :7001/console.
- 2. Log in as the administrator.
- **3.** Check that you can access Oracle Enterprise Manager at http://ADMINVHN :7001/em.
- **4.** Log in to Enterprise Manager Console with the username and password you specified in Section 5.3, "Creating boot.properties for the Administration Server on SOAHOST1."

5.7 Disabling Host Name Verification for the Administration Server

This step is required if you have not set up the appropriate certificates to authenticate the different nodes with the Administration Server (see Chapter 9, "Setting Up Node Manager"). If you have not configured the server certificates, you will receive errors when managing the different WebLogic servers. To avoid these errors, disable host name verification while setting up and validating the topology, and enable it again

once the EDG topology configuration is complete as described in Chapter 9, "Setting Up Node Manager."

Perform these steps to disable host name verification:

- 1. Log in to Oracle WebLogic Server Administration Console.
- 2. Click Lock and Edit.
- 3. Expand the Environment node in the Domain Structure window.
- 4. Click Servers. The Summary of Servers page is displayed.
- 5. Select AdminServer(admin) in the Names column of the table. The settings page for the server is displayed.
- 6. Open the SSL tab.
- 7. Expand the Advanced section of the page.
- **8.** Set host name verification to 'None'.
- 9. Click Save.
- **10.** Save and activate the changes.
- **11.** The change will not take effect until the Administration Server is restarted (Node Manager must be up and running):
 - a. In the Summary of Servers screen, select the Control tab.
 - b. Select AdminServer(admin) in the table and then click Shutdown.
 - **c.** Start the Administration Server again from the command line as described in Section 5.5, "Starting the Administration Server on SOAHOST1."

5.8 Configuring Oracle HTTP Server for the Administration Server

To enable Oracle HTTP Server to route to the Administration Server, you must set the corresponding mount points in your HTTP server configuration:

 For each of the web servers on WEBHOST1 and WEBHOST2, create a file called admin.conf in the directory ORACLE_INSTANCE/config/OHS/component/ moduleconf, and add the following lines to this file:

```
NameVirtualHost *:80
<VirtualHost *:80>
   ServerName admin.mycompany.com:80
  ServerAdmin you@your.address
  RewriteEngine On
  RewriteOptions inherit
   # Admin Server and EM
   <Location /console>
    SetHandler weblogic-handler
    WebLogicHost ADMINVHN
    WeblogicPort 7001
   </Location>
   <Location /consolehelp>
    SetHandler weblogic-handler
    WebLogicHost ADMINVHN
    WeblogicPort 7001
   </Location>
```

```
<Location /em>
SetHandler weblogic-handler
WebLogicHost ADMINVHN
WeblogicPort 7001
</Location>
</VirtualHost>
```

2. Restart Oracle HTTP Server on both WEBHOST1 and WEBHOST2.

WEBHOST1> ORACLE_BASE/admin/instance_name/bin/opmnctl restartproc ias-component=ohs1

WEBHOST2> ORACLE_BASE/admin/instance_name/bin/opmnctl restartproc ias-component=ohs2

5.9 Registering Oracle HTTP Server with WebLogic Server

For Oracle Enterprise Manager Fusion Middleware Console to be able to manage and monitor Oracle HTTP Server instances, they must be registered with the domain. To do this, you must register Oracle HTTP Server with Oracle WebLogic Server using the following command:

WEBHOST1> cd ORACLE_BASE/admin/instance_name/bin WEBHOST1> ./opmnctl registerinstance -adminHost ADMINVHN -adminPort 7001 -adminUsername weblogic

You must also run this command from WEBHOST2 for OHS2.

Note: After registering Oracle HTTP Server, it should appear as a manageable target in the Oracle Enterprise Manager Console. To verify this, log in to the Enterprise Manager Console. The WebTier item in the navigation tree should show that Oracle HTTP Server has been registered.

5.10 Setting the Frontend URL for the Administration Console

The Oracle WebLogic Server Administration Console application tracks changes made to ports, channels and security using the console. When changes made through the console are activated, the console validates its current listen address, port and protocol. If the listen address, port and protocol are still valid, the console redirects the HTTP request replacing the host and port information with the Administration Server's listen address and port. When the Administration Console is accessed using a load balancing router (LBR), it is required to change the Administration Server's frontend URL so that the user's web browser is redirected to the appropriate LBR address. To do this, complete these steps:

- 1. Log in to Oracle WebLogic Server Administration Console.
- 2. Click Lock and Edit.
- **3.** Expand the **Environment** node in the Domain Structure window.
- 4. Click Servers. The Summary of Servers page is displayed.
- 5. Select Admin Server in the Names column of the table. The settings page for AdminServer(admin) is displayed.
- 6. Click the **Protocols** tab.
- 7. Click the HTTP tab.

- 8. Set the Front End Host field to admin.mycompany.com (your LBR address).
- 9. Save and activate the changes.

To eliminate redirections it is recommended that you disable the Administration Console's "Follow changes" feature. To do this, log on to the Administration Console and click **Preferences** and then **Shared Preferences**. Clear the 'Follow Configuration Changes' check box and click **Save**.

5.11 Validating Access Through Oracle HTTP Server

Verify that the server status is reported as "Running" in the Administration Console. If the server is shown as "Starting" or "Resuming," wait for the server status to change to "Started." If another status is reported (such as "Admin" or "Failed"), check the server output log files for errors. See Section 12.7, "Troubleshooting" for possible causes.

Validate Administration Console and Enterprise Manager through both Oracle HTTP Server instances using the following URLs:

- http://WEBHOST1:7777/console
- http://WEBHOST2:7777/console
- http://WEBHOST1:7777/em
- http://WEBHOST2:7777/em

Note: After setting the frontend URL to the LBR address, the access to the console through the WEBHOST*n* addresses will be redirected by the console to the frontend URL, thus validating the correct configuration of both Oracle HTTP Server and the LBR device.

- http://admin.mycompany.com/console
- http://admin.mycompany.com/em

For information on configuring system access through the load balancer, see Section 2.2.2, "Load Balancers."

5.12 Manually Failing Over the Administration Server to SOAHOST2

In case a node fails, you can fail over the Administration Server to another node. This section describes how to fail over the Administration Server from SOAHOST1 to SOAHOST2:

- Section 5.12.1, "Assumptions and Procedure"
- Section 5.12.2, "Validating Access to SOAHOST2 Through Oracle HTTP Server"
- Section 5.12.3, "Failing the Administration Server Back to SOAHOST1"

5.12.1 Assumptions and Procedure

Please note the following assumptions:

 The Administration Server is configured to listen on ADMINVHN, and not on ANY address. See step 12 in Section 5.2, "Running the Configuration Wizard on SOAHOST1 to Create a Domain".

- The Administration Server is failed over from SOAHOST1 to SOAHOST2, and the two nodes have these IP addresses:
 - SOAHOST1: 100.200.140.165
 - SOAHOST2: 100.200.140.205
 - ADMINVHN: 100.200.140.206. This is the VIP where the Administration Server is running, assigned to eth*X*:*Y*, available in SOAHOST1 and SOAHOST2.
- The domain directory where the administration server is running in SOAHOST1 is on a shared storage and is mounted also from SOAHOST2.

Note: Node Manager in SOAHOST2 will not control the domain *domain_name* at this point, since unpack/nmEnroll has not been run yet on SOAHOST2. However, for the purpose of AdminServer failover and control of the administration server itself, Node Manager will be fully functional. Later failovers (after unpack has been run in SOAHOST2) will correctly have Node Manager controlling the domain.

 Oracle WebLogic Server and Oracle FMW components have been installed in SOAHOST2 as described in Chapter 3, "Installing the Software" (that is, the same paths for ORACLE_HOME and MW_HOME that exist on SOAHOST1 are also available on SOAHOST2).

Procedure

The following procedure shows how to fail over the Administration Server to a different node (SOAHOST2):

- **1.** Stop the Administration Server if it is running.
- 2. Migrate the IP address to the second node:
 - **a.** Run the following command as root on SOAHOST1 (where X:Y is the current interface used by ADMINVHN):

SOAHOST1> /sbin/ifconfig ethX:Y down

b. Run the following command on SOAHOST2:

SOAHOST2> /sbin/ifconfig interface:index IP_address netmask netmask

For example:

/sbin/ifconfig eth0:1 10.0.0.1 netmask 255.255.255.0

Note: Make sure that the netmask and interface to be used match the available network configuration in SOAHOST2.

c. Update the routing tables using arping, for example:

SOAHOST2> /sbin/arping -b -A -c 3 -I eth0 10.0.0.1

3. Start Node Manager in SOAHOST2 as described in Section 5.4, "Starting Node Manager on SOAHOST1."

- **4.** Start the Administration Server on SOAHOST2 as described in Section 5.5, "Starting the Administration Server on SOAHOST1."
- **5.** Test that you can access the Administration Server on SOAHOST2 as follows:
 - **a.** Ensure that you can access the Oracle WebLogic Server Administration Console at http://ADMINVHN :7001/console.
 - **b.** Check that you can access and verify the status of components in the Oracle Enterprise Manager at http://ADMINVHN :7001/em.

5.12.2 Validating Access to SOAHOST2 Through Oracle HTTP Server

Perform the same steps as in Section 5.11, "Validating Access Through Oracle HTTP Server." This is to check that you can access the Administration Server when it is running on SOAHOST2.

5.12.3 Failing the Administration Server Back to SOAHOST1

This step checks that you can fail back the Administration Server; that is, stop it on SOAHOST2 and run it on SOAHOST1 again. To do this, migrate ADMINVHN back to the SOAHOST1 node as follows:

- **1.** Make sure the Administration Server is not running.
- **2.** Run the following command on SOAHOST2.

SOAHOST2> /sbin/ifconfig ethZ:N down

3. Run the following command on SOAHOST1:

SOAHOST1> /sbin/ifconfig ethX:Y 100.200.140.206 netmask 255.255.255.0

Note: Make sure that the netmask and interface to be used match the available network configuration in SOAHOST1.

4. Update the routing tables using arping. Run the following command from SOAHOST1:

SOAHOST1> /sbin/arping -b -A -c 3 -I ethZ 100.200.140.206

- **5.** Start the Administration Server again on SOAHOST1 as described in Section 5.5, "Starting the Administration Server on SOAHOST1."
- **6.** Test that you can access the Oracle WebLogic Server Administration Console at http://ADMINVHN:7001/console.
- 7. Check that you can access and verify the status of components in the Oracle Enterprise Manager at http://ADMINVHN:7001/em.

5.13 Backing Up the Installation

After you have verified that the extended domain is working, back up the installation. This is a quick backup for the express purpose of immediate restore in case of problems in the further steps. The backup destination is the local disk. This backup can be discarded once the enterprise deployment setup is complete. At that point, the regular deployment-specific backup and recovery process can be initiated. The *Oracle Fusion Middleware Administrator's Guide* provides further details. For information on describing the Oracle HTTP Server data that must be backed up and restored, refer to

the "Backup and Recovery Recommendations for Oracle HTTP Server" section in that guide. For information on how to recover components, see the "Recovery of Components" and "Recovery After Loss of Component" sections in the guide. For recommendations specific to recovering from the loss of a host, see the "Recovering Oracle HTTP Server to a Different Host" section in the guide. Also refer to the *Oracle Database Backup and Recovery Guide* for information on database backup.

Perform these steps to back up the installation at this point:

- **1.** Back up the web tier:
 - **a.** Shut down the instance using opmnctl:

SOAHOST1> ORACLE_BASE/admin/instance_name/bin/opmnctl stopall

b. Back up the Middleware Home on the web tier using the following command (as root):

SOAHOST1> tar -cvpf BACKUP_LOCATION/web.tar MW_HOME

c. Back up the Oracle Instance Home on the web tier using the following command:

SOAHOST1> tar -cvpf BACKUP_LOCATION/web_instance_name.tar ORACLE_INSTANCE

d. Start the instance using opmnctl:

```
SOAHOST1> cd ORACLE_BASE/admin/instance_name/bin
SOAHOST1> opmnctl startall
```

- **2.** Back up the database. This is a full database backup (either hot or cold) using Oracle Recovery Manager (recommended) or operating system tools such as tar for cold backups if possible.
- **3.** Back up the Administration Server domain directory to save your domain configuration. The configuration files all exist in the *ORACLE_BASE*/admin/ *domain_name* directory. Run the following command to create the backup:

SOAHOST1> tar -cvpf edgdomainback.tar ORACLE_BASE/admin/domain_name

6

Extending the Domain with SOA Components

This chapter describes how to extend a domain with Oracle WSM Policy Manager and SOA components using the Oracle Fusion Middleware Configuration Wizard. You can extend the resulting domain to add other Fusion Middleware components. It is assumed that a SOA ORACLE_HOME (binaries) has already been installed and is available from SOAHOST1 and SOAHOST2 and that a domain with an Administration Server has been created. This is the domain that will be extended in this chapter to support SOA components.

Important: Oracle strongly recommends that you read the release notes for any additional installation and deployment considerations prior to starting the setup process.

This chapter contains the following sections:

- Section 6.1, "Backing Up the Installation"
- Section 6.2, "Enabling SOAHOST1VHN1 on SOAHOST1 and SOAHOST2VHN1 on SOAHOST2"
- Section 6.3, "Running the Configuration Wizard on SOAHOST1 to Extend the Current Domain"
- Section 6.4, "Creating a Separate Domain Directory for Managed Servers in the Same Node as the Administration Server"
- Section 6.5, "Configuring Oracle Coherence for Deploying Composites"
- Section 6.6, "Disabling Host Name Verification for the WLS_SOA Managed Servers"
- Section 6.7, "Starting and Validating the WLS_SOA1 Managed Server on SOAHOST1"
- Section 6.8, "Propagating the Domain Configuration to SOAHOST2 Using the unpack Utility"
- Section 6.9, "Starting Node Manager on SOAHOST2"
- Section 6.10, "Starting and Validating the WLS_SOA2 Managed Server"
- Section 6.11, "Configuring the Java Object Cache for Oracle Web Services Manager"
- Section 6.12, "Configuring Oracle HTTP Server for the WLS_SOA Managed Servers"

- Section 6.13, "Validating Access Through Oracle HTTP Server"
- Section 6.14, "Setting the Frontend HTTP Host and Port"
- Section 6.15, "Configuring a Shared JMS Persistence Store"
- Section 6.16, "Configuring a Default Persistence Store for Transaction Recovery"
- Section 6.17, "Enabling High Availability for Oracle File and FTP Adapters"
- Section 6.18, "Scaling the Oracle Database Adapter"
- Section 6.19, "Configuring Node Manager for the WLS_SOA Managed Servers"
- Section 6.20, "Configuring Server Migration for the WLS_SOA Managed Servers"
- Section 6.21, "Backing Up the Installation"

6.1 Backing Up the Installation

It is strongly recommended that you back up the existing Fusion Middleware Home and domain:

SOAHOST1> tar -cvpf fmwhomeback.tar ORACLE_BASE/product/fmw
SOAHOST1> tar -cvpf domainhomeback.tar ORACLE_BASE/admin/domain_name/aserver/
domain_name

This creates a backup of the installation files for both Oracle WebLogic Server and Oracle Fusion Middleware as well as the domain configuration.

6.2 Enabling SOAHOST1VHN1 on SOAHOST1 and SOAHOST2VHN1 on SOAHOST2

This step is required for server migration of WLS_SOA1 and WLS_SOA2. You will associate the WLS_SOA1 and WLS_SOA2 servers with virtual host names (SOAHOST1VHN1 and SOAHOST2VHN1). Check that these virtual host names are enabled by DNS or /etc/hosts resolution in your system and that they map to the appropriate VIPs (VIP2 and VIP3).

To enable the virtual IP, run the ifconfig command as root:

/sbin/ifconfig interface:index IP_address netmask netmask
/sbin/arping -q -U -c 3 -I interface IP_address

For example:

/sbin/ifconfig ethX:Y 100.200.140.206 netmask 255.255.255.0

Enable your network to register the new location of the virtual IP, for example:

/sbin/arping -q -U -c 3 -I ethX 100.200.140.206

Validate that the address is available by pinging it from another node, for example:

/bin/ping 100.200.140.206

Note: In these examples, 'ethX' is the ethernet interface (eth0 or eth1) and Y is the index (0, 1, 2, etc.).

6.3 Running the Configuration Wizard on SOAHOST1 to Extend the Current Domain

Run the Oracle Fusion Middleware Configuration Wizard from the SOA home directory to extend a domain containing an Administration Server to support Oracle Web Services Manager and SOA components.

- 1. Make sure that the database where you installed the repository is running. For Oracle RAC databases, it is recommended that all instances are running, so that the validation check later on becomes more reliable.
- **2.** Change the directory to the location of the Oracle Fusion Middleware Configuration Wizard (this is within the SOA home directory):

```
SOAHOST1> cd ORACLE_COMMON_HOME/common/bin
```

3. Start the Configuration Wizard:

SOAHOST1> ./config.sh

- 4. In the Welcome screen, select Extend an Existing WebLogic Domain, and click Next.
- 5. In the WebLogic Domain Directory screen, select the WebLogic domain directory (*ORACLE_BASE*/admin/*domain_name*/aserver/*domain_name*), and click **Next**.
- **6.** The Select Extension Source screen is displayed. In this screen, do the following (as shown in Figure 6–1):
 - Select Extend my domain automatically to support the following added products.
 - Select the following products:
 - **Basic WebLogic Server Domain 10.3.3.0 [wlserver_10.3]** (this should already be selected and grayed out)
 - **Oracle Enterprise Manager 11.1.1.0 [oracle_common]** (this should already be selected and grayed out)
 - Oracle SOA Suite 11.1.1.0 [soa]
 - Oracle WSM Policy Manager 11.1.1.0 [oracle_common] (selected automatically when Oracle SOA suite is selected)
 - Oracle JRF 11.1.1.0 [oracle_common] (this should already be selected and grayed out)

Fusion Middleware Configuration Wizard	巴
Select Extension Source	ORACLE
Extend my domain automatically to support the following added products:	
☑ Basic WebLogic Server Domain - 10.3.3.0 [wiserver_10.3] *	
🗌 Oracle BPM Suite - 11.1.1.0 [soa]	
🗹 Oracle SOA Suite - 11.1.1.0 [soa]	
Oracle Universal Records Management - 11.1.1.0 [ecm]	
Oracle Universal Content Management - Inbound Refinery - 11.1.1.0 [ecm]	
Oracle Universal Content Management - Content Server - 11.1.1.0 [ecm]	
Oracle Information Rights Management - 11.1.1.0 [ecm]	
Oracle Imaging and Process Management - 11.1.1.0 [ecm]	
🗹 Oracle Enterprise Manager - 11.1.1.0 [oracle_common]	
🗌 Oracle Business Activity Monitoring - 11.1.1.0 [soa]	
Oracle UCM Site Studio External Application - 11.1.1.0 [ecm]	
Oracle UCM RIDC - 11.1.1.0 (ecm)	
Oracle WSM Policy Manager - 11.1.1.0 [oracle_common]	
	_
\odot Extend my domain using an existing extension template	
Template location: /u01/app/oracle/product/fmw Browse	
E <u>x</u> it <u>H</u> elp	Previous Next

Figure 6–1 Select Extension Source screen for Oracle SOA

If you accidentally deselect some of the targets, make sure that the following selections are made in this screen:

- Oracle SOA Suite
- Oracle WSM Policy Manager

Click Next.

- **7.** The Configure JDBC Component Schema screen is displayed. In this screen, do the following (as shown in Figure 6–2):
 - Select the following component schemas:
 - SOA Infrastructure
 - User Messaging Service
 - OWSM MDS Schema
 - SOA MDS Schema
 - Select Configure selected component schemas as RAC multi data source schemas in the next panel.

Click Next.

e.com
Schema Passwor

Figure 6–2 Configure JDBC Component Schema Screen for Oracle SOA

8. The Configure RAC Multi Data Sources Component Schema screen is displayed. In this screen, enter values for the fields below, specifying the connect information for the Oracle RAC database that was seeded with RCU. Enter this information for each schema (you can select multiple schemas and specify values that are common to all):

Note: Oracle recommends using the database used for identity management (see Chapter 11, "Integration with Oracle Identity Management") to store the Oracle WSM policies. It is therefore expected to use the IM database information has been seeded with RCU (as recommended in Chapter 2, "Database and Environment Preconfiguration") to store the WSM metadata and that this IM database information will be used in this screen for the OWSM MDS schemas. (This database connection information will be different from the one used for the rest of SOA Suite schemas.)

- Host name, instance name, and port for the first Oracle RAC database instance. Then click Add and repeat for each Oracle RAC instance.
- Driver: Select Oracle driver (Thin) for RAC Service-Instance connections, Versions:10, 11.
- Service Name: Enter the service name of the database (for example, ecmedg.mycompany.com).
- Username: Enter the complete user name (including the prefix) for the schemas. You can enter a value with all schemas selected (like the prefix) and then select each schema individually to change the rest of the schema name.
- **Password:** Enter the password to use to access the schemas.

Click Next when you are done.

9. In the Test JDBC Data Sources screen, the connections should be tested automatically. The Status column displays the results. Ensure that all connections were successful. If not, click **Previous** to return to the previous screen and correct your entries.

Click Next when all the connections are successful.

- **10.** In the Optional Configuration screen, select the following:
 - JMS Distributed Destination
 - Managed Servers, Clusters and Machines
 - Deployment and Services

Click Next.

- **11.** In the Select JMS Distributed Destination Type screen, accept the default destination type (UDD) for all resources (UMSJMSSystemResource and SOAJMSModule) and click **Next**.
- **12.** In the Configure Managed Servers screen, add the required managed servers.

A server called soa_server1 is created automatically. Rename this to WLS_SOA1 and add a new server called WLS_SOA2. Give these server the attributes listed in Table 6–1. Do not modify the other servers that are shown in this screen; leave them as they are.

Table 6–1 Managed Servers

Name	Listen Address	Listen Port	SSL Listen Port	SSL Enabled
WLS_SOA1	SOAHOST1VHN1	8001	n/a	No
WLS_SOA2	SOAHOST2VHN1	8001	n/a	No

Click Next.

13. In the Configure Clusters screen, add the clusters as listed in Table 6–2. Do not modify the other clusters that are shown in this screen; leave them as they are.

Table	6–2	Clusters
-------	-----	----------

Name	Cluster Messaging Mode	Multicast Address	Multicast Port	Cluster Address
SOA_Cluster	unicast	n/a	n/a	Leave it empty.

Click Next.

- **14.** In the Assign Servers to Clusters screen, assign servers to clusters as shown below. Do not modify the other assignments that are shown in this screen; leave them as they are.
 - SOA_Cluster:
 - WLS_SOA1
 - WLS_SOA2

Click Next.

15. In the Configure Machines screen, delete the LocalMachine that appears by default and open the **Unix Machine** tab. You should add the SOAHOST1 and SOAHOST2 machines and eventually have the following entries:

Name	Node Manager Listen Address	
SOAHOST1	SOAHOST1	
SOAHOST2	SOAHOST2	
ADMINHOST	localhost	

Table 6–3 Machines

Leave all other fields to their default values. Please note that the machine names do not need to be valid host names or listen addresses; they are just unique identifiers of Node Manager locations.

Click Next.

- **16.** In the Assign Servers to Machines screen, assign servers to machines as follows:
 - ADMINHOST:
 - AdminServer
 - SOAHOST1:
 - WLS_SOA1
 - SOAHOST2:
 - WLS_SOA2

Click Next.

- **17.** In the Target Deployments to Clusters or Servers screen, ensure the following targets:
 - usermessagingserver and usermessagingdriver-email should be targeted only to SOA_Cluster. (The usermessaging-xmpp, usermessaging-smpp, and usermessaging-voicexml applications are optional.)
 - WSM-PM should be targeted only to SOA_Cluster.
 - The oracle.rules.*, oracle.sdp.*, and oracle.soa.* deployments should be targeted only to SOA_Cluster.
 - The **oracle.wsm.seedpolicies** library should be targeted only to **SOA_Cluster**.

Click Next.

- In the Target Services to Clusters or Servers screen, make sure that the JOC Startup Class and JOC Shutdown Class are targeted only to SOA_Cluster. Click Next.
- **19.** In the Configuration Summary screen, click **Extend**.

The domain is extended to include the SOA components.

- **20.** In the Create Domain screen, click **Done**.
- **21.** Restart the Administration Server to enable these changes to take effect.

6.4 Creating a Separate Domain Directory for Managed Servers in the Same Node as the Administration Server

Use the pack and unpack commands to separate the domain directory used by the Administration Server from the domain directory used by the managed server in SOAHOST1 as recommended in Chapter 2, "Database and Environment Preconfiguration."

1. Run the pack command on SOAHOST1 to create a template pack using the following commands:

SOAHOST1> cd ORACLE_COMMON_HOME/common/bin

SOAHOST1> ./pack.sh -managed=true -domain=ORACLE_BASE/admin/domain_name/
aserver/domain_name -template=edgdomaintemplate.jar -template_name=edgdomain_
template

2. Run the unpack command on SOAHOST1 to unpack the template to the domain directory of the managed server using the following command:

SOAHOST1> cd ORACLE_COMMON_HOME/common/bin

SOAHOST1> ./unpack.sh -domain=ORACLE_BASE/admin/domain_name/mserver/domain_name -template=edgdomaintemplate.jar -app_dir=ORACLE_BASE/admin/domain_name/mserver/ applications

6.5 Configuring Oracle Coherence for Deploying Composites

Although deploying composites uses multicast communication by default, Oracle recommends using unicast communication instead in SOA enterprise deployments. Use unicast if you disable multicast communication for security reasons.

Note: An incorrect configuration of the Oracle Coherence framework that is used for deployment may prevent the SOA system from starting. The deployment framework must be properly customized for the network environment on which the SOA system runs. Oracle recommends the configuration described in this section.

Enabling Communication for Deployment Using Unicast Communication

Multicast communication enables Oracle Fusion Middleware SOA to discover all of the members of a cluster to which it deploys composites dynamically. However, unicast communication does not enable nodes to discover other cluster members in this way. Consequently, you must specify the nodes that belong to the cluster. You do not need to specify all of the nodes of a cluster, however. You need only specify enough nodes so that a new node added to the cluster can discover one of the existing nodes. As a result, when a new node has joined the cluster, it is able to discover all of the other nodes in the cluster. Additionally, in configurations such as SOA enterprise deployments where multiple IPs are available in the same box, you must configure Oracle Coherence to use a specific host name to create the Oracle Coherence cluster.

Tip: To guarantee high availability during deployments of SOA composites, specify enough nodes so that at least one of them is running at any given time.

Specify the nodes using the tangosol.coherence.wkaX system property, where X is a number between 1 and 9. You can specify up to nine nodes. Start the numbering

at 1. This numbering must be sequential and must not contain gaps. In addition, specify the host name used by Oracle Coherence to create a cluster through the tangosol.coherence.localhost system property. This local host name should be the virtual host name used by the SOA server as the listener addresses (SOAHOST1VHN1 and SOAHOST2VHN1). Set this property by adding the -Dtangosol.coherence.localhost parameter to the Arguments field of the Oracle WebLogic Server Administration Console's Server Start tab (Figure 6–3).

Note: SOAHOST1VHN1 is the virtual host name that maps to the virtual IP where WLS_SOA1 listening (in SOAHOST1). SOAHOST2VHN1 is the virtual host name that maps to the virtual IP where WLS_SOA2 is listening (in SOAHOST2).

Figure 6–3 Start Server Tab of Oracle WebLogic Server Administration Console

	dministration Console
Change Center	🔒 Home Log Out Preferences 🔤 Record Help
View changes and restarts	Welcome, weblogic Connected to: soa_doma
Configuration editing is enabled. Future changes will automatically be activated as you	Home >AdminServer >Summary of Environment >Summary of Servers >AdminServer >Summary of Services >Summary of Servers > AdminServer
modify, add or delete items in this domain.	Settings for AdminServer
Domain Structure	Configuration Protocols Logging Debug Monitoring Control Deployments Services
soa_domain	Security Notes
	General Cluster Services Keystores SSL Federation Services Deployment Migration
Virtual Hosts Migratable Targets	Tuning Overload Health Monitoring Server Start
Machines E Work Managers Startup & Shutdown Classes	Save
Deployments ⊡Services	Node Manager is a WebLogic Server utility that you can use to start, suspend, shut down, and restart servers in normal or unexpected conditions. Use this page to configure the startup settings that Node
	Manager will use to start this server on a remote machine.
🗄 Diagnostics	A lava Home:

Specifying the host name

Perform these steps to add the host name used by Oracle Coherence:

- 1. Log in to the Oracle WebLogic Server Administration Console.
- 2. In the Domain Structure window, expand the **Environment** node.
- 3. Click Servers.

The Summary of Servers page is displayed.

4. Click the name of the server (WLS_SOA1 or WLS_SOA2, which are represented as hyperlinks) in the Name column of the table.

The settings page for the selected server is displayed.

- 5. Click Lock and Edit.
- 6. Click the Configuration tab, and then the Server Start tab.
- 7. Enter the following for WLS_SOA1 and WLS_SOA2 in the Arguments field.

For WLS_SOA1, enter the following:

-Dtangosol.coherence.wka1=SOAHOST1VHN1 -Dtangosol.coherence.wka2=SOAHOST2VHN1 -Dtangosol.coherence.localhost=SOAHOST1VHN1

For WLS_SOA2, enter the following:

-Dtangosol.coherence.wka1=SOAHOST1VHN1-Dtangosol.coherence.wka2=SOAHOST2VHN1 -Dtangosol.coherence.localhost=SOAHOST2VHN1

Note: All arguments above are entered in one single line; that is, do not insert new lines in the Java arguments field in the Administration Console. Also, do not copy and paste the text from above to your Administration Console's arguments text field. This may result in extraneous characters being inserted in the Java arguments. The text should not contain other text or characters than the ones shown above.

8. Click Save and Activate Changes.

Note: You must ensure that these variables are passed to the managed server correctly. (They should be reflected in the server's output log.) Failure of the Oracle Coherence framework can prevent the soa-infra application from starting.

Note: The multicast and unicast addresses are different from the ones used by the WebLogic Server cluster for cluster communication. SOA guarantees that composites are deployed to members of a single WebLogic Server cluster even though the communication protocol for the two entities (the WebLogic Server cluster and the groups to which composites are deployed) are different.

6.6 Disabling Host Name Verification for the WLS_SOA Managed Servers

This step is required if you have not set up the appropriate certificates to authenticate the different nodes with the administration server (see Chapter 9, "Setting Up Node Manager"). If you have not configured the server certificates, you will receive errors when managing the different WebLogic Servers. To avoid these errors, disable host name verification while setting up and validating the topology, and enable it again once the EDG topology configuration is complete as described in Chapter 9, "Setting Up Node Up Node Manager."

Perform these steps to disable host name verification:

- 1. Log in to Oracle WebLogic Server Administration Console.
- 2. Click Lock and Edit.
- 3. Expand the Environment node in the Domain Structure window.
- 4. Click Servers. The Summary of Servers page is displayed.
- Select WLS_SOA1 in the Names column of the table. The settings page for the server is displayed.
- 6. Open the SSL tab.
- **7.** Expand the **Advanced** section of the page.
- 8. Set host name verification to 'None'.
- 9. Click Save.

- **10.** Repeat steps 4 through 8 for the WLS_SOA2 managed server.
- **11.** Save and activate the changes.
- **12.** The change will not take effect until the Administration Server is restarted (make sure that Node Manager is up and running):
 - **a.** In the Summary of Servers screen, select the **Control** tab.
 - **b.** Select **AdminServer(admin)** (represented as a hyperlink) in the table and then click **Shutdown**.
 - c. Start the Administration Server again from the command line:

```
SOAHOST1> cd ORACLE_BASE/product/fmw/oracle_common/common/bin
SOAHOST1> ./wlst.sh
```

Once in the WLST shell, execute the following command (make sure Node Manager is up and running):

wls:/offline>nmConnect(Admin_User,'Admin_Pasword, SOAHOST1,'5556', 'domain_name','/u01/app/oracle/admin/domain_name/aserver/domain_name')

wls:/nm/ecm_domain> nmStart('AdminServer')

6.7 Starting and Validating the WLS_SOA1 Managed Server on SOAHOST1

Perform these steps to start the WLS_SOA1 managed server and check that it is configured correctly:

- 1. Start the WLS_SOA1 managed server using the Oracle WebLogic Server Administration Console as follows:
 - **a.** Expand the Environment node in the Domain Structure window.
 - b. Choose Servers.

The Summary of Servers page is displayed.

- **c.** Click the Control tab.
- d. Select WLS_SOA1 and then click Start.
- Verify that the server status is reported as "Running" in the Administration Console. If the server is shown as "Starting" or "Resuming," wait for the server status to change to "Started." If another status is reported (such as "Admin" or "Failed"), check the server output log files for errors. See Section 12.7, "Troubleshooting" for possible causes.
- **3.** Access the following URLs:
 - Access http://SOAHOST1VHN1:8001/soa-infra to verify the status of WLS_ SOA1.
 - Access http://SOAHOST1VHN1:8001/wsm-pm to verify the status of Web Services Manager. Click Validate Policy Manager. A list of policies and assertion templates available in the data store is displayed.

Note: The configuration is incorrect if no policies or assertion templates appear.

 Access http://SOAHOST1VHN1:8001/integration/worklistapp to verify the status of the worklist application.

6.8 Propagating the Domain Configuration to SOAHOST2 Using the unpack Utility

Perform these steps to propagate the domain configuration:

 Run the following command on SOAHOST1 to copy the template file created in Section 6.4, "Creating a Separate Domain Directory for Managed Servers in the Same Node as the Administration Server":

SOAHOST1> cd ORACLE_BASE/product/fmw/oracle_common/common/bin

SOAHOST1> scp edgdomaintemplate.jar oracle@SOAHOST2:ORACLE_BASE/product/fmw/ oracle_common/common/bin

2. Run the unpack command on SOAHOST2 to unpack the propagated template.

Note: Run unpack from the ORACLE_COMMON_HOME/ common/bin directory, not from WL_HOME/common/bin.

SOAHOST2> cd ORACLE_COMMON_HOME/common/bin

SOAHOST2> ./unpack.sh -domain=ORACLE_BASE/admin/domain_name/mserver/domain_name
-template=edgdomaintemplate.jar -app_dir=ORACLE_BASE/admin/domain_name/mserver/
applications

Note: The ORACLE_BASE/admin/domain_name/mserver directory must exist before running unpack. In addition, the ORACLE_BASE/ admin/domain_name/mserver/applications must be empty.

6.9 Starting Node Manager on SOAHOST2

Perform these steps to start Node Manager on SOAHOST2:

 Run the setNMProps.sh script, which is located in the ORACLE_COMMON_ HOME/common/bin directory, to set the StartScriptEnabled property to 'true' before starting Node Manager:

```
SOAHOST2> cd ORACLE_COMMON_HOME/common/bin
SOAHOST2> ./setNMProps.sh
```

Note: You must use the StartScriptEnabled property to avoid class loading failures and other problems. See also Section 12.7.3, "Incomplete Policy Migration After Failed Restart of SOA Server."

2. Start Node Manager:

SOAHOST2> cd WL_HOME/server/bin SOAHOST2> ./startNodeManager.sh

6.10 Starting and Validating the WLS_SOA2 Managed Server

Perform these steps to start the WLS_SOA2 managed server and check that it is configured correctly:

- 1. Start the WLS_SOA2 managed server using the Oracle WebLogic Server Administration Console as follows:
 - a. Expand the Environment node in the Domain Structure window.
 - b. Choose Servers. The Summary of Servers page is displayed.
 - **c.** Click the Control tab.
 - d. Select WLS_SOA2 and then click Start.
- Verify that the server status is reported as "Running" in the Administration Console. If the server is shown as "Starting" or "Resuming," wait for the server status to change to "Started." If another status is reported (such as "Admin" or "Failed"), check the server output log files for errors. See Section 12.7, "Troubleshooting" for possible causes.
- **3.** Access the following URLs:
 - Access http://SOAHOST2VHN1:8001/soa-infra to verify the status of WLS_ SOA2.
 - Access http://SOAHOST2VHN1:8001/wsm-pm to verify the status of Web Services Manager. Click Validate Policy Manager. A list of policies and assertion templates available in the data store is displayed.

Note: The configuration is incorrect if no policies or assertion templates appear.

 Access http://SOAHOST2VHN1:8001/integration/worklistapp to verify the status of the worklist application.

6.11 Configuring the Java Object Cache for Oracle Web Services Manager

The Java Object Cache (JOC) should be configured among all the servers running Oracle Web Services Manager (WSM). This local cache is provided to increase the performance of Oracle WSM. The Java Object Cache can be configured using the *MW_HOME*/oracle_common/bin/configure-joc.py script. This is a Python script which can be used to configure JOC in the managed servers. The script runs in WLST online mode and expects the Administration Server to be up and running.

When configuring JOC ports for Oracle products, Oracle recommends using ports in the 9988 to 9998 range.

Note: After configuring the Java Object Cache using the wlst commands or configure-joc.py script, all affected managed servers should be restarted for the configurations to take effect.

Perform these steps to configure the Java Object Cache for Oracle WSM:

1. Connect to the Administration Server using the command-line Oracle WebLogic Scripting Tool (WLST), for example:

```
MW_HOME/oracle_common/common/bin/wlst.sh
$ connect()
```

Enter the Oracle Weblogic Administration user name and password when prompted.

2. After connecting to the Administration Server using wlst, start the script using the execfile command, for example:

```
wls:/mydomain/serverConfig>execfile('MW_HOME/oracle_common/bin/
configure-joc.py')
```

Script Input Parameters

The input parameters are prompted by the script. The script can be used to perform the following JOC configurations:

• Configure JOC for all specified managed servers for a given cluster. Enter 'y' when the script prompts whether you want to specify a cluster name, and also specify the cluster name and discover port, when prompted. This discovers all the managed servers for the given cluster and configures the JOC. The discover port is common for the entire JOC configuration across the cluster. For example:

```
Do you want to specify a cluster name (y/n) <y>
Enter Cluster Name : SOA_Cluster
Enter Discover Port : 9991
```

 Configure JOC for all specified managed servers. Enter 'n' when the script prompts whether you want to specify a cluster name, and also specify the managed server and discover port, when prompted. For example:

```
Do you want to specify a cluster name (y/n) <y>n
Enter Managed Server and Discover Port (eg WLS_SOA1:9991, WLS_SOA21:9991) :
WLS_SOA1:9999,WLS_SOA2:9999
```

This example configures JOC only for the specified managed servers (that is, WLS_SOA1 and WLS_SOA2). The discover port is specified with the managed server (for example, WLS_SOA1:2222).

• Exclude JOC configuration for some managed servers. The script allows you to specify the list of managed servers for which the JOC configuration "DistributeMode" will be set to 'false'. Enter 'y' when the script prompts whether you want to exclude any servers from JOC configuration, and enter the managed server names to be excluded, when prompted. For example:

Do you want to exclude any server(s) from JOC configuration (y/n) <n>y Exclude Managed Server List (eg Server1,Server2) : WLS_SOA1,WLS_SOA2

 Disable the distribution mode for all managed servers. The script allows you to disable the distribution to all the managed servers for a specified cluster. Specify 'false' when the script prompts for the distribution mode. By default, the distribution mode is set to 'true'. Specifically, for EDG environments, the first cluster option in step 2 should be used. Here is a walkthrough for using configure-joc.py for EDG environments:

```
Execfile('MW_HOME/oracle_common/bin/configure-joc.py').
Enter Hostnames (eg host1,host2) : SOAHOST1VHN1, SOAHOST2VHN1
.
Do you want to specify a cluster name (y/n) <y>y
.
Enter Cluster Name : SOA_Cluster
.
Enter Discover Port : 9991
.
Enter Distribute Mode (true|false) <true> : true
.
Do you want to exclude any server(s) from JOC configuration (y/n) <n> n
```

You can also configure the Java Object Cache (JOC) using the HA Power Tools tab in the Oracle WebLogic Administration Console as described in the *Oracle Fusion Middleware High Availability Guide*.

6.12 Configuring Oracle HTTP Server for the WLS_SOA Managed Servers

To enable Oracle HTTP Server to route to SOA_Cluster, which contain the WLS_SOA*n* managed servers, you must set the WebLogicCluster parameter to the list of nodes in the cluster:

1. On WEBHOST1 and WEBHOST2, add the following lines to the ORACLE_BASE/ admin/instance_name/config/OHS/component_name/mod_wl_ohs.conf file:

```
# WSM-PM
<Location /wsm-pm>
  SetHandler weblogic-handler
  WebLogicCluster SOAHOST1VHN1:8001,SOAHOST2VHN1:8001
</Location>
# SOA soa-infra app
<Location /soa-infra>
   SetHandler weblogic-handler
   WebLogicCluster SOAHOST1VHN1:8001, SOAHOST2VHN1:8001
</Location>
# Worklist
<Location /integration/>
   SetHandler weblogic-handler
   WebLogicCluster SOAHOST1VHN1:8001, SOAHOST2VHN1:8001
</Location>
# UMS prefs
<Location /sdpmessaging/userprefs-ui>
    SetHandler weblogic-handler
   WebLogicCluster SOAHOST1VHN1:8001, SOAHOST2VHN1:8001
</Location>
# Default to-do taskflow
<Location /DefaultToDoTaskFlow/>
    SetHandler weblogic-handler
   WebLogicCluster SOAHOST1VHN1:8001,SOAHOST2VHN1:8001
</Location>
```

```
# Workflow
<Location /workflow>
    SetHandler weblogic-handler
    WebLogicCluster SOAHOST1VHN1:8001,SOAHOST2VHN1:8001
</Location>
```

2. Make sure the httpd.conf file located in the same directory as the mod_wl_ohs file contains the following lines:

```
NameVirtualHost *:7777
<VirtualHost *:7777>
ServerName https://ecm.mycompany.com:443
ServerAdmin you@your.address
RewriteEngine On
RewriteOptions inherit
</VirtualHost *:7777
VirtualHost *:7777>
ServerName admin.mycompany.com:80
ServerAdmin you@your.address
RewriteEngine On
RewriteOptions inherit
</VirtualHost>
```

Note: Values such as ecm.mycompany.com:443, admin.mycompany.com:80 and you@youraddress that are noted in this document serve as examples only. Enter values based on the actual environment.

3. Restart Oracle HTTP Server on both WEBHOST1 and WEBHOST2.

WEBHOST1> ORACLE_BASE/admin/instance_name/bin/opmnctl restartproc ias-component=ohs1

WEBHOST2> ORACLE_BASE/admin/instance_name/bin/opmnctl restartproc ias-component=ohs2

The servers specified in the WebLogicCluster parameter are only important at startup time for the plug-in. The list needs to provide at least one running cluster member for the plug-in to discover other members of the cluster. Please note that the listed cluster member must be running when Oracle HTTP Server is started. Oracle WebLogic Server and the plug-in work together to update the server list automatically with new, failed, and recovered cluster members.

Sample scenarios:

- Example 1: If you have a two-node cluster and then add a third member, you do
 not need to update the configuration to add the third member. The third member
 will be discovered on the fly at run time.
- Example 2: You have a three-node cluster but only two nodes are listed in the configuration. However, if both listed nodes are down when you start Oracle HTTP Server, then the plug-in would fail to route to the cluster. You must ensure that at least one of the listed nodes is running when you start Oracle HTTP Server.

If you list all members of the cluster, then you guarantee you can route to the cluster, assuming at least one member is running when Oracle HTTP Server is started.

For more information on configuring the WebLogic Server plug-in, see the Oracle Fusion Middleware Using Web Server Plug-Ins with Oracle WebLogic Server Guide.

6.13 Validating Access Through Oracle HTTP Server

Verify that the server status is reported as "Running" in the Administration Console. If the server is shown as "Starting" or "Resuming," wait for the server status to change to "Started." If another status is reported (such as "Admin" or "Failed"), check the server output log files for errors. See Section 12.7, "Troubleshooting" for possible causes.

Validate WSM_Cluster through Oracle HTTP Server using the following URLs (for both WEBHOST1 and WEBHOST2):

- http://WEBHOSTn:7777/soa-infra
- http://WEBHOSTn:7777/integration/worklistapp
- http://WEBHOSTn:7777/sdpmessaging/userprefs-ui
- http://WEBHOSTn:7777/soa/composer
- http://WEBHOSTn:7777/wsm-pm

For information on configuring system access through the load balancer, see Section 2.2.2, "Load Balancers."

Note: After the registering Oracle HTTP Server as described in Section 5.9, "Registering Oracle HTTP Server with WebLogic Server," Oracle HTTP Server should appear as a manageable target in the Oracle Enterprise Manager Console. To verify this, log in to the Enterprise Manager Console. The WebTier item in the navigation tree should show that Oracle HTTP Server has been registered.

6.14 Setting the Frontend HTTP Host and Port

You must set the frontend HTTP host and port for the Oracle WebLogic Server cluster hosting the SOA servers:

- 1. Log in to Oracle WebLogic Server Administration Console.
- 2. Go to the Change Center section and click Lock and Edit.
- 3. Expand the Environment node in the Domain Structure window.
- 4. Click Clusters. The Summary of Clusters page is displayed.
- 5. Select SOA_Cluster.
- 6. Click the HTTP tab.
- **7.** Set the following values:
 - Frontend Host: ecm.mycompany.com
 - Frontend HTTPS Port: 443
 - Frontend HTTP Port: 80 (if not using SSL)
- 8. Click Save.
- **9.** Click **Activate Changes** in the Change Center section of the Administration Console.
- **10.** Restart the servers to make the frontend host directive in the cluster take effect.

6.15 Configuring a Shared JMS Persistence Store

Configure the location for all of the persistence stores as a directory that is visible from both nodes. See Section 2.3, "Shared Storage and Recommended Directory Structure" for more information. You must change all of the persistent stores to use this shared base directory as follows:

- 1. Log in to the Oracle WebLogic Server Administration Console.
- 2. In the Domain Structure window, expand the **Services** node and then click the **Persistence Stores** node. The Summary of Persistence Stores page is displayed.
- **3.** Select the persistence store (represented as a hyperlink) from the Name column of the table. The Settings page for the persistence store is displayed.
- **4.** On the Configuration tab, in the Directory field, enter the location of a persistent storage solution (such as NAS or SAN) that is available to other servers in the cluster. Specifying this location enables pending JMS messages to be sent. The location should follow the following directory structure:

ORACLE_BASE/admin/domain_name/soa_cluster_name/jms

Note: Both WLS_SOA1 and WLS_SOA2 must be able to access this directory. This directory must also exist before you restart the server.

- 5. Click Save and Activate.
- 6. Restart the servers to make the change in the persistent stores take effect.

6.16 Configuring a Default Persistence Store for Transaction Recovery

Each server has a transaction log that stores information about committed transactions that are coordinated by the server that may not have been completed. The WebLogic Server uses this transaction log for recovery from system crashes or network failures. To leverage the migration capability of the Transaction Recovery Service for the servers within a cluster, store the transaction log in a location accessible to a server and its backup servers.

Note: Preferably, this location should be a dual-ported SCSI disk or on a Storage Area Network (SAN).

Perform these steps to set the location for the default persistence store:

- 1. Log in to the Oracle WebLogic Server Administration Console.
- **2.** In the Domain Structure window, expand the **Environment** node and then click the **Servers** node.

The Summary of Servers page is displayed.

3. Click the name of the server (represented as a hyperlink) in the Name column of the table.

The settings page for the selected server is displayed, and defaults to the Configuration tab.

4. Open the Services tab.

5. In the Default Store section of the page, enter the path to the folder where the default persistent stores will store its data files. The directory structure of the path is as follows:

ORACLE_BASE/admin/domain_name/soa_cluster_name/tlogs

6. Click Save.

Note: To enable migration of the Transaction Recovery Service, specify a location on a persistent storage solution that is available to other servers in the cluster. Both WLS_SOA1 and WLS_SOA2 must be able to access this directory.

6.17 Enabling High Availability for Oracle File and FTP Adapters

Note: this step is optional and applies only to those deployments that require adapter support for the BPEL processes that are invoked by I/PM.

The Oracle File and FTP Adapters enable a BPEL process or an Oracle Mediator to read and write files on local file systems and on remote file systems through FTP (File Transfer Protocol). These adapters support high availability for an active-active topology with Oracle BPEL Process Manager and Oracle Mediator service engines for both inbound and outbound operations. To make Oracle File and FTP Adapters highly available for outbound operations, use the database mutex locking operation as described in "High Availability in Outbound Operations" in *Oracle Fusion Middleware User's Guide for Technology Adapters*. The database mutex locking operation enables these adapters to ensure that multiple references do not overwrite one another if they write to the same directory.

Note: The File Adapter picks up a file from the inbound directory, processes it, and then outputs a file to the output directory. Because the File Adapter is non-transactional, files can be processed twice. As a result, it is possible to get duplicate files when there is failover in the Oracle RAC back-end or in the SOA-managed servers.

Using the Database Mutex Locking Operation

To make an outbound Oracle File or FTP Adapter service highly available using database table as a coordinator, you must modify the Oracle File Adapter deployment descriptor for the connection-instance corresponding to <code>eis/HAFileAdapter</code> in the Oracle WebLogic Server console:

Note: You must increase global transaction timeouts if you use database as a coordinator.

- 1. Log in to the Oracle WebLogic Server console. To access the console, navigate to http://server_name:port_number/console.
- 2. Click **Deployments** in the left pane for Domain Structure.
- 3. Click FileAdapter under Summary of Deployments on the right pane.

- **4.** Open the Configuration tab.
- Open the Outbound Connection Pools tab, and expand javax.resource.cci.ConnectionFactory to see the configured connection factories.
- **6.** Click **eis/HAFileAdapter**. The Outbound Connection Properties screen for the connection factory corresponding to high availability is displayed. The connection factory properties are displayed as shown in Figure 6–4.

Figure 6–4 Oracle WebLogic Server Console - Settings for javax.resource.cci.Connectionfactory Page

Settin	ettings for javax.resource.cci.ConnectionFactory							
Genera	General Properties Transaction Authentication Connection Pool Logging							
modi	This page allows you to view and modify the configuration properties of this outbound connection pool. Properties you modify here are saved to a deployment plan.							
	Save Showing 1 to 4 of 4 Previous Next							
	Property Name 🐟	Property Type	Property Value					
	controlDir	java.lang.String	/scratch/mycontroldir					
	inboundDataSource	java.lang.String	jdbc/SOADataSource					
	outboundDataSource	java.lang.String	jdbc/SOADataSource					
	outboundLockTypeForWrite	java.lang.String	oracle					
Sav	/e		Showing 1 to 4 of 4 Previous Next					

7. Click **Lock and Edit**. After this, the property value column becomes editable (you can click on any of the rows under "Property Value" and modify its value).

The new parameters in connection factory for Oracle File and FTP Adapters are as follows:

• **controlDir:** Set it to the directory structure where you want the control files to be stored. You must set it to a shared location if multiple WebLogic Server instances run in a cluster. Structure the directory for shared storage as follows:

ORACLE_BASE/admin/domain_name/cluster_name/fadapter

- **inboundDataSource:** Set the value to 'jdbc/SOADataSource'. This is the data source where the schemas corresponding to high availability are pre-created. The pre-created schemas can be found under *ORACLE_HOME*/rcu/ integration/soainfra/sql/adapter/createschema_adapter_oracle.sql. If you want to create the schemas elsewhere, use this script. You must set the inboundDataSource property accordingly if you choose a different schema.
- outboundDataSource: Set the value to 'jdbc/SOADataSource'. This is the data source where the schemas corresponding to high availability are pre-created. The pre-created schemas can be found under ORACLE_HOME/rcu/ integration/soainfra/sql/adapter/createschema_adapter_oracle.sql. If you

want to create the schemas elsewhere, use this script. You must set the outboundDataSource property if you choose to do so.

- outboundLockTypeForWrite: Set the value to 'oracle' if you are using Oracle Database. By default, the Oracle File and FTP Adapters use an in-memory mutex to lock outbound write operations. You must choose from the following values for synchronizing write operations:
 - memory: The Oracle File and FTP Adapters use an in-memory mutex to synchronize access to the file system.
 - oracle: The adapter uses Oracle Database sequence.
 - db: The adapter uses a pre-created database table (FILEADAPTER_ MUTEX) as the locking mechanism. You must use this option only if you are using a schema other than the Oracle Database schema.
 - user-defined: The adapter uses a user-defined mutex. To configure the user-defined mutex, you must implement the mutex interface (oracle.tip.adapter.file.Mutex) and then configure a new binding-property with the name 'oracle.tip.adapter.file.mutex' and value as the fully qualified class name for the mutex for the outbound reference.

Note: The parameters available for FTP Adapters are slightly different than for the connection factory, but from a high-availability standpoint, just setting the control directory to a shared storage location is what matters.

8. Click Save after you update the properties.

The Save Deployment Plan page is displayed.

9. Enter a shared storage location for the deployment plan. The directory structure is as follows:

ORACLE_BASE/admin/domain_name/cluster_name/dp/Plan.xml

- **10.** Click **Save and Activate**.
- **11.** Configure BPEL Process or Mediator Scenario to use the connection factory as shown in the following example:

```
<adapter-config name="FlatStructureOut" adapter="File Adapter" xmlns="http://
platform.integration.oracle/blocks/adapter/fw/metadata">
        <connection-factory location="eis/HAFileAdapter" adapterRef=""/>
        <endpoint-interaction portType="Write_ptt" operation="Write">
        <interaction-spec
        className="oracle.tip.adapter.file.outbound.FileInteractionSpec">
            <property../>
            <property../>
            <property../>
            </interaction-spec>
            </endpoint-interaction>
            </endpoint-interaction>
```

Note: The location attribute is set to eis/HAFileAdapter for the connection factory.

6.18 Scaling the Oracle Database Adapter

Note: this step is optional and applies only to those deployments that require adapter support for the BPEL processes that are invoked by I/PM.

If you are using Logical Delete polling and you set MarkReservedValue, skip locking is not used. Formerly, the best practice for multiple Oracle Database Adapter process instances deployed to multiple Oracle BPEL Process Manager or Oracle Mediator nodes was essentially using LogicalDeletePollingStrategy or DeletePollingStrategy with a unique MarkReservedValue on each polling node, and setting MaxTransactionSize. However, with the introduction of skip locking in Oracle FMW 11gR1 PS1, that approach has now been superseded. If you were using this approach previously, you can simply remove (in db.jca) or clear (on the Logical Delete wizard page) the MarkReservedValue, and you will automatically get skip locking.

The benefits of using skip locking over a reserved value include:

- Skip locking scales better in a cluster and under load.
- All work is in one transaction (as opposed to update/reserve, then commit, then select in a new transaction), so the risk of facing non-recoverable situations in high-availability environments is minimized.
- No unique MarkReservedValue needs to be specified. Previously, for this to work, you had to configure a complex variable, such as R\${weblogic.Name-2}-\${IP-2}-\${instance}.

For more information, see "Scalability" and "Polling Strategies" in *Oracle Fusion Middleware User's Guide for Technology Adapters*.

6.19 Configuring Node Manager for the WLS_SOA Managed Servers

Oracle recommends using host name verification for the communication between Node Manager and the servers in the domain. This requires the use of certificates for the different addresses communicating with the Administration Server and other servers. See Chapter 9, "Setting Up Node Manager" for further details. The procedures in that chapter must be performed twice using the following information:

Run	Host Name (HOST)	Virtual IP (VIP)	Server Name (WLS_SERVER)
Run 1:	SOAHOST1	SOAHOST1VHN1	WLS_SOA1
Run 2:	SOAHOST2	SOAHOST2VHN1	WLS_SOA2

6.20 Configuring Server Migration for the WLS_SOA Managed Servers

Server migration is required for proper failover of the SOA components in the event of failure in any of the SOAHOST1 and SOAHOST2 nodes. See Chapter 10, "Configuring Server Migration" for further details. For SOA, use the following values for the variables in that chapter:

- Server names:
 - WLS_SERVER1: WLS_SOA1
 - WLS_SERVER2: WLS_SOA2

- Host names:
 - HOST1: SOAHOST1
 - HOST2: SOAHOST2
- Cluster name:
 - CLUSTER: SOA_Cluster

6.21 Backing Up the Installation

After you have verified that the extended domain is working, back up the installation. This is a quick backup for the express purpose of immediate restore in case of problems in the further steps. The backup destination is the local disk. This backup can be discarded once the enterprise deployment setup is complete. At that point, the regular deployment-specific backup and recovery process can be initiated. The *Oracle Fusion Middleware Administrator's Guide* provides further details. For information on describing the Oracle HTTP Server data that must be backed up and restored, refer to the "Backup and Recovery Recommendations for Oracle HTTP Server" section in that guide. For information on how to recover components, see the "Recovery of Components" and "Recovery After Loss of Component" sections in the guide. For recommendations specific to recovering from the loss of a host, see the "Recovering Oracle HTTP Server to a Different Host" section in the guide. Also refer to the *Oracle Database Backup and Recovery Guide* for information on database backup.

Perform these steps to back up the installation at this point:

- **1.** Back up the web tier:
 - **a.** Shut down the instance using opmnct1:

SOAHOST1> ORACLE_BASE/admin/instance_name/bin/opmnctl stopall

b. Back up the Middleware Home on the web tier using the following command (as root):

SOAHOST1> tar -cvpf BACKUP_LOCATION/web.tar MW_HOME

c. Back up the Oracle Instance Home on the web tier using the following command:

SOAHOST1> tar -cvpf BACKUP_LOCATION/web_instance_name.tar ORACLE_INSTANCE

d. Start the instance using opmnct1:

SOAHOST1> cd ORACLE_BASE/admin/instance_name/bin SOAHOST1> opmnctl startall

- **2.** Back up the database. This is a full database backup (either hot or cold) using Oracle Recovery Manager (recommended) or operating system tools such as tar for cold backups if possible.
- **3.** Back up the Administration Server domain directory to save your domain configuration. The configuration files all exist in the *ORACLE_BASE*/admin/ *domain_name* directory. Run the following command to create the backup:

SOAHOST1> tar -cvpf edgdomainback.tar ORACLE_BASE/admin/domain_name

7

Extending the Domain with Oracle UCM

This chapter describes how to extend a domain with Oracle Universal Content Management (Oracle UCM) using the Oracle Fusion Middleware Configuration Wizard. It contains the following sections:

- Section 7.1, "About Adding Oracle UCM to a Domain"
- Section 7.2, "Extending the Domain to Include Oracle UCM"
- Section 7.3, "Propagating the Domain Configuration to ECMHOST1 and ECMHOST2 Using the unpack Utility"
- Section 7.4, "Starting Node Manager on ECMHOST1 and ECMHOST2"
- Section 7.5, "Restarting the Administration Server"
- Section 7.6, "Starting and Configuring the WLS_UCM1 Managed Server"
- Section 7.7, "Updating the cwallet File in the Administration Server"
- Section 7.8, "Starting and Configuring the WLS_UCM2 Managed Server"
- Section 7.9, "Configuring Service Retries for Oracle UCM"
- Section 7.10, "Configuring Oracle HTTP Server for the WLS_UCM Managed Servers"
- Section 7.11, "Validating Access Through Oracle HTTP Server"
- Section 7.12, "Configuring Node Manager for the WLS_UCM and WLS_IPM Managed Servers"
- Section 7.13, "Backing Up the Installation"

Important: Oracle strongly recommends that you read the release notes for any additional installation and deployment considerations prior to starting the setup process.

7.1 About Adding Oracle UCM to a Domain

The Oracle Enterprise Content Management Suite system is installed using the WL_ HOME and ORACLE_HOME locations created in Chapter 3, "Installing the Software" on a shared storage. ECMHOST1 and ECMHOST2 mount MW_HOME and reuse the existing WLS, SOA, and ECM binary installations. The pack and unpack utilities are used to bootstrap the domain configuration for the WLS_UCM1 and WLS_UCM2 servers in these two new nodes. As a result, you do not need to install any software in these two nodes. For the Oracle ECM system to work properly, ECMHOST1 and ECMHOST2 must maintain the same system requirements and configuration that was required for installing Oracle Fusion Middleware in SOAHOST1 and SOAHOST2. Otherwise, unpredictable behavior in the execution of binaries may occur.

Note: You will have already added SOA components to the domain as described in Section 6, "Extending the Domain with SOA Components."

7.2 Extending the Domain to Include Oracle UCM

You must extend the domain created in Section 5, "Creating a Domain with Administration Server" to include UCM. The instructions in this section assume that the ECM deployment uses the same database service as the SOA deployment (ecmedg.mycompany.com).

Note: Before performing these steps, back up the domain as described in the *Oracle Fusion Middleware Administrator's Guide*.

Perform these steps to extend the domain to include Oracle UCM:

- 1. Ensure that the database where you installed the repository is running. For Oracle RAC databases, it is recommended that all instances are running, so that the validation check later on becomes more reliable.
- **2.** Change the directory to the location of the Oracle Fusion Middleware Configuration Wizard. This is within the common home directory (notice that domain extensions are run from the node where the Administration Server resides).

SOAHOST1> cd ORACLE_COMMON_HOME/common/bin

3. Start the Configuration Wizard:

SOAHOST1> ./config.sh

- 4. In the Welcome screen, select **Extend an existing WebLogic domain**, and click **Next**.
- **5.** In the WebLogic Domain Directory screen, select the WebLogic domain directory (*ORACLE_BASE*/admin/*domain_name*/aserver/*domain_name*), and click **Next**.
- **6.** The Select Extension Source screen is displayed. In this screen, do the following (as shown in Figure 7–1):
 - Select Extend my domain automatically to support the following added products.
 - Select the following products:
 - Oracle Universal Content Management Content Server 11.1.1.0 [ecm]
 - Oracle UCM RIDC 11.1.1.0 [ecm]

Click Next.

Fusion Middleware Configuration Wizard	믿
Select Extension Source	ORACLE
Extend my domain automa products:	tically to support the following added
🖉 Basic WebLogic Server Domain	- 10.3.3.0 [wlserver_10.3] *
🗌 Oracle BPM Suite - 11.1.1.0 [so:	a]
🗹 Oracle SOA Suite - 11.1.1.0 [so	a]
🗌 Oracle Universal Records Mana	gement - 11.1.1.0 [ecm]
🗌 Oracle Universal Content Mana	gement - Inbound Refinery - 11.1.1.0 [ecm]
🖌 🖌 Oracle Universal Content Mana	gement - Content Server - 11.1.1.0 [ecm]
🗌 Oracle Information Rights Mana	Igement - 11.1.1.0 [ecm]
Oracle Imaging and Process Ma	nagement - 11.1.1.0 [ecm]
🗹 Oracle Enterprise Manager - 11	.1.1.0 [oracle_common]
🗌 🗌 Oracle Business Activity Monito	ring - 11.1.1.0 [soa]
🗌 Oracle UCM Site Studio Externa	Application - 11.1.1.0 [ecm]
✓ Oracle UCM RIDC - 11.1.1.0 [ed	m]
🖌 Oracle WSM Policy Manager – 1:	
	······································
⊖ Extend my domain using a	n existing extension template
Template location: /u01/app/ora	.cle/product/fmw <u>B</u> rowse
E <u>x</u> it <u>H</u> elp	Previous <u>N</u> ext

Figure 7–1 Select Extension Source screen for Oracle UCM

- **7.** The Configure JDBC Component Schema screen is displayed. In this screen, do the following (as shown in Figure 7–2):
 - Select UCM Schema.
 - Select Configure selected component schemas as RAC multi data source schemas in the next panel.

Click Next.

Fusion Middlew	are Configuratio	n Wizard				
Configure JDBC						ORACLE
Note: Change only Vendor:		below that you wish to r	nodify and values will be	applied to a		
Driver	*Oracle's Driver	(Thin) for Service cont	nections; Versions:9.0.1		Name: dbhost.exam	nie com
Schema Owner:					Port: 1521	
Schema Password:						
Compo	onent Schema	DBMS/Service	Host Name	Port	SchemaOwner	Schema Password
UCM Schema	L	orcl	dbhost.example.cor	1521	DEV_UCM	
UCM Schema		orcl	dbhost.example.cor	1521	DEV_UCM	
E <u>x</u> it <u>H</u> el	lp				[<u>P</u> revious <u>N</u> ext

Figure 7–2 Configure JDBC Component Schema Screen for Oracle UCM

- **8.** The Configure RAC Multi Data Sources Component Schema screen is displayed. In this screen, do the following (as shown in Figure 7–3):
 - **a.** Select **UCM Schema**. Leave the other data sources as they are.
 - **b.** Enter values for the following fields, specifying the connect information for the Oracle RAC database that was seeded with RCU:
 - Driver: Select Oracle driver (Thin) for RAC Service-Instance connections, Versions:10, 11.
 - Service Name: Enter the service name of the database (ecmedg.mycompany.com).
 - Username: Enter the complete user name (including the prefix) for the schemas. The user names shown in Figure 7–3 assume that DEV was used as the prefix for schema creation from RCU.
 - **Password:** Enter the password to use to access the schemas.
 - c. Click Add and enter the details for the first Oracle RAC instance.
 - d. Repeat these steps for each Oracle RAC instance.

Note: Leave the SOA Infrastructure, IPM Schema, User Messaging Service, OWSM MDS Schema, and SOA MDS Schema information as they are.

e. Click Next.

	Ileware Configuration Wizard	ponent Schema					
						OF	RACLE
Note: Change	e only the input fields below that you	wish to modify and v	alues will	be applied to all s	selected row:	5.	
Driver:	*Oracle's Driver (Thin) for RAC Ser	vice-Instance cd 👻	H	Host Name	Instan	ce Name	Port
Service Name:	ecmedg.mycompany.com		DBHOST	Г1	ecmedg1		152
		_	DBHOST	Г2	ecmedg2		152
Username:	DEV_OCS						
Password:	******						
	Multi Data Source Schema	Service Na	ne	Schema	Dwner	<u>A</u> Schem	dd <u>D</u> elet a Password
UCM Sci	hema	ecmedg.mycompa	iny.com	DEV_OCS		******	
SOA Infi	rastructure	ecmedg.mycompa	iny.com	DEV_SOAINFRA		******	
User Me	essaging Service	ecmedg.mycompa	iny.com	DEV_ORASDPM		******	
OWSM N	1DS Schema	ecmedg.mycompa	iny.com	DEV_MDS		******	
SOA MD	S Schema	ecmedg.mycompa	iny.com	DEV_MDS		******	
E <u>x</u> it	Help					Previo	us Next

Figure 7–3 Configure RAC Multi Data Source Component Schema Screen for Oracle UCM

9. In the Test JDBC Data Sources screen, the connections should be tested automatically. The **Status** column displays the results. Ensure that all connections were successful. If not, click **Previous** to return to the previous screen and correct your entries.

Click Next when all the connections are successful.

- **10.** In the Optional Configuration screen, select the following:
 - Managed Servers, Clusters and Machines
 - Deployment and Services

Click Next.

11. In the Configure Managed Servers screen, click **Add** to add the required managed servers as shown in Table 7–1. Do not modify the other servers that appear in this screen; leave them as they are.

Name	Listen Address	Listen Port	SSL Listen Port	SSL Enabled
WLS_UCM1	ECMHOST1	16200	n/a	No
WLS_UCM2	ECMHOST2	16200	n/a	No

Click Next.

12. In the Configure Clusters screen, click **Add** to add the clusters as shown in Table 7–2. Do not modify the other clusters that appear in this screen; leave them as they are.

Table 7–2 Clusters					
Name	Cluster Messaging Mode	Multicast Address	Multicast Port	Cluster Address	
UCM_Cluster	unicast	n/a	n/a	Leave empty	

Click Next.

- **13.** In the Assign Servers to Clusters screen, add the following. Do not modify the other assignments that appear in this screen; leave them as they are.
 - UCM_Cluster:
 - WLS_UCM1
 - WLS_UCM2

Click Next.

14. In the Configure Machines screen, click the **Unix Machine** tab and add the following two new machines:

Table 7–3 Machines

Name	Node Manager Listen Address
ECMHOST1	ECMHOST1
ECMHOST2	ECMHOST2

Leave all other fields to their default values. Click Next.

- 15. In the Assign Servers to Machines screen, assign servers to machines as follows:
 - Assign WLS_UCM1 to ECMHOST1.
 - Assign WLS_UCM2 to ECMHOST2.

Click Next.

- **16.** In the Target Deployments to Clusters or Servers screen, make sure that the DMS Application is targeted to the SOA_Cluster, UCM_Cluster and Admin Server. Click **Next**.
- **17.** In the Target Services to Clusters or Servers screen, make sure the JOC Startup classes are targeted to the SOA_Cluster only. Click **Next**.
- **18.** In the Configuration Summary screen, click **Extend**.
- **19.** Click **OK** in the warning dialog about conflicts in ports for the domain.
- **20.** In the Creating Domain screen, click **Done**.
- **21.** Restart the Administration Server to make these changes to take effect. See Section 7.5, "Restarting the Administration Server."

7.3 Propagating the Domain Configuration to ECMHOST1 and ECMHOST2 Using the unpack Utility

Perform these steps to propagate the domain configuration:

 Run the pack command on SOAHOST1 to create a template pack using the following commands:

SOAHOST1> cd ORACLE_COMMON_HOME/common/bin

SOAHOST1> ./pack.sh -managed=true -domain=ORACLE_BASE/admin/domain_name/ aserver/domain_name -template=edgdomaintemplate.jar -template_name=edgdomain_ template

2. Run the unpack command on ECMHOST1 to unpack the propagated template.

Note: Make sure to run unpack from the ORACLE_COMMON_ HOME/common/bin directory, not from WL_HOME/common/bin.

ECMHOST1> cd ORACLE_COMMON_HOME/common/bin

ECMHOST1> ./unpack.sh -domain=ORACLE_BASE/admin/domain_name/mserver/domain_name -template=ecmdomaintemplate.jar -app_dir=ORACLE_BASE/admin/domain_name/mserver/ applications

Note: The ORACLE_BASE/admin/domain_name/mserver directory must exist before running unpack. In addition, the ORACLE_BASE/ admin/domain_name/mserver/applications must be empty.

3. Repeat steps 1 and 2 for ECMHOST2.

7.4 Starting Node Manager on ECMHOST1 and ECMHOST2

Perform these steps to start Node Manager on ECMHOST1 and ECMHOST2 if Node Manager has not started already:

 On each server, run the setNMProps.sh script, which is located in the ORACLE_ COMMON_HOME/common/bin directory, to set the StartScriptEnabled property to 'true' before starting Node Manager:

ECMHOSTn> cd ORACLE_COMMON_HOME/common/bin ECMHOSTn> ./setNMProps.sh

Note: You must use the StartScriptEnabled property to avoid class loading failures and other problems. See also Section 12.7.3, "Incomplete Policy Migration After Failed Restart of SOA Server."

Note: If the UCM server is sharing the MW_HOME in a local or shared storage with SOA, as suggested in the shared storage configuration described in Chapter 2, "Database and Environment Preconfiguration," it is not required to run setNMProps.sh again. In this case, Node Manager has already been configured to use a start script.

2. Run the following commands on both ECMHOST1 and ECMHOST2 to start Node Manager:

ECMHOSTn> cd WL_HOME/server/bin
ECMHOSTn> ./startNodeManager.sh

7.5 Restarting the Administration Server

Restart the Administration Server to make these changes take effect. To restart the Administration Server, stop it first using the Administration Console and then start it again as described in Section 5.5, "Starting the Administration Server on SOAHOST1."

7.6 Starting and Configuring the WLS_UCM1 Managed Server

Starting the WLS_UCM1 Managed Server

Perform these steps to start the WLS_UCM1 managed server:

- **1.** Start the WLS_UCM1 managed server using the Oracle WebLogic Server Administration Console as follows:
 - **a.** Expand the Environment node in the Domain Structure window.
 - **b.** Choose Servers.

The Summary of Servers page is displayed.

- **c.** Click the Control tab.
- d. Select WLS_UCM1 and then click Start.
- Verify that the server status is reported as "Running" in the Administration Console. If the server is shown as "Starting" or "Resuming," wait for the server status to change to "Started." If another status is reported (such as "Admin" or "Failed"), check the server output log files for errors. See Section 12.7, "Troubleshooting" for possible causes.

Configuring the WLS_UCM1 Managed Server

Perform these steps to configure the WLS_UCM1 managed server:

 Log in to WLS_UCM1 at http://ECMHOST1:16200/cs to display a configuration page.

Note: The UCM configuration files are on a shared disk so that all members of the cluster can access them. The shared disk location for the Oracle ECM enterprise deployment is at *ORACLE_BASE*/admin/ ecm_domain/aserver/ucm_cluster.

- **2.** Change the following values on the server configuration page (make sure to select the "Is New Content Server Instance" check box to see all options):
 - Content Server Instance Folder: Set this to ORACLE_BASE/admin/ecm_ domain/ucm_cluster/cs.
 - Native File Repository Location: Set this to ORACLE_BASE/admin/ecm_domain/ucm_cluster/cs/vault.
 - WebLayout Folder: Set this to ORACLE_BASE/admin/ecm_domain/ucm_ cluster/cs/weblayout.
 - Server Socket Port: Set this to 4444.
 - Socket Connection Address Security Filter: Set this to a pipe-delimited list of localhost and the server IPs:

127.0.0.1 | ECMHOST1 | ECMHOST2 | HTTPHOST1 | HTTPHOST2

Note: This will be changed later to a host name-based list (see Section 8.16, "Adding the Oracle I/PM Server Listen Addresses to the List of Allowed Hosts in Oracle UCM"). At this point, we need the connections to be allowed for operations that will be done before the security filter is changed to host names.

- WebServer HTTP/HTTPS Address: Set this to 'ecm.mycompany.com:443'.
- Web Address is HTTPS: Select this check box.
- Server Instance Label: Set this to 'UCM_Cluster1'.
- Server Instance Description: Set this to 'Cluster ucm_cluster1'.
- Auto_Number Prefix: Set this to 'ucm_cluster1-'.
- **3.** Click **Submit** when finished and restart the managed server using the Oracle WebLogic Server Administration Console.

7.7 Updating the cwallet File in the Administration Server

The Oracle UCM server updates the cwallet.sso file located in ORACLE_BASE/ admin/domain_name/mserver/domain_name/config/fmwconfig when it starts. This change needs to be propagated back to the Administration Server. To do this, copy the file to ORACLE_BASE/admin/domain_name/aserver/domain_name/config/fmwconfig in SOAHOST1 using the following command (all on a single line):

ECMHOST1> scp ORACLE_BASE/admin/domain_name/mserver/domain_name/config/fmwconfig/ cwallet.sso oracle@SOAHOST1:ORACLE_BASE/admin/domain_name/aserver/domain_name/ config/fmwconfig/

Note: If any operation is performed in the WLS_UCM*n* servers that modifies the cwallet.sso file in the ORACLE_BASE/admin/domain_name/mserver/domain_name/config/fmwconfig directory, the file will have to be immediately copied to the Administration Server domain directory on SOAHOST1 at ORACLE_BASE/admin/domain_name/aserver/domain_name/config/fmwconfig.

7.8 Starting and Configuring the WLS_UCM2 Managed Server

Starting the WLS_UCM2 Managed Server

Perform these steps to start the WLS_UCM2 managed server:

- 1. Start the WLS_UCM2 managed server using the Oracle WebLogic Server Administration Console as follows:
 - **a.** Expand the Environment node in the Domain Structure window.
 - **b.** Choose **Servers**.

The Summary of Servers page is displayed.

- **c.** Click the Control tab.
- d. Select WLS_UCM2 and then click Start.
- 2. Verify that the server status is reported as "Running" in the Administration Console. If the server is shown as "Starting" or "Resuming," wait for the server

status to change to "Started." If another status is reported (such as "Admin" or "Failed"), check the server output log files for errors. See Section 12.7, "Troubleshooting" for possible causes.

Configuring the WLS_UCM2 Managed Server

Perform these steps to configure the WLS_UCM2 managed server:

 Log in to WLS_UCM2 at http://ECMHOST2:16200/cs to display a configuration page.

Note: The UCM configuration files are on a shared disk so that all members of the cluster can access them. The shared disk location for the Oracle ECM enterprise deployment is at *ORACLE_BASE*/admin/ecm_domain/aserver/ucm_cluster.

- 2. Change the following values on the server configuration page:
 - Content Server Instance Folder: Set this to ORACLE_BASE/admin/ecm_ domain/ucm_cluster/cs
 - Native File Repository Location: Set this to ORACLE_BASE/admin/ecm_ domain/ucm_cluster/cs/vault
 - WebLayout Folder: Set this to ORACLE_BASE/admin/ecm_domain/ucm_ cluster/cs/weblayout

Make sure that the 'Is new Content Server Instance?' check box is not selected.

3. Click **Submit** when finished and restart the managed server using the Oracle WebLogic Server Administration Console.

7.9 Configuring Service Retries for Oracle UCM

The following parameter should be set in Oracle Content Server's config.cfg file in order to enable login retries during an Oracle RAC failover:

```
ServiceAllowRetry=true
```

If this value is not set, users will need to manually retry any operation that was in progress when the failover began.

Perform these steps to add the configuration parameter for Oracle UCM:

1. Go to the WebLogic Server Administration Console for Oracle UCM:

http://ECMHOST1:16200/cs

- **2.** Open the Administration page, and then choose **Admin Server**. The Content Admin Server page is displayed.
- **3.** Click **General Configuration** on the left. The General Configuration page is displayed.
- **4.** In the Additional Configuration Variables box, add the parameter:

ServiceAllowRetry=true

5. Click **Save** and restart all UCM managed servers.

Note: The new parameter is included in the config.cfg file, which is at the following location:

ORACLE_BASE/admin/ecm_domain/ucm_cluster/cs/config/config.cfg

(You can also edit this file directly in a text editor. Do not forget to restart all UCM managed servers.)

7.10 Configuring Oracle HTTP Server for the WLS_UCM Managed Servers

To enable Oracle HTTP Server to route to UCM_Cluster, which contain the WLS_ UCM1 and WLS_UCM2 managed servers, you must set the WebLogicCluster parameter to the list of nodes in the cluster:

 On WEBHOST1 and WEBHOST2, add the following lines to the ORACLE_BASE/ admin/instance_name/config/OHS/component_name/mod_wl_ohs.conf file:

```
# LICM
<Location /cs>
  WebLogicCluster ECMHOST1:16200, ECMHOST2:16200
  SetHandler weblogic-handler
  WLCookieName IDCCS SESSIONID
</Location>
<Location /login>
  WebLogicCluster ECMHOST1:16200, ECMHOST2:16200
  SetHandler weblogic-handler
  WLCookieName IDCCS SESSIONID
</Location>
<Location /_ocsh>
  WebLogicCluster ECMHOST1:16200, ECMHOST2:16200
  SetHandler weblogic-handler
  WLCookieName IDCCS SESSIONID
</Location>
```

2. Restart Oracle HTTP Server on both WEBHOST1 and WEBHOST2.

WEBHOST1> ORACLE_BASE/admin/instance_name/bin/opmnctl restartproc ias-component=ohs1

```
WEBHOST2> ORACLE_BASE/admin/instance_name/bin/opmnctl restartproc ias-component=ohs2
```

7.11 Validating Access Through Oracle HTTP Server

You should verify URLs to ensure that appropriate routing and failover is working from Oracle HTTP Server to UCM_Cluster. Perform these steps to verify the URLs:

- 1. While WLS_UCM2 is running, stop WLS_UCM1 using the Oracle WebLogic Server Administration Console.
- 2. Access http://WEBHOST1:7777/cs to verify it is functioning properly.
- 3. Start WLS_UCM1 from the Oracle WebLogic Server Administration Console.
- 4. Stop WLS_UCM2 from the Oracle WebLogic Server Administration Console.
- 5. Access http://WEBHOST1:7777/cs to verify it is functioning properly.

7.12 Configuring Node Manager for the WLS_UCM and WLS_IPM Managed Servers

Oracle recommends using host name verification for the communication between Node Manager and the servers in the domain. This requires the use of certificates for the different addresses communicating with the Administration Server and other servers. See Chapter 9, "Setting Up Node Manager" for further details. The procedures in that chapter must be performed twice using the following information:

Run	Host Name (HOST)	Virtual IP (VIP)	Server Name (WLS_SERVER)
Run 1:	ECMHOST1	ECMHOST1VHN1*	WLS_UCM1
Run 2:	ECMHOST2	ECMHOST2VHN1*	WLS_UCM2

* Optional; required only for WLS-managed Oracle I/PM servers (WLS_IPM).

Please note the following:

- Even though the WLS_IPM managed servers are not yet configured at this point (see Chapter 8, "Extending the Domain with Oracle I/PM") and are not mandatory for a UCM-only Oracle ECM installation, the virtual host names used by Oracle I/ PM are configured here in order to provide a one-step configuration process that includes both types of servers.
- Perform all steps in Chapter 9, "Setting Up Node Manager" except for Section 9.3.5, "Configuring Managed WLS Servers to Use the Custom Keystores" for the WLS_IPM servers. This step can be done after the WLS_IPM servers are added to the domain.

7.13 Backing Up the Installation

After you have verified that the extended domain is working, back up the installation. This is a quick backup for the express purpose of immediate restore in case of problems in the further steps. The backup destination is the local disk. This backup can be discarded once the enterprise deployment setup is complete. At that point, the regular deployment-specific backup and recovery process can be initiated. The *Oracle Fusion Middleware Administrator's Guide* provides further details. For information on describing the Oracle HTTP Server data that must be backed up and restored, refer to the "Backup and Recovery Recommendations for Oracle HTTP Server" section in that guide. For information on how to recover components, see the "Recovery of Components" and "Recovery After Loss of Component" sections in the guide. For recommendations specific to recovering from the loss of a host, see the "Recovering Oracle HTTP Server to a Different Host" section in the guide. Also refer to the *Oracle Database Backup and Recovery Guide* for information on database backup.

Perform these steps to back up the installation at this point:

- **1.** Back up the web tier:
 - **a.** Shut down the instance using opmnctl.

SOAHOST1> ORACLE_BASE/admin/instance_name/bin/opmnctl stopall

b. Back up the Middleware Home on the web tier using the following command (as root):

SOAHOST1> tar -cvpf BACKUP_LOCATION/web.tar MW_HOME

c. Back up the Oracle Instance Home on the web tier using the following command:

SOAHOST1> tar -cvpf BACKUP_LOCATION/web_instance_name.tar ORACLE_INSTANCE

d. Start the instance using opmnctl:

SOAHOST1> cd ORACLE_BASE/admin/instance_name/bin SOAHOST1> opmnctl startall

- **2.** Back up the database. This is a full database backup (either hot or cold) using Oracle Recovery Manager (recommended) or operating system tools such as tar for cold backups if possible.
- **3.** Back up the Administration Server domain directory to save your domain configuration. The configuration files all exist in the *ORACLE_BASE*/admin/ *domain_name* directory:
- **4.** Run the following command to create the backup:

SOAHOST1> tar -cvpf edgdomainback.tar ORACLE_BASE/admin/domain_name

Extending the Domain with Oracle I/PM

This chapter describes how to extend a domain with Oracle Imaging and Processing Management (Oracle I/PM) using the Oracle Fusion Middleware Configuration Wizard. It contains the following sections:

- Section 8.1, "About Adding Oracle I/PM to a Domain"
- Section 8.2, "Enabling VIP4 and VIP5 in ECMHOST1 and ECMHOST2"
- Section 8.3, "Extending the Domain to Include Oracle I/PM"
- Section 8.4, "Propagating the Domain Configuration to ECMHOST1 and ECMHOST2 Using the unpack Utility"
- Section 8.5, "Starting Node Manager on ECMHOST1 and ECMHOST2"
- Section 8.6, "Restarting the Administration Server"
- Section 8.7, "Configuring a JMS Persistence Store for Oracle I/PM JMS"
- Section 8.8, "Configuring a Default Persistence Store for Transaction Recovery"
- Section 8.9, "Disabling Host Name Verification for the WLS_IPM Managed Servers"
- Section 8.10, "Starting the Oracle I/PM System"
- Section 8.11, "Creating an Agent User"
- Section 8.12, "Providing the Agent User in the config MBean for the Oracle I/PM Server"
- Section 8.13, "Configuring the GDFontPath MBean for the XWindows Environment"
- Section 8.14, "Enabling Oracle I/PM in Oracle UCM"
- Section 8.15, "Upgrading the Default File Store"
- Section 8.16, "Adding the Oracle I/PM Server Listen Addresses to the List of Allowed Hosts in Oracle UCM"
- Section 8.17, "Creating a Connection to UCM System"
- Section 8.18, "Configuring BPEL CSF Credentials"
- Section 8.19, "Configuring the BPEL Connection"
- Section 8.20, "Configuring Oracle HTTP Server for the WLS_IPM Managed Servers"
- Section 8.21, "Validating Access Through Oracle HTTP Server"
- Section 8.22, "Setting the Frontend HTTP Host and Port"

- Section 8.23, "Configuring Node Manager for the WLS_IPM Managed Servers"
- Section 8.24, "Configuring Server Migration for the WLS_IPM Managed Servers"
- Section 8.25, "Backing Up the Installation"

Important: Oracle strongly recommends that you read the release notes for any additional installation and deployment considerations prior to starting the setup process.

8.1 About Adding Oracle I/PM to a Domain

The Oracle Imaging and Processing Management (I/PM) system is installed using the WL_HOME and ORACLE_HOME locations created in Chapter 3, "Installing the Software" on a shared storage. ECMHOST1 and ECMHOST2 mount MW_HOME and reuse the existing WLS, SOA, and ECM binary installations. The pack and unpack utilities are used to bootstrap the domain configuration for the WLS_IPM1 and WLS_IPM2 servers in these two new nodes. As a result, you do not need to install any software in these two nodes. For the I/PM system to work properly, ECMHOST1 and ECMHOST2 must maintain the same system requirements and configuration that was required for installing Oracle Fusion Middleware in SOAHOST1 and SOAHOST2. Otherwise, unpredictable behavior in the execution of binaries may occur.

Note: You will have already added SOA components to the domain as described in Section 5, "Creating a Domain with Administration Server."

8.2 Enabling VIP4 and VIP5 in ECMHOST1 and ECMHOST2

The I/PM system uses a virtual host name as the listen addresses for the managed server on which it is running. These virtual host names and corresponding virtual IPs are required to enable server migration for the I/PM component. You must enable a VIP (VIP4/VIP5) mapping to ECMHOST1VHN1 on ECMHOST1 and ECMHOST2VHN1 on ECMHOST2, and must also correctly resolve the host names in the network system used by the topology (either by DNS Server or hosts resolution).

To enable the VIPs, follow the example described in Section 5.1, "Enabling ADMINVHN on SOAHOST1."

8.3 Extending the Domain to Include Oracle I/PM

You extend the domain configured in Chapter 7, "Extending the Domain with Oracle UCM" to include Oracle I/PM. The instructions in this section assume that the Oracle I/PM deployment uses the same database service as the Oracle UCM deployment (ecmedg.mycompany.com). However, a deployment may choose to use a different database service specifically for Oracle I/PM.

Note: Before performing these steps, back up the domain as described in the *Oracle Fusion Middleware Administrator's Guide*.

Perform these steps to extend the domain to include Oracle I/PM:

- 1. Ensure that the database where you installed the repository is running. For Oracle RAC databases, it is recommended that all instances are running, so that the validation check later on becomes more reliable.
- **2.** Change the directory to the location of the Oracle Fusion Middleware Configuration Wizard. This is within the ECM home directory (notice that domain extensions are run from the node where the Administration Server resides).

SOAHOST1> cd ORACLE_COMMON_HOME/common/bin

3. Start the Configuration Wizard:

SOAHOST1> ./config.sh

- 4. In the Welcome screen, select Extend an existing WebLogic domain, and click Next.
- **5.** In the WebLogic Domain Directory screen, select the WebLogic domain directory (*ORACLE_BASE*/admin/*domain_name*/aserver/*domain_name*), and click **Next**.
- 6. In the Select Extension Source screen, do the following:
 - Select Extend my domain automatically to support the following added products.
 - Select the following product:
 - Oracle Image and Process Management 11.1.1.0 [ecm]

Click Next.

7. The Configure JDBC Component Schema screen is displayed (Figure 8–1).

Figure 8–1 Configure JDBC Component Schema Screen for Oracle I/PM

onfigure JDBC Co	mponent Schema				
					ORACLE
lote: Change only the	input fields below that you	wish to modify and values will b	e applied to all s	elected rows.	
Vendor: Ora	cle		DBMS/Servi	ce: orcl	
Driver: *Or	acle's Driver (Thin) for Sen	vice connections; Versions:9.0.:) – Host Nan	ne: dbhost.exam	ple.com
Schema Owner: DEV	_IPM		Po	rt: 1521	
chema Password: Ente	eravalue				
Component	· · ·		Port	Schema Owner	Schema Passwor
✓ IPM Schema	orcl	dbhost.example.cor	1521 D	EV_IPM	

In the Configure JDBC Component Schema screen, do the following:

- Select IPM Schema only. Do not select any of the other existing schemas!
- Select Configure selected component schemas as RAC multi data source schemas in the next panel.

Click Next.

8. The Configure RAC Multi Data Sources Component Schema screen is displayed (Figure 8–2).

Figure 8–2 Configure RAC Multi Data Source Component Scheme Screen for Oracle I/PM

🚺 Fu	Fusion Middleware Configuration Wizard					민
Conf	figure R	AC Multi Data Source Comp	oonent Schema		O	RACLE [.]
Note	: Change	e only the input fields below that you v	wish to modify and value	s will be applied to all s	elected rows.	
	Driver:	*Oracle's Driver (Thin) for RAC Sen	vice-Instance cd 👻	Host Name	Instance Name	Port
Servi	ice Name:	Enter a value				
u	lsername:	DEV_IPM				
F	Password:	Enter a value				
						<u>dd</u>
		Multi Data Source Schema	Service Name	Schema C		na Password
	UCM Sci		soaedg.us.oracle.com	n17_OCS	*******	
		rastructure	soaedg.us.oracle.com	n17_soainfra		
	IPM Sch			DEV_IPM		
		ssaging Service IDS Schema	soaedg.us.oracle.com soaedg.us.oracle.com	n17_orasdpm n17_mds		
		S Schema	soaedg.us.oracle.com	n17_mds	*****	
					I	
	E <u>×</u> it	<u>H</u> elp			<u>P</u> revi	ous <u>N</u> ext

In the Configure RAC Multi Data Sources Component Schema screen, do the following:

- **a.** Select **IPM Schema**. Leave the other data sources as they are.
- **b.** Enter values for the following fields, specifying the connect information for the Oracle RAC database that was seeded with RCU:
 - Driver: Select Oracle driver (Thin) for RAC Service-Instance connections, Versions:10, 11.
 - Service Name: Enter the service name of the database (ecmedg.mycompany.com).
 - Username: Enter the complete user name (including the prefix) for the schemas. The user names shown in Figure 8–2 assume that PROD was used as the prefix for schema creation from RCU.
 - Password: Enter the password to use to access the schemas.
- c. Click Add and enter the details for the first Oracle RAC instance.
- d. Repeat these steps for each Oracle RAC instance.

Note: Leave the UCM Schema, SOA Infrastructure, User Messaging Service, OWSM MDS Schema, and SOA MDS Schema information as they are.

- e. Click Next.
- **9.** In the Test JDBC Data Sources screen, the connections should be tested automatically. The **Status** column displays the results. Ensure that all connections were successful. If not, click **Previous** to return to the previous screen and correct your entries.

Click Next when all the connections are successful.

- **10.** In the Optional Configuration screen, select the following:
 - JMS Distributed Destination
 - Managed Servers, Clusters and Machines
 - Deployment and Services

Click Next.

- In the Select JMS Distributed Destination Type screen, select UDD from the drop-down list for the JMS modules of all Oracle Fusion Middleware components. Click Next.
- **12.** In the Configure Managed Servers screen, add the required managed servers. A server called 'ipm_server1' is created automatically. Rename this to WLS_IPM1 and add a new server called WLS_IPM2. Give these servers the attributes listed in Table 8–1. Do not modify the other servers that appear in this screen; leave them as they are.

Table 8–1 Managed Servers

Name	Listen Address	Listen Port	SSL Listen Port	SSL Enabled
WLS_IPM1	ECMHOST1VHN1	16000	n/a	No
WLS_IPM2	ECMHOST2VHN2	16000	n/a	No

Click Next.

13. In the Configure Clusters screen, click **Add** to add the clusters as shown in Table 8–2. Do not modify the other clusters that appear in this screen; leave them as they are.

Table 8–2 Clusters

Name	Cluster Messaging Mode	Multicast Address	Multicast Port	Cluster Address
IPM_Cluster	unicast	n/a	n/a	Leave empty

Click Next.

- **14.** In the Assign Servers to Clusters screen, add the following. Do not modify the other assignments that appear in this screen; leave them as they are.
 - IPM_Cluster:
 - WLS_IPM1
 - WLS_IPM2

Click Next.

15. In the Configure Machines screen, click the **Unix Machine** tab. You should see the ECMHOST1 and ECMHOST2 machines and have the following entries:

Name	Node Manager Listen Address
SOAHOST1	SOAHOST1
SOAHOST2	SOAHOST2
ADMINHOST	localhost
ECMHOST1	ECMHOST1
ECMHOST2	ECMHOST2

Leave all other fields to their default values. Click Next.

- **16.** In the Assign Servers to Machines screen, assign servers to machines as follows:
 - Assign WLS_IPM1 to ECMHOST1.
 - Assign WLS_IPM2 to ECMHOST2.

Click Next.

- **17.** In the Target Deployments to Clusters or Servers screen, ensure the following targets:
 - usermessagingserver and usermessagingdriver-email should be targeted only to SOA_Cluster. (The usermessaging-xmpp, usermessaging-smpp, and usermessaging-voicexml applications are optional.)
 - WSM-PM should be targeted only to SOA_Cluster.
 - The oracle.rules.*, oracle.sdp.* and oracle.soa.* deployments should be targeted to SOA_Cluster only.
 - The oracle.wsm.seedpolicies library should be targeted to SOA_Cluster and IPM_Cluster (and any servers expected to host WSM-PM protected web services).

Click Next.

18. In the Target Service to Cluster or Servers screen, target **JOC Startup Class** and **JOC Shutdown Class** only to **SOA_Cluster**.

Click Next.

- **19.** In the Configuration Summary screen, click **Extend**.
- **20.** If a dialog window appears warning about conflicts in ports for the domain, click **OK**. This should be due to pre-existing servers in the nodes and the warning can be ignored.
- **21.** In the Creating Domain screen, click **Done**.
- **22.** Restart the Administration Server to make these changes to take effect. See Section 8.6, "Restarting the Administration Server."

8.4 Propagating the Domain Configuration to ECMHOST1 and ECMHOST2 Using the unpack Utility

Perform these steps to propagate the domain configuration:

1. Run the pack command on SOAHOST1 to create a template pack using the following commands:

SOAHOST1> cd ORACLE_COMMON_HOME/common/bin

SOAHOST1> ./pack.sh -managed=true -domain=ORACLE_BASE/admin/domain_name/ aserver/domain_name -template=edgdomaintemplateIPM.jar -template_ name=edgdomain_templateIPM

2. Copy the template to ECMHOST2:

Note: Assuming that ECMHOST1 shares the ORACLE_HOME with SOAHOST1, the template will be present in the same directory in ECMHOST1; otherwise, copy it also to ECMHOST1.

SOAHOST1> scp ecmdomaintemplateIPM.jar oracle@ECMHOST2:ORACLE_BASE/product/fmw/ oracle_common/common/bin

3. Run the unpack command on ECMHOST1 to unpack the propagated template.

Note: Make sure to run unpack from the ORACLE_COMMON_ HOME/common/bin directory, not from WL_HOME/common/bin.

ECMHOST1> cd ORACLE_COMMON_HOME/common/bin

ECMHOST1> ./unpack.sh -domain=ORACLE_BASE/admin/domain_name/mserver/domain_name -template=ecmdomaintemplateIPM.jar -app_dir= ORACLE_BASE/admin/domain_name/ mserver/applications -overwrite_domain=true

Note: The ORACLE_BASE/admin/domain_name/mserver directory must exist before running unpack. In addition, the ORACLE_BASE/ admin/domain_name/mserver/applications must be empty.

4. Repeat step 3 for ECMHOST2.

8.5 Starting Node Manager on ECMHOST1 and ECMHOST2

Perform these steps to start Node Manager on ECMHOST1 and ECMHOST2 if Node Manager has not started already:

 On each server, run the setNMProps.sh script, which is located in the ORACLE_ COMMON_HOME/common/bin directory, to set the StartScriptEnabled property to 'true' before starting Node Manager:

ECMHOSTn> cd ORACLE_COMMON_HOME/common/bin ECMHOSTn> ./setNMProps.sh **Note:** You must use the StartScriptEnabled property to avoid class loading failures and other problems. See also Section 12.7.3, "Incomplete Policy Migration After Failed Restart of SOA Server."

Note: If the I/PM server is sharing the MW_HOME in a local or shared storage with UCM, as suggested in the shared storage configuration described in Chapter 2, "Database and Environment Preconfiguration," it is not required to run setNMProps.sh again. In this case, Node Manager has already been configured to use a start script and it is likely already running in the node for UCM.

2. Run the following commands on both ECMHOST1 and ECMHOST2 to start Node Manager:

ECMHOSTn> cd WL_HOME/server/bin
ECMHOSTn> ./startNodeManager.sh

8.6 Restarting the Administration Server

Restart the Administration Server to make these changes take effect. To restart the Administration Server, stop it first using the Administration Console and then start it again as described in Section 5.5, "Starting the Administration Server on SOAHOST1."

8.7 Configuring a JMS Persistence Store for Oracle I/PM JMS

Configure the location for the JMS persistence stores as a directory that is visible from both nodes. By default, the JMS servers used by Oracle I/PM are configured with no persistent store and use WebLogic Server's store (*ORACLE_BASE*/admin/*domain_name*/mserver/*domain_name*/servers/*server_name*/data/store/default). You must change I/PM's JMS server persistent store to use a shared base directory as follows:

- 1. Log in to the Oracle WebLogic Server Administration Console.
- **2.** In the Domain Structure window, expand the **Services** node and then click the **Persistence Stores** node. The Summary of Persistence Stores page is displayed.
- 3. Click Lock and Edit.
- 4. Click New, and then Create File Store.
- 5. Enter a name (for example 'IPMJMSServer1Store', which allows you identify the service it is created for) and target WLS_IPM1. Enter a directory that is located in shared storage so that it is accessible from both ECMHOST1 and ECMHOST2 (ORACLE_BASE/admin/domain_name/ipm_cluster/jms).
- **6.** Click **Save** and activate the changes.
- In the Domain Structure window, expand the Services node and then click the Messaging->JMS Servers node.

The Summary of JMS Servers page is displayed.

8. Click on the IpmJmsServer1 JMS Server (represented as a hyperlink) from the **Name** column of the table.

The Settings page for the JMS server is displayed.

9. Click Lock and Edit.

- 10. In the Persistent Store drop-down list, select IPMJMSServer1Store.
- **11.** Click **Save and Activate**.
- 12. Repeat the steps and create IPMJMSServer2Store for IPMJMSServer2.

8.8 Configuring a Default Persistence Store for Transaction Recovery

Each server has a transaction log which stores information about committed transactions that are coordinated by the server that may not have been completed. The WebLogic Server uses this transaction log for recovery from system crashes or network failures. To leverage the migration capability of the Transaction Recovery Service for the servers within a cluster, store the transaction log in a location accessible to the server.

Note: Preferably, this location should be a dual-ported SCSI disk or on a Storage Area Network (SAN).

Perform these steps to set the location for the default persistence store for WLS_IPM1:

- 1. Log in to the Oracle WebLogic Server Administration Console.
- **2.** In the Domain Structure window, expand the **Environment** node and then click the **Servers** node.

The Summary of Servers page is displayed.

3. Click WLS_IPM1 (represented as a hyperlink) in the **Name** column of the table.

The settings page for the WLS_IPM1 server is displayed with the Configuration tab active.

- 4. Click the **Services** tab.
- 5. Click Lock and Edit.
- **6.** In the Default Store section of the page, enter the path to the folder where the default persistent stores will store its data files. The directory structure of the path is as follows:

ORACLE_BASE/admin/domain_name/ipm_cluster_name/tlogs

- **7.** Click **Save** and activate the changes.
- **8**. Repeat the step for the WLS_IPM2 server.

Note: To enable migration of the Transaction Recovery Service, specify a location on a persistent storage solution that is available to other servers in the cluster. Both ECMHOST1 and ECMHOST2 must be able to access this directory. This directory must also exist before you restart the server.

8.9 Disabling Host Name Verification for the WLS_IPM Managed Servers

This step is required if you have not set up the appropriate certificates to authenticate the different nodes with the Administration Server (see Chapter 9, "Setting Up Node Manager"). If you have not configured the server certificates, you will receive errors when managing the different WebLogic Servers. To avoid these errors, disable host name verification while setting up and validating the topology, and enable it again

once the EDG topology configuration is complete as described in Chapter 9, "Setting Up Node Manager."

Perform these steps to disable host name verification:

- 1. Log in to Oracle WebLogic Server Administration Console.
- 2. In the Administration Console, select WLS_IPM1, then SSL, and then Advanced.
- 3. Set host name verification to 'None'.
- 4. In the Administration Console, select WLS_IPM2, then SSL, and then Advanced.
- 5. Set host name verification to 'None'.
- 6. Save and activate the changes.

8.10 Starting the Oracle I/PM System

Perform these steps to start the WLS_IPM1 managed server on ECMHOST1:

- 1. Start the WLS_IPM1 managed servers:
 - **a.** Log in to the Oracle WebLogic Server Administration Console at http:// ADMINVHN:7001/console.
 - **b.** In the Domain Structure window, expand the **Environment** node and then select **Servers**.

The Summary of Servers page is displayed.

- c. Click the Control tab.
- d. Select WLS_IPM1 from the **Servers** column of the table.
- e. Click Start.
- 2. Access http://ECMHOST1VHN1:16000/imaging to verify status of WLS_IPM1.

Verify that the PROCESSES initialization parameter for the database is set to a high enough value. See Section 2.1.1.3, "Initialization Parameters" for details. This error often occurs when you start servers that are subsequent the first server.

- 3. Start the WLS_IPM2 managed servers:
 - **a.** Log in to the Oracle WebLogic Server Administration Console at http:// ADMINVHN:7001/console.
 - **b.** In the Domain Structure window, expand the **Environment** node and then select **Servers**.

The Summary of Servers page is displayed.

- **c.** Click the **Control** tab.
- **d.** Select WLS_IPM2 from the **Servers** column of the table.
- e. Click Start.
- 4. Access http://ECMHOST2VHN1:16000/imaging to verify status of WLS_IPM2.

Note: These instructions assume that the host name verification displayed previously for the WS-M or SOA managed servers in SOAHOST2 and that the Node Manager is already running on SOAHOST2.

8.11 Creating an Agent User

I/PM leverages a user account as the user identity for its background processing performed by its "agents." This user will not be allowed to log in to I/PM (it is reserved for use by the agents only). If a suitable user exists that can be dedicated to I/PM's agents, you can skip this step. Otherwise perform these steps:

- 1. Log in to the Oracle WebLogic Administration Console at http://ADMINVHN:7001/console.
- 2. In the navigation panel on the left, select **Security Realms**.
- 3. In the presented table of security realms, click on the "myrealm" link.
- 4. In the top row of tabs, select User and Groups.
- 5. Click New.
- **6.** Enter 'agentuser' as the **name**.
- 7. Provide an appropriate password for the agent user and click **Confirm Password**.
- **8.** Click **OK**.

8.12 Providing the Agent User in the config MBean for the Oracle I/PM Server

Perform these steps to provide the agent user in the config MBean for the I/PM server:

 Log in to Oracle Fusion Middleware Control at http://ADMINVHN:7001/em (Figure 8–3).

Image: Parm_ecm_domain Image: Parm_ecm_domain Image: Parm_ecm_domain Image: Parminecm domain Image: Parminecm domain Image: Parminecm domain	÷ ~				Logged	d in as weblogic Host strasha03. Page Refreshed Nov 26, 2009 2:44:	
Image: Farm_ecm_domain Image: Web Image: Application Deployments Image: SoA Image: SoA System Image: Open control of the solution	Logic Server → m MBean Browser 👻 🕞 A				Logged		
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AdminServer 🖃 💼 Co		\ppli	ication Defined MBeans: c	onfig		Apply R	levert
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] JMImplementation	N	lame	Description	Access	Value	
			AgentUser	Attribute exposed for management	RW	agentuser	
	untimo MRonado		CacheAgeLimit	Attribute exposed for management	RW	60	
🕀 🛱 LICM Cluster	JMImplementation		CacheLocation	Attribute exposed for management	RW		
E Pa Contract Management	Security		CheckInterval				
	- polication Defined MBeans			Attribute exposed for management	RW	15	
	EMDomain		DefaultColorSet	Attribute exposed for management	RW		
	contorace	6 0	DefaultSecurityGroup	Attribute exposed for management	RW		
	com.oracle.HTTPClient.config	7 (GDFontPath	Attribute exposed for management	RW		
	com.oracle.igf com.oracle.idbc	8	InputAgentRetryCount	Attribute exposed for management	RW	3	
		9 1	InputDirectories	Attribute exposed for management	RW	IPM/InputAgent/Input	
	control deletadprinesadging	10 1	[PMVersion	Attribute exposed for management	R	ADE label IPM_MAIN_GENERIC_(0911
		11	JpegImageQuality	Attribute exposed for management	RW	75	
	emomslogging.props	12	LogDetailedTimes	Attribute exposed for management	RW	false	*
		13	MaxSearchResults	Attribute exposed for management	RW	1000	
		14	RequireBasicAuthSSL	Attribute exposed for management	RW	false	~
	oracle.as.soainfra.config	15	SampleDirectory	Attribute exposed for management	RW	IPM/InputAgent/Input/Samples	
	oracle.as.util oracle.dfw	16	TiffCompressionType	Attribute exposed for management	RW	LZW	
	ordectari		UseAdvancedAsDefaultViewerMode	Attribute exposed for management	RW		~
	oracle.dms.event.config	1/ 0	UseAdvancedAsDefaultviewerMode	Attribute exposed for management	RW	Taise	

Figure 8–3 System MBean Browser

- **2.** In the left pane, expand the farm domain name, then expand **WebLogic Domain**, then the domain name, then **IPM Cluster**, and then click the "WLS_IPM1" link.
- **3.** At the top of the right-hand panes, click on the WebLogic Server drop-down menu and choose System MBean Browser.
- 4. Expand Application Defined MBeans and then oracle.imaging.
- 5. Expand Server: WLS_IPM1 and then config.
- 6. Click the 'config' bean link.
- 7. On the far right side, provide the AgentUser value: "agentuser" (created above).
- 8. Click Apply.

8.13 Configuring the GDFontPath MBean for the XWindows Environment

Perform these steps to configure the GDFontPath MBean for the XWindows environment:

- 1. Log in to the Oracle FMW Control at http://ADMINVHN:7001/em.
- **2.** In the left pane, expand the farm domain name, then expand **WebLogic Domain**, then the domain name, then **IPM Cluster**, and then click the "WLS_IPM1" link.
- **3.** At the top of the right-hand panes, click on the WebLogic Server drop-down menu and choose System MBean Browser.
- 4. Expand Application Defined MBeans and then oracle.imaging.
- 5. Expand Server: WLS_IPM1 and then config.
- **6.** Click the 'config' bean link.
- 7. Provide GDFontPath value. Check with your system administrator. The defaults are likely "/usr/share/X11/fonts/TTF" or "/usr/lib/X11/fonts/TTF."
- 8. Click Apply.

8.14 Enabling Oracle I/PM in Oracle UCM

Perform these steps to enable Oracle I/PM in Oracle UCM:

- 1. Log in to Oracle Content Server at http://ECMHOST1:16200/cs.
- Open the Administration tray or menu, and choose Admin Server.
 The Content Admin Server page is displayed.
- 3. Click Component Manager.
- 4. Enable the IpmRepository component.
- **5.** Restart the managed server, and then restart all managed servers in the UCM cluster.

8.15 Upgrading the Default File Store

Perform these steps to upgrade the default file store in Oracle UCM:

- 1. Log in to Oracle Content Server at http://ECMHOST1:16200/cs.
- **2.** Open the **Administration** tray or menu, and choose **Providers**.

The Providers page is displayed.

3. Click on the **Info** link of DefaultFileStore.

The File Store Provider Information for 'DefaultFileStore' page is displayed.

4. Click Upgrade.

The Edit File Store Provider page is displayed.

- 5. Click Update.
- 6. Click on the Edit Rule button next to Storage Rules.
- **7.** Check that the JDBC Storage option is selected.
- 8. Click OK.
- 9. Click Update again.
- **10.** Restart all content servers in the cluster.

8.16 Adding the Oracle I/PM Server Listen Addresses to the List of Allowed Hosts in Oracle UCM

Perform these steps to add the host names of the WLS_IPM1 and WLS_IPM2 managed servers (ECMHOST1VHN1 and ECMHOST2VHN1, respectively) to the SocketHostNameSecurityFilter parameter list:

- 1. Open the file *ORACLE_BASE*/admin/*domain_name*/ucm_cluster/config/ config.cfg in a text editor.
- 2. Remove or comment out the following line:

SocketHostAddressSecurityFilter=127.0.0.1|0:0:0:0:0:0:1

3. Add the following two lines to include the WLS_IPM1 and WLS_IPM2 listen addresses to the list of addresses that are allowed to connect to Oracle UCM:

SocketHostNameSecurityFilter=localhost|localhost.mycompany.com|ecmhost1vhn1| ecmhost2vhn1

AlwaysReverseLookupForHost=Yes

4. Save the modified config.cfg file and restart the UCM servers for the changes to take effect.

8.17 Creating a Connection to UCM System

Perform these steps to create a connection to the Oracle UCM system:

- 1. Log in to WLS_IPM1 imaging console at http://ECMHOST1:16000/ imaging.
- **2.** In the left-hand pane, click **Manage Connections**, and then **Create Content Server Connection**.
- 3. Enter a name and description for the new connection, and then click Next.
- 4. In the Connection Settings screen, do the following:
 - Make sure the Use Local Content Server check box is selected.
 - Set the Content Server port to 4444.
 - Add two servers to the Content Server pool:
 - ECMHOST1:4444
 - ECMHOST2:4444

Click Next.

- **5.** In the Connection Security screen, leave the default selections for the WebLogic user, and then click **Next**.
- 6. Review the connection details and click Submit.

8.18 Configuring BPEL CSF Credentials

When connecting to a BPEL system from Oracle I/PM, it is required to configure the required credential to communicate with the SOA system. To add these credentials, use these steps:

1. Change directory to the common/bin location under the ECM Oracle Home in SOAHOST1 (where your administration servers resides):

```
SOAHOST1>cd ORACLE_HOME/common/bin
```

(ORACLE_HOME is the ECM home under MW_HOME/ecm.)

2. Run the Oracle WebLogic Scripting Tool (WLST):

SOAHOST1>./wlst.sh

3. Run connect() and supply the username, password, and administration server URL (t3://SOAHOST1VHN1:7001).

```
wls:/offline> connect()
```

4. Create a CSF (Credential Store Framework) credential. This credential is the credential that I/PM will use to connect to the BPEL system. It should be a BPEL admin user. CSF credentials are username/password pairs that are keyed by an "alias" and stored inside a named "map" in the CSF. Because of its integration with OWSM web services, Oracle I/PM is currently leveraging the standard OWSM CSF map named "oracle.wsm.security". To create a credential, use the createCred WLST command:

wls:/ecm_domain/serverConfig> createCred(map="oracle.wsm.security", key="basic.credential", user="weblogic", password="password_for_credential")

The "key" in the command is the "alias," which is used for the 'Credential Alias' property of the BPEL connection definition in the Oracle I/PM administration user interface (also the Connection.CONNECTION_BPEL_CSFKEY_KEY property in the API). The alias "basic.credential" is used in the example because it is a standard default name used by OWSM and BPEL. However, the alias can be anything as long as it is unique within the map.

5. Run the list credentials command to verify that the credential was created:

```
wls:/ecm_domain/serverConfig> listCred(map="oracle.wsm.security",
key="basic.credential")
{map=oracle.wsm.security, key=basic.credential}
Already in Domain Runtime Tree
[Name : weblogic, Description : null, expiry Date : null]
PASSWORD: password_for_credential
```

8.19 Configuring the BPEL Connection

Perform these steps to configure the BPEL connection:

- 1. Log in to the WLS_IPM1 imaging console at http://ECHMHOSTVHN1:16000/ imaging.
- 2. In the Left pane, click Manage Connections, then Create Workflow Connection.
- 3. Click the Create BPEL Connection button.
- 4. Provide a BPEL machine name and, optionally, a description.
- 5. Click Next.
- 6. In the Connection Settings screen, do the following:
 - **a.** In the **provider name** field, enter your two SOA server listen addresses separated by a comma: SOAHOST1VHN2,SOAHOST2VHN1
 - **b.** Provide the **BPEL port**: 8001.
 - c. Select the SSL option if the target BPEL system requires it.
 - **d.** Provide the credential alias created earlier as described in Section 8.18, "Configuring BPEL CSF Credentials."
 - **e.** Click the **Test Connection** button to confirm the connection parameters and see what composites exist on that BPEL machine.
 - f. Click Next.
- 7. Modify the security grants if desired.
- 8. Click Next.
- 9. Click Submit.

8.20 Configuring Oracle HTTP Server for the WLS_IPM Managed Servers

To enable Oracle HTTP Server to route to IPM_Cluster, which contains the WLS_IPM1 and WLS_IPM2 managed servers, you must set the WebLogicCluster parameter to the list of nodes in the cluster as follows:

1. On WEBHOST1 and WEBHOST2, add the following lines to ORACLE_BASE/ admin/instance_name/config/OHS/component_name/mod_wl_ohs.conf:

```
# I/PM Application
<Location /imaging >
    SetHandler weblogic-handler
    WebLogicCluster ECMHOST1VHN1:16000,ECMHOST2VHN1:16000
</Location>
# AXF WS Invocation
<Location /axf-ws >
    SetHandler weblogic-handler
    WebLogicCluster ECMHOST1VHN1:16000,ECMHOST2VHN1:16000
</Location>
```

2. Restart Oracle HTTP Server on both WEBHOST1 and WEBHOST2:

WEBHOST1> ORACLE_BASE/admin/instance_name/bin/opmnctl restartproc ias-component=ohs1

WEBHOST2> ORACLE_BASE/admin/instance_name/bin/opmnctl restartproc ias-component=ohs2

8.21 Validating Access Through Oracle HTTP Server

Verify URLs to ensure that appropriate routing and failover is working from the HTTP Server to the IPM_Cluster. Perform these steps to verify the URLs:

- 1. While WLS_IPM2 is running, stop WLS_IPM1 using the Oracle WebLogic Server Administration Console.
- 2. Access http://WEBHOST1:7777/imaging to verify it is functioning properly. (Please note that you will not be able to retrieve reports or data since the I/PM server is down.)
- 3. Start WLS_IPM1 from the Oracle WebLogic Server Administration Console.
- 4. Stop WLS_IPM2 from the Oracle WebLogic Server Administration Console.
- 5. Access http://WEBHOST1:7777/imaging to verify it is functioning properly.

8.22 Setting the Frontend HTTP Host and Port

You must set the frontend HTTP host and port for the Oracle WebLogic Server IPM cluster:

- 1. Log in to Oracle WebLogic Server Administration Console.
- 2. Go to the Change Center section and click Lock and Edit.
- 3. Expand the Environment node in the Domain Structure window.
- 4. Click **Clusters**. The Summary of Clusters page is displayed.
- 5. Select IPM_Cluster.
- **6.** Click the **HTTP** tab.
- 7. Set the following values:
 - Frontend Host: ecm.mycompany.com
 - Frontend HTTPS Port: 443
 - Frontend HTTP Port: 80 (if not using SSL)
- 8. Click Save.
- **9.** Click **Activate Changes** in the Change Center section of the Administration Console.
- **10.** Restart the servers to make the frontend host directive in the cluster take effect.

8.23 Configuring Node Manager for the WLS_IPM Managed Servers

It is assumed that the host names used by the WLS_IPM managed servers as listen address have already been configured for host name verification as explained in Section 7.12, "Configuring Node Manager for the WLS_UCM and WLS_IPM Managed Servers."

At this point, once the WLS servers have been added to the domain, the procedure in Section 9.3.5, "Configuring Managed WLS Servers to Use the Custom Keystores" should be performed so that the servers are configured to use custom key stores.

8.24 Configuring Server Migration for the WLS_IPM Managed Servers

Server migration is required for proper failover of the Oracle I/PM components in the event of failure in any of the ECMHOST1 and ECMHOST2 nodes. See Chapter 10, "Configuring Server Migration" for further details. For Oracle I/PM, use the following values for the variables in that chapter:

- Server names:
 - WLS_SERVER1: WLS_IPM1
 - WLS_SERVER2: WLS_IPM2
- Host names:
 - HOST1: ECMHOST1
 - HOST2: ECMHOST2
- Cluster name:
 - CLUSTER: IPM_Cluster

8.25 Backing Up the Installation

After you have verified that the extended domain is working, back up the installation. This is a quick backup for the express purpose of immediate restore in case of problems in the further steps. The backup destination is the local disk. This backup can be discarded once the enterprise deployment setup is complete. At that point, the regular deployment-specific backup and recovery process can be initiated. The *Oracle Fusion Middleware Administrator's Guide* provides further details. For information on describing the Oracle HTTP Server data that must be backed up and restored, refer to the "Backup and Recovery Recommendations for Oracle HTTP Server" section in that guide. For information on how to recover components, see the "Recovery of Components" and "Recovery After Loss of Component" sections in the guide. For recommendations specific to recovering from the loss of a host, see the "Recovering Oracle HTTP Server to a Different Host" section in the guide. Also refer to the *Oracle Database Backup and Recovery Guide* for information on database backup.

Perform these steps to back up the installation at this point:

- **1.** Back up the web tier:
 - **a.** Shut down the instance using opmnctl.

SOAHOST1> ORACLE_BASE/admin/instance_name/bin/opmnctl stopall

b. Back up the Middleware Home on the web tier using the following command (as root):

SOAHOST1> tar -cvpf BACKUP_LOCATION/web.tar MW_HOME

c. Back up the Oracle Instance Home on the web tier using the following command:

SOAHOST1> tar -cvpf BACKUP_LOCATION/web_instance_name.tar ORACLE_INSTANCE

d. Start the instance using opmnctl:

SOAHOST1> cd ORACLE_BASE/admin/instance_name/bin SOAHOST1> opmnct1 startall

- **2.** Back up the database. This is a full database backup (either hot or cold) using Oracle Recovery Manager (recommended) or operating system tools such as tar for cold backups if possible.
- **3.** Back up the Administration Server domain directory to save your domain configuration. The configuration files all exist in the *ORACLE_BASE*/admin/ *domain_name* directory:
- 4. Run the following command to create the backup:

SOAHOST1> tar -cvpf edgdomainback.tar ORACLE_BASE/admin/domain_name

Setting Up Node Manager

This chapter describes how to configure Node Manager in accordance with the EDG recommendations. It contains the following sections:

- Section 9.1, "About Setting Up Node Manager"
- Section 9.2, "Changing the Location of the Node Manager Log"
- Section 9.3, "Enabling Host Name Verification Certificates for Node Manager"
- Section 9.4, "Starting Node Manager"

9.1 About Setting Up Node Manager

Node Manager enables you to start and stop the administration server and the managed servers.

Process

The procedures described in this chapter must be performed for various components of the enterprise deployment topology outlined in Section 1.7, "Enterprise Deployment Reference Topology." Variables are used in this chapter to distinguish between component-specific items:

- WLS_SERVER: this refers to a managed WebLogic server for the enterprise deployment component (for example, WLS_SOA1).
- HOST: this refers to a host machine for the enterprise deployment component (for example, SOAHOST1).
- VIP: this refers to a virtual IP for the enterprise deployment component (for example, SOAHOST1VHN1).

The values to be used to these variables are provided in the component-specific chapters in this EDG. Please note that the procedures in this chapter must be performed multiple times for each VIP-and-IP pair using the information provided in the component-specific chapters.

Recommendations

Oracle provides two main recommendations for Node Manager configuration in enterprise deployment topologies:

1. Oracle recommends placing the Node Manager log file in a location different from the default one (which is inside the Middleware Home where Node Manager resides). See Section 9.2, "Changing the Location of the Node Manager Log" for further details.

2. Oracle also recommends using host name verification for the communication between Node Manager and the servers in the domain. This requires the use of certificates for the different addresses used in the domain. This chapter explains the steps for configuring certificates in the hosts for host name verification. See Section 9.3, "Enabling Host Name Verification Certificates for Node Manager" for further details.

Note: The passwords used in this guide are used only as examples. Use secure passwords in a production environment. For example, use passwords that consist of random sequences of both uppercase and lowercase characters as well as numbers.

9.2 Changing the Location of the Node Manager Log

Edit the Node Manager properties file located at *MW_HOME*/wlserver_10.3/ common/nodemanager/nodemanager.properties. Add the new location for the log file using the following line:

LogFile=ORACLE_BASE/admin/nodemanager.log

Oracle recommends that this location is outside the *MW_HOME* directory and inside the admin directory for the EDG.

Restart Node Manager for the change to take effect.

9.3 Enabling Host Name Verification Certificates for Node Manager

Setting up host name verification certificates for communication between Node Manager and the administration server consists of the following steps:

- Step 1: Generating Self-Signed Certificates Using the utils.CertGen Utility
- Step 2: Creating an Identity Keystore Using the utils.ImportPrivateKey Utility
- Step 3: Creating a Trust Keystore Using the Keytool Utility
- Step 4: Configuring Node Manager to Use the Custom Keystores
- Step 5: Configuring Managed WLS Servers to Use the Custom Keystores
- Step 6: Changing the Host Name Verification Setting for the Managed Servers

9.3.1 Generating Self-Signed Certificates Using the utils.CertGen Utility

The certificates added in this chapter (as an example) address a configuration where Node Manager listens on a physical host name (*HOST*.mycompany.com) and a WLS managed server listens on a virtual host name (*VIP*.mycompany.com). Whenever a server is using a virtual host name, it is implied that the server can be migrated from one node to another. Consequently, the directory where keystores and trust keystores are maintained ideally must reside on a shared storage that is accessible from the failover. If additional host names are used in the same or different nodes, the steps in this example will need to be extended to:

- **1.** Add the required host names to the certificate stores (if they are different from *HOST*.mycompany.com and *VIP*.mycompany.com).
- **2.** Change the identity and trust store location information for Node Manager (if the additional host names are used by Node Manager) or for the servers (if the additional host names are used by managed servers).

Follow the steps below to create self-signed certificates on *HOST*. These certificates should be created using the network name or alias. For information on using trust CA certificates instead, see "Configuring Identity and Trust" in *Oracle Fusion Middleware Securing Oracle WebLogic Server*. The examples below configure certificates for *HOST*.mycompany.com and *VIP*.mycompany.com; that is, it is assumed that both a physical host name (*HOST*) and a virtual host name (*VIP*) are used in *HOST*. It is also assumed that *HOST*.mycompany.com is the address used by Node Manager and *VIP*.mycompany.com is the address used by a managed server or the administration server. This is the common situation for nodes hosting an administration server and a Fusion Middleware component, or for nodes where two managed servers coexist with one server listening on the physical host name and one server using a virtual host name (which is the case for servers that use migration servers).

1. Set up your environment by running the *WL_HOME*/server/bin/setWLSEnv.sh script. In the Bourne shell, run the following commands:

HOST> cd WL_HOME/server/bin
HOST> .setWLSEnv.sh

Verify that the CLASSPATH environment variable is set:

HOST> echo \$CLASSPATH

2. Create a user-defined directory for the certificates. For example, create a directory called 'certs' under the *ORACLE_BASE*/admin/*domain_name*/aserver/*domain_name* directory. Note that certificates can be shared across WLS domains.

HOST> cd ORACLE_BASE/admin/domain_name/aserver/domain_name HOST> mkdir certs

Note: The directory where keystores and trust keystores are maintained must be on shared storage that is accessible from all nodes so that when the servers fail over (manually or with server migration), the appropriate certificates can be accessed from the failover node. Oracle recommends using central or shared stores for the certificates used for different purposes (like SSL set up for HTTP invocations, etc.).

3. Change directory to the directory that you just created:

HOST> cd certs

4. Run the utils.CertGen tool from the user-defined directory to create the certificates for both *HOST*. mycompany.com and *VIP*. mycompany.com.

Syntax (all on a single line):

java utils.CertGen Key_Passphrase Cert_File_Name Key_File_Name
[export | domestic] [Host_Name]

Examples:

HOST> java utils.CertGen welcome1 HOST.mycompany.com_cert HOST.mycompany.com_key domestic HOST.mycompany.com

HOST> java utils.CertGen welcome1 VIP.mycompany.com_cert VIP.mycompany.com_key domestic VIP.mycompany.com

9.3.2 Creating an Identity Keystore Using the utils. ImportPrivateKey Utility

Follow these steps to create an identity keystore on HOST:

 Create a new identity keystore called appIdentityKeyStore using the utils.ImportPrivateKey utility. Create this keystore under the same directory as the certificates (that is, ORACLE_BASE/admin/domain_name/aserver/domain_name/ certs).

Note: The identity store is created (if none exists) when you import a certificate and the corresponding key into the identity store using the utils.ImportPrivateKey utility.

2. Import the certificate and private key for both *HOST*.mycompany.com and *VIP*.mycompany.com into the identity store. Make sure that you use a different alias for each of the certificate/key pairs imported.

Syntax (all on a single line):

```
java utils.ImportPrivateKey Keystore_File Keystore_Password
Certificate_Alias_to_Use Private_Key_Passphrase
Certificate_File
Private_Key_File
[Keystore_Type]
```

Examples:

HOST> java utils.ImportPrivateKey appIdentityKeyStore.jks welcome1
appIdentity1 welcome1
ORACLE_BASE/admin/domain_name/aserver/domain_name/certs/HOST.mycompany.com_
cert.pem
ORACLE_BASE/admin/domain_name/aserver/domain_name/certs/HOST.mycompany.com_
key.pem

```
HOST> java utils.ImportPrivateKey appIdentityKeyStore.jks welcome1
appIdentity2 welcome1
ORACLE_BASE/admin/domain_name/aserver/domain_name/certs/VIP.mycompany.com_
cert.pem
ORACLE_BASE/admin/domain_name/aserver/domain_name/certs/VIP.mycompany.com_
key.pem
```

9.3.3 Creating a Trust Keystore Using the Keytool Utility

Follow these steps to create the trust keystore on *HOST*:

1. Copy the standard Java keystore to create the new trust keystore since it already contains most of the root CA certificates needed. Oracle does not recommend modifying the standard Java trust keystore directly. Copy the standard Java keystore CA certificates located under the *WL_HOME*/server/lib directory to the same directory as the certificates. For example:

```
HOST> cp WL_HOME/server/lib/cacerts ORACLE_BASE/admin/domain_name/aserver/
domain_name/certs/appTrustKeyStore.jks
```

2. The default password for the standard Java keystore is 'changeit'. Oracle recommends always changing the default password. Use the keytool utility to do this. The syntax is:

HOST> keytool -storepasswd -new New_Password -keystore Trust_Keystore -storepass Original_Password

For example:

HOST> keytool -storepasswd -new welcome1 -keystore appTrustKeyStore.jks -storepass changeit

3. The CA certificate CertGenCA.der is used to sign all certificates generated by the utils.CertGen tool. It is located in the *WL_HOME*/server/lib directory. This CA certificate must be imported into the appTrustKeyStore using the keytool utility. The syntax is:

HOST> keytool -import -v -noprompt -trustcacerts -alias Alias_Name -file CA_File_Location -keystore Keystore_Location -storepass Keystore_Password

For example:

HOST> keytool -import -v -noprompt -trustcacerts -alias clientCACert -file
WL_HOME/server/lib/CertGenCA.der -keystore appTrustKeyStore.jks -storepass
welcome1

9.3.4 Configuring Node Manager to Use the Custom Keystores

To configure Node Manager to use the custom keystores, add the following lines to the end of the nodemanager.properties file located in the *WL_HOME/common/* nodemanager directory:

KeyStores=CustomIdentityAndCustomTrust CustomIdentityKeyStoreFileName=Identity_Keystore CustomIdentityKeyStorePassPhrase=Identity_Keystore_Password CustomIdentityAlias=Identity_Keystore_Alias CustomIdentityPrivateKeyPassPhrase=Private_Key_Used_When_Creating_Certificate

Make sure to use the correct value for CustomIdentityAlias on each node; that is, the custom identity alias specifically assigned to that node, for example for ...HOST2:

```
KeyStores=CustomIdentityAndCustomTrust
CustomIdentityKeyStoreFileName=ORACLE_BASE/admin/domain_name/aserver/domain_name/
certs/appIdentityKeyStore.jks
CustomIdentityKeyStorePassPhrase=welcome1
CustomIdentityAlias=appIdentity2
CustomIdentityPrivateKeyPassPhrase=welcome1
```

The passphrase entries in the nodemanager.properties file get encrypted when you start Node Manager as described in Section 9.4, "Starting Node Manager." For security reasons, you want to minimize the time the entries in the nodemanager.properties file are left unencrypted. After you edit the file, you should start Node Manager as soon as possible so that the entries get encrypted.

When using a common/shared storage installation for MW_HOME, Node Manager is started from different nodes using the same base configuration

(nodemanager.properties). In that case, it is required to add the certificate for all the nodes that share the binaries to the appIdentityKeyStore.jks identity store. To do this, create the certificate for the new node and import it to appIdentityKeyStore.jks as in Section 9.3.2, "Creating an Identity Keystore Using the utils.ImportPrivateKey Utility." Once the certificates are available in the store, each node manager needs to point to a different identity alias to send the correct certificate to the administration server. To do this, set different environment variables before starting Node Manager in the different nodes:

HOST> cd WL_HOME/server/bin HOST> export JAVA_OPTIONS=-DCustomIdentityAlias=appIdentityX **Note:** Make sure to specify the custom identity alias specifically assigned to each host, so 'appIdentity1' for ...HOST1 and 'appIdentity2' for ...HOST2.

9.3.5 Configuring Managed WLS Servers to Use the Custom Keystores

Follow these steps to configure the identity and trust keystores for WLS_SERVER:

- 1. Log in to Oracle WebLogic Server Administration Console.
- 2. Click Lock and Edit.
- 3. Expand the Environment node in the Domain Structure window.
- 4. Click Servers. The Summary of Servers page is displayed.
- **5.** Click the name of the server for which you want to configure the identity and trust keystores (*WLS_SERVER*). The settings page for the selected server is displayed.
- 6. Select Configuration, then Keystores.
- **7.** In the Keystores field, select the "Custom Identity and Custom Trust" method for storing and managing private keys/digital certificate pairs and trusted CA certificates.
- 8. In the Identity section, define attributes for the identity keystore:
 - **Custom Identity Keystore:** The fully qualified path to the identity keystore:

ORACLE_BASE/admin/domain_name/aserver/domain_name/certs/
appIdentityKeyStore.jks

- Custom Identity Keystore Type: Leave blank; it defaults to JKS.
- Custom Identity Keystore Passphrase: The password (*Keystore_Password*) you provided in Section 9.3.3, "Creating a Trust Keystore Using the Keytool Utility." This attribute is optional or required depending on the type of keystore. All keystores require the passphrase in order to write to the keystore. However, some keystores do not require the passphrase to read from the keystore. WebLogic Server only reads from the keystore, so whether or not you define this property depends on the requirements of the keystore.
- 9. In the Trust section, define properties for the trust keystore:
 - **Custom Trust Keystore:** The fully qualified path to the trust keystore:

ORACLE_BASE/admin/domain_name/aserver/domain_name/certs/
appTrustKeyStore.jks

- Custom Trust Keystore Type: Leave blank; it defaults to JKS.
- Custom Trust Keystore Passphrase: The password you provided as New_ Password in Section 9.3.3, "Creating a Trust Keystore Using the Keytool Utility." This attribute is optional or required depending on the type of keystore. All keystores require the passphrase in order to write to the keystore. However, some keystores do not require the passphrase to read from the keystore.
 WebLogic Server only reads from the keystore, so whether or not you define this property depends on the requirements of the keystore.
- 10. Click Save.
- **11.** Click **Activate Changes** in the Administration Console's Change Center to make the changes take effect.

- 12. Select Configuration, then SSL.
- 13. Click Lock and Edit.
- **14.** In the **Private Key Alias** field, enter the alias you used for the host name the managed server listens on.

In the **Private Key Passphrase** and the **Confirm Private Key Passphrase** fields, enter the password for the keystore that you created in Section 9.3.2, "Creating an Identity Keystore Using the utils.ImportPrivateKey Utility."

- 15. Click Save.
- **16.** Click **Activate Changes** in the Administration Console's Change Center to make the changes take effect.
- **17.** Restart the server for which the changes have been applied.

9.3.6 Changing the Host Name Verification Setting for the Managed Servers

Once the steps above have been performed, you should set host name verification for the affected managed servers to 'Bea Host Name Verifier'. To do this, perform the following steps:

- 1. Log in to Oracle WebLogic Server Administration Console.
- 2. Expand the **Environment** node in the Domain Structure window.
- 3. Click Servers. The Summary of Servers page is displayed.
- **4.** Select the managed server in the Names column of the table. The settings page for the server is displayed.
- **5.** Open the SSL tab.
- 6. Expand the Advanced section of the page.
- 7. Set host name verification to 'Bea Host Name Verifier'.
- 8. Click Save.

9.4 Starting Node Manager

Run these commands to start Node Manager on *HOST*:

Note: If you have not configured and started Node Manager for the first time yet, run the setNMProps.sh script as specified in Section 5.4, "Starting Node Manager on SOAHOST1" to enable the use of the start script for your managed servers.

HOST> cd WL_HOME/server/bin
HOST> ./startNodeManager.sh

Configuring Server Migration

This chapter describes how to configure server migration in accordance with the EDG recommendations. It contains the following sections:

- Section 10.1, "About Configuring Server Migration"
- Section 10.2, "Setting Up a User and Tablespace for the Server Migration Leasing Table"
- Section 10.3, "Creating a Multi-Data Source Using the Oracle WebLogic Server Administration Console"
- Section 10.4, "Editing Node Manager's Properties File"
- Section 10.5, "Setting Environment and Superuser Privileges for the wlsifconfig.sh Script"
- Section 10.6, "Configuring Server Migration Targets"
- Section 10.7, "Testing the Server Migration"

10.1 About Configuring Server Migration

The procedures described in this chapter must be performed for various components of the enterprise deployment topology outlined in Section 1.7, "Enterprise Deployment Reference Topology." Variables are used in this chapter to distinguish between component-specific items:

- WLS_SERVER1 and WLS_SERVER2: these refer to the managed WebLogic servers for the enterprise deployment component
- HOST1 and HOST2: these refer to the host machines for the enterprise deployment component
- CLUSTER: this refers to the cluster associated with the enterprise deployment component.

The values to be used to these variables are provided in the component-specific chapters in this EDG.

In this enterprise topology, you must configure server migration for the WLS_ SERVER1 and WLS_SERVER2 managed servers. The WLS_SERVER1 managed server is configured to restart on HOST2 should a failure occur. The WLS_SERVER2 managed server is configured to restart on HOST1 should a failure occur. For this configuration, the WLS_SERVER1 and WLS_SERVER2 servers listen on specific floating IP addresses that are failed over by WebLogic Server migration. Configuring server migration for the WLS managed servers consists of the following steps:

- Step 1: Setting Up a User and Tablespace for the Server Migration Leasing Table
- Step 2: Creating a Multi-Data Source Using the Oracle WebLogic Server Administration Console
- Step 3: Editing Node Manager's Properties File
- Step 4: Setting Environment and Superuser Privileges for the wlsifconfig.sh Script
- Step 5: Configuring Server Migration Targets
- Step 6: Testing the Server Migration

10.2 Setting Up a User and Tablespace for the Server Migration Leasing Table

The first step is to set up a user and tablespace for the server migration leasing table:

Note: If other servers in the same domain have already been configured with server migration, the same tablespace and data sources can be used. In that case, the data sources and multi-data source for database leasing do not need to be re-created, but they will have to be retargeted to the cluster being configured with server migration.

1. Create a tablespace called 'leasing'. For example, log on to SQL*Plus as the sysdba user and run the following command:

SQL> create tablespace leasing logging datafile '*DB_HOME*/oradata/orcl/ leasing.dbf' size 32m autoextend on next 32m maxsize 2048m extent management local;

Create a user named 'leasing' and assign to it the leasing tablespace:

SQL> create user leasing identified by welcome1; SQL> grant create table to leasing; SQL> grant create session to leasing; SQL> alter user leasing default tablespace leasing; SQL> alter user leasing quota unlimited on LEASING;

- **3.** Create the leasing table using the leasing.ddl script:
 - **a.** Copy the leasing.ddl file located in either the *WL_HOME*/server/db/oracle/ 817 or the *WL_HOME*/server/db/oracle/920 directory to your database node.
 - **b.** Connect to the database as the leasing user.
 - **c.** Run the leasing.ddl script in SQL*Plus:

SQL> @Copy_Location/leasing.ddl;

10.3 Creating a Multi-Data Source Using the Oracle WebLogic Server Administration Console

The second step is to create a multi-data source for the leasing table from the Oracle WebLogic Server Administration Console. You create a data source to each of the Oracle RAC database instances during the process of setting up the multi-data source, both for these data sources and the global leasing multi-data source. Please note the following considerations when creating a data source:

- Make sure that this is a non-XA data source.
- The names of the multi-data sources are in the format of <*MultiDS*>-*rac0*,
 <*MultiDS*>-*rac1*, and so on.
- Use Oracle's Driver (Thin) Version 9.0.1, 9.2.0, 10, 11.
- Use Supports Global Transactions, One-Phase Commit, and specify a service name for your database.
- Target these data sources to the cluster assigned to the enterprise deployment component (*CLUSTER*; see the component-specific chapters in this guide).
- Make sure the initial connection pool capacity of the data sources is set to 0 (zero). To do this, select Services, then JDBC, and then Datasources. In the Datasources screen, click the Datasource Name, then click the Connection Pool tab, and enter 0 (zero) in the Initial Capacity field.

Creating a Multi-Data Source

Perform these steps to create a multi-data source:

- 1. In the Domain Structure window in the Oracle WebLogic Server Administration Console, expand the **Services** node, then expand the **JDBC** node.
- Click Multi Data Sources. The Summary of JDBC Multi Data Source page is displayed.
- 3. Click Lock and Edit.
- 4. Click New. The Create a New JDBC Multi Data Source page is displayed.
- 5. Enter leasing as the name.
- 6. Enter jdbc/leasing as the JNDI name.
- 7. Select Failover as algorithm (default).
- 8. Click Next.
- **9.** Select the cluster assigned to the enterprise deployment component as the target. (See the *CLUSTER* variable in the component-specific chapters in this guide.)
- 10. Click Next.
- 11. Select non-XA driver (the default).
- 12. Click Next.
- 13. Click Create New Data Source.
- 14. Enter leasing-rac0 as the name. Enter jdbc/leasing-rac0 as the JNDI name. Enter oracle as the database type. For the driver type, select Oracle Driver (Thin) for RAC server-Instance connection Version 10,11.

Note: When creating the multi-data sources for the leasing table, enter names in the format of *<MultiDS>*-rac0, *<MultiDS>*-rac1, and so on.

- 15. Click Next.
- **16.** Deselect **Supports Global Transactions**.
- 17. Click Next.

- **18.** Enter the service name, database name, host port, and password for your leasing schema.
- 19. Click Next.
- **20.** Click **Test Configuration** and verify that the connection works.
- 21. Click Next.
- **22.** Target the data source to the cluster assigned to the enterprise deployment component (*CLUSTER*).
- **23.** Select the data source and add it to the right screen.
- **24.** Click **Create a New Data Source** for the second instance of your Oracle RAC database, target it to the cluster assigned to the EDG component (*CLUSTER*), repeating the steps for the second instance of your Oracle RAC database.
- **25.** Add the second data source to your multi-data source.
- 26. Click Activate Changes.

10.4 Editing Node Manager's Properties File

The third step is to edit Node Manager's properties file. This needs to be done for the node managers in both nodes where server migration is being configured:

```
Interface=eth0
NetMask=255.255.255.0
UseMACBroadcast=true
```

Interface: This property specifies the interface name for the floating IP (for example, eth0).

Do not specify the sub-interface, such as eth0:1 or eth0:2. This interface is to be used without :0 or :1. Node Manager's scripts traverse the different :X-enabled IPs to determine which to add or remove. For example, the valid values in Linux environments are eth0, eth1, eth2, eth3, eth*n*, depending on the number of interfaces configured.

- NetMask: This property specifies the net mask for the interface for the floating IP. The net mask should the same as the net mask on the interface; 255.255.255.0 is used as an example in this document.
- UseMACBroadcast: This property specifies whether or not to use a node's MAC address when sending ARP packets, that is, whether or not to use the -b flag in the arping command.

Verify in Node Manager's output (shell where Node Manager is started) that these properties are being used, or problems may arise during migration. You should see something like this in Node Manager's output:

```
StateCheckInterval=500
Interface=eth0
NetMask=255.255.255.0
...
```

. . .

Note: The steps below are not required if the server properties (start properties) have been properly set and Node Manager can start the servers remotely.

- 1. Set the following property in the nodemanager.properties file:
 - **StartScriptEnabled:** Set this property to 'true'. This is required for Node Manager to start the managed servers using start scripts.
- 2. Start Node Manager on *HOST1* and *HOST2* by running the startNodeManager.sh script, which is located in the *WL_HOME*/server/bin directory.

Note: When running Node Manager from a shared storage installation, multiple nodes are started using the same nodemanager.properties file. However, each node may require different NetMask or Interface properties. In this case, specify individual parameters on a per-node basis using environment variables. For example, to use a different interface (eth3) in *HOSTn*, use the Interface environment variable as follows: HOSTn> export JAVA_OPTIONS=-DInterface=eth3 and start Node Manager after the variable has been set in the shell.

10.5 Setting Environment and Superuser Privileges for the wlsifconfig.sh Script

The fourth step is to set environment and superuser privileges for the wlsifconfig.sh script:

1. Ensure that your PATH environment variable includes these files:

File	Located in this directory		
wlsifconfig.sh	ORACLE_BASE/admin/domain_name/mserver/domain_name/ bin/server_migration		
wlscontrol.sh	WL_HOME/common/bin		
nodemanager.domains	WL_HOME/common		

Table 10–1 Files Required for the PATH Environment Variable

- 2. Grant sudo configuration for the wlsifconfig.sh script.
 - Configure sudo to work without a password prompt.
 - For security reasons, sudo should be restricted to the subset of commands required to run the wlsifconfig.sh script. For example, perform these steps to set the environment and superuser privileges for the wlsifconfig.sh script:
 - **a.** Grant sudo privilege to the WebLogic user ('oracle') with no password restriction, and grant execute privilege on the /sbin/ifconfig and /sbin/ arping binaries.
 - b. Make sure the script is executable by the WebLogic user ('oracle'). The following is an example of an entry inside /etc/sudoers granting sudo execution privilege for oracle and also over ifconfig and arping:

oracle ALL=NOPASSWD: /sbin/ifconfig,/sbin/arping

Note: Ask the system administrator for the sudo and system rights as appropriate to this step.

10.6 Configuring Server Migration Targets

The fifth step is to configure server migration targets. You first assign all the available nodes for the cluster's members and then specify candidate machines (in order of preference) for each server that is configured with server migration. Follow these steps to configure cluster migration in a migration in a cluster:

- Log in to the Oracle WebLogic Server Administration Console (http://Host:Admin_Port/console). Typically, Admin_Port is 7001 by default.
- **2.** In the Domain Structure window, expand **Environment** and select **Clusters**. The Summary of Clusters page is displayed.
- **3.** Click the cluster for which you want to configure migration (*CLUSTER*) in the Name column of the table.
- 4. Click the Migration tab.
- 5. Click Lock and Edit.
- 6. In the **Available** field, select the machine to which to allow migration and click the right arrow. In this case, select *HOST1* and *HOST2*.
- **7.** Select the data source to be used for automatic migration. In this case, select the leasing data source.
- 8. Click Save.
- 9. Click Activate Changes.
- **10.** Set the candidate machines for server migration. You must perform this task for all of the managed servers as follows:
 - **a.** In the Domain Structure window of the Oracle WebLogic Server Administration Console, expand **Environment** and select **Servers**.

Tip: Click **Customize this table** in the Summary of Servers page and move Current Machine from the Available window to the Chosen window to view the machine on which the server is running. This will be different from the configuration if the server gets migrated automatically.

- **b.** Select the server for which you want to configure migration.
- c. Click the Migration tab.
- **d.** In the **Available** field, located in the Migration Configuration section, select the machines to which to allow migration and click the right arrow. For *WLS_SERVER1*, select *HOST2*. For *WLS_SERVER2*, select *HOST1*.
- **e.** Select **Automatic Server Migration Enabled**. This enables Node Manager to start a failed server on the target node automatically.
- f. Click Save.
- g. Click Activate Changes.
- **h.** Restart the administration server, node managers, and the servers for which server migration has been configured.

10.7 Testing the Server Migration

The sixth and final step is to test the server migration. Perform these steps to verify that server migration is working properly:

From HOST1:

1. Stop the WLS_SERVER1 managed server. To do this, run this command:

HOST1> kill -9 pid

where *pid* specifies the process ID of the managed server. You can identify the pid in the node by running this command:

HOST1> ps -ef | grep WLS_SERVER1

- **2.** Watch the Node Manager console. You should see a message indicating that *WLS_SERVER1*'s floating IP has been disabled.
- **3.** Wait for Node Manager to try a second restart of *WLS_SERVER1*. It waits for a fence period of 30 seconds before trying this restart.
- **4.** Once Node Manager restarts the server, stop it again. Node Manager should now log a message indicating that the server will not be restarted again locally.

From HOST2:

- 1. Watch the local Node Manager console. After 30 seconds since the last try to restart *WLS_SERVER1* on node 1, Node Manager on node 2 should prompt that the floating IP for *WLS_SERVER1* is being brought up and that the server is being restarted in this node.
- 2. Access the soa-infra console in the same IP.

Verification from the Administration Console

Migration can also be verified in the Administration Console:

- **1.** Log in to the Administration Console.
- 2. Click **Domain** on the left console.
- **3.** Click the **Monitoring** tab and then the **Migration** subtab.

The Migration Status table provides information on the status of the migration (Figure 10–1).

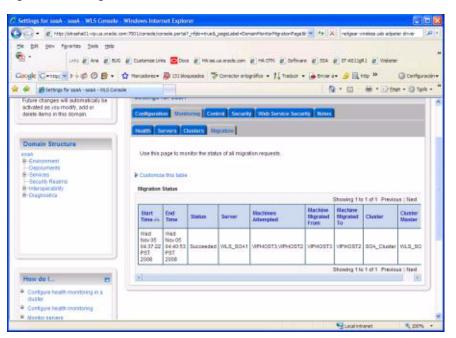


Figure 10–1 Migration Status Screen in the Administration Console

Integration with Oracle Identity Management

This chapter describes how to integrate Oracle Enterprise Content Management Suite with Oracle Identity Management. It contains the following sections:

- Section 11.1, "Credential and Policy Store Configuration"
- Section 11.2, "Oracle Access Manager Integration"
- Section 11.3, "Backing Up the Installation"

11.1 Credential and Policy Store Configuration

The following topics describe credential and policy store configuration in detail:

- Section 11.1.1, "Overview of Credential and Policy Store Configuration"
- Section 11.1.2, "Credential Store Configuration"
- Section 11.1.3, "Policy Store Configuration"
- Section 11.1.4, "Reassociation of Credentials and Policies"

11.1.1 Overview of Credential and Policy Store Configuration

Oracle Fusion Middleware allows using different types of credential and policy stores in a WebLogic domain. Domains can use stores based on an XML file or on different types of LDAP providers. When a domain uses an LDAP store, all policy and credential data is kept and maintained in a centralized store. However, when using XML policy stores, the changes made on managed servers are not propagated to the Administration Server unless they use the same domain home. The enterprise deployment topology for Oracle Enterprise Content Management Suite uses different domain homes for the Administration Server and the managed servers, which means that Oracle requires the use of an LDAP store as policy and credential store for integrity and consistency. By default, Oracle WebLogic Server domains use an XML file for the policy store. The following sections describe the steps required to change the default store to Oracle Internet Directory LDAP for credentials or policies.

Note: The backend repository for the policy store and the credential store must use the same kind of LDAP server. To preserve this coherence, note that reassociating one store implies reassociating the other one, that is, the reassociation of both the credential and the policy stores is accomplished as a unit using the Fusion Middleware Control or the WLST command reassociateSecurityStore. For more information, see Section 11.1.4, "Reassociation of Credentials and Policies."

11.1.2 Credential Store Configuration

A credential store is a repository of security data (credentials). A credential can hold user name and password combinations, tickets, or public key certificates. Credentials are used during authentication, when principals are populated in subjects, and, further, during authorization, when determining what actions the subject can perform. This section provides steps to configure Oracle Internet Directory LDAP as a credential store for the Oracle Enterprise Content Management Suite enterprise deployment topology. For more details on credential store configuration, refer to the "Configuring the Credential Store" chapter in the *Oracle Fusion Middleware Security Guide*.

The following section describe credential store configuration:

- Section 11.1.2.1, "Creating the LDAP Authenticator"
- Section 11.1.2.2, "Moving the WebLogic Administrator to LDAP"
- Section 11.1.2.3, "Reassociating the Domain Credential Store"

11.1.2.1 Creating the LDAP Authenticator

To be safe, before you create the LDAP authenticator, you should first back up the relevant configuration files:

```
ORACLE_BASE/admin/domain_name/aserver/domain_name/config/config.xml
ORACLE_BASE/admin/domain_name/aserver/domain_name/config/fmwconfig/jps-config.xml
ORACLE_BASE/admin/domain_name/aserver/domain_name/config/fmwconfig/
system-jazn-data.xml
```

Also back up the boot.properties file for the Administration Server.

To configure the credential store to use LDAP, set the proper authenticator using the WebLogic Server Console:

- **1.** Log in to the WebLogic Server Console.
- 2. Click the Security Realms link on the left navigational bar.
- 3. Click the myrealm default realm entry to configure it.
- 4. Open the Providers tab within the realm.
- 5. Observe that there is a DefaultAuthenticator provider configured for the realm.
- 6. Click the New button to add a new provider.
- **7.** Enter a name for the provider such as **OIDAuthenticator** or **OVDAuthenticator** depending on whether Oracle Internet Directory or Oracle Virtual Directory will be used.
- 8. Select the OracleInternetDirectoryAuthenticator or OracleVirtualDirectoryAuthenticator type from the list of authenticators depending on whether Oracle Internet Directory or Oracle Virtual Directory will be used.
- 9. Click OK.
- **10.** In the Providers screen, click the newly created Authenticator.

- 11. Set the control flag to SUFFICIENT. This indicates that if a user can be authenticated successfully by this authenticator, then it should accept that authentication and should not continue to invoke any additional authenticators. If the authentication fails, it will fall through to the next authenticator in the chain. Make sure all subsequent authenticators also have their control flag set to SUFFICIENT; in particular, check the DefaultAuthenticator and set that to SUFFICIENT.
- **12.** Click **Save** to save this setting.
- 13. Open the Provider Specific tab to enter the details for the LDAP server.
- 14. Enter the details specific to your LDAP server, as shown in the following table:

Parameter	Value	Value Description	
Host	For example: oid.mycompany.com	The LDAP server's server ID.	
Port	For example: 636	The LDAP server's port number.	
Principal	For example: cn=orcladmin	The LDAP user DN used to connect to the LDAP server.	
Credential	NA	The password used to connect to the LDAP server.	
SSL Enabled	Checked	Specifies whether SSL protocol is used when connecting to LDAP server.	
User Base DN	For example: cn=users,dc=us, dc=mycompany,dc=com	Specify the DN under which your Users start.	
Group Base DN	For example: cn=groups,dc=us, dc=mycompany,dc=com	Specify the DN that points to your Groups node.	
Use Retrieved User Name as Principal	Checked	Must be turned on.	

Click Save when done.

15. Click **Activate Changes** to propagate the changes.

11.1.2.1.1 Setting the Order of Providers Reorder the OID/OVD Authenticator and Default Authenticator and ensure that the control flag for each authenticator is set as follows:

- OID LDAP Authenticator: SUFFICIENT
- Default Authenticator: SUFFICIENT

Restart the Administration Server using the procedure in Section 5.5, "Starting the Administration Server on SOAHOST1."

11.1.2.2 Moving the WebLogic Administrator to LDAP

This section provides details for provisioning a new administrator user and group for managing Oracle Enterprise Content Management Suite's WebLogic domain in the enterprise deployment topology. This section describes the following tasks:

- Section 11.1.2.2.1, "Provisioning Admin Users and Groups in an LDAP Directory"
- Section 11.1.2.2.2, "Assigning the Admin Role to the Admin Group"
- Section 11.1.2.2.3, "Updating the boot.properties File and Restarting the System"

11.1.2.2.1 Provisioning Admin Users and Groups in an LDAP Directory As mentioned in the introduction to this section, users and groups from multiple WebLogic domains may be provisioned in a central LDAP user store. In such a case, there is a possibility that one WebLogic admin user may have access to all the domains within an enterprise. This is not a desirable situation. To avoid this, the users and groups provisioned must have a unique distinguished name within the directory tree. In this guide, the admin user and group for the ECM EDG WebLogic domain will be provisioned with the DNs below:

Admin User DN:

cn=weblogic_ecm, cn=Users, dc=us, dc=mycompany, dc=com

Admin Group DN:

cn=ECM Administrators, cn=Groups, dc=us, dc=mycompany, dc=com

Follow these steps to provision the admin user and admin group in Oracle Internet Directory:

1. Create an ldif file named admin_user.ldif with the contents shown below and then save the file:

dn: cn=weblogic_ecm, cn=Users, dc=us, dc=mycompany, dc=com orclsamaccountname: weblogic ecm givenname: weblogic_ecm sn: weblogic_ecm userpassword: Welcome1 obver: 10.1.4.0 mail: weblogic_ecm objectclass: top objectclass: person objectclass: organizationalPerson objectclass: inetorgperson objectclass: orcluser objectclass: orcluserV2 objectclass: oblixorgperson uid: weblogic_ecm cn: weblogic_ecm description: Admin User for the ECM Domain

2. Run the ldapadd command located under the *ORACLE_HOME*/bin directory to provision the user in Oracle Internet Directory.

Note: The ORACLE_HOME used here is the ORACLE_HOME for the Identity Management installation where Oracle Internet Directory resides.

For example (the command is shown as two lines in the example below for readability purposes, but you should enter the command on a single line):

```
OIDHOST1> ORACLE_HOME/bin/ldapadd -h oid.mycompany.com -p 389 -D cn="orcladmin" -w welcome1 -c -v -f admin_user.ldif
```

3. Create an ldif file named admin_group.ldif with the contents shown below and then save the file:

```
dn: cn=ECM Administrators, cn=Groups, dc=us, dc=mycompany, dc=com
displayname: ECM Administrators
objectclass: top
```

```
objectclass: groupOfUniqueNames
objectclass: orclGroup
uniquemember: cn=weblogic_ecm cn=users,dc=us,dc=mycompany,dc=com
cn: ECM Administrators
description: Administrators Group for the ECM Domain
```

4. Run the ldapadd command located under the *ORACLE_HOME*/bin directory to provision the group in Oracle Internet Directory (the command is shown as two lines in the example below for readability purposes, but you should enter the command on a single line):

```
OIDHOST1> ORACLE_HOME/bin/ldapadd -h oid.mycompany.com -p 389 -D cn="orcladmin" -w welcome1 -c -v -f admin_group.ldif
```

11.1.2.2.2 Assigning the Admin Role to the Admin Group After adding the users and groups to Oracle Internet Directory, the group must be assigned the Admin role within the WebLogic domain security realm. This enables all users that belong to the group to be administrators for that domain. Follow these steps to assign the Admin role to the Admin group:

- 1. Log in to the WebLogic Administration Server Console.
- 2. In the left pane of the console, click Security Realms.
- 3. On the Summary of Security Realms page, click myrealm under the Realms table.
- 4. On the Settings page for myrealm, click the Roles & Policies tab.
- **5.** On the Realm Roles page, expand the Global Roles entry under the Roles table. This brings up the entry for Roles. Click on the **Roles** link to bring up the Global Roles page.
- **6.** On the Global Roles page, click the Admin Role to bring up the Edit Global Role page:
 - **a.** On the Edit Global Roles page, under the Role Conditions table, click the **Add Conditions** button.
 - **b.** On the Choose a Predicate page, select **Group** from the drop down list for predicates and click **Next**.
 - c. On the Edit Arguments Page, specify ECM Administrators in the Group Argument field and click Add.
- 7. Click **Finish** to return to the Edit Global Rule page.
- 8. The Role Conditions table now shows the ECM Administrators Group as an entry.
- 9. Click Save to finish adding the Admin Role to the ECM Administrators Group.
- **10.** Validate that the changes were successful by bringing up the WebLogic Administration Server Console using a web browser. Log in using the credentials for the weblogic_ecm user.

Note: Each Oracle application in the Oracle ECM enterprise deployment topology may have its own predefined roles and groups defined for administration and monitoring purposes. By default, the "Administrator" group will allow these operations. However, this group may be too broad. For example, it may be undesirable that SOA administrators are also administrators for the Oracle WebLogic Server domain where Oracle SOA, I/PM and UCM are running. This is why it may be desirable, as suggested in this section, to create a more specific group such as "ECM Administrators." In order for the various applications to allow the ECM Administrators group to administer the different systems, you need to add the required roles to that group. For example, for SOA Worklistapp's administration, add the SOAAdmin role. Refer to each component's specific roles for the required roles in each case.

11.1.2.2.3 Updating the boot.properties File and Restarting the System The boot.properties file for the Administration Server should be updated with the WebLogic admin user created in Oracle Internet Directory. Follow the steps below to update the boot.properties file:

1. On SOAHOST1, go the following directory:

SOAHOST1>cd ORACLE_BASE/admin/domain_name/aserver/domain_name/servers/ AdminServer/security

2. Rename the existing boot.properties file:

SOAHOST1> mv boot.properties boot.properties.backup

3. Use a text editor to create a file called boot.properties under the security directory. Enter the following lines in the file:

username=Admin_User password=Admin_User_Password

- 4. Save the file.
- 5. Stop the Administration Server:

SOAHOST1> cd ORACLE_BASE/admin/domain_name/aserver/domain_name/bin SOAHOST1> ./stopWebLogic.sh

6. Start the Administrator Server using the procedure in Section 5.5, "Starting the Administration Server on SOAHOST1."

11.1.2.3 Reassociating the Domain Credential Store

The reassociation of both the credential and the policy stores is accomplished as a unit using Fusion Middleware Control or the WLST command reassociateSecurityStore. See Section 11.1.4, "Reassociation of Credentials and Policies" for detailed steps.

11.1.3 Policy Store Configuration

The domain policy store is the repository of system and application-specific policies. In a given domain, there is one store that stores all policies that all applications deployed in the domain may use. This section provides the steps to configure Oracle Internet Directory LDAP as the policy store for the Oracle Enterprise Content Management Suite enterprise deployment topology. For more details on policy store configuration, refer to the "OPSS Authorization and the Policy Store" chapter in the *Oracle Fusion Middleware Security Guide*.

11.1.3.1 Prerequisites to Using an LDAP-Based Policy Store

In order to ensure the proper access to an LDAP server directory (Oracle Internet Directory) used as a policy store, you must set a node in the server directory.

An Oracle Internet Directory administrator must follow these steps to create the appropriate node in an Oracle Internet Directory Server:

1. Create an LDIF file (assumed to be jpstestnode.ldif in this example) specifying the following DN and CN entries:

dn: cn=jpsroot_ecm
cn: jpsroot_ecm
objectclass: top
objectclass: OrclContainer

The distinguished name of the root node (illustrated by the string jpsroot_ecm above) must be distinct from any other distinguished name. One root node can be shared by multiple WebLogic domains. It is not required that this node be created at the top level, as long as read and write access to the subtree is granted to the Oracle Internet Directory administrator.

2. Import this data into Oracle Internet Directory server using the ldapadd command, as illustrated in the following example (the command is shown as two lines in the example below for readability purposes, but you should enter the command on a single line):

```
OIDHOST1> ORACLE_HOME/bin/ldapadd -h ldap_host -p ldap_port -D cn=orcladmin -w password -c -v -f jpstestnode.ldif
```

3. Verify that the node has been successfully inserted using the ldapsearch command, as illustrated in the following example (the command is shown as two lines in the example below for readability purposes, but you should enter the command on a single line):

OIDHOST1> ORACLE_HOME/bin/ldapsearch -h ldap_host -p ldap_port -D cn=orcladmin -w password -b "cn=jpsroot_ecm" objectclass="orclContainer"

4. When using Oracle internet Directory as the LDAP-Based Policy Store run the oidstats.sql utility in the INFRADBHOST servers to generate database statistics for optimal database performance:

OIDHOST*n*> ORACLE_HOME/ldap/admin/oidstats.sql

The oidstats.sql utility must be run just once after the initial provisioning. For details about this utility, consult the *Oracle Fusion Middleware User Reference for Oracle Identity Management*.

11.1.3.2 Cataloging Oracle Internet Directory Attributes

An Oracle Internet Directory attribute used in a search filter must be indexed. The ldapmodify command, whose syntax is illustrated below, can also be used to index attributes specified in an LDIF file (the command is shown as two lines in the example below for readability purposes, but you should enter the command on a single line):

```
OIDHOST1> ORACLE_HOME/bin/ldapmodify -h host -p port -D bindDN -w bindPassword -v -f catalogue-modify-ldif-filename
```

For example, the above command can be used with the following sample LDIF file to catalog the createtimestamp and modifytimestamp attributes:

```
dn: cn=catalogs
changetype: modify
add: orclindexedattribute
orclindexedattribute: modifytimestamp
orclindexedattribute: createtimestamp
```

Each of the following Oracle Internet Directory attributes must be indexed:

```
orclrolescope
orclassignedroles
orclApplicationCommonName
orclAppFullName
orclCSFAlias
orclCSFNey
orclCSFNew
orclCSFDBUrl
orclCSFDBUrl
orclCSFCredentialType
orclCSFExpiryTime
modifytimestamp
createtimestamp
orcljpsassignee
```

11.1.3.3 Reassociating the Domain Policy Store

Reassociating the policy store consists in migrating policy data from a file-based or LDAP-based repository to an LDAP-based repository; that is, reassociation changes the repository preserving the integrity of the data stored. For each policy in the source policy store, reassociation searches the target LDAP directory and, if it finds a match, it updates the matching policy as appropriate. If none is found, it simply migrates the policy as is.

At any time, after a domain policy store has been instantiated, a file-based or LDAP-based policy store can be reassociated into an LDAP-based policy store storing the same data. To support it, the domain has to be configured, as appropriate, to use an LDAP policy store.

The reassociation of both the credential and the policy stores is accomplished as a unit using Fusion Middleware Control or the WLST command reassociateSecurityStore. See Section 11.1.4, "Reassociation of Credentials and Policies" for detailed steps.

11.1.4 Reassociation of Credentials and Policies

To reassociate the policy and credential store with Oracle Internet Directory, use the WLST reassociateSecurityStore command. Follow these steps:

1. From SOAHOST1, start the wlst shell:

```
SOAHOST1>cd ORACLE_COMMON_HOME/common/bin
SOAHOST1>./wlst.sh
```

2. Connect to the WebLogic Administration Server using the wlst connect command shown below:

Syntax:

connect('Admin_User', "Admin_User_Password",t3://hostname:port)

For example:

connect("weblogic", "welcome1", "t3://ADMINVHN:7001")

3. Run the reassociateSecurityStore command as shown below:

Syntax:

```
reassociateSecurityStore(domain="domain_name",admin="cn=orcladmin",
password="orclPassword",ldapurl="ldap://LDAP_HOST:LDAP_PORT",servertype="OID",
jpsroot="cn=jpsroot_ecm")
```

For example:

wls:/ECMEDGDomain/serverConfig>reassociateSecurityStore(domain="ecmedg_domain", admin="cn=orcladmin",password="welcome1",ldapurl="ldap://oid.mycompany.com:389" ,servertype="OID",jpsroot="cn=jpsroot_ecm")

The output for the command is shown below:

{servertype=OID,jpsroot_ecm=cn=jpsroot_ecm_idm_idmhost1,admin=cn=orcladmin, domain=IDMDomain,ldapurl=ldap://oid.mycompany.com:389,password=welcome1} Location changed to domainRuntime tree. This is a read-only tree with DomainMBean as the root.

For more help, use help(domainRuntime)

Starting Policy Store reassociation. LDAP server and ServiceConfigurator setup done.

Schema is seeded into LDAP server Data is migrated to LDAP server Service in LDAP server after migration has been tested to be available Update of jps configuration is done Policy Store reassociation done. Starting credential Store reassociation LDAP server and ServiceConfigurator setup done. Schema is seeded into LDAP server Data is migrated to LDAP server Service in LDAP server after migration has been tested to be available Update of jps configuration is done Credential Store reassociation done Jps Configuration has been changed. Please restart the server. 4. Restart the Administration Server after the command completes successfully.

To restart the Administration Server, use the procedure in Section 5.5, "Starting the Administration Server on SOAHOST1."

Note: For credential and policy changes to take effect, the servers in the domain must be restarted.

11.2 Oracle Access Manager Integration

This section describes how to set up Oracle Access Manager as the single sign-on solution for the Oracle Enterprise Content Management Suite enterprise deployment topology. It contains the following sections:

- Section 11.2.1, "Overview of Oracle Access Manager Integration"
- Section 11.2.2, "Prerequisites for Oracle Access Manager"
- Section 11.2.3, "Using the OAM Configuration Tool"
- Section 11.2.4, "Installing and Configuring WebGate"
- Section 11.2.5, "Configuring IP Validation for the EDG Webgate"
- Section 11.2.6, "Setting Up WebLogic Authenticators"

11.2.1 Overview of Oracle Access Manager Integration

Oracle Access Manager (OAM) is the recommended single sign-on (SSO) solution for Oracle Fusion Middleware 11g Release 1. For more information on installing and configuring an OAM installation, see *Oracle Fusion Middleware Enterprise Deployment Guide for Oracle Identity Management*. This chapter explains the procedure for configuring the Oracle ECM installation with an existing OAM installation and the underlying directory service. Oracle recommends using either Oracle Internet Directory (OID) or Oracle Virtual Directory (OVD) or both of these directory services.

Note: The Oracle ECM enterprise deployment topology described in this book uses a single sign-on configuration where both the Oracle ECM system and the single sign-on system are in the same network domain (mycompany.com). For a multi-domain configuration, please refer to the required configuration steps in "Configuring Single Sign-On" of the *Oracle Access Manager Access Administration Guide*.

11.2.2 Prerequisites for Oracle Access Manager

The setup for Oracle Access Manager (OAM) assumes an existing OAM installation complete with Access Managers and a policy protecting the Policy Manager. For more information on installing and configuring an OAM installation, see *Oracle Fusion Middleware Enterprise Deployment Guide for Oracle Identity Management*. This setup includes a directory service such as Oracle Internet Directory (OID) either as a stand-alone or as part of an Oracle Virtual Directory (OVD) configuration. This chapter provides the necessary steps for configuring your SOA installation with either OID or OVD.

In addition, the OAM installation should have its own Web server configured with WebGate. This section also provides the steps for using the OAM Web server as a delegated authentication server.

11.2.3 Using the OAM Configuration Tool

The OAM Configuration Tool (oamcfg) starts a series of scripts and sets up the required policies. It requires various parameters as inputs. Specifically, it creates the following:

- 1. A form authentication scheme in OAM
- 2. Policies to enable authentication in Oracle WebLogic Server
- **3.** A WebGate entry in OAM to enable Oracle HTTP Server WebGates (from your Web Tier) to protect your configured application
- **4.** A host identifier, depending on the scenario chosen (a default host identifier would be used, if not provided)
- 5. Policies to protect and unprotect application specific URLs.

This section covers the following topics:

- Section 11.2.3.1, "Collecting the Information for the OAM Configuration Tool"
- Section 11.2.3.2, "Running the OAM Configuration Tool"
- Section 11.2.3.3, "Verifying Successful Creation of the Policy Domain and AccessGate"
- Section 11.2.3.4, "Updating the Host Identifier"
- Section 11.2.3.5, "Updating the WebGate Profile"
- Section 11.2.3.6, "Adding Additional Access Servers"
- Section 11.2.3.7, "Configuring Delegated Form Authentication"

11.2.3.1 Collecting the Information for the OAM Configuration Tool

The following information should be collected or prepared prior to running the OAM Configuration tool:

- 1. **Password:** Create a secure password. This will be used as the password for the WebGate installation created later.
- LDAP Host: host name of the directory server or load balancer address in the case of an HA/EDG configuration.
- **3.** LDAP Port: port of the directory server.
- LDAP USER DN: DN of the LDAP admin user. This will be a value such as "cn=orcladmin."
- 5. LDAP password: password of the LDAP admin user.
- 6. oam_aaa_host: host name of an Oracle Access Manager.
- 7. oam_aaa_port: port of the Oracle Access Manager.

11.2.3.2 Running the OAM Configuration Tool

The OAM Configuration tool resides in the *MW_HOME*/oracle_common/ modules/oracle.oamprovider_11.1.1 directory. The tool can be run from any machine with the required installation files. In this case, we run it from ECMHOST1.

The OAM Configuration Tool should be run as follows (all on a single command line):

ORACLE_BASE/product/fmw/jrockit_160_<version>/bin/java -jar oamcfgtool.jar mode=CREATE app_domain="ECM_EDG" protected_uris="/cs/idplg,/cs/groups,/imaging/faces,/em,/console, /DefaultToDoTaskFlow,/sdpmessaging/userprefs-ui" ldap_host=OID.MYCOMPANY.COM ldap_port=389 ldap_userdn="cn=orcladmin" ldap_userpassword=Password_of_LDAP_Admin_User oam_aaa_host=OAMHOST1 oam_aaa_port=OAMPORT1

You will be prompted for the app_agent_password. If your command ran successfully, you should see the following output:

```
Processed input parameters
Enter app_agent_password:
Initialized Global Configuration
Successfully completed the Create operation.
Operation Summary:
Policy Domain : ECM_EDG
Host Identifier: ECM_EDG
Access Gate ID : ECM_EDG_AG
```

11.2.3.3 Verifying Successful Creation of the Policy Domain and AccessGate

Verifying the Policy Domain

Perform these steps to verify the policy domain:

1. Log in to Oracle Access Manager:

http://OAMADMINHOST:port/access/oblix/

- 2. Click Policy Manager.
- **3.** Click the **My Policy Domains** link on the left panel. You will see a list of all policy domains, which includes the domain you just created. In the third column (URL prefixes), you will also see the URIs you specified during the creation of this domain).
- **4.** Click the link to the policy domain you just created to go to the General area of this domain.
- **5.** Click the **Resources** tab and you will see the URIs you specified. You can also click other tabs to view other settings.

Verifying the AccessGate Configuration

Perform these steps to verify the AccessGate configuration:

- Click the Access System Console link on the top right-hand side (this acts like a toggle; after you click it, it becomes the Policy Manager link).
- 2. Click the Access System Configuration tab.
- **3.** Click the **AccessGate Configuration** link on the left panel.
- 4. Enter 'ECM_EDG' as the search criterion (or any other substring you may have used as the app_domain name in Section 11.2.3.2, "Running the OAM Configuration Tool"), and click **Go**.

5. Once the access gate for the domain you just created shows up (this will have the suffix _AG (for example, ECM_EDG_AG), click it, and you will see the details of the access gate you just created.

11.2.3.4 Updating the Host Identifier

The OAM Configuration Tool uses the value of the app_domain parameter to create a host identifier for the policy domain. This host identifier must be updated with all the host name variations for the host so that the configuration works correctly.

Perform these steps to update the host identifier created by the OAM Configuration Tool:

1. Navigate to the Access System Console by specifying the following URL in your web browser:

http://host_name:port/access/oblix

where *host_name* refers to the host where the WebPass Oracle HTTP Server instance is running and *port* refers to the HTTP port of the Oracle HTTP Server instance.

- 2. When prompted for a username and password, log in as an administrator. Click OK.
- **3.** On the Access System main page, click the **Access System Console** link.
- 4. On the Access System Console page, open the Access System Configuration tab.
- **5.** On the Access System Configuration page, click **Host Identifiers** at the bottom left.
- **6.** On the List all host identifiers page, click on the host identifier created by the OAM Configuration Tool (for example, **ECM_EDG**).
- 7. On the Host Identifier Details page, click Modify.
- 8. On the Modifying host identifier page, add all the possible host name variations for the host. Click the plus and minus symbols to add or delete fields as necessary. The **Preferred HTTP Host** value used in the Access System Configuration must be added as one of the host name variations. For example: ecmedg_wd, webhost1.mycompany.com:7777, admin.mycompany.com:7777.
- 9. Select the check box next to Update Cache and then click **Save**.

A message box with the following message is displayed: "Updating the cache at this point will flush all the caches in the system. Are you sure?".

Click **OK** to finish saving the configuration changes.

10. Verify the changes on the Host Identifier Details page.

11.2.3.5 Updating the WebGate Profile

The OAM Configuration Tool populates the Preferred_HTTP_Host and hostname attributes for the WebGate profile that is created with the value of the app_domain parameter. Both these attributes must be updated with the proper values for the configuration to work correctly.

Perform these steps to update the WebGate profile created by the OAM Configuration Tool:

1. Navigate to the Access System Console by specifying the following URL in your web browser:

http://host_name:port/access/oblix

where *host_name* refers to the host where the WebPass Oracle HTTP Server instance is running and *port* refers to the HTTP port of the Oracle HTTP Server instance.

- **2.** On the Access System main page, click the **Access System Console** link, then log in as an administrator.
- **3.** On the Access System Console main page, click **Access System Configuration**, and then click the Access Gate Configuration Link in the left pane to display the AccessGates Search page.
- 4. Enter the proper search criteria and click **Go** to display a list of access gates.
- **5.** Select the access gate created by the OAM Configuration Tool (for example, **ECM_EDG_AG**.
- **6.** On the AccessGate Details page, select **Modify** to display the Modify AccessGate page.
- 7. On the Modify AccessGate page, update the following:
 - Hostname: Update the hostname with the name of the computer where WebGate is running, for example: webhost1.mycompany.com.
 - **Preferred HTTP Host**: Update the Preferred_HTTP_Host with one of the hostname variations specified in the previous section, for example: admin.mycompany.com:7777.
 - **Primary HTTP Cookie Domain**: Update the Primary HTTP Cookie Domain with the domain suffix of the host identifier, for example: mycompany.com
- 8. Click Save.

A message box with the "Are you sure you want to commit these changes?" message is displayed.

Click OK to finish updating the configuration.

9. Verify the values displayed on the Details for AccessGate page to confirm that the updates were successful.

11.2.3.6 Adding Additional Access Servers

Perform these steps to assign an access server to the WebGate:

- 1. Log in as the Administrator on the Access System Console.
- 2. Navigate to the **Details** for AccessGate page, if necessary. From the Access System Console, select **Access System Configuration**, then **AccessGate Configuration**, then the link for the WebGate (**ECM_EDG_AG**).
- 3. On the Details for AccessGate page, click List Access Servers.
- **4.** A page appears showing the primary or secondary Access Servers currently configured for this WebGate.

Click Add.

 On the Add a New Access Server page, select an Access Server from the Select Server list, specify Primary Server, and define two connections for the WebGate.

Click the **Add** button to complete the association.

- **6.** A page appears, showing the association of the Access Server with the WebGate. Click the link to display a summary and print this page for later use.
- 7. Repeat steps 3 through 6 to associate more access servers to the WebGate.

11.2.3.7 Configuring Delegated Form Authentication

Perform these steps to configure the form authentication to redirect to the WebGate that was installed with the OAM installation:

- 1. Open the Access System Console.
- **2.** In the Access System Configuration screen, select **Authentication Management** from the left-hand bar.
- 3. Select OraDefaultFormAuthNScheme.
- 4. Click Modify.
- 5. In the Challenge Redirect field, enter the host and port of the IDM installation; for example: http://sso.mycompany.com.

A WebGate should already be installed in the IDM installation. Refer to *Oracle Fusion Middleware Enterprise Deployment Guide for Oracle Identity Management* for details.

11.2.4 Installing and Configuring WebGate

WebGate needs to be installed on each of the WEBHOST*n* machines in order to secure the web tier:

1. Launch the WebGate installer (see Section 1.8, "What to Install" for information on where to obtain it) using the following command:

WEBHOSTn> ./Oracle_Access_Manager10_1_4_3_0_linux_OHS11g_WebGate -gui

Note: There is a known issue with the Oracle Access Manager installer that sometimes manifests as a hang at install time on Linux. This is a third-party issue caused by InstallShield. To work around this issue, follow these steps:

1. Copy and paste the following in the shell where you start the installer:

```
cd /tmp
mkdir bin.$$
cd bin.$$
cd bin.$$
cat > mount <<EOF
#! /bin/sh
exec /bin/true
EOF
chmod 755 mount
export PATH=`pwd`:$PATH</pre>
```

- **2.** Run the installation.
- **3.** When the installer is finished running, clean the temporary directory using this command:

rm -r /tmp/bin.\$\$

- 2. The Welcome screen is displayed. Click Next.
- **3.** In the Customer Information screen (Figure 11–1), enter the user name and user group that the web server is running as. Click **Next** to continue.

Figure 11–1 Customer Information Screen

Oracle Access Manager 1	0.1.4.3.0 WebGate
ORACLE	Oracle Access Manager
ustomer Information	
lease enter your informatio	n.
Enter the username the we	b server is running as
oracle	
Enter the Group for the ab oracle	uve usermanne
nstallShield	

4. In the installation target screen (Figure 11–2), specify the directory where WebGate should be installed. Click **Next** to continue.

Figure 11–2 Installation Target Screen



5. In the installation summary screen, click Next.

6. Download the required GCC runtime libraries for WebGate as instructed in the WebGate configuration screen (Figure 11–3), and use **Browse** to point to their location on the local computer. Click **Next** to continue.

Figure 11–3 Runtime Libraries Screen

Oracle Access Manager 10.1.4.3.0 WebGate					
ORACLE	Oracle Access Manager				
Oracle Access Manager 10.1.4.3.0 WebGate Configuration To proceed with installation of Oracle Access Manager 10.1.4.3.0 WebGate and for successfully running the product, you must install additional GCC runtime libraries, namely libgcc_s.so.1 and libstdc++.so.5. Note that these libraries should be compatible with GCC 3.3.2. The libraries are available for download from either of the following locations - http://metalink.oracle.com/technology/products/ias/index.html. Once these libraries are locally available, please specify the directory containing the files and proceed with the installation. Location of GCC runtime libraries:					
/usr/lib/webgate	Browse < Back Next > Cancel				

- **7.** The installer now creates the required artifacts. After that is completed, click **Next** to continue.
- **8.** In the transport security mode screen (Figure 11–4), select "Open Mode: No Encryption" and click **Next** to continue.

Figure 11–4 Transport Security Mode Screen



- **9.** In the WebGate configuration screen, provide the details of the access server that will be used. You must provide the following information:
 - WebGate ID, as provided when the OAM configuration tool was executed
 - Password for WebGate
 - Access Server ID, as reported by the OAM Access Server configuration
 - Access Server host name, as reported by the OAM Access Server configuration
 - Access Server port number, as reported by the OAM Access Server configuration

Note: The Access Server ID, host name, and port are all required.

You can obtain these details from your Oracle Access Manager administrator. Click **Next** to continue.

Figure 11–5 Access Server Configuration Screen

Oracle Access Manager	10.1.4.3.0 WebGate	巴
ORACLE	Oracle Access Manager	
WebGate Configuration You must use a unique ID) for each WebGate you install.	
WebGate ID		
ECM_EDG_AG		
Password for WebGate		

Access Server ID		
vour_oam_server_id_as_i	reported_in_oam_access_server_configuration	
Host name where an Acc	ess Server is installed	
vour_oam_server_hostna	me_as_reported_in_oam_access_server_configuration	
Port number the Access	Ferver listens to	
vour_oam_port_as_report	ted_in_oam_access_server_configuration	
InstallShield		
	< Back Next >	Cancel

- **10.** In the Configure Web Server screen, click **Yes** to automatically update the web server. Click **Next** to continue.
- **11.** In the next Configure Web Server screen, specify the full path of the directory containing the httpd.conf file. This file is located in the following directory:

ORACLE_BASE/admin/OHS_Instance/config/OHS/OHS_Component_Name

For example:

/u01/app/oracle/admin/ohs_instance2/config/OHS/ohs2/httpd.conf

Click **Next** to continue.

12. In the next Configure Web Server page, a message informs you that the Web server configuration has been modified for WebGate. Click **Yes** to confirm.

- **13.** Stop and start your Web server for the configuration updates to take effect. Click **Next** to continue.
- **14.** In the next Configure Web Server screen, the following message is displayed: "If the web server is set up in SSL mode, then the httpd.conf file needs to be configured with the SSL related parameters. To manually tune your SSL configuration, please follow the instructions that come up". Click **Next** to continue.
- **15.** In the next Configure Web Server screen, a message with the location of the document that has information on the rest of the product setup and Web server configuration is displayed. Choose **No** and click **Next** to continue.
- **16.** The final Configure Web Server screen appears with a message to manually launch a browser and open the HTML document for further information on configuring your Web server. Click **Next** to continue.
- **17.** The Oracle COREid Readme screen appears. Review the information on the screen and click **Next** to continue.
- **18.** A message appears (along with the details of the installation) informing you that the installation was successful.

11.2.5 Configuring IP Validation for the EDG Webgate

IP validation determines if a client's IP address is the same as the IP address stored in the ObSSOCookie cookie generated for single sign-on. IP validation can cause issues in systems using load balancer devices configured to perform IP termination or when the authenticating web gate is front-ended by a different load balancing router (LBR) or proxy than the one front-ending the EDG system.

Perform these steps to make sure your enterprise deployment's LBR or proxy are not validated in these cases:

1. Navigate to the Access System Console by specifying the following URL in your web browser:

http://host_name:port/access/oblix

where *host_name* refers to the host where the WebPass Oracle HTTP Server instance is running and *port* refers to the HTTP port of the Oracle HTTP Server instance.

- **2.** On the Access System main page, click the **Access System Console** link and log in as an administrator.
- **3.** On the Access System Console main page, click **Access System Configuration**, and then click the **Access Gate Configuration** link in the left pane to display the AccessGates Search page.
- 4. Enter the appropriate search criteria and click **Go** to display a list of access gates.
- **5.** Select the access gate created by the Oracle Access Manager Configuration Tool.
- 6. Click **Modify** at the bottom of the page.
- **7.** In the IPValidationException field, enter the IP address of the load balancer or proxy front-ending the EDG system.
- **8.** Click **Save** at the bottom of the page.

11.2.6 Setting Up WebLogic Authenticators

This section assumes that you have already set up the LDAP authenticator by following the steps in Section 11.1.2.1, "Creating the LDAP Authenticator." If you have not already created the LDAP authenticator, do it before continuing with this section.

This section covers the following topics:

- Section 11.2.6.1, "Back Up Configuration Files"
- Section 11.2.6.2, "Setting Up the OAM ID Asserter"
- Section 11.2.6.3, "Setting the Order of Providers"

11.2.6.1 Back Up Configuration Files

To be safe, first back up the relevant configuration files:

```
ORACLE_BASE/admin/domain_name/aserver/domain_name/config/config.xml
ORACLE_BASE/admin/domain_name/aserver/i/config/fmwconfig/jps-config.xml
ORACLE_BASE/admin/domain_name/aserver/domain_name/config/fmwconfig/
system-jazn-data.xml
```

Also back up the boot.properties file for the Administration Server.

11.2.6.2 Setting Up the OAM ID Asserter

Perform these steps to set up the OAM ID Asserter:

- 1. Log in to Weblogic Console, if not already logged in.
- 2. Navigate to SecurityRealms, then the default realm name, and then Providers.
- 3. Click New and select 'OAM Identity Asserter' from the dropdown menu.
- 4. Name the asserter (for example, "OAM ID Asserter") and click **Save**.
- **5.** Click the newly added asserter to see the configuration screen for OAM Identity Asserter.
- 6. Set the control flag to 'REQUIRED' and click **Save**.
- 7. Open the **Provider Specific** tab to configure the following required settings:
 - **Primary Access Server:** provide OAM server endpoint information in *host:port* format.
 - AccessGate Name: name of the AccessGate (for example, ECM_EDG_AG).
 - AccessGate Password: password for the AccessGate (optional).
- **8.** Save the settings.

11.2.6.3 Setting the Order of Providers

Reorder the OAM Identity Asserter, OID Authenticator, and Default Authenticator by ensuring that the control flag for each authenticator is set as follows:

- OAM Identity Asserter: REQUIRED
- OID LDAP Authenticator (or OVD LDAP Authenticator): SUFFICIENT
- Default Authenticator: SUFFICIENT

11.3 Backing Up the Installation

After you have verified that the extended domain is working, back up the installation. This is a quick backup for the express purpose of immediate restore in case of problems in the further steps. The backup destination is the local disk. This backup can be discarded once the enterprise deployment setup is complete. At that point, the regular deployment-specific backup and recovery process can be initiated. The *Oracle Fusion Middleware Administrator's Guide* provides further details. For information on describing the Oracle HTTP Server data that must be backed up and restored, refer to the "Backup and Recovery Recommendations for Oracle HTTP Server" section in this guide. For information on how to recover components, see "Recovery of Components" and "Recovery After Loss of Component" sections in the guide. For recommendations specific to recovering from the loss of a host, see the "Recovering Oracle HTTP Server to a Different Host" in the guide. Also refer to the *Oracle Database Backup and Recovery User's Guide* for information on database backup.

Perform these steps to back up the installation at this point:

- **1.** Back up the web tier:
 - **a.** Shut down the instance using opmnctl.

ORACLE_BASE/admin/instance_name/bin/opmnctl stopall

b. Back up the Middleware Home on the web tier using the following command (as root):

tar -cvpf BACKUP_LOCATION/web.tar \$MW_HOME

c. Back up the Instance Home on the web tier using the following command (as root):

tar -cvpf BACKUP_LOCATION/web_instance.tar \$ORACLE_INSTANCE

d. Start the instance using opmnctl:

ORACLE_BASE/admin/instance_name/bin/opmnctl startall

2. Back up the AdminServer domain directory. Perform a backup to save your domain configuration. The configuration files all exist under the *ORACLE_BASE/* admin/*domain_name* directory.

SOAHOST1> tar -cvpf edgdomainback.tar ORACLE_BASE/admin/domain_name

Managing the Topology

This chapter describes some operations that you can perform after you have set up the topology, including monitoring, scaling, and backing up your topology. It contains the following sections:

- Section 12.1, "Monitoring the Topology"
- Section 12.2, "Defining an Optimal Input File Strategy for Oracle I/PM"
- Section 12.3, "Deploying Composites and Artifacts in SOA Enterprise Deployment Topology"
- Section 12.4, "Configuring UMS Drivers"
- Section 12.5, "Scaling the Topology"
- Section 12.6, "Performing Backups and Recoveries"
- Section 12.7, "Troubleshooting"
- Section 12.8, "Best Practices"

12.1 Monitoring the Topology

For information on monitoring the Oracle ECM topology, see the following documents:

- Oracle Fusion Middleware System Administrator's Guide for Content Server
- Oracle Fusion Middleware Application Administrator's Guide for Content Server
- Oracle Fusion Middleware Administrator's Guide for Imaging and Process Management

12.2 Defining an Optimal Input File Strategy for Oracle I/PM

The input file is the smallest unit of work that the input agent can schedule and process. There are multiple elements to be taken into consideration to achieve the highest performance, scalability, and high availability in an I/PM cluster:

- All of the machines in an Oracle I/PM cluster share a common input directory.
- Input files from this directory are distributed to each machine via a JMS queue.
- The frequency with which the directory is polled for new files is configurable.
- Each machine has multiple parsing agents that process the input files. The number of parsing agents is configured via the Work Manager created within the Oracle I/ PM deployment.

Optimum performance will be achieved when:

- Each Oracle I/PM cluster instance has the maximum affordable number of parsing agents configured via the Work Manager without compromising the performance of the other I/PM activities, such as the user interface and Web services.
- The inbound flow of documents is partitioned into input files containing the appropriate number of documents. On average there should be two input files queued for every parsing agent within the cluster.
- If one or more machines within a cluster fails, active machines will continue
 processing the input files. Input files from a failed machine will remain in limbo
 until the server is restarted. Smaller input files ensure that machine failures do not
 place large numbers of documents into this limbo state.

For example, consider 10,000 inbound documents per hour being processed by two servers. A configuration of two parsing agents per server produces acceptable overall performance and ingests two documents per second per agent. The four parsing agents at two documents per second is eight documents per second, or 28,800 documents per hour. Note that a single input file of 10,000 documents will not be processed in an hour since a single parsing agent working at 7,200 documents per hour will be unable to complete it. However, if you divide the single input file up into eight input files of 1,250 documents, this ensures that all four parsing agents are fully utilized, and the 10,000 documents are completed in the one hour period. Also, if a failure should occur in one of the servers, the other can continue processing the work remaining on its parsing agents until the work is successfully completed.

12.3 Deploying Composites and Artifacts in SOA Enterprise Deployment Topology

When deploying SOA composites to the SOA subsystem used by I/PM, deploy to a specific server's address and not to the LBR address (ecm.mycompany.com). Deploying to the LBR address may require direct connection from the deployer nodes to the external LBR address, which may require additional ports to be opened in the firewalls used by the system.

12.4 Configuring UMS Drivers

Note: This step is required only if the SOA system used by Oracle I/PM is using Unified Messaging System (UMS).

UMS driver configuration is not automatically propagated in a SOA cluster. When UMS is used by the SOA system that I/PM invokes, this implies that you need to do the following:

- 1. Apply the configuration of UMS drivers in each and every one of the servers in the EDG topology that is using the driver.
- **2.** When server migration is used, servers are moved to a different node's domain directory. It is necessary to pre-create the UMS driver configuration in the failover node. The UMS driver configuration file location is:

ORACLE_BASE/admin/domain_name/mserver/domain_name/servers/server_name/tmp/ _WL_user/ums_driver_name/*/configuration/driverconfig.xml (where '*' represents a directory whose name is randomly generated by Oracle WebLogic Server during deployment, for example, "3682yq").

In order to create the file in preparation for possible failovers, users can force a server migration and copy the file from the source node. For example, for I/PM:

- **1.** Configure the driver for WLS_IPM1 in SOAHOST1.
- **2.** Force a failover of WLS_IPM1 to SOAHOST2. Verify the directory structure for the UMS driver configuration in the failover node:

cd ORACLE_BASE/admin/domain_name/mserver/domain_name/servers/server_name/tmp/_ WL_user/ums_driver_name/*/configuration

(where '*' represents a directory whose name is randomly generated by WLS during deployment, for example, "3682yq").

3. Do a remote copy of the driver configuration file from SOAHOST1 to SOAHOST2:

SOAHOST1> scp ORACLE_BASE/admin/domain_name/mserver/domain_name/servers/server_ name/tmp/_WL_user/ums_driver_name/*/configuration/driverconfig.xml oracle@SOAHOST2:ORACLE_BASE/admin/domain_name/mserver/domain_name/servers/ server_name/tmp/_WL_user/ums_driver_name/*/configuration/

(where '*' represents a directory whose name is randomly generated by Oracle WebLogic Server during deployment, for example, "3682yq").

It is required to restart the driver for these changes to take effect (that is, for the driver to consume the modified configuration). Perform these steps to restart the driver:

- 1. Log in to the Oracle WebLogic Administration console.
- 2. Expand the environment node on the navigation tree.
- 3. Click Deployments.
- **4.** Select the driver.
- 5. Click **Stop->When work completes** and confirm the operation.
- **6.** Wait for the driver to transition to the "Prepared" state (refresh the administration console page, if required).
- **7.** Select the driver again, and click **Start->Servicing all requests** and confirm the operation.

Make sure that you verify in Oracle Enterprise Manager Fusion Middleware Control that the properties for the driver have been preserved.

12.5 Scaling the Topology

You can scale out and or scale up the enterprise topology. When you scale up the topology, you add new managed servers to nodes that are already running on one or more managed servers. When you scale out the topology, you add new managed servers to new nodes.

This section covers includes the topics:

- Section 12.5.1, "Scaling Up the Topology (Adding Managed Servers to Existing Nodes)"
- Section 12.5.2, "Scaling Out the Topology (Adding Managed Servers to New Nodes)"

Note: To scale out and up the SOA subsystem used by I/PM, refer to the SOA enterprise deployment topology documentation.

12.5.1 Scaling Up the Topology (Adding Managed Servers to Existing Nodes)

When scaling up the topology, you already have a node that runs a managed server that is configured with the necessary components. The node contains a WebLogic Server home and an Oracle Fusion Middleware home in shared storage. Use these existing installations (such as WebLogic Server home, Oracle Fusion Middleware home, and domain directories) when you create the new managed servers. You do not need to install WebLogic Server binaries at a new location or to run pack and unpack.

12.5.1.1 Scale-up Procedure for Oracle I/PM

Perform these steps to scale up the topology for Oracle I/PM:

1. Using the Oracle WebLogic Server Administration Console, clone WLS_IPM1 to a new managed server. The source managed server to clone should be one that already exists on the node where you want to run the new managed server.

Perform these steps to clone a managed server:

a. In the Domain Structure window of the Oracle WebLogic Server Administration Console, expand the **Environment** node and then **Servers**.

The Summary of Servers page is displayed.

- **b.** Select the managed server that you want to clone (WLS_IPM1).
- c. Click Clone.
- **d.** Name the new managed server WLS_IPM*n*, where *n* is a number that identifies the new managed server.

Note: The remainder of the steps assume that you are adding a new server to ECMHOST1, which is already running WLS_IPM1.

- **2.** For the listen address, assign the host name or IP to use for this new managed server. If you are planning to use server migration for this server (which Oracle recommends), this should be the virtual host name for the server. This virtual host name should be different from the one used for the existing managed server.
- **3.** Create JMS servers for I/PM on the new managed server:
 - **a.** Use the Oracle WebLogic Server Administration Console to create a new persistent store for the new IPMJMSServer (which will be created in a later step) and name it, for example, IPMJMSServerNStore. Specify the path for the store as recommended in Section 2.3, "Shared Storage and Recommended Directory Structure" as the directory for the JMS persistent stores:

ORACLE_BASE/admin/domain_name/cluster_name/jms/

Note: This directory must exist before the managed server is started or the start operation will fail.

- **b.** Create a new JMS server for I/PM; for example, IPMJMSServer_N. Use the IPMJMSFileStore_N for this JMS server. Target the IPMJMSServer_N server to the recently created managed server (WLS_IPM*n*).
- **4.** Disable host name verification for the new managed server. Before you can start and verify the WLS_IPM*n* managed server, you must disable host name verification. You can re-enable it after you have configured server certificates for the communication between the Oracle WebLogic Administration Server and Node Manager in ECMHOST*n*. If the source server from which the new one has been cloned had already disabled host name verification, these steps are not required (the host name verification settings is propagated to the cloned server).

Perform these steps to disable host name verification:

- **a.** In the Oracle Enterprise Manager Console, select Oracle WebLogic Server Administration Console, and log in.
- **b.** Expand the **Environment** node in the Domain Structure window.
- c. Click Servers. The Summary of Servers page is displayed.
- **d.** Select WLS_IPM*n* in the Names column of the table. The settings page for the server is displayed.
- e. Open the SSL tab.
- f. Expand the Advanced section of the page.
- g. Set host name verification to 'None'.
- h. Click Save.
- **5.** Start and test the new managed server from the Oracle WebLogic Server Administration Console:
 - a. Shut down all the existing managed servers in the cluster.
 - **b.** Ensure that the newly created managed server, WLS_IPM*n*, is running.
 - **c.** Access the application on the newly created managed server (http://*vip:port*/ imaging). The application should be functional.
- **6.** Start and test the new managed server from the Oracle WebLogic Server Administration Console.
- 7. Ensure that the newly created managed server, WLS_IPMn, is running by accessing the application on the newly created managed server. To verify this and since it is expected that a cluster frontend URL has been specified for the IPM_Cluster, it is required to stop all servers but the newly added one (http://vip:port/imaging or http://vip:port/cs). The applications should be functional.
- **8.** Configure server migration for the new managed server.

Note: Since this is a scale-up operation, the node should already contain a Node Manager and environment configured for server migration. The floating IP for the new managed I/PM server should also be already present.

Perform these steps to configure server migration:

- **a.** Log in to the Oracle WebLogic Server Administration Console.
- **b.** In the Domain Structure window, expand the **Environment** node and then click **Servers**. The Summary of Servers page is displayed.
- **c.** Click the name of the new managed server (represented as a hyperlink) in Name column of the table for which you want to configure migration. The settings page for the selected server is displayed.
- d. Open the Migration subtab.
- **e.** In the Migration Configuration section, select the servers that participate in migration in the **Available** window and click the right arrow. Select the same migration targets as for the servers that already exist on the node.

For example, for new managed servers on ECMHOST1, which is already running WLS_IPM1, select ECMHOST2. For new managed servers on ECMHOST2, which is already running WLS_IPM2, select ECMHOST1.

Note: The appropriate resources must be available to run the managed servers concurrently during migration.

- **f.** Choose the **Automatic Server Migration Enabled** option. This enables Node Manager to start a failed server on the target node automatically.
- g. Click Save.
- h. Restart the Administration Server, managed servers, and Node Manager.
- **9.** Test server migration for the new server. To test migration, perform the following steps from the node where you added the new server:
 - Abruptly stop the WLS_IPMn managed server. To do this, run "kill -9 pid" on the PID of the managed server. You can identify the PID of the node using the following command:

ps -ef | grep WLS_IPMn

- Watch the Node Manager Console for a message indicating that WLS_IPM1's floating IP has been disabled.
- Wait for Node Manager to attempt a second restart of WLS_IPMn. Node Manager waits for a fence period of 30 seconds before trying this restart.
- Once Node Manager restarts the server, stop it again. Node Manager should log a message indicating that the server will not be restarted again locally.

12.5.1.2 Scale-up Procedure for Oracle UCM

Only one UCM managed server per node per domain is supported by Oracle Fusion Middleware. To add additional UCM managed servers, follow the steps in Section 12.5.2.2, "Scale-out Procedure for Oracle UCM" to add a UCM managed server to a new node.

12.5.1.3 Scale-up Procedure for SOA

Perform these steps for scaling up the SOA servers in the topology:

1. Using the Oracle WebLogic Server Administration Console, clone WLS_SOA1 to a new managed server. The source managed server to clone should be one that already exists on the node where you want to run the new managed server.

Perform these steps to clone a managed server:

- **a.** In the Domain Structure window of the Oracle WebLogic Server Administration Console, expand the **Environment** node and then **Servers**. The Summary of Servers page is displayed.
- **b.** Select the managed server that you want to clone (WLS_SOA1).
- c. Click Clone.
- **d.** Name the new managed server WLS_SOA*n*, where *n* is a number that identifies the new managed server.

Note: The remainder of the steps assume that you are adding a new server to SOAHOST1, which is already running WLS_SOA1.

- 2. For the listen address, assign the host name or IP to use for this new managed server. If you are planning to use server migration for this server (which Oracle recommends), this should be the VIP (also called a floating IP) to enable it to move to another node. The VIP should be different from the one used by the managed server that is already running.
- 3. Create JMS servers for SOA and UMS on the new managed server:
 - **a.** Use the Oracle WebLogic Server Administration Console to create a new persistent store for the new SOAJMSServer and name it, for example, SOAJMSFileStore_N. Specify the path for the store. This should be a directory on shared storage as recommended in Section 2.3, "Shared Storage and Recommended Directory Structure":

ORACLE_BASE/admin/domain_name/cluster_name/jms/SOAJMSFileStore_N

Note: This directory must exist before the managed server is started or the start operation fails.

- **b.** Create a new JMS server for SOA (for example, SOAJMSServer_N). Use the SOAJMSFileStore_N for this JMS server. Target the SOAJMSServer_N server to the recently created managed server (WLS_SOA*n*).
- **c.** Create a new persistence store for the new UMSJMSServer (for example, UMSJMSFileStore_N). Specify the path for the store. This should be a directory on shared storage as recommended in Section 2.3, "Shared Storage and Recommended Directory Structure":

ORACLE_BASE/admin/domain_name/cluster_name/jms/UMSJMSFileStore_N

Note: This directory must exist before the managed server is started or the start operation fails. You can also assign SOAJMSFileStore_N as the store for the new UMS JMS servers. For the purpose of clarity and isolation, individual persistent stores are used in the following steps.

- **d.** Create a new JMS server for UMS (for example, UMSJMSServer_N). Use the UMSJMSFileStore_N for this JMS server. Target the UMSJMSServer_N server to the recently created managed server (WLS_SOA*n*).
- e. Update the subdeployment targets for the SOA JMS Module to include the recently created SOA JMS server. To do this, expand the Services node in the Oracle WebLogic Server Administration Console and then expand the Messaging node. Choose JMS Modules in the Domain Structure window. The JMS Modules page appears. Click SOAJMSModule (represented as a hyperlink in the Names column of the table). The Settings page for SOAJMSModule appears. Click the SubDeployments tab. The subdeployment module for SOAJMS appears.

Note: This subdeployment module name is a random name in the form of 'SOAJMSServerXXXXX' resulting from the Configuration Wizard JMS configuration for the first two servers (WLS_SOA1 and WLS_SOA2).

Click the **SOAJMSServer***XXXXX* subdeployment. Add the new JMS server for SOA called SOAJMSServer_N to this subdeployment. Click **Save**.

f. Update the subdeployment targets for the UMSJMSSystemResource to include the recently created UMS JMS server. To do this, expand the Services node in the Oracle WebLogic Server Administration Console and then expand the Messaging node. Choose JMS Modules in the Domain Structure window. The JMS Modules page appears. Click UMSJMSSystemResource (represented as a hyperlink in the Names column of the table). The Settings page for UMSJMSSystemResource appears. Click the SubDeployments tab. The subdeployment module for UMSJMS appears.

Note: This subdeployment module name is a random name in the form of 'UCMJMSServerXXXXX' resulting from the Configuration Wizard JMS configuration for the first two servers (WLS_SOA1 and WLS_SOA2).

Click the **UMSJMSServer***XXXXX* subdeployment. Add the new JMS server for UMS called UMSJMSServer_N to this subdeployment. Click **Save**.

 Configure Oracle Coherence for deploying composites for the new server as described in Section 6.5, "Configuring Oracle Coherence for Deploying Composites."

> **Note:** Only the localhost field needs to be changed for the server. Replace the localhost with the listen address of the new server added: Dtangosol.coherence.localhost=SOAHOST1VHNn.

5. Configure a TX persistent store for the new server. This should be a location visible from other nodes as indicated in the recommendations about shared storage (see Section 2.3, "Shared Storage and Recommended Directory Structure").

From the Administration Console, select the server name in the **Services** tab. Under **Default Store**, in **Directory**, enter the path to the folder where you want the default persistent store to store its data files. **6.** Disable host name verification for the new managed server. Before you can start and verify the WLS_SOA*n* managed server, you must disable host name verification. You can re-enable it after you have configured server certificates for the communication between the Oracle WebLogic Administration Server and Node Manager in SOAHOST*n*. If the source server from which the new one has been cloned had already disabled host name verification, these steps are not required (the host name verification settings is propagated to the cloned server).

Perform these steps to disable host name verification:

- **a.** In the Oracle Enterprise Manager Console, select Oracle WebLogic Server Administration Console, and log in.
- **b.** Expand the **Environment** node in the Domain Structure window.
- c. Click Servers. The Summary of Servers page is displayed.
- **d.** Select WLS_SOA*n* in the Names column of the table. The settings page for the server is displayed.
- **e.** Open the SSL tab.
- f. Expand the Advanced section of the page.
- g. Set host name verification to 'None'.
- h. Click Save.
- **7.** Start and test the new managed server from the Oracle WebLogic Server Administration Console:
 - **a.** Shut down all the existing managed servers in the cluster.
 - **b.** Ensure that the newly created managed server, WLS_SOA*n*, is running.
 - **c.** Access the application on the newly created managed server (http://*vip:port*/ soa-infra). The application should be functional.
- 8. Configure server migration for the new managed server.

Note: Since this is a scale-up operation, the node should already contain a Node Manager and environment configured for server migration. The floating IP for the new managed SOA server should also be already present.

Perform these steps to configure server migration:

- **a.** Log in to the Oracle WebLogic Server Administration Console.
- **b.** In the Domain Structure window, expand the **Environment** node and then click **Servers**. The Summary of Servers page is displayed.
- **c.** Click the name of the new managed server (represented as a hyperlink) in Name column of the table for which you want to configure migration. The settings page for the selected server is displayed.
- **d.** Open the Migration subtab.
- **e.** In the Migration Configuration section, select the servers that participate in migration in the **Available** window and click the right arrow. Select the same migration targets as for the servers that already exist on the node.

For example, for new managed servers on SOAHOST1, which is already running WLS_SOA1, select SOAHOST2. For new managed servers on SOAHOST2, which is already running WLS_SOA2, select SOAHOST1.

Note: The appropriate resources must be available to run the managed servers concurrently during migration.

- **f.** Choose the **Automatic Server Migration Enabled** option. This enables Node Manager to start a failed server on the target node automatically.
- g. Click Save.
- h. Restart the Administration Server, managed servers, and Node Manager.
- **9.** Test server migration for the new server. To test migration, perform the following steps from the node where you added the new server:
 - Abruptly stop the WLS_SOAn managed server. To do this, run "kill -9 pid" on the PID of the managed server. You can identify the PID of the node using the following command:

ps -ef | grep WLS_SOAn

- Watch the Node Manager Console for a message indicating that WLS_SOA1's floating IP has been disabled.
- Wait for Node Manager to attempt a second restart of WLS_SOA*n*. Node Manager waits for a fence period of 30 seconds before trying this restart.
- Once Node Manager restarts the server, stop it again. Node Manager should log a message indicating that the server will not be restarted again locally.

12.5.2 Scaling Out the Topology (Adding Managed Servers to New Nodes)

When scaling out the topology, you add new managed servers configured to new nodes.

Prerequisites

Before performing the steps in this section, check that you meet these requirements:

- There must be existing nodes running managed servers configured with Oracle Fusion Middleware within the topology.
- The new node can access the existing home directories for WebLogic Server and Fusion Middleware. (Use the existing installations in shared storage for creating a new managed server. You do not need to install WebLogic Server or Fusion Middleware binaries in a new location, but you do need to run pack and unpack to bootstrap the domain configuration in the new node.)
- When an ORACLE_HOME or WL_HOME is shared by multiple servers in different nodes, it is recommended that you keep the Oracle Inventory and Middleware home list in those nodes updated for consistency in the installations and application of patches. To update the oraInventory in a node and "attach" an installation in a shared storage to it, use ORACLE_HOME/oui/bin/ attachHome.sh. To update the Middleware home list to add or remove a WL_HOME, edit the User_Home/bea/beahomelist file. See the steps below.

 The new server can use a new individual domain directory or, if the other managed servers domain directories reside on shared storage, reuse the domain directories on those servers.

12.5.2.1 Scale-out Procedure for Oracle I/PM

Perform these steps to scale out the Oracle I/PM servers in the topology:

- 1. On the new node, mount the existing Middleware home, which should include the ECM installation and (optionally, if the domain directory for managed servers in other nodes resides on shared storage) the domain directory, and ensure that the new node has access to this directory, just like the rest of the nodes in the domain.
- **2.** To attach *ORACLE_HOME* in shared storage to the local Oracle Inventory, execute the following command:

ECMHOSTn> cd ORACLE_COMMON_HOME/oui/bin/ ECMHOSTn> ./attachHome.sh -jreLoc ORACLE_BASE/product/fmw/jrockit_160_<version>

To update the Middleware home list, create (or edit, if another WebLogic installation exists in the node) the *MW_HOME*/bea/beahomelist file and add *ORACLE_BASE*/product/fmw to it.

- **3.** Log in to the Oracle WebLogic Administration Console.
- **4.** Create a new machine for the new node that will be used, and add the machine to the domain.
- **5.** Update the machine's Node Manager address to map the IP of the node that is being used for scale-out.
- **6.** Use the Oracle WebLogic Server Administration Console to clone WLS_IPM1 into a new managed server. Name it WLS_IPM*n*, where *n* is a number.

Note: These steps assume that you are adding a new server to node *n*, where no managed server was running previously.

7. Assign the host name or IP to use for the new managed server for the listen address of the managed server.

If you are planning to use server migration for this server (which Oracle recommends), this should be the VIP (also called a floating IP) for the server. This VIP should be different from the one used for the existing managed server.

- 8. Create a JMS server for I/PM on the new managed server:
 - **a.** Use the Oracle WebLogic Server Administration Console to first create a new persistent store for the new IPMJMSServer (which will be created in a later step) and name it, for example, IPMJMSFileStore_N. Specify the path for the store as recommended in Chapter 2.3, "Shared Storage and Recommended Directory Structure" as the directory for the JMS persistent stores:

ORACLE_BASE/admin/domain_name/cluster_name/jms/

Note: This directory must exist before the managed server is started or the start operation will fail.

- b. Create a new JMS server for I/PM; for example, IPMJMSServer_N. Use the IPMJMSFileStore_N created above for this JMS server. Target the IPMJMSServer_N server to the recently created managed server (WLS_IPM*n*).
- **9.** Run the pack command on SOAHOST1 to create a template pack:

Note: If the domain directory for other managed servers resides on a shared directory, this step is not required. Instead, the new nodes mount the already existing domain directory and use it for the new added managed server.

```
SOAHOST1> cd ORACLE_COMMON_HOME/common/bin
SOAHOST1> ./pack.sh -managed=true -domain=ORACLE_BASE/admin/domain_name/
aserver/domain_name -template=edgdomaintemplateScale.jar -template_
name=edgdomain_templateScale
```

10. Run the following command on SOAHOST1 to copy the created template file to ECMHOST*n*:

SOAHOST1> scp edgdomaintemplateScale.jar oracle@ECMHOSTn:/ORACLE_COMMON_HOME/ common/bin

11. Run the unpack command on ECMHOST*n* to unpack the template in the managed server domain directory:

```
ECMHOSTn > cd ORACLE_COMMON_HOME/common/bin
ECMHOSTn > ./unpack.sh -domain=ORACLE_BASE/admin/domain_name/mserver/domain_
name -template= edgdomaintemplateScale.jar -app_dir=ORACLE_BASE/admin/domain_
name/mserver/applications
```

12. Disable host name verification for the new managed server. Before you can start and verify the WLS_IPM*n* managed server, you must disable host name verification. You can re-enable it after you have configured server certificates for the communication between the Oracle WebLogic Administration Server and Node Manager in ECMHOST*n*. If the source server from which the new one has been cloned had already disabled host name verification, these steps are not required (the host name verification setting is propagated to the cloned server).

Perform these steps to disable host name verification:

- **a.** In the Oracle Enterprise Manager Console, select Oracle WebLogic Server Administration Console.
- **b.** Expand the **Environment** node in the Domain Structure window.
- c. Click Servers. The Summary of Servers page is displayed.
- **d.** Select WLS_IPM*n* in the Names column of the table. The settings page for the server is displayed.
- e. Open the SSL tab.
- f. Expand the Advanced section of the page.
- g. Set host name verification to 'None'.
- h. Click Save.

- **13.** Start and test the new managed server from the Oracle WebLogic Server Administration Console:
 - **a.** Shut down all the existing managed servers in the cluster.
 - **b.** Ensure that the newly created managed server, WLS_IPM*n*, is running.
 - **c.** Access the application on the newly created managed server (http://*vip:port*/ imaging). The application should be functional.
- **14.** Start Node Manager on the new node. To start Node Manager, use the installation in shared storage from the already existing nodes and then start Node Manager by passing the host name of the new node as a parameter as follows:

ECMHOSTn > WL_HOME/server/bin/startNodeManager.sh New_Node_IP

Note: If you used the paths shown in Chapter 3.3.1, "Installing Oracle WebLogic Server and Creating the Fusion Middleware Home," *WL_HOME* would be *ORACLE_BASE*/product/fmw/wlserver_10.3.

15. Configure server migration for the newly added server.

Note: Since this new node uses an existing shared storage installation, the node already is using a Node Manager and an environment configured for server migration that includes netmask, interface, wlsifconfig script superuser privileges, and so on. Verify the privileges defined in the new node to make sure server migration will work. Refer to Chapter 10, "Configuring Server Migration" for more details on privilege requirements.

Perform these steps to configure server migration:

- **a.** Log in to the Oracle WebLogic Server Administration Console.
- **b.** In the Domain Structure window, expand the **Environment** node and then click **Servers**. The Summary of Servers page is displayed.
- **c.** Click the name of the server (represented as a hyperlink) in Name column of the table for which you want to configure migration. The settings page for the selected server is displayed.
- **d.** Open the Migration subtab.
- **e.** In the **Available** field of the Migration Configuration section, select the machines to which to allow migration and click the right arrow.

Note: Specify the least-loaded machine as the migration target for the new server. The required capacity planning must be completed so that this node has enough available resources to sustain an additional managed server.

- **f.** Choose the **Automatic Server Migration Enabled** option. This enables Node Manager to start a failed server on the target node automatically.
- g. Click Save.
- **h.** Restart the Administration Server, managed servers, and Node Manager.

- **16.** Test server migration for the new server. To test migration, perform the following steps from the node where you added the new server:
 - Abruptly stop the WLS_IPM*n* managed server. To do this, run "kill -9 *pid*" on the PID of the managed server. You can identify the PID of the node using the following command:

```
ps -ef | grep WLS_IPMn
```

- Watch the Node Manager Console for a message indicating that WLS_IPM1's floating IP has been disabled.
- Wait for Node Manager to attempt a second restart of WLS_IPM*n*. Node Manager waits for a fence period of 30 seconds before trying this restart.
- Once Node Manager restarts the server, stop it again. Node Manager should log a message indicating that the server will not be restarted again locally.

12.5.2.2 Scale-out Procedure for Oracle UCM

Perform these steps to scale out the Oracle UCM servers in the topology:

- 1. On the new node, mount the existing Middleware home, which should include the ECM installation and domain directory, and ensure that the new node has access to this directory, just like the rest of the nodes in the domain.
- **2.** To attach *ORACLE_HOME* in shared storage to the local Oracle Inventory, execute the following command:

```
ECMHOSTn> cd ORACLE_COMMON_HOME/oui/bin/
ECMHOSTn> ./attachHome.sh -jreLoc ORACLE_BASE/product/fmw/jrockit_160_<version>
```

To update the Middleware home list, create (or edit, if another WebLogic installation exists in the node) the *MW_HOME/bea/beahomelist* file and add *ORACLE_BASE/*product/fmw to it.

- **3.** Log in to the Oracle WebLogic Administration Console.
- **4.** Create a new machine for the new node that will be used, and add the machine to the domain.
- **5.** Update the machine's Node Manager address to map the IP of the node that is being used for scale-out.
- **6.** Use the Oracle WebLogic Server Administration Console to clone WLS_UCM1 into a new managed server. Name it WLS_UCM*n*, where *n* is a number.

Note: These steps assume that you are adding a new server to node *n*, where no managed server was running previously.

7. Assign the host name or IP to use for the new managed server for the listen address of the managed server.

If you are planning to use server migration for this server (which Oracle recommends), this should be the VIP (also called a floating IP) for the server. This VIP should be different from the one used for the existing managed server.

8. Run the pack command on SOAHOST1 to create a template pack:

Note: If the domain directory for other managed servers resides on a shared directory, this step is not required. Instead, the new nodes mount the already existing domain directory and use it for the new added managed server.

SOAHOST1> cd ORACLE_COMMON_HOME/common/bin SOAHOST1> ./pack.sh -managed=true -domain=ORACLE_BASE/admin/domain_name/ aserver/domain_name -template=edgdomaintemplateScale.jar -template_ name=edgdomain_templateScale

9. Run the following command on SOAHOST1 to copy the created template file to ECMHOST*n*:

SOAHOST1> scp edgdomaintemplateScale.jar oracle@ECMHOSTn:/ORACLE_COMMON_HOME/ common/bin

10. Run the unpack command on ECMHOST*n* to unpack the template in the managed server domain directory:

ECMHOSTn > cd ORACLE_COMMON_HOME/common/bin ECMHOSTn > ./unpack.sh -domain=ORACLE_BASE/admin/domain_name/mserver/domain_ name -template= edgdomaintemplateScale.jar -app_dir=ORACLE_BASE/admin/domain_ name/mserver/applications

11. Start Node Manager on the new node. To start Node Manager, use the installation in shared storage from the already existing nodes and then start Node Manager by passing the host name of the new node as a parameter as follows:

ECMHOSTn> WL_HOME/server/bin/startNodeManager.sh New_Node_IP

Note: If you used the paths shown in Chapter 3.3.1, "Installing Oracle WebLogic Server and Creating the Fusion Middleware Home," *WL_HOME* would be *ORACLE_BASE*/product/fmw/wlserver_10.3.

12. Disable host name verification for the new managed server. Before you can start and verify the WLS_UCM*n* managed server, you must disable host name verification. You can re-enable it after you have configured server certificates for the communication between the Oracle WebLogic Administration Server and Node Manager in ECMHOST*n*. If the source server from which the new one has been cloned had already disabled host name verification, these steps are not required (the host name verification setting is propagated to the cloned server).

Perform these steps to disable host name verification:

- **a.** In the Oracle Enterprise Manager Console, select Oracle WebLogic Server Administration Console.
- **b.** Expand the **Environment** node in the Domain Structure window.
- c. Click Servers. The Summary of Servers page is displayed.
- **d.** Select WLS_UCM*n* in the Names column of the table. The settings page for the server is displayed.
- **e.** Open the SSL tab.
- **f.** Expand the **Advanced** section of the page.

- g. Set host name verification to 'None'.
- h. Click Save.
- **13.** Start and test the new managed server from the Oracle WebLogic Server Administration Console:
 - a. Shut down all the existing managed servers in the cluster.
 - **b.** Ensure that the newly created managed server, WLS_UCM*n*, is running.
 - **c.** Access the application on the newly created managed server (http://*vip:port*/ cs). The application should be functional. The configuration for the new UCM server will be picked up automatically from the cluster configuration.

12.5.2.3 Scale-out Procedure for SOA

Perform these steps to scale out the SOA servers in the topology:

- 1. On the new node, mount the existing Middleware home, which should include the SOA installation and domain directory, and ensure that the new node has access to this directory, just like the rest of the nodes in the domain.
- **2.** To attach *ORACLE_HOME* in shared storage to the local Oracle Inventory, execute the following command:

```
SOAHOSTn> cd ORACLE_COMMON_HOME/oui/bin/
SOAHOSTn> ./attachHome.sh -jreLoc ORACLE_BASE/product/fmw/jrockit_160_<version>
```

To update the Middleware home list, create (or edit, if another WebLogic installation exists in the node) the *MW_HOME*/bea/beahomelist file and add *ORACLE_BASE*/product/fmw to it.

- 3. Log in to the Oracle WebLogic Administration Console.
- **4.** Create a new machine for the new node that will be used, and add the machine to the domain.
- **5.** Update the machine's Node Manager address to map the IP of the node that is being used for scale-out.
- **6.** Use the Oracle WebLogic Server Administration Console to clone WLS_SOA1 into a new managed server. Name it WLS_SOA*n*, where *n* is a number.

Note: These steps assume that you are adding a new server to node *n*, where no managed server was running previously.

7. Assign the host name or IP to use for the new managed server for the listen address of the managed server.

If you are planning to use server migration for this server (which Oracle recommends), this should be the VIP (also called a floating IP) for the server. This VIP should be different from the one used for the existing managed server.

8. Run the pack command on SOAHOST1 to create a template pack:

Note: If the domain directory for other managed servers resides on a shared directory, this step is not required. Instead, the new nodes mount the already existing domain directory and use it for the new added managed server.

```
SOAHOST1> cd ORACLE_COMMON_HOME/common/bin
SOAHOST1> ./pack.sh -managed=true -domain=ORACLE_BASE/admin/domain_name/
aserver/domain_name -template=edgdomaintemplateScale.jar -template_
name=edgdomain_templateScale
```

9. Run the following command on SOAHOST1 to copy the created template file to SOAHOST*n*:

SOAHOST1> scp edgdomaintemplateScale.jar oracle@SOAHOSTn:/ORACLE_COMMON_HOME/ common/bin

10. Run the unpack command on SOAHOST*n* to unpack the template in the managed server domain directory:

```
SOAHOSTn > cd ORACLE_COMMON_HOME/common/bin
SOAHOSTn > ./unpack.sh -domain=ORACLE_BASE/admin/domain_name/mserver/domain_
name -template= edgdomaintemplateScale.jar -app_dir=ORACLE_BASE/admin/domain_
name/mserver/applications
```

- 11. Create JMS servers for SOA and UMS on the new managed server:
 - **a.** Use the Oracle WebLogic Server Administration Console to create a new persistent store for the new SOAJMSServer and name it, for example, SOAJMSFileStore_N. Specify the path for the store. This should be a directory on shared storage as recommended in Section 2.3, "Shared Storage and Recommended Directory Structure":

ORACLE_BASE/admin/domain_name/cluster_name/jms/SOAJMSFileStore_N

Note: This directory must exist before the managed server is started or the start operation fails.

- **b.** Create a new JMS server for SOA (for example, SOAJMSServer_N). Use the SOAJMSFileStore_N for this JMS server. Target the SOAJMSServer_N server to the recently created managed server (WLS_SOA*n*).
- **c.** Create a new persistence store for the new UMSJMSServer (for example, UMSJMSFileStore_N). Specify the path for the store. This should be a directory on shared storage as recommended in Section 2.3, "Shared Storage and Recommended Directory Structure":

ORACLE_BASE/admin/domain_name/cluster_name/jms/UMSJMSFileStore_N

Note: This directory must exist before the managed server is started or the start operation fails. You can also assign SOAJMSFileStore_N as the store for the new UMS JMS servers. For the purpose of clarity and isolation, individual persistent stores are used in the following steps.

- **d.** Create a new JMS server for UMS (for example, UMSJMSServer_N). Use the UMSJMSFileStore_N for this JMS server. Target the UMSJMSServer_N server to the recently created managed server (WLS_SOA*n*).
- e. Update the subdeployment targets for the SOA JMS Module to include the recently created SOA JMS server. To do this, expand the Services node in the Oracle WebLogic Server Administration Console and then expand the Messaging node. Choose JMS Modules in the Domain Structure window. The JMS Modules page appears. Click SOAJMSModule (represented as a

hyperlink in the Names column of the table). The Settings page for SOAJMSModule appears. Click the SubDeployments tab. The subdeployment module for SOAJMS appears.

Note: This subdeployment module name is a random name in the form of 'SOAJMSServerXXXXXX' resulting from the Configuration Wizard JMS configuration for the first two servers (WLS_SOA1 and WLS_SOA2).

Click the **SOAJMSServer***XXXXX* subdeployment. Add the new JMS server for SOA called SOAJMSServer_N to this subdeployment. Click **Save**.

f. Update the subdeployment targets for the UMSJMSSystemResource to include the recently created UMS JMS server. To do this, expand the Services node in the Oracle WebLogic Server Administration Console and then expand the Messaging node. Choose JMS Modules in the Domain Structure window. The JMS Modules page appears. Click UMSJMSSystemResource (represented as a hyperlink in the Names column of the table). The Settings page for UMSJMSSystemResource appears. Click the SubDeployments tab. The subdeployment module for UMSJMS appears.

Note: This subdeployment module name is a random name in the form of 'UCMJMSServerXXXXX' resulting from the Configuration Wizard JMS configuration for the first two servers (WLS_SOA1 and WLS_SOA2).

Click the **UMSJMSServer***XXXXX* subdeployment. Add the new JMS server for UMS called UMSJMSServer_N to this subdeployment. Click **Save**.

12. Configure a TX persistent store for the new server. This should be a location visible from other nodes as indicated in the recommendations about shared storage (see Section 2.3, "Shared Storage and Recommended Directory Structure").

From the Administration Console, select the server name in the **Services** tab. Under **Default Store**, in **Directory**, enter the path to the folder where you want the default persistent store to store its data files.

13. Disable host name verification for the new managed server. Before you can start and verify the WLS_SOA*n* managed server, you must disable host name verification. You can re-enable it after you have configured server certificates for the communication between the Oracle WebLogic Administration Server and Node Manager in SOAHOST*n*. If the source server from which the new one has been cloned had already disabled host name verification, these steps are not required (the host name verification setting is propagated to the cloned server).

Perform these steps to disable host name verification:

- **a.** In the Oracle Enterprise Manager Console, select Oracle WebLogic Server Administration Console.
- **b.** Expand the **Environment** node in the Domain Structure window.
- c. Click Servers. The Summary of Servers page is displayed.
- **d.** Select WLS_SOA*n* in the Names column of the table. The settings page for the server is displayed.
- **e.** Open the SSL tab.

- **f.** Expand the **Advanced** section of the page.
- g. Set host name verification to 'None'.
- h. Click Save.
- **14.** Start Node Manager on the new node. To start Node Manager, use the installation in shared storage from the already existing nodes and then start Node Manager by passing the host name of the new node as a parameter as follows:

SOAHOSTn> WL_HOME/server/bin/startNodeManager.sh New_Node_IP

Note: If you used the paths shown in Chapter 3.3.1, "Installing Oracle WebLogic Server and Creating the Fusion Middleware Home," *WL_HOME* would be *ORACLE_BASE*/product/fmw/wlserver_10.3.

- **15.** Start and test the new managed server from the Oracle WebLogic Server Administration Console:
 - **a.** Shut down all the existing managed servers in the cluster.
 - **b.** Ensure that the newly created managed server, WLS_SOA*n*, is running.
 - **c.** Access the application on the newly created managed server (http://*vip:port*/ soa-infra). The application should be functional.
- **16.** Configure server migration for the newly added server.

Note: Since this new node uses an existing shared storage installation, the node already is using a Node Manager and an environment configured for server migration that includes netmask, interface, wlsifconfig script superuser privileges, and so on. The floating IP for the new managed SOA server is already present in the new node.

Perform these steps to configure server migration:

- **a.** Log in to the Oracle WebLogic Server Administration Console.
- **b.** In the Domain Structure window, expand the **Environment** node and then click **Servers**. The Summary of Servers page is displayed.
- **c.** Click the name of the server (represented as a hyperlink) in Name column of the table for which you want to configure migration. The settings page for the selected server is displayed.
- **d.** Open the Migration subtab.
- **e.** In the **Available** field of the Migration Configuration section, select the machines to which to allow migration and click the right arrow.

Note: Specify the least-loaded machine as the migration target for the new server. The required capacity planning must be completed so that this node has enough available resources to sustain an additional managed server.

- **f.** Choose the **Automatic Server Migration Enabled** option. This enables Node Manager to start a failed server on the target node automatically.
- g. Click Save.
- h. Restart the Administration Server, managed servers, and Node Manager.
- **17.** Test server migration for the new server. To test migration, perform the following steps from the node where you added the new server:
 - Abruptly stop the WLS_SOAn managed server. To do this, run "kill -9 pid" on the PID of the managed server. You can identify the PID of the node using the following command:

```
ps -ef | grep WLS_SOAn
```

- Watch the Node Manager Console for a message indicating that WLS_SOA1's floating IP has been disabled.
- Wait for Node Manager to attempt a second restart of WLS_SOAn. Node Manager waits for a fence period of 30 seconds before trying this restart.
- Once Node Manager restarts the server, stop it again. Node Manager should log a message indicating that the server will not be restarted again locally.

12.6 Performing Backups and Recoveries

Table 12–1 lists the static artifacts to back up in the 11g Oracle ECM enterprise deployment.

Туре	Host	Location	Tier
ORACLE HOME (DB)	CUSTDBHOST1 and CUSTDBHOST	The location is user-defined.	Data tier
MW HOME (OHS)	WEBHOST1 and WEBHOST2	ORACLE_BASE/product/fmw	Web tier
MW HOME (this includes the SOA home as well)	SOAHOST1 and SOAHOST2*	MW_HOME	Application tier
		The SOA home is also under <i>MW_HOME</i> : <i>ORACLE_HOME</i>	
Installation-related files		OraInventory, <i>User_Home</i> /bea/ beahomelist, oraInst.loc, oratab	N/A

Table 12–1 Static Artifacts to Back Up in the 11g ECM Enterprise Deployment

* ECMHOST1 and ECMHOST2 use the binaries installed from SOAHOST1 and SOAHOST2. Backup is centralized in SOAHOST1 and SOAHOST2.

Table 12–2 lists the run-time artifacts to back up in the 11g ECM enterprise deployment.

Table 12–2 Run-Time Artifacts to Back Up in the 11g ECM Enterprise Deployment

Туре	Host	Location	Tier
DOMAIN HOME	SOAHOST1, SOAHOST2, ECMHOST1, and ECMHOST2	ORACLE_BASE/admin/domain_name/ mserver/domain_name	Application tier

Туре	Host	Location	Tier
Application artifacts (EAR and WAR files)	SOAHOST1, SOAHOST2, ECMHOST1, and ECMHOST2	Find the application artifacts by viewing all of the deployments through the administration console.	Application tier
OHS instance home	WEBHOST1 and WEBHOST2	ORACLE_BASE/admin/instance_name	Web tier
Oracle RAC databases	CUSTDBHOST1 and CUSTDBHOST2	The location is user-defined.	Data tier

Table 12–2 (Cont.) Run-Time Artifacts to Back Up in the 11g ECM Enterprise

For more information on backup and recovery of Oracle Fusion Middleware components, see *Oracle Fusion Middleware Administrator's Guide*.

12.7 Troubleshooting

This section covers the following topics:

- Section 12.7.1, "Page Not Found When Accessing soa-infra Application Through Load Balancer"
- Section 12.7.2, "Soa-infra Application Fails to Start Due to Deployment Framework Issues (Coherence)"
- Section 12.7.3, "Incomplete Policy Migration After Failed Restart of SOA Server"
- Section 12.7.4, "SOA, I/PM, or UCM Servers Fail to Start Due to Maximum Number of Processes Available in Database"
- Section 12.7.5, "Administration Server Fails to Start After a Manual Failover"
- Section 12.7.6, "Error While Activating Changes in Administration Console"
- Section 12.7.7, "SOA or I/PM Server Not Failed Over After Server Migration"
- Section 12.7.8, "SOA or I/PM Server Not Reachable From Browser After Server Migration"
- Section 12.7.9, "OAM Configuration Tool Does Not Remove URLs"
- Section 12.7.10, "Redirecting of Users to Login Screen After Activating Changes in Administration Console"
- Section 12.7.11, "Redirecting of Users to Administration Console's Home Page After Activating Changes to OAM"
- Section 12.7.12, "Configured JOC Port Already in Use"
- Section 12.7.13, "Using CredentialAccessPermissions to Allow Oracle I/PM to Read Credentials From the Credential Store"
- Section 12.7.14, "Improving Performance with Very Intensive Document Uploads from Oracle I/PM to Oracle UCM"
- Section 12.7.15, "Out-of-Memory Issues on Managed Servers"
- Section 12.7.16, "Regenerating the Master Password for Oracle UCM Servers"

12.7.1 Page Not Found When Accessing soa-infra Application Through Load Balancer

Problem: A 404 "page not found" message is displayed in the web browser when you try to access the soa-infra application using the load balancer address. The error is intermittent and SOA servers appear as "Running" in the WLS Administration Console.

Solution: Even when the SOA managed servers may be up and running, some of the applications contained in them may be in Admin, Prepared or other states different from Active. The soa-infra application may be unavailable while the SOA server is running. Check the Deployments page in the Administration Console to verify the status of the soa-infra application. It should be in "Active" state. Check the SOA server's output log for errors pertaining to the soa-infra application and try to start it from the Deployments page in the Administration Console.

12.7.2 Soa-infra Application Fails to Start Due to Deployment Framework Issues (Coherence)

Problem: The soa-infra application fails to start after changes to the Coherence configuration for deployment have been applied. The SOA server output log reports the following:

Cluster communication initialization failed. If you are using multicast, Please make sure multicast is enabled on your network and that there is no interference on the address in use. Please see the documentation for more details.

Solutions:

- 1. When using multicast instead of unicast for cluster deployments of SOA composites, a message similar to the above may appear if a multicast conflict arises when starting the soa-infra application (that is, starting the managed server on which SOA runs). These messages, which occur when Oracle Coherence throws a run-time exception, also include the details of the exception itself. If such a message appears, check the multicast configuration in your network. Verify that you can ping multicast addresses. In addition, check for other clusters that may have the same multicast address but have a different cluster name in your network, as this may cause a conflict that prevents soa-infra from starting. If multicast is not enabled in your network, you can change the deployment framework to use unicast as described in *Oracle Coherence Developer's Guide for Oracle Coherence*.
- **2.** When entering well-known address list for unicast (in server start parameters), make sure that the node's addresses entered for the localhost and clustered servers are correct. Error messages like the following are reported in the server's output log if any of the addresses is not resolved correctly:

oracle.integration.platform.blocks.deploy.CompositeDeploymentCoordinatorMessage
s errorUnableToStartCoherence

12.7.3 Incomplete Policy Migration After Failed Restart of SOA Server

Problem: The SOA server fails to start through the administration console *before* setting Node Manager property startScriptEnabled=true. The server does not come up after the property is set either. The SOA Server output log reports the following:

```
SEVERE: <.> Unable to Encrypt data
Unable to Encrypt data.
Check installation/post-installation steps for errors. Check for errors during SOA
server startup.
ORABPEL-35010
.
Unable to Encrypt data.
Unable to Encrypt data.
Check installation/post-installation steps for errors. Check for errors
during SOA server startup.
.
at
oracle.bpel.services.common.util.EncryptionService.encrypt(EncryptionService.java:
56)
...
```

Solution: Incomplete policy migration results from an unsuccessful start of the first SOA server in a cluster. To enable full migration, edit the <jazn-policy> element the system-jazn-data.xml file to grant permission to bpm-services.jar:

```
<grant>
  <grante>
   <grantee>
   <codesource>
<url>file:${oracle.home}/soa/modules/oracle.soa.workflow_11.1.1/bpm-services.jar
</url>
   </codesource>
   </grantee>
   <premissions>
    <premission>
    <class>java.security.AllPermission</class>
   </permission>
   </per
```

12.7.4 SOA, I/PM, or UCM Servers Fail to Start Due to Maximum Number of Processes Available in Database

Problem: A SOA, I/PM, or UCM server fails to start. The domain has been extended for new types of managed server (for example, UCM extended for I/PM) or the system has been scaled up (added new servers of the same type). The SOA/IPM or UCM server output log reports the following:

<Warning> <JDBC> <BEA-001129> <Received exception while creating connection for pool "SOADataSource-rac0": Listener refused the connection with the following error:

ORA-12516, TNS:listener could not find available handler with matching protocol stack $\!\!\!\!>$

Solution: Verify the number of processes in the database and adjust accordingly. As the SYS user, issue the SHOW PARAMETER command:

SQL> SHOW PARAMETER processes

Set the initialization parameter using the following command:

SQL> ALTER SYSTEM SET processes=300 SCOPE=SPFILE

Restart the database.

Note: The method that you use to change a parameter's value depends on whether the parameter is static or dynamic, and on whether your database uses a parameter file or a server parameter file. See the *Oracle Database Administrator's Guide* for details on parameter files, server parameter files, and how to change parameter values.

12.7.5 Administration Server Fails to Start After a Manual Failover

Problem: Administration Server fails to start after the Administration Server node failed and manual failover to another nodes is performed. The Administration Server output log reports the following:

<Feb 19, 2009 3:43:05 AM PST> <Warning> <EmbeddedLDAP> <BEA-171520> <Could not obtain an exclusive lock for directory: ORACLE_BASE/admin/edg_domain/aserver/edg_ domain/servers/AdminServer/data/ldap/ldapfiles. Waiting for 10 seconds and then retrying in case existing WebLogic Server is still shutting down.>

Solution: When restoring a node after a node crash and using shared storage for the domain directory, you may see this error in the log for the Administration Server due to unsuccessful lock cleanup. To resolve this error, remove the file *ORACLE_BASE/* admin/*domain_name/*aserver/*domain_name/*servers/AdminServer/data/ldap/ ldapfiles/EmbeddedLDAP.lok.

12.7.6 Error While Activating Changes in Administration Console

Problem: Activation of changes in Administration Console fails after changes to a server's start configuration have been performed. The Administration Console reports the following when clicking "Activate Changes":

An error occurred during activation of changes, please see the log for details. [Management:141190]The commit phase of the configuration update failed with an exception:

In production mode, it's not allowed to set a clear text value to the property: PasswordEncrypted of ServerStartMBean

Solution: This may happen when start parameters are changed for a server in the Administration Console. In this case, provide username/password information in the server start configuration in the Administration Console for the specific server whose configuration was being changed.

12.7.7 SOA or I/PM Server Not Failed Over After Server Migration

Problem: After reaching the maximum restart attempts by local Node Manager, Node Manager in the failover node tries to restart it, but the server does not come up. The server seems to be failed over as reported by Node Manager's output information. The VIP used by the SOA or I/PM server is not enabled in the failover node after Node Manager tries to migrate it (if config in the failover node does not report the VIP in any interface). Executing the command "sudo ifconfig \$INTERFACE \$ADDRESS \$NETMASK" does not enable the IP in the failover node.

Solution: The rights and configuration for sudo execution should not prompt for a password. Verify the configuration of sudo with your system administrator so that sudo works without a password prompt.

12.7.8 SOA or I/PM Server Not Reachable From Browser After Server Migration

Problem: Server migration is working (SOA or I/PM server is restarted in the failed over node), but the Virtual_Hostname:8001/soa-infra URL cannot be accessed in the web browser. The server has been "killed" in its original host and Node Manager in the failover node reports that the VIP has been migrated and the server started. The VIP used by the SOA or I/PM server cannot be pinged from the client's node (that is, the node where the browser is being used).

Solution: The arping command executed by Node Mnager to update ARP caches did not broadcast the update properly. In this case, the node is not reachable to external nodes. Either update the nodemanager.properties file to include the MACBroadcast or execute a manual arping:

/sbin/arping -b -q -c 3 -A -I INTERFACE ADDRESS > \$NullDevice 2>&1

Where *INTERFACE* is the network interface where the virtual IP is enabled and *ADDRESS* is the virtual IP address.

12.7.9 OAM Configuration Tool Does Not Remove URLs

Problem: The OAM Configuration Tool has been used and a set of URLs was added to the policies in Oracle Access Manager. One of multiple URLs had a typo. Executing the OAM Configuration Tool again with the correct URLs completes successfully; however, when accessing Policy Manager, the incorrect URL is still there.

Solution: The OAM Configuration Tool only adds new URLs to existing policies when executed with the same app_domain name. To remove a URL, use the Policy Manager Console in OAM. Log on to the Access Administration site for OAM, click on My Policy Domains, click on the created policy domain (SOA_EDG), then on the Resources tab, and remove the incorrect URLs.

12.7.10 Redirecting of Users to Login Screen After Activating Changes in Administration Console

Problem: After configuring OHS and LBR to access the Oracle WebLogic Administration Console, some activation changes cause the redirection to the login screen for the Administration Console.

Solution: This is the result of the console attempting to follow changes to port, channel, and security settings as a user makes these changes. For certain changes, the console may redirect to the Administration Server's listen address. Activation is completed regardless of the redirection. It is not required to log in again; users can simply update the URL to ecm.mycompany.com/console/console.portal and directly access the home page for the Administration Console.

Note: This problem will not occur if you have disabled tracking of the changes described in this section.

12.7.11 Redirecting of Users to Administration Console's Home Page After Activating Changes to OAM

Problem: After configuring OAM, some activation changes cause the redirection to the Administration Console's home page (instead of the context menu where the activation was performed).

Solution: This is expected when OAM SSO is configured and the Administration Console is set to follow configuration changes (redirections are performed by the Administration Server when activating some changes). Activations should complete regardless of this redirection. For successive changes not to redirect, access the Administration Console, choose Preferences, then Shared Preferences, and unselect the "Follow Configuration Changes" check box.

12.7.12 Configured JOC Port Already in Use

Problem: Attempts to start a managed server that uses the Java Object Cache, such as OWSM managed servers, fail. The following errors appear in the logs:

J2EE JOC-058 distributed cache initialization failure J2EE JOC-043 base exception: J2EE JOC-803 unexpected EOF during read.

Solution: Another process is using the same port that JOC is attempting to obtain. Either stop that process, or reconfigure JOC for this cluster to use another port in the recommended port range.

12.7.13 Using CredentialAccessPermissions to Allow Oracle I/PM to Read Credentials From the Credential Store

Problem: Oracle I/PM creates the credential access permissions during startup and updates its local domain directory copy of the system-jazn-data.xml file. While testing the environment without an LDAP policy store being configured, the Administration Server may push manual updates to the system.jazn-data.xml file to the domain directories where the Oracle I/PM servers reside. This can cause the copy of the file to be overwritten, given rise to a variety of exceptions and errors in the restarts or access to the Oracle I/PM console.

Solution: To re-create the credential access permissions and update the Administration Server's domain directory copy of the system-jazn-data.xml file, use the grantIPMCredAccess command from the Oracle WebLogic Scripting Tool. To do this, start wlst.sh from the ORACLE_HOME associated with Oracle ECM, connect to the Administration Server, and execute the grantIPMCredAccess() command:

```
ECMHOST1> cd ORACLE_HOME/common/bin
ECMHOST1> ./wlst.sh
wls:/offline> connect()
wls:/ecmedg_domain/serverConfig> grantIPMCredAccess()
```

Note: When connecting, provide the credentials and address for the Administration Server.

12.7.14 Improving Performance with Very Intensive Document Uploads from Oracle I/PM to Oracle UCM

Problem: If a host name-based security filter is used in Oracle UCM (config.cfg file), a high latency and performance impact may be observed in the system in the event of very intensive document uploads from Oracle I/PM to Oracle UCM. This is caused by the reverse DNS lookup which is required in Oracle UCM to allow the connections from the Oracle I/PM servers.

Solution: Using a host name-based security filter is recommended in preparation of configuring the system for disaster protection and to restore to a different host (since the configuration used is IP-agnostic when using a host name-based security filter).

However, if the performance of the uploads needs to be improved, you can use an IP-based security filter instead of a host name-based filter.

Perform these steps to change the host name-based security filter in Oracle UCM to an IP-based filter:

- 1. Open the file ORACLE_BASE/admin/domain_name/ucm_cluster/config/ config.cfg in a text editor.
- 2. Remove or comment out the following two lines:

SocketHostNameSecurityFilter=localhost|localhost.mycompany.com|ecmhost1vhn1| ecmhost2vhn1

AlwaysReverseLookupForHost=Yes

 Add the IP addresses (listen addresses) of the WLS_IPM1 and WLS_IPM2 managed servers (ECMHOST1VHN1 and ECMHOST2VHN1, respectively) to the SocketHostAddressSecurityFilter parameter list:

SocketHostAddressSecurityFilter=127.0.0.1 | 0:0:0:0:0:0:0:1 | X.X.X.X | Y.Y.Y.Y

where *X.X.X.X* and *Y.Y.Y.Y* are the listen addresses of WLS_IPM1 and WLS_IPM2, respectively. (Please note that 127.0.0.1 must be included in the list as well.)

4. Save the modified config.cfg file and restart the UCM servers for the changes to take effect.

12.7.15 Out-of-Memory Issues on Managed Servers

Problem: You are experiencing out-of-memory issues on managed servers.

Solution: Increase the size of the memory heap allocated for the Java VM to at least one gigabyte:

- 1. Log in to the Oracle WebLogic Administration Console.
- 2. Click Environment, then Servers.
- **3.** Click on a managed server name.
- 4. Open the Configuration tab.
- 5. Open the Server Start tab in the second row of tabs.
- **6.** Include the memory parameters in the Arguments box, for example:

```
-Xms256m -Xmx1024m -XX:CompileThreshold=8000 -XX:PermSize=128m -XX:MaxPermSize=1024m
```

Note: Please note that the memory parameter requirements may differ between various JVMs (Sun, JRockit, or others). See "Increasing the Java VM Heap Size for Managed Servers" in the *Oracle Fusion Middleware Installation Guide for Oracle Enterprise Content Management Suite* for further details.

- 7. Save the configuration changes.
- **8.** Restart all running managed servers.

12.7.16 Regenerating the Master Password for Oracle UCM Servers

In case the cwallet.sso file of the Oracle UCM managed servers domain home becomes inconsistent across the cluster, is deleted, or is accidentally overwritten by an invalid copy in the *ORACLE_BASE*/admin/*domain_name*/aserver/*domain_name*/config/fmwconfig directory, you can perform these steps to regenerate the file:

- 1. Stop all Oracle UCM managed servers.
- 2. Remove the cwallet.sso file from ORACLE_BASE/admin/domain_name/mserver/ domain_name/config/fmwconfig.
- **3.** Remove the password.hda file from *ORACLE_BASE*/admin/*domain_name*/ aserver/ucm_cluster/cs/config/private.
- **4.** Start the WLS_UCM1 server in ECMHOST1.
- 5. Verify the creation or update of the cwallet.sso file in ORACLE_BASE/admin/ domain_name/mserver/domain_name/config/fmwconfig as well as the creation of the password.hda file in ORACLE_BASE/admin/domain_name/aserver/ucm_ cluster/cs/config/private.
- **6.** Use Oracle UCM's System Properties command-line tool to update the passwords for the database.
- **7.** Verify that the standalone Oracle UCM applications (Batchloader, System Properties, and so on) are working correctly.
- 8. Copy the cwallet.sso file from ORACLE_BASE/admin/domain_name/mserver/ domain_name/config/fmwconfig to the Administration Server's domain directory at ORACLE_BASE/admin/domain_name/aserver/domain_name/config/ fmwconfig.
- **9.** Start the second Oracle UCM server, and verify that the Administration Server pushes the updated cwallet.sso file to *ORACLE_BASE*/admin/*domain_name*/mserver/*domain_name*/config/fmwconfig in ECMHOST2 and that the file is the same as created or updated by the Oracle UCM server in ECMHOST1.
- **10.** Verify that the standalone Oracle UCM applications (Batchloader, System Properties, and so on) are working correctly.
- **11.** Verify that the standalone Oracle UCM applications work correctly on both nodes at the same time.

12.8 Best Practices

This section covers the following topics:

- Section 12.8.1, "Preventing Timeouts for SQLNet Connections"
- Section 12.8.2, "Auditing"
- Section 12.8.3, "Configuring Oracle Web Service Manager Security Policies for Oracle IP/M and Oracle UCM Web Services"

12.8.1 Preventing Timeouts for SQLNet Connections

Much of the EDG production deployment involves firewalls. Because database connections are made across firewalls, Oracle recommends that the firewall be configured so that the database connection is not timed out. For Oracle Real Application Clusters (RAC), the database connections are made on Oracle RAC VIPs and the database listener port. You must configure the firewall to not time out such

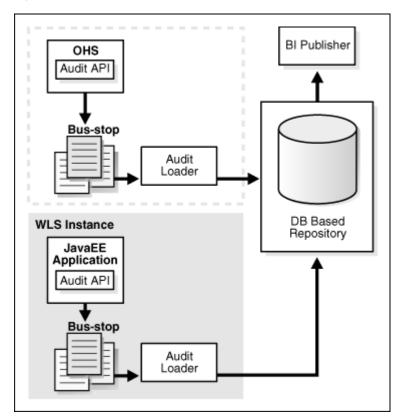
connections. If such a configuration is not possible, set the *SQLNET.EXPIRE_ TIME=n* parameter in the *ORACLE_HOME*/network/admin/sqlnet.ora file on the database server, where *n* is the time in minutes. Set this value to less than the known value of the timeout for the network device (that is, a firewall). For Oracle RAC, set this parameter in all of the Oracle home directories.

12.8.2 Auditing

Oracle Fusion Middleware Audit Framework is a new service in Oracle Fusion Middleware 11*g*, designed to provide a centralized audit framework for the middleware family of products. The framework provides audit service for platform components such as Oracle Platform Security Services (OPSS) and Oracle Web Services. It also provides a framework for JavaEE applications, starting with Oracle's own JavaEE components. JavaEE applications will be able to create application-specific audit events. For non-JavaEE Oracle components in the middleware, such as C or JavaSE components, the audit framework also provides an end-to-end structure similar to that for JavaEE applications.

Figure 12–1 is a high-level architectural diagram of the Oracle Fusion Middleware Audit Framework.

Figure 12–1 Audit Event Flow



The Oracle Fusion Middleware Audit Framework consists of the following key components:

Audit APIs: These are APIs provided by the audit framework for any audit-aware components integrating with the Oracle Fusion Middleware Audit Framework. During run time, applications may call these APIs, where appropriate, to audit the necessary information about a particular event happening in the application code.

The interface allows applications to specify event details such as username and other attributes needed to provide the context of the event being audited.

 Audit Events and Configuration: The Oracle Fusion Middleware Audit Framework provides a set of generic events for convenient mapping to application audit events. Some of these include common events such as authentication. The framework also allows applications to define application-specific events.

These event definitions and configurations are implemented as part of the audit service in Oracle Platform Security Services. Configurations can be updated through Enterprise Manager (UI) and WLST (command-line tool).

- Audit Bus-stop: Bus-stops are local files containing audit data before they are pushed to the audit repository. In the event where no database repository is configured, these bus-stop files can be used as a file-based audit repository. The bus-stop files are simple text files that can be queried easily to look up specific audit events. When a DB-based repository is in place, the bus-stop acts as an intermediary between the component and the audit repository. The local files are periodically uploaded to the audit repository based on a configurable time interval.
- Audit Loader: As the name implies, the audit loader loads the files from the audit bus-stop into the audit repository. In the case of platform and JavaEE application audit, the audit loader is started as part of the JavaEE container start-up. In the case of system components, the audit loader is a periodically spawned process.
- Audit Repository: The audit repository contains a predefined Oracle Fusion Middleware Audit Framework schema, created by Repository Creation Utility (RCU). Once configured, all the audit loaders are aware of the repository and upload data to it periodically. The audit data in the audit repository is expected to be cumulative and will grow over time. Ideally, this should not be an operational database used by any other applications; rather, it should be a standalone RDBMS used for audit purposes only. In a highly available configuration, Oracle recommends that you use an Oracle Real Application Clusters (RAC) database as the audit data store.
- Oracle Business Intelligence Publisher: The data in the audit repository is exposed through predefined reports in Oracle Business Intelligence Publisher. The reports allow users to drill down the audit data based on various criteria. For example:
 - Username
 - Time range
 - Application type
 - Execution context identifier (ECID)

For more introductory information for the Oracle Fusion Middleware Audit Framework, see the "Introduction to Oracle Fusion Middleware Audit Framework" chapter in the *Oracle Fusion Middleware Security Guide*.

For information on how to configure the repository for Oracle Fusion Middleware Audit Framework, see the "Configuring and Managing Auditing" chapter in the *Oracle Fusion Middleware Security Guide*.

The EDG topology does not include Oracle Fusion Middleware Audit Framework configuration. The ability to generate audit data to the bus-stop files and the configuration of the audit loader will be available once the products are installed. The main consideration is the audit database repository where the audit data is stored.

Because of the volume and the historical nature of the audit data, it is strongly recommended that customers use a separate database from the operational store or stores being used for other middleware components.

12.8.3 Configuring Oracle Web Service Manager Security Policies for Oracle IP/M and Oracle UCM Web Services

When first installed, the Oracle I/PM and Oracle UCM web services are configured with no Oracle Web Service Manager (WSM) security policies applied. When no security policies are applied, the services leverage the basic HTTP authentication mechanism, where user credentials (user ID and password) are transmitted in the web service HTTP message header. Oracle recommends using the appropriate Oracle WSM policy enforcements instead of basic HTTP authentication. To configure Oracle WSM security policies for Oracle IP/M and Oracle UCM web services, follow the steps in the *Oracle Fusion Middleware Developer's Guide for Imaging and Process Management* and the *Oracle Fusion Middleware Installation Guide for Oracle Enterprise Content Management Suite*.

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