

Oracle® Enterprise Manager

System Monitoring Installation Guide for Oracle Exadata Healthchecks Plug-in

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Overview of the Oracle Exadata Healthchecks Plug-in

The Oracle Exadata Healthchecks plug-in is a set of metrics that process the XML output from the Exachk tool, which is included as part of Oracle Enterprise Manager system monitoring. The Exachk tool provides functionality for system administrators to automate the assessment of Exadata V2, X2-2, and X2-8 systems for known configuration problems and best practices.

The Oracle Exadata Healthchecks plug-in bundle consists of the following files:

- A Healthchecks Plug-in XML parser Perl script to parse the results XML file from Exachk and return the output in "em_result" format that can be processed by EM Metric Engine:

```
agent_home/sysman/admin/scripts/emx/oracle_exadata_hc/*.pl
```

- A metadata XML file to define the new Target Type and Metrics:

```
agent_home/sysman/admin/metadata/oracle_exadata_hc.xml
```

- A Default Collections XML file to define the schedule, which is the time interval for the data collection of metrics:

```
agent_home/sysman/admin/default_collection/oracle_exadata_hc.xml
```

It also contains the logic for raising the alerts depending on results from Exachk, and the messages to be shown for alerts.

- A template file to disable all Alerts:

```
oracle_exadata_hc_no_alert.xml
```

- A Report SQL file to define a new Report, which will be created during the jar deployment:

```
agent_home/sysman/admin/scripts/emx/oracle_exadata_hc/oracle_exadata_hc_reports.sql
```

Audience

The Oracle Exadata Healthchecks Plug-in is for users who perform administrative and problem-resolution tasks on the Oracle Exadata V2, X2-2, and X2-8 systems.

System Requirements

The following prerequisites must be met before you can deploy the plug-in:

- Review Oracle Exadata Best Practices (MOS Note 757552.1) and Oracle Database Machine Monitoring Best Practices (MOS Note 1110675.1).

These documents provide a collection of articles related to best practices for the deployment of Oracle Database Machine and Exadata Storage Server. They are available on My Oracle Support (log in required):

<https://support.oracle.com>

- Verify and enable the Exachk tool. See MOS Note 1070954.1 to download the Exachk tool bundle. For more information on enabling the Exachk tool, refer to [Configuring the Exachk Tool to Run Automatically](#).

Note: The Oracle Exadata Healthchecks plug-in can only be used with Exachk tool release 2.1.4 and above. Make sure you are using the the correct version of the Exachk tool. To check the version:

```
./exachk -v
```

- Oracle Enterprise Linux release 5.3 or later.

Deploying the Oracle Exadata Healthchecks Plug-In

After you ensure that the prerequisites are met, follow these steps to deploy the plug-in to the appropriate Management Agents.

1. Download the Oracle Exadata Healthchecks Plug-in archive file to your desktop or computer on which the browser is launched. You can download the archive from Oracle Technology Network (OTN):

<http://www.oracle.com/technetwork/oem/grid-control/downloads/devlic-188770.html>

2. Log in to Enterprise Manager Grid Control as SYSMAN.
3. Click **Setup** from the upper-right-corner of the Grid Control Home page, then click **Management Plug-ins** from the left-side menu of the Setup page.
4. Click **Import**.
5. Click **Browse**. Navigate to the directory where you have downloaded the plug-in JAR file. Select the JAR file, then click **OK**.
6. Click **List Archive**. The plug-ins within the selected JAR file appear in a list.
7. Select the check box for the Exadata Exachk Plug-in and click **OK**.
8. Verify that you have set preferred credentials on all Agents where you want to deploy the plug-in.
9. In the Management Plug-ins page, click the icon in the **Deploy** column for the plug-in.

The Deploy Management Plug-in wizard appears.

10. Click **Add Agents**.
11. Select **Agent** from the Target Type pull-down menu.

12. Select the Agent(s) (that is, the first compute node on the Exadata system) you want to deploy the plug-in to, then click **Select**.
13. Click **Next**, then **Finish**. The plug-in is deployed to the selected Agents.

If you see an error message stating that the preferred credential is not set up, go to the Preferences page and add the preferred credentials for the Agent target type. To go to the Preferences page, click **Preferences** from the top-right corner of the Grid Control page.
14. Click on **Agents** on the Setup page. On the Management Agents page, select the agent on which the Plug-in is deployed.
15. From the Add pull-down menu, create a target instance of `oracle_exadata_hc`. Click **GO**. Specify the name for the target instance and set the following values for the instance properties:
 - Exachk Installed Directory = < specify the path of the exachk output directory >
 - Max interval allowed (in days) between consecutive Exachk runs = 31
16. By default, the Exachk Healthchecks Plug-in is set to run hourly. You can update the Default Collections XML file to set a schedule for when you want the Exachk Plug-in to run.

Upgrading to a New Version of the Plug-in

No additional steps are required to upgrade to the newer version of the Oracle Exadata Healthchecks plug-in.

Import the plug-in archive in the same way as done for the older version. Both versions of the plug-in would then be visible in the list of imported plug-ins (see step 6 of [Deploying the Oracle Exadata Healthchecks Plug-In](#)).

On deployment of the new version of the Oracle Exadata Healthchecks plug-in onto the agent where the older version is already deployed, the target instances are automatically set inline for the new version.

Prerequisite for Executing the Exachk Tool

The following environment variables should be set up before executing the Exachk tool (all three modes: `-a`, `-s`, `-S`):

1. To enable copying of results files on all the nodes in the cluster:

```
export RAT_COPY_EM_XML_FILES=1
```

2. Specify the exachk output path. The result files will be copied to this location on all the nodes in the cluster:

```
export RAT_OUTPUT = [exachk output directory]
```

Note: The exachk output directory should exist on all nodes of the cluster.

Configuring the Exachk Tool to Run Automatically

See MOS Doc 1070954.1 to download the Exachk tool bundle from My Oracle Support:

<https://support.oracle.com>

The Exachk tool should be run in "silent" mode using the `-S` option. Refer to [Frequency of Running the Exachk Tool](#) to schedule the Exachk execution.

Using the "-S" Command Line Option

Configure the SSH user equivalence for the RDBMS software owner (for example, `oracle`) from execution database server to oracle user all other database servers (mandatory). To validate a proper SSH user equivalence configuration, log in as the RDBMS software owner (for example, `oracle`) and execute the following commands:

```
$ ssh -o NumberOfPasswordPrompts=0 -o StrictHostKeyChecking=no -l oracle  
dbServerName "echo \"oracle user equivalence is setup correctly\""
```

- Where `oracle` is the RDBMS software owner and `dbServerName` is the database server hostname. Repeat for each database server.
- If "Permission denied (publickey,gssapi-with-mic,password)" is returned, then the SSH user equivalence is not properly configured.

Note: In the current version of the Exachk tool regardless of option `(-S)`, NO InfiniBand switch checks will be performed. A future release of the Exachk tool may provide silent support for InfiniBand switches.

Frequency of Running the Exachk Tool

The Exachk tool should be run in the following scenarios:

- Once a month on a regular basis.
- After taking corrective actions for the failures reported by the Exachk tool.

Metrics Collected

The checks executed by the Exachk tool are placed under the metric `ExadataResults`.

You can also evaluate the metrics any time by running the following command:

```
./emctl control agent runCollection <targetName>:oracle_exadata_hc ExadataResults
```

Reports

A Reports sub-tab will be visible in the target's home page. On navigating to the sub-tab, a report titled "Exachk Execution Results" can be found. This report lists all the metrics along with the failed checks, irrespective of whether the alert is raised or not.

This Report is bundled along with the jar and will be created in the OMS during jar deployment. [Figure 1](#) shows an example:

Figure 1 Exachk Execution Results Sample

Metric	Check name	Node and/or Database Instance	DB Instance	INORA Parameter	Status	Outfile Path	Fail Message	Risk Message	Benefit/Impact Message	Recommendation
Database Checks	IDGENS sequence cache size	newqa			FAIL		SYS.IDGENS sequence cache size < 1,000			Sequence contentk occur if SYS.IDGEN to 1000. This condi performance issues starting in version 1 Transactional Seque RAC environment N Enqueue Contentio Replication Note 26 Guideline
Database Checks	AUDSESS sequence cache size	newqa			FAIL		SYS.AUDSESS sequence cache size < 10,000		There are problems reported with Audse\$ and ora_tq_bases which are both internal sequences. Also Ledger - Version: 1; Payables - Versio: Receivables - Versio: this document appli	Use large cache val more. NOORDER mx on strict ordering. P strict time ordering. Applications this can especially with Tran Please see nota att Ledger - Version: 1; Payables - Versio: Receivables - Versio: this document appli

Alerts

By default, the Oracle Exadata Healthchecks plug-in is designed to raise alerts for the following checks only:

1. Verify Disk Cache Policy on database server.
2. Verify Disk Cache Policy on Storage Server.
3. Verify database server disk controllers use writeback cache.
4. Verify RAID Controller Battery Condition [Storage Server].
5. Verify RAID Controller Battery Condition [Database Server].
6. Verify RAID Controller Battery Temperature [Database Server].
7. Verify RAID Controller Battery Temperature [Storage Server].
8. Verify Database Server Virtual Drive Configuration.
9. Verify Database Server Physical Drive Configuration.

Disable Alerts Using the Monitoring Template

Apply the `oracle_exadata_hc_no_alert.xml` template to disable alerts for all checks executed by the Exachk tool:

This template can be downloaded from the Exadata Healthchecks Plug-in. The template file `oracle_exadata_hc_no_alert.xml` can be extracted from the `template.zip` file present in the plugin bundle. Run the following commands to import and apply the template from the OMS location in which "emcli" is installed:

- To import a template:


```
./emcli import_template -files="<location_of_the_template>"
```

- To apply a template for a single target:

```
./emcli apply_template -name="Template_name" -targets="<target_name>:<target_type>" -copy_flags="1"
```

To apply the Oracle-provided templates using the OMS user interface:

1. Log in to Enterprise Manager Grid Control as SYSMAN.
2. Click **Setup** from the upper right corner of the home page. Click **Monitoring Templates** from the list on the left side in the setup home page.
3. Select the check box to enable search to "Display Oracle-provided templates." Search for the Oracle-provided template named **Oracle Exadata Healthchecks No Alerts**.
4. Select the radio button next to the template name and click **Apply**.
5. In the Apply Monitoring Template screen, click **Add** and select the targets on which you wish to apply this template. Click **OK**.

Disable a Specific Alert

To disable a specific alert:

1. Select the **Metric and Policy Settings** option in the target homepage.
2. In the Metric and Policy Settings page, update the value for the Critical Threshold column as **NOALERT** or to blank.

Define a Monitoring Template

To define your own monitoring template and enable alerts for checks:

1. Identify the Check ID of the check you want to be alerted of. For the check name you want to set up an alert, get the corresponding Check ID from the Exachk Execution Results report.
2. Click **Setup** from the upper-right-corner of the Grid Control home page, then click **Monitoring Templates** from the list on the left side in the Setup home page.
3. Click the **Create** button. In the next screen, you will be prompted to select a target instance for which to create the template for. Select the **Oracle Exadata Healthcheck** target instance that you have set up.
4. In the General tab of the Create Monitoring Template screen, enter a template name and description.
5. In the Metric Threshold tab of the Create Monitoring Template screen, click **Edit** (pencil icon) next to the Collection Schedule column of Exadata Healthchecks metric in list displayed. This will redirect to the Edit Advance Settings: Status page.
6. Make the necessary changes here for the Advanced Threshold Settings and continue. These changes can also be made in the list displayed in the Metric Threshold Tab. After making all the changes, click **OK** to save it.
7. In the Monitoring Templates screen, select the radio button next to the template you created and click **Apply**.
8. In the Apply Monitoring Template screen, click **Add** and select the targets on which you wish to apply this template. Click **OK**.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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