# **Oracle® Enterprise Manager Ops Center**

Installation Guide for Oracle Solaris Operating System 12*c* Release 1 (12.1.1.0.0) **E25140-03** 

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Oracle Enterprise Manager Ops Center Installation Guide for Oracle Solaris Operating System, 12c Release 1 (12.1.1.0.0)

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# Preface

The Oracle® Enterprise Manager Ops Center Installation Guide for Oracle Solaris Operating System describes how to install and configure Oracle Enterprise Manager Ops Center software on Oracle Solaris systems.

# Audience

This document is intended for senior system administrators.

# **Documentation Accessibility**

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# **Related Documents**

For more information, see the following documents in the Oracle Enterprise Manager Ops Center 12*c* documentation set:

- Oracle Enterprise Manager Ops Center Concepts Guide
- Oracle Enterprise Manager Ops Center Readme
- Oracle Enterprise Manager Ops Center Release Notes
- Oracle Enterprise Manager Ops Center Quick Start Guide
- Oracle Enterprise Manager Ops Center Installation Guide for Linux Operating Systems
- Oracle Enterprise Manager Ops Center Administration Guide
- Oracle Enterprise Manager Ops Center Feature Reference Guide
- Oracle Enterprise Manager Ops Center Cloud Infrastructure API and CLI Reference Guide
- Oracle Enterprise Manager Ops Center Certified Systems Matrix Guide
- Oracle Enterprise Manager Ops Center How To Library

For more information, see the other documents in the Oracle Enterprise Manager Ops Center 12c Release 1 documentation set, located at this site: http://www.oracle.com/pls/topic/lookup?ctx=oc121

# Conventions

The following text conventions are used in this document:

Convention	Meaning
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands, file names, and directories within a paragraph, and code in examples.

# About Installation

This documentation describes the procedures required to install and configure Oracle Enterprise Manager Ops Center.

The following topics are covered:

- Preparing Your Environment Explains how to prepare an environment for installation, including planning the installation and verifying that prerequisites are met.
- Installation and Configuration Explains how to install and configure the Enterprise Controller and Proxy Controller software.

# About Installation

The following is a typical sequences of tasks when installing Oracle Enterprise Manager Ops Center:

- 1. Review the system requirements to determine what equipment you need.
- **2.** Prepare a set of systems for software installation, including installing operating systems and verifying that adequate system resources are available.
- **3.** Install and configure an Enterprise Controller. If you are using a High Availability configuration, install and configure at least two Enterprise Controller nodes.
- **4.** Install and configure at least one Proxy Controller. This can be the co-located Proxy Controller, which is installed with the Enterprise Controller.

The first two tasks are described in the Preparing Your Environment chapter. The final two tasks are described in the Installation and Configuration chapter.

#### Figure 1–1 Site Preparation, Installation and Configuration



Enterprise Controllers and Proxy Controllers can be installed on Oracle Solaris 10, Oracle Solaris 11, Oracle Linux, or Red Hat Enterprise Linux. See the *Oracle Enterprise Manager Ops Center Certified Systems Matrix* for more information about supported OS versions.

See the *Oracle Enterprise Manager Ops Center Security Guide* for more information about security considerations.

# Installing and Configuring Oracle Enterprise Manager Ops Center

Once systems are fully prepared, you can install and configure Oracle Enterprise Manager Ops Center. There are three components to an Oracle Enterprise Manager Ops Center installation:

- An Enterprise Controller The Enterprise Controller directs Oracle Enterprise Manager Ops Center actions and generates the user interface. If you are using high availability, you will install multiple Enterprise Controllers, but only one will be active at a time.
- One or more Proxy Controllers Proxy Controllers store Oracle Enterprise Manager Ops Center data and route jobs to managed systems.
- Agent Controllers for managed systems Agent Controllers communicate monitoring data, help run jobs, and enable software update support on managed systems. Agent Controllers can be installed when a system is discovered and managed.

There are four ways to install and configure Proxy Controllers:

- Configure the co-located Proxy Controller that was automatically installed with the Enterprise Controller
- Remotely deploy one or more Proxy Controllers as part of the Enterprise Controller configuration
- Remotely deploy one or more Proxy Controllers using the Deploy Proxy Controller wizard
- Manually install and configure one or more Proxy Controllers

Once the Enterprise Controller and Proxy Controllers are installed and configured, Oracle Enterprise Manager Ops Center is functional.

# **Preparing Your Environment**

This section provides guidelines for deploying Oracle Enterprise Manager Ops Center in a way that meets your needs, explains the steps needed to verify that your systems meet the prerequisites, and provides instructions for obtaining the software.

When you have completed the planning and preparation procedures described here, you are ready to install the software.

# **Planning the Deployment**

Before you prepare the systems for an Oracle Enterprise Manager Ops Center installation, you must plan your deployment. Your network configuration, your Internet connection policies, and the numbers and types of assets you intend to manage will all affect the optimum deployment. Before installing, consider the following questions:

- 1. How will you use Oracle Enterprise Manager Ops Center?
- 2. Will you manage virtual assets?
- 3. What type of network configuration will you use?
- 4. Will you use Connected Mode or Disconnected Mode?
- 5. Does your site require High Availability?
- 6. Will your site use a local or a remote database?

# How Will You Use Oracle Enterprise Manager Ops Center?

The Oracle Enterprise Manager Ops Center software provides management for hardware, operating systems, firmware and OS updates, for both physical and virtual assets. The number of types of assets, the total number of assets, and the methods you use to manage the assets all affect resource utilization.

Although the Enterprise Controller and the Proxy Controller can run on the same server, this is recommended only for a small-scale site. In most cases, your site benefits from running the Proxy Controller on a separate system. At large-scale sites, deploy a Proxy Controller on each subnet.

**Note:** If you intend to provision or update Oracle Solaris 11, you must install the Enterprise Controller and at least one Proxy Controller on Oracle Solaris 11. The Oracle Solaris 11 library can only be installed on an Oracle Solaris 11 system.

**Note:** The co-located Proxy Controller cannot be enabled if the Enterprise Controller is installed on an Oracle Solaris 10 non-global zone. However, the co-located Proxy Controller can be enabled if the Enterprise Controller is installed on an Oracle Solaris 11 non-global zone.

# Hardware Management

To monitor and manage hardware, the Proxy Controller discovers assets and then polls each asset for status and configuration changes. The Proxy Controller initiates network sessions to the hardware's systems management Ethernet port, using specific server and chassis-type protocols. Using the software to manage only hardware assets has a low resource impact on the system running the software. However, network traffic from the Proxy Controller to the assets can have a high impact. Make sure Proxy Controllers are scaled appropriately.

# Hardware Management + OS Provisioning

OS provisioning is executed from the Proxy Controller. The number of OS provisioning jobs that can occur in parallel is metered by the job management system, but OS provisioning also creates a load on the Proxy Controllers and network. Configure a Proxy Controller on each subnet to provision the assets on that subnet. In addition, configure an NFS server close to the Proxy Controllers to store the OS images and firmware images.

# Hardware Management + OS Provisioning + Update Management

To update an OS, an Agent Controller must be deployed on the operating system and both update and provisioning jobs must be completed. The jobs include several transactions to determine the operating system's required updates and to perform the update operation. These operations increase the network utilization of the Enterprise Controller and Proxy Controllers.

# Hardware Management + OS Provisioning + Update Management + Virtualization Management

Beginning with Oracle Solaris 10 assets, you can manage virtual hosts such as Oracle Solaris Zones and Oracle VM Server for SPARC (Sun Logical Domains). Managing these virtual hosts exposes significantly large operating system metrics and increases the memory utilization of the Enterprise and Proxy Controllers. For information about deployment considerations and scaling guidelines, contact your Oracle representative.

# Will You Manage Virtual Assets?

The Oracle Enterprise Manager Ops Center software can manage your virtual assets, such as Oracle Solaris Zones or Oracle VM Server.

# **Using Zones**

When you use the Oracle Enterprise Manager Ops Center software's user interface to create or discover a zone, the software has full access to the zone configuration data and can manage the zone. Zones are displayed in the product's Asset tree and are labeled by type.

Do not use the software to create or manage Oracle Solaris 10 zones if your site uses Boot Environments to update these zones. Alternate Boot Environment (ABE) is not supported for Oracle Solaris 10 zones or for the Enterprise Controller or Proxy Controller systems.

You cannot install a Proxy Controller on an Oracle Solaris 10 zone. Do not install a Proxy Controller in a non-global zone if you intend to use the product to provision operating systems or firmware.

You can install the Enterprise Controller software on a non-global zone but with these constraints:

- The non-global zone must be a whole root zone.
- If you are installing on Oracle Solaris 10, the Proxy Controller cannot be located in the same zone as the Enterprise Controller. However, Oracle Solaris 11 zones can support Proxy Controllers.
- The Proxy Controller cannot be located in the global zone that supports the Enterprise Controller's non-global zone.
- No Agent Controller software can be installed on the global zone that supports the Enterprise Controller's non-global zone.

## Using Oracle VM Server

Use Oracle VM Server for SPARC or Oracle VM Server for x86 to create multiple virtual machines on one physical hardware system. Unlike Oracle Solaris Zones that use the same operating system in all non-global zones, virtual machines can run instances of different operating systems, or different versions of the same operating system. Each instance has its own operating system, resources, and identity.

# What Type of Network Configuration Will You Use?

If you intend to provision OS or firmware on target systems on a subnet, configure one Proxy Controller on each subnet and then enable DHCP services on the Proxy Controller. Proxy Controllers provide the DHCP services that support the netboot or PXE boot operations of target systems.

WAN boot is available for SPARC-based ILOM systems when the Enterprise Controller is running on an Oracle Solaris OS on either a SPARC or X86 platform. Oracle Enterprise Manager Ops Center automatically sets up the WAN boot connection. This is the default connection for SPARC-based platforms.

## **Network Requirements**

Use these guidelines to configure a network switch for a system running the Oracle Enterprise Manager Ops Center software.

- Use an 8-port or 16-port Virtual LAN (VLAN) switch.
- Discover and manage the switch.
- If your site uses VLAN, create a separate VLAN for management and provisioning networks.
- Disable spanning-tree protocols on the switch.

For Ethernet connectivity:

- The management network must be a 10/100 connection.
- The provisioning and data networks must be a 10/100/1000 (1 GB) connection.

In Connected mode, the Enterprise Controller also needs to get access to vendor Web sites to download updates or other software.

The following sections describe the communication requirements for the Oracle Enterprise Manager Ops Center software.

**Network Requirements and Data Flow** At least one Proxy Controller must be installed and configured. You use the co-located Proxy Controller installed with the Enterprise Controller software or install one or more Proxy Controllers on separate systems. The following diagram shows a network configuration for a site running the Oracle Enterprise Manager Ops Center software in Connected mode and with two Proxy Controllers.

Figure 2–1 Network Ports and Protocols for Enterprise Controller in Connected Mode



**Ports and Protocols** The Enterprise Controller's default port is 443. If port 443 is in use, the Enterprise Controller uses Port 11165. The following table describes the required ports and their protocols.

 Table 2–1
 Required Ports and Protocols

Communication Direction	Protocol and Port	Purpose
Enterprise Controller	Port 8005	Enterprise Controller in Disconnected mode
Enterprise Controller	Port 443, then Port 11165	Enterprise Controller in Connected Mode and Disconnected Mode
OCDoctor to java.net	HTTPS, TCP: Port 443	To acquire updates.
Browser to Enterprise Controller	HTTP, TCP: Port 80	Redirects to port 9443
Browser to Enterprise Controller	HTTPS, TCP: Port 9443	Web interface
Enterprise Controller to Database	Port 11176	Oracle Listener port for local database

Communication Direction	Protocol and Port	Purpose
Enterprise Controller to Proxy Controller	SSH, TCP: Port 22 ICMP ping: Type 8 Code 0 (echo request	Enterprise Controller installs or upgrades a Proxy Controller through the UI.
Proxy Controllers to Enterprise Controller	HTTP: Port 8004 HTTPS, TCP: Port 443 ICMP ping: Type 0 Code 0 (echo reply)	WAN Boot traffic Proxy Controller pushes data about assets to Enterprise Controller. Proxy Controller pulls data for jobs, updates, Agent Controllers, and OS images from the Enterprise Controller. Proxy Controllers use ICMP ping during upgrades.
Proxy Controller to Targets	FTP <sup>1</sup> , TCP: Port 21 SSH, TCP: Port 22 Telnet <sup>2</sup> , TCP: Port 23 DHCP: Port 67 SNMP, UDP: Port 161 IPMI, TCP+UDP: Port 623 Service Tags, TCP: Port 6481 ICMP ping: Type 8 Code 0 (echo request)	Proxy Controller discovers manages, and monitors assets Proxy Controller performs bare-metal provisioning DHCP is used for OS provisioning.
Target to Proxy Controller	DHCP: Port 68 SNMP, UDP: Port 162 ICMP ping: Type 0 (echo reply)	Asset reports status on update operation. Proxy Controller receives ICMP ping Type 3 (destination unreachable) for failed connection.
Agent Controller to Proxy Controller	HTTPS, TCP: Port 21165	Agent Controllers push asset data to Proxy Controller. Agent Controllers pull data for jobs.
Agent Controller to Proxy Controller	HTTPS, TCP: Port 8002	Agent Controllers pull updates from Proxy Controller.
Agent Controller on Oracle Solaris OS and hardware to Proxy Controller	SNMP: Port 1162, then ports 1100 through 1200	For monitoring, Agent Controller sends trap notifications and fault management (FMA)
Proxy Controller to OS Host	SSH, TCP: Port 22 Telnet <sup>2</sup> , TCP: Port 23 TCP: Port 6481 (discovery, monitoring by service tags) DHCP, UDP: Ports 67, 68 ICMP, Type 0 Code 0 (echo reply	Proxy Controller discovers, manages, and monitors asset. Proxy Controller performs bare-metal OS provisioning

Table 2–1 (Cont.) Required Ports and Protocols

Communication Direction	Protocol and Port	Purpose
OS Host to Proxy Controller	HTTP, TCP: Port 8004 Oracle Solaris 11 Automated Installer: Port 5555	OS Host reports status of OS provisioning and status of Agent Controller installation.
		OS Host downloads Agent Controller archive file.
		The Automated Installer Web Server for Oracle Solaris 11 opens Port 5555 on to accept requests from the OS Hosts during Oracle Solaris 11 provisioning. For provisioning handled by DHCP, the opened port is on the Proxy Controller. For provisioning handled by WAN Boot, the opened port is on the Enterprise Controller or a Proxy Controller.
OS Host to Proxy Controller	DHCP, UDP: Ports 67, 68 TFTP, UDP: Port 69 TCP+UDP: Port 37 ICMP ping, Type 8 Code 0 (echo	OS Host responds to Proxy Controller inquiries during bare-metal OS provisioning
	request	
Java client to public APIs	Transport Layer Security (TLS): Port 11172	JMX access from clients
WMI client to Agent Controller	Port 11162	WMI client resides on the Proxy Controller and communicates with the WMI server on the Agent Controller.
		The Proxy Controller uses the DCOM protocol to monitor a Windows system. The Proxy Controller opens a TCP connection to the Windows DCOM registry port, TCP 135, which provides a lookup service to the WMI scripting DCOM object. The Proxy Controller connects to the DCOM object. The port number for this connection is allocated by the Windows system.
Proxy Controller to NFS server	Use an NFS server that is on the same side of the firewall as the Proxy Controller.	Proxy Controller pulls provisioning images from NAS Library
	Refer to your OS documentation to set up the NFS server.	
Global Zones or Oracle VM Servers to NFS server	Use an NFS server that is on the same side of the firewall as the Proxy Controller.	Global Zones and Oracle VM Servers push their metadata and virtual host images to NAS Library
	Refer to your OS documentation to set up the NFS server.	
Proxy Controller to Service	SSH, TCP: Port 22	Proxy Controller discovers,
Processors	Telnet <sup>2</sup> , TCP: Port 23	manages, and monitors asset.
	IPMI, TCP, UDP: Port 623	bare-metal OS provisioning and
	TCP: Port 6481 (discovery by service tags)	firmware provisioning.

 Table 2–1 (Cont.) Required Ports and Protocols

Communication Direction	Protocol and Port	Purpose
Proxy Controller to Service Processors	SNMP, UDP: Port 161 TCP: Port 6481 by service tags	Proxy Controller sends inquiries to service processors.
Service Processors to Proxy Controller	FTP <sup>1</sup> , TCP: Port 21 TFTP, UDP: Port 69	Service processors report status of firmware provisioning.
Service Processors to Proxy Controller	SNMP, UDP: Port 162	Service processors report status.

Table 2–1 (Cont.) Required Ports and Protocols

<sup>1</sup> The FTP protocol is used only by servers with the ALOM service processor or by SPARC Enterprise M-Series servers.

<sup>2</sup> The telnet protocol is used only by servers with the ALOM service processor.

# **Examples of Network Configurations**

This section provides the example configurations and connectivity information for Oracle Enterprise Manager Ops Center. Other configurations are possible, such as using separate switches for each network. You can implement your network using any combination of VLANs and switches. Each network, whether management, provisioning, or data, must be assigned to separate VLANs.

- Separate Management, Provisioning, and Data Networks
- Combined Management and Provisioning Network and a Separate Data Network
- Combined Provisioning and Data Network and a Separate Management Network
- Combined Provisioning, Data, and Management Network

**Separate Management, Provisioning, and Data Networks** Environments with separate management, provisioning, and data networks have the following characteristics:

- Separate networks provide the highest security and the lowest number of points of failure.
- Additional NICs are needed to support this configuration.



Figure 2–2 Separate Management, Provisioning, Data Networks

A configuration with separate management, provisioning, and data networks has the following requirements:

- Enterprise Controller or Proxy Controller
  - ETH0 connects the Enterprise Controller/Proxy Controller to the corporate network for external access. Configure the ETH0 IP address, netmask, and gateway to meet corporate connectivity requirements.
  - ETH1 connects the Enterprise Controller/Proxy Controller to the provisioning network, and must be on the same network as the ETH0 connections of the Agent Controllers. Only the Enterprise Controller/Proxy Controller and the Agent Controllers must reside on the provisioning network. ETH1 must be a 1 Gb NIC interface.
  - ETH2 connects the Enterprise Controller/Proxy Controller to the management network, and must be on the same network as the management port connections of the Agent Controllers. Configure the ETH2 IP address, netmask, and gateway to enable connectivity to the Agent Controllers' management port IP addresses. ETH2 must be a 100 MB NIC interface.
  - The DHCP service allocates IP addresses to the Agent Controllers for loading operating systems.
- Agent Controllers

- Each Agent Controller's management port connects the Agent Controller to the management network, and must be on the same network as the ETH2 connection of the Enterprise Controller/Proxy Controller. The management port must be a 100 MB connection.
- ETH0 connects the Agent Controller to the provisioning network, and must be on the same network as the ETH1 connection of the Enterprise Controller/Proxy Controller. ETH0 must be a 1 GB connection.
- ETH1 connects the Agent Controller to the data network through the switch to provide corporate network access to the Agent Controller. ETH1 must be a 1 GB connection.

**Combined Management and Provisioning Network and a Separate Data Network** Environments with a combined management and provisioning and a separate data network have the following characteristics:

- Reduced system and network security.
- No additional NIC is needed on the Enterprise Controller or Proxy Controller.

Figure 2–3 Separate Data Network



Enterprise Controller/Proxy Controller

- ETH0 connects the Enterprise Controller/Proxy Controller to the corporate network to provide external access. Configure the ETH0 IP address, netmask, and gateway to meet corporate connectivity requirements.
- ETH1 connects the Enterprise Controller/Proxy Controller to the management and provisioning network, and must be on the same network as the MGMT and ETH0 connections of the Agent Controllers. Only the Enterprise Controller/Proxy Controller and the Agent Controllers must reside on the management and provisioning network. The ETH1 IP address, netmask, and gateway must be configured to enable connectivity to the Agent Controller's management port IP addresses. ETH1 must be a 1 Gb NIC interface.
- The DHCP service allocates IP addresses to the Agent Controllers for loading operating systems.
- Agent Controllers
  - Each Agent Controller's management port connects the Agent Controller to the management and provisioning network, and must be on the same network as the ETH1 connection of the Enterprise Controller/Proxy Controller. The management port must be a 100 MB connection.
  - ETH0 connects the Agent Controller to the management and provisioning network, and must be on the same network as the ETH1 connection of the Enterprise Controller/Proxy Controller. ETH0 must be a 1 GB connection.
  - ETH1 connects the Agent Controller to the data network through the switch to provide corporate network access to the Agent Controller. ETH1 must be a 1-GB connection.

Combined Provisioning and Data Network and a Separate Management Network



#### Figure 2–4 Separate Management Network

- Enterprise Controller/Proxy Controller
  - ETH0 connects the Enterprise Controller/Proxy Controller to the corporate network to provide external access. Configure the ETH0 IP address, netmask, and gateway to meet corporate connectivity requirements.
  - ETH1 connects the Enterprise Controller/Proxy Controller to the provisioning and data network, and must be on the same network as the ETH0 connections of the Agent Controllers. Only the Enterprise Controller/Proxy Controller and the Agent Controllers must reside on the data and provisioning network. ETH1 must be a 1 Gb NIC interface.
  - ETH2 connects the Enterprise Controller/Proxy Controller to the management network, and must be on the same network as the management port connections of the Agent Controllers. Configure the ETH2 IP address, netmask, and gateway to enable connectivity to the Agent Controller's management port IP addresses. ETH2 must be a 100 MB NIC interface.
  - The DHCP service allocates IP addresses to the Agent Controllers for loading operating systems.
- Agent Controllers

- The management port connects the Agent Controller to the management network, and must be on the same network as the ETH2 connection of the Enterprise Controller/Proxy Controller. The management port must be a 100 MB connection.
- ETH0 connects the Agent Controller to the data and provisioning network to provide corporate network access to the Agent Controller. ETH0 connection must be on the same network as the ETH1 connection of the Enterprise Controller/Proxy Controller. ETH0 must be a 1 GB connection.

**Combined Provisioning, Data, and Management Network** Environments with combined management, provisioning, and data networks have the following characteristics:

- Least secure system and network
- No additional NIC is needed for the Enterprise Controller/Proxy Controller.

Figure 2–5 Combined Networks



- Enterprise Controller/Proxy Controller
  - ETH0 connects the Enterprise Controller/Proxy Controller to the corporate network to provide external access. Configure the ETH0 IP address, netmask, and gateway to meet corporate connectivity requirements.
  - ETH1 connects the Enterprise Controller/Proxy Controller to the combined management, provisioning, and data network, and must be on the same

network as the MGMT and ETH0 connections of the Agent Controllers. Only the Enterprise Controller/Proxy Controller and the Agent Controllers must reside on the combined network. ETH1 must be a 1 GB NIC interface.

- The DHCP service allocates IP addresses to the Agent Controllers for loading operating systems.
- Agent Controllers
  - Each Agent Controller's management port connects the Agent Controller to the management, provisioning, and data network, and must be on the same network as the ETH1 connection of the Enterprise Controller/Proxy Controller. The management port must be a 100 MB connection.
  - ETH0 connects the Agent Controller to the management, provisioning, and data network, and must be on the same network as the ETH1 connection of the Enterprise Controller/Proxy Controller. ETH0 also connects the Agent Controller to the data network through the switch to provide external corporate network access to the Agent Controller. ETH0 must be a 1 GB connection.

# Will You Use Connected Mode or Disconnected Mode?

The Oracle Enterprise Manager Ops Center software operates in either Connected mode or Disconnected mode. Because you can change modes easily, you can also consider using a combination of Connected and Disconnected modes to maintain your data center. You can run the software in Disconnected mode until you need to access the Knowledge Base or third-party sites and then change to Connected mode. For example, to check for OS updates, change the Enterprise Controller to Connected Mode, connect to the Internet to check the Knowledge Base, and then return the Enterprise Controller to Disconnected Mode.

#### Connected Mode

The Enterprise Controller connects to the Internet to download OS updates, Oracle Solaris images, and updates for the Oracle Enterprise Manager Ops Center software itself. This mode of operation is called Connected mode and is the default setting. If your site policy does not allow an Internet connection, use operate Ops Center in Disconnected mode.



Figure 2–6 Enterprise Controller in Connected Mode

# **Disconnected Mode**

Disconnected mode enables you to use the Oracle Enterprise Manager Ops Center software in a secured environment without Internet access. To support provisioning and updating functions, you must load images and updates to the Enterprise Controller manually. Because the Enterprise Controller does not download new software automatically, you must plan how and when your site obtains updated software.

To obtain updates, images, and metadata, you run a product script on an Oracle Solaris or Linux system that is allowed to be connected to the Internet, download a static version of the Knowledge Base (KB), and copy it to the Enterprise Controller. For other supported operating systems, you can obtain software in a media format such as a DVD, and upload the software to the Local Content section of the product's software library, as illustrated in the following figure.



Figure 2–7 Enterprise Controller in Disconnected Mode

# **Does Your Site Require High Availability?**

The design for a High Availability (HA) architecture must consider all single points of failure, such as power, storage, and network connectivity in addition to the software.

# High Availability for the Enterprise Controller

You can use Oracle Clusterware to configure high availability for your Enterprise Controller. Oracle Clusterware lets you configure two or more Enterprise Controller systems and switch between them.

For more information about Oracle Clusterware, see the Oracle Clusterware documentation at *http://www.oracle.com/pls/db111/homepage*.

# **Requirements for High Availability**

- Each system in the cluster must be of the same model and configured identically:
  - Processor class
  - Number of cores (at least four)
  - Amount of memory (at least 8 GB)
  - Amount of disk space (at least 100 GB)
  - Amount of swap (at least 16 GB, no less than memory)
  - Operating system Must be Oracle Solaris 10 9/10, Oracle Solaris 10 8/11, or Oracle Solaris 11

- Oracle Enterprise Manager Ops Center software version, including updates
- Network interfaces that are cabled identically to the same subnets
- The name service used on each system must be the same
- Configure one shared private network. Gigabit speed is recommended.
- Configure at least one shared public network. Gigabit speed is recommended.
- Make the following public network addresses available:
  - **<node#>-vip** One address of this format should be available for each node.
  - cluster SCAN address
- Configure a shared storage solution. This can be:
  - A shared NFS filesystem configured for root access by each node.
  - Shared SAN storage with at least one FibreChannel LUN connected to each server with identical /dev/dsk and /dev/rdsk names.

# Limitations

- User accounts and data that are not associated with Oracle Enterprise Manager Ops Center are not part of the failover process. Only Oracle Enterprise Manager Ops Center data is moved between the primary and secondary Enterprise Controllers.
- UI sessions are lost on failover.
- The HA configuration applies only to the Enterprise Controller and its co-located Proxy Controller and not to other standalone Proxy Controllers.

# **High Availability for Proxy Controllers**

High availability for Proxy Controllers is a feature of the software. When a Proxy Controller goes offline, an alert is generated. You can choose to migrate the Agent Controllers and assets associated with the Proxy Controller to a different Proxy Controller if one is available, or leave them if you expect the Proxy Controller to come back online.

# Will Your Site Use an Embedded or a Customer-Managed Database?

Oracle Enterprise Manager Ops Center stores product data in an Oracle Database Enterprise Edition database. This database can be an embedded database installed on the same system as the Enterprise Controller, or a customer-managed database that is accessible to the Enterprise Controller system. If you plan to implement high availability for the Enterprise Controller, you must use a customer-managed database.

**Note:** It is not recommended to run any database on the Enterprise Controller system other than the Oracle Enterprise Manager Ops Center database.

# Preparing for an Installation with an Embedded Database

To prepare for an installation with an embedded database, you must verify that the Enterprise Controller system meets the requirements for an Oracle Database Enterprise Edition installation. These requirements are documented in more detail in the *Oracle Database Enterprise Edition documentation*.

- The system uses Oracle Solaris 10 10/08 or later
- The required Oracle Solaris packages are installed.
- The system has 6 GB of physical memory
- The system has 23 GB of free space
- The root directory has 10 GB of free space
- The /tmp directory has at least 1 GB of free space
- The system has swap space equivalent to memory, up to 16 GB

You must also download the installation bundles for Oracle Database Enterprise Edition version 11.2.0.3. These files are available on My Oracle Support (MOS).

#### Preparing for an Installation with a Customer-Managed Database

To prepare for an installation with a customer-managed database, you must identify a system separate from the Enterprise Controller systems that meets the following requirements:

- System uses Oracle RDBMS 11.1.0.x or higher
- Network latency is minimal between the EC and the database server
- System has 4 GB of physical memory, or 6 GB of physical memory if you plan to use a co-located Proxy Controller

These requirements are documented in more detail in the Oracle Database Enterprise Edition documentation.

If you are implementing high availability, the remote database system must be accessible for all of the Enterprise Controller nodes.

# **Preparing The Systems**

Once you have planned your installation, you can prepare the systems for installation. Verify that your Enterprise Controller and Proxy Controller systems meet the system requirements, verify that you have the required account access, and verify that your directories are properly configured for Oracle Enterprise Manager Ops Center storage.

# What Are the System Requirements?

Before installing Oracle Enterprise Manager Ops Center, verify that the Enterprise Controller and Proxy Controller systems meet the prerequisites. The OC Doctor utility can check a system to verify that it meets all of the prerequisites for an Enterprise Controller or Proxy Controller system.

The Oracle Enterprise Manager Ops Center software requires a full standard installation of the operating system, Oracle Solaris 10 10/08 or later for SPARC or x86 Systems, or the latest SRU release of Oracle Solaris 11. Install the OS using either of the following software groups:

- SUNWCXall Entire Distribution with OEM Support
- SUNWCall Entire Distribution

**Caution:** Do not minimize or harden the operating system until **after** you install the software. For example, if you remove previously applied SUNWjass changes, the software installation might fail.

You can install Agent Controllers on a wide set of operating systems, including Oracle Solaris 10 and Oracle Solaris 11.

See the *Oracle Enterprise Manager Ops Center Certified Systems Matrix* for lists of supported operating systems for Agent Controller installation and management, hardware and other technologies supported for management, and browsers supported for accessing the UI.

# **Checking the Enterprise Controller System**

The OC Doctor can check the system on which you plan to install the Enterprise Controller to verify that it meets the prerequisites.

# To Check the Enterprise Controller System

- Download the OC Doctor utility. It can be found at http://java.net/projects/oc-doctor/downloads and is labeled as OCDoctor-LATEST.zip.
- 2. Transfer the zipped file to the Enterprise Controller system.
- **3.** Extract the OC Doctor utility.
- 4. Run the OC Doctor utility with the --ec-prereq option.

#### For example:

The OC Doctor displays a warning and a suggested solution for each issue.

5. Correct any issues discovered by the OC Doctor utility.

# Checking the Proxy Controller System

The OC Doctor can check the system on which you plan to install a Proxy Controller to verify that it meets the prerequisites.

## To Check the Proxy Controller System

- Download the OC Doctor utility. It can be found at http://java.net/projects/oc-doctor/downloads and is labeled as OCDoctor-LATEST.zip.
- **2.** Transfer the zipped file to the Proxy Controller system.
- **3.** Extract the OC Doctor utility.
- 4. Run the OC Doctor utility with the --proxy-prereq option.

## For example:

# ./OCDoctor.shproxy-prereq
Ops Center Doctor 4.05 [OC 12.1.0.1988, SunOS10]
======= Checking 12c Proxy Controller Requirements =================================
OK: This prerequisites script is for 12c Proxy. Runproxy-prereq-11g if you
need the old version
OK: Size of Main Memory: 8192 MB
OK: Size of swap space: 8197 MB
OK: Found enough disk space on /var/opt/sun/xvm (117G)
OK: Installed Solaris Package Cluster: SUNWCall
OK: Solaris 10 u10 found
<output omitted=""></output>

The OC Doctor displays a warning and a suggested solution for each issue.

5. Correct any issues discovered by the OC Doctor utility.

# **Cache Requirements**

The Oracle Enterprise Manager Ops Center software uses a central file cache for the following types of content:

- For provisioning hardware or an OS:
  - Firmware
  - OS Images
- For updating assets:
  - Knowledge Base metadata that specifies the updates for an OS distribution
  - Packages, patches, and RPM files that are a standard part of an OS update distribution
  - Custom content for a site such as software bundles, configuration files, or scripts.

The software propagates content from the cache. For example, a Proxy Controller downloads content from the Enterprise Controller, and an Agent Controller downloads content from the Proxy Controller. After content is cached, it can be re-used without additional download operations.

**Cache Recommendations for Connected Mode Configurations** The minimum cache size is 74 GB on Enterprise Controllers and Proxy Controllers. Increase the minimum cache size based on the following guidelines:

- 2 GB for software installation (in /opt and /var/tmp)
- 4 GB for each OS image used for provisioning
- 10 GB for each distribution for updates

Because Agent Controllers store only update content for their OS instance, they have reduced caching requirements. Allow 2 GB for both the software and the update cache.

#### Example 2–1 Updating Several Operating System Assets

A user runs a job which updates five Oracle Solaris 10 SPARC OS Agent Controllers managed by a single Proxy Controller. The Proxy Controller downloads and caches all of the patches required by the Agent Controllers. Each Agent Controller downloads and caches the patches it requires. If an Agent Controller has cached several updates already, it re-uses those updates and downloads only what it needs from the Proxy Controller.

# Example 2–2 Provisioning an Operating System Asset on Several Servers

A user runs a job to provision an OS image to three systems which are managed by two Proxy Controllers. Each Proxy Controller downloads and caches the image. The three systems do not cache the OS image, because they download and install the images from their respective Proxy Controllers.

The installations can use the co-located Proxy Controller, installed on the same OS instance as the Enterprise Controller. The Proxy and Enterprise Controllers share a global file cache so no additional disk space is required for the Proxy Controller's cache.

# Example 2–3 Provision and Update Different Operating Systems on Several Servers

A site uses an Enterprise Controller with a co-located Proxy Controller and one other Proxy Controller, which together do the following:

- Provision Oracle Solaris 10 X86 and SPARC 10/08 and Oracle Linux 5.5, using one ISO image for each distribution.
- Update the Oracle Solaris 10 X86, Oracle Solaris 10 SPARC and Oracle Linux 5 32-bit X86 distributions. The remote Proxy Controller provisions and updates Oracle Solaris 10 systems on both SPARC and X86 architectures.

Both the Enterprise Controller with its co-located Proxy Controller and the remote Proxy Controller need a cache size of 74 GB, with 2 GB in /var/tmp and /opt, and 72 GB in /var/opt/sun/xvm. No additional caching is required on the Enterprise Controller because the co-located Proxy Controller shares its cache. The Enterprise Controller must have a minimum cache size of 44 GB:

- 30 GB for the three OS update distributions in /var/opt/sun/xvm
- 12 GB for the three OS images in /var/opt/sun/xvm
- 2 GB for the software in /var/tmp and /opt

The remote Proxy Controller must have a minimum cache of 30 GB:

- 20 GB for the two Oracle Solaris OS update distributions in /var/opt/sun/xvm
- 8 GB for the two Oracle Solaris OS images in /var/opt/sun/xvm
- 2 GB for the Ops Center software in /var/tmp and /opt

**Cache Requirements for Disconnected Mode Configurations** In Disconnected mode, the Oracle Enterprise Manager Ops Center software performs without an Internet connection. Images are managed in the same way as in Connected mode except it is not possible to download Oracle Solaris OS images. Administrators must cache images manually. For OS updates content, administrators must obtain and upload the content:

- The Knowledge Base content is available as an archive file, which users can obtain by running the harvester script. Depending on the settings, users can download the KB content only, or they can obtain content for one or more Oracle Solaris baselines.
- Patches, packages, or RPMs must be uploaded to the Enterprise Controller.

Proxy Controllers and Agent Controllers function the same way in both Connected and Disconnected modes and their cache requirements are the same.

# **Disk and Swap Space**

The Oracle Enterprise Manager Ops Center software requires the following minimum values for disk and swap space:

- 2 GB free in /opt
- 70 GB free in /var/opt/sun/xvm
- 6 GB of swap space

**Note:** The swap requirement might be higher if you are using an embedded database. The requirements for an embedded database are documented in the Preparing for an Installation with an Embedded Database section.

# Preparing a Non-Global Zone

You can install the Enterprise Controller in a non-global zone, with the following constraints:

- The non-global zone must be a whole root zone.
- You cannot use a co-located Proxy Controller if you are installing the Enterprise Controller on an Oracle Solaris 10 zone. If you are installing the Enterprise Controller on an Oracle Solaris 11 zone, you can enable the co-located Proxy Controller normally.
- You cannot install a Proxy Controller or Agent Controller software on the global zone that supports the Enterprise Controller's non-global zone.
- Images stored on an NFS-mounted file system cannot be mounted on the Enterprise Controller. You must configure lofi devices as described in the following procedure. After configuring the devices, you can mount images that reside in the non-global zone.

## Configuring the Non-Global Zone for the Enterprise Controller

**1.** Shut down the non-global zone.

root@globalzone# zlogin localzone shutdown -i5 -g0 -y

**2.** Use the zonecfg command to enter zone configuration mode.

root@globalzone# zonecfg -z localzone

**3.** Use the add device command to add the lofi devices.

```
zonecfg:localzone> add device
zonecfg:localzone:device> set match=/dev/lofictl
zonecfg:localzone:device> end
zonecfg:localzone> add device
zonecfg:localzone:device> set match=/dev/lofi/*
zonecfg:localzone:device> end
zonecfg:localzone:device> set match=/dev/rlofi/*
zonecfg:localzone:device> set match=/dev/rlofi/*
```

**4.** Boot the non-global zone.

root@globalzone# zoneadm -z localzone boot

5. Log in to the non-global zone.

```
root@globalzone# zlogin localzone
[Connected to zone 'localzone' pts/2]
Last login: Mon Sep 14 12:21:34 on pts/2
root@localzone#
```

**6.** Use the lofiadm and mount commands to verify that you can create and mount lofi devices.

```
root@localzone# lofiadm -a /root/sampleISO.iso
/dev/lofi/1
root@localzone# mount -F hsfs /dev/lofi/1 /mnt
root@localzone# ls /mnt
textfile.txt example.bin sampledir/
root@localzone#
```

# Verifying Account Access

Log into My Oracle Support or register for an account and log in.

To update SUSE Linux systems, you must have a Novell account. Verify that your Novell account allows access to software updates.

# Configuring Storage

The /var/opt/sun/xvm/osp/share/allstart directory is configured as an NFS share. If you use ZFS to provide the file system that mounts as /var/opt/sun/xvm, do not use the ZFS sharenfs command to share /var/opt/sun/xvm/osp/share/allstart so that the Oracle Enterprise Manager Ops Center software can use legacy NFS sharing tools to share the /var/opt/sun/xvm/osp/share/allstart directory.

# **Obtaining the Software**

You can download Oracle Enterprise Manager Ops Center installation bundles from the Oracle Technology Network or from e-Delivery. The next chapter explains how to install and configure the software once you have downloaded it.

# Downloading the Software From the Oracle Technology Network

You can download installation bundles for the Enterprise Controller and Proxy Controller from the Oracle Technology Network.

- Log in to the Oracle Technology Network Oracle Enterprise Manager Ops Center page at http://www.oracle.com/technetwork/oem/ops-center/index.html.
- **2.** Click Enterprise Manager Ops Center in the Enterprise Manager Downloads sidebar.
- **3.** Select Accept License Agreement.
- **4.** Click the Enterprise Controller bundle with the correct operating system and architecture to download the full installation bundle.

This bundle contains the Enterprise Controller and Proxy Controller installation files for the selected architecture and operating system, and Agent Controller installation files for every supported operating system and architecture.

**5.** Click the Proxy Controller bundle with the correct operating system and architecture to download the Proxy Controller installation bundle.

This bundle is used to manually install remote Proxy Controllers.

# **Downloading the Software From e-Delivery**

You can download installation bundles for the Enterprise Controller and Proxy Controller from e-Delivery.

- 1. Log in to the Oracle e-Delivery website at http://edelivery.oracle.com.
- **2.** Read and accept the Software License Agreement and Export Restrictions, then click Continue.
- **3.** Select the Oracle Enterprise Manager product pack and the correct platform for your environment, then click Go.

The list of download packs is displayed.

**4.** Select the Oracle Enterprise Manger Ops Center 12*c* Release 1 Media Pack and click Continue.

The list of available bundles is displayed.

**5.** Click download next to the appropriate bundle to download it, then save the downloaded bundle locally.

# Installation and Configuration

These procedures describe how to install and configure an Enterprise Controller and one or more Proxy Controllers on Oracle Solaris systems. Oracle Enterprise Manager Ops Center requires an Enterprise Controller and at least one Proxy Controller.

You can install the Enterprise Controller and the product database in one of three ways depending on the size and requirements of your environment:

- Install the Enterprise Controller and an embedded database on one system
- Install the Enterprise Controller and configure it to use a customer-managed database
- Install Oracle Clusterware and multiple Enterprise Controllers for high availability, and configure them to use a customer-managed database

Once you have installed the Enterprise Controller, you configure it. The configuration process specifies many characteristics of the Enterprise Controller, and can install and configure one or more Proxy Controllers based on your choice of deployment:

- A simple deployment configures the co-located Proxy Controller on the Enterprise Controller system.
- An advanced deployment remotely installs and configures one or more Proxy Controllers on remote systems.
- Installing Proxy Controllers outside of the configuration wizard lets you install and configure Proxy Controllers remotely or manually after configuring the Enterprise Controller.

If you decided to install Proxy Controllers outside of the configuration wizard, or if you need to install Proxy Controllers at a later date, you can use one of two methods:

- Deploy it remotely using the Proxy Deployment Wizard
- Install and configure it manually

# Installing an Enterprise Controller

In a typical initial installation, you install and configure an Enterprise Controller first, and install and configure Proxy Controllers as part of the configuration process. A Proxy Controller is automatically installed on the system where you install the Enterprise Controller, but you choose whether or not to enable it.

This installation installs, or upgrades to, Java Runtime Environment (JRE) 1.7.0\_02 for the use of the Enterprise Controller and JRE 1.6.0\_31 for the use of the Proxy Controllers. Later versions of JRE are not affected.

# Installing an Enterprise Controller with an Embedded Database

This procedure describes the steps required to install Enterprise Controller software on a system that is running at least Oracle Solaris 10 OS. This procedure also installs an embedded database.

The script that installs the Enterprise Controller also automatically installs a Proxy Controller on the same system, but it does not enable the Proxy Controller. In the configuration steps that follow this software installation procedure, you can choose to enable this Proxy Controller.

# **Before You Begin**

Before you install Oracle Enterprise Manager Ops Center with an embedded database, you must download the required Oracle Database 11g Enterprise Edition version 11.2.0.3 installation bundles.

**Note:** This procedure requires a valid My Oracle Support (MOS) account, which must be associated with a Customer Service Identifier (CSI) with a software contract.

- 1. Create a /var/tmp/downloads directory on the Enterprise Controller system.
- 2. Navigate to http://support.oracle.com, click Sign In, and sign in with your My Oracle Support (MOS) credentials.
- **3.** Click the Patches & Updates tab.
- 4. Enter 10404530 in the field next to Patch Name or Number.
- **5.** Select your Enterprise Controller system's operating system and architecture in the dropdown menu next to Platform.
- 6. Click Search.

The Oracle Database 11g Enterprise Edition version 11.2.0.3 patch set is displayed.

**7.** Click Download.

The file download popup is displayed.

- 8. Download the first two files. These files end with \_1of6.zip and \_2of6.zip.
- **9.** Copy or move the downloaded installation bundles to the /var/tmp/downloads directory on the Enterprise Controller system.

# To Install an Enterprise Controller with an Embedded Database

This procedure installs the Enterprise Controller, co-located Proxy Controller, and embedded database.

**Note:** You can run an Enterprise Controller in a whole root zone. In this way, you do not need to have a dedicated system for the Enterprise Controller. If you install the Enterprise Controller in an Oracle Solaris 10 zone, you cannot enable the co-located Proxy Controller.

1. If you are installing on Oracle Solaris 11, and if the system requires an HTTP proxy to reach the Internet, set the http\_proxy and https\_proxy environment variables using the following format:

- http\_proxy: <protocol>://<host>:<port> or <protocol>://<user:password>@<host>:<port> - This variable specifies the proxy server to use for HTTP.
- https\_proxy: <protocol>://<host>:<port> or <protocol>://<user:password>@<host>:<port> - This variable specifies the proxy server to use for HTTPS.
- **2.** If you are installing on Oracle Solaris 11, configure root as a normal user using the following command:

```
sudo rolemod -K type=normal root
```

**3.** Create a temporary directory on your system, then copy or move the appropriate Oracle Enterprise Manager Ops Center archive for your system from delivery media to the temporary directory that you created. For example:

```
# mkdir /var/tmp/OC
# cp enterprise-controller.Solaris.i386.12.1.0.2001.zip /var/tmp/OC
```

The installation archive consumes about 3.5 GBytes of disk space.

4. Change to the directory where the installation archive is located on your system.

```
# cd /var/tmp/OC
#
```

- 5. Expand the installation archive, then list the contents of the expanded directory.
  - If your installation archive has the .zip extension, use the unzip command to uncompress the archive. For example:

```
# unzip enterprise-controller.Solaris.i386.12.1.0.2001.zip
# ls
enterprise-controller.Solaris.i386.12.1.0.2001.zip
xvmoc_full_bundle
#
```

If your installation archive has the .tar.zip extension, use the unzip and tar commands to uncompress and un-tar the archive, then list the contents of the temporary directory. Note that the following command example retains the original compressed archive file. The data extracted from the archive consumes about 1 GB of additional space. For example:

```
# unzip enterprise-controller.Solaris.i386.12.1.0.2001.tar.zip | tar xf -
# ls
enterprise-controller.Solaris.i386.12.1.0.2001.tar.zip
xvmoc_full_bundle
#
```

6. Change directory to xvmoc\_full\_bundle, and run the install script. For example:

```
# cd xvmoc_full_bundle
# ./install
```

7. The Oracle Configuration Manager installation text is displayed. Enter the My Oracle Support user name or email address that you want to associate with Oracle Enterprise Manager Ops Center.

Provide your email address to be informed of security issues, install and initiate Oracle Configuration Manager. Easier for you if you use your My Oracle Support Email address/User Name. Visit http://www.oracle.com/support/policies.html for details.

```
Email address/User Name:
```

**8.** If you want security updates to appear on your My Oracle Support page, enter your My Oracle Support password.

Provide your My Oracle Support password to receive security updates via your My Oracle Support account. Password (optional):

The screen clears, then the install script displays a list of installation tasks that automatically updates as the installation proceeds. For example:

Ops Center Enterprise Controller Installer (version 12.1.0.2001 on SunOS)

1. Check for installation prerequisites.	[Not	Completed]
2. Configure file systems.	[Not	Completed]
3. Install prerequisite packages.	[Not	Completed]
4. Install Agent components.	[Not	Completed]
5. Create Deployable Proxy Bundles.	[Not	Completed]
6. Install application packages.	[Not	Completed]
7. Run postinstall tasks.	[Not	Completed]
8. Install Expect.	[Not	Completed]
9. Install IPMI tool.	[Not	Completed]
10. Set database credentials.	[Not	Completed]
11. Install and Configure Oracle Database.	[Not	Completed]
12. Seed Ops Center Database Schema	[Not	Completed]
13. Install Service container components.	[Not	Completed]
14. Install Core Channel components.	[Not	Completed]
15. Install Proxy Core components.	[Not	Completed]
16. Set Proxy database credentials.	[Not	Completed]
17. Install Enterprise Controller components.	[Not	Completed]
18. Install Update Connection - Enterprise.	[Not	Completed]
19. Install Ops Center BUI components.	[Not	Completed]
20. Install OS provisioning components.	[Not	Completed]
21. Initialize and start services.	[Not	Completed]
Executing current step: Check for installation prerequisites		

# **9.** Review and correct any problems when the install script checks for installation prerequisites that are not met. For example, this install script detected insufficient disk space:

Please fix the problem and then try this step again.
For a full log of the failed install see the file: /var/tmp/installer.log.9361.
t. Try this step again (correct the failure before proceeding)
c. Continue (ignore the warning)
x. Exit
Enter selection: (t/c/x)

You can enter t to try again, c to continue and ignore the warning, or x to exit the install script. You should exit the install script, correct the problem, and then run the install script again, which resumes from where it stopped. Choose to continue and ignore the warning only if you accept the impact that the error condition will have on your installation. Entering t typically produces the same error, unless you are able to correct the problem before trying the step again. If the install script finds that all prerequisites have been satisfied, or if you choose to continue despite the warning, the install script continues and installs all Enterprise Controller and Proxy Controller components.

When complete, the install script displays a confirmation that all components have been installed. The /var/tmp/installer.log.latest file contains the installation log.

**10.** Use the /opt/SUNWxvmoc/bin/ecadm command to check the status of the Enterprise Controller services. If the installation has completed successfully, the services should be online. For example:

```
# /opt/SUNWxvmoc/bin/ecadm status
online
#
```

When the installation is complete, configure the Enterprise Controller using one of the procedures in the Configuring an Enterprise Controller section.

# Installing an Enterprise Controller with a Customer-Managed Database

This procedure describes the steps required to install Enterprise Controller software on a system that is running at least Oracle Solaris 10 OS. This procedure also configures the software to use a customer-managed database. The customer-managed database must be installed and configured separately prior to the Oracle Enterprise Manager Ops Center installation.

See the Oracle Enterprise Manager Ops Center Certified Systems Matrix for a list of supported database versions and database options.

The script that installs the Enterprise Controller also automatically installs a Proxy Controller on the same system, but it does not enable the Proxy Controller. In the configuration steps that follow this software installation procedure, you can choose to enable this Proxy Controller.

**Note:** The installation procedure requires database user name and password information. Work with your database administrator if you do not have access to this information.

#### **Before You Begin**

Complete this procedure before beginning the installation.

1. Identify an existing Oracle Database 11g Enterprise Edition database to use, or install and configure a customer-managed database according to the Oracle Database 11g Enterprise Edition installation documentation.

# To Install an Enterprise Controller with a Customer-Managed Database

This procedure installs the Enterprise Controller and co-located Proxy Controller, and configures the software to use a customer-managed database.

**Note:** You can run an Enterprise Controller in a whole root zone. In this way, you do not need to have a dedicated system for the Enterprise Controller. If you install the Enterprise Controller in an Oracle Solaris 10 zone, you cannot enable the co-located Proxy Controller.

- 1. If you are installing on Oracle Solaris 11, and if the system requires an HTTP proxy to reach the Internet, set the http\_proxy and https\_proxy environment variables using the following format:
  - http\_proxy: <protocol>://<host>:<port> or
    <protocol>://<user:password>@<host>:<port> This variable specifies the
    proxy server to use for HTTP.
  - https\_proxy: <protocol>://<host>:<port> or <protocol>://<user:password>@<host>:<port> - This variable specifies the proxy server to use for HTTPS.
- **2.** If you are installing on Oracle Solaris 11, configure root as a normal user using the following command:

```
sudo rolemod -K type=normal root
```

**3.** Create a temporary directory on your system, then copy or move the appropriate Oracle Enterprise Manager Ops Center archive for your system from delivery media to the temporary directory that you created. For example:

```
# mkdir /var/tmp/OC
# cp enterprise-controller.Solaris.i386.12.1.0.2001.tar.gz /var/tmp/OC
```

The installation archive consumes about 3.5 GBytes of disk space.

4. Change to the directory where the installation archive is located on your system.

```
# cd /var/tmp/OC
#
```

- 5. Expand the installation archive, then list the contents of the expanded directory.
  - If your installation archive has the .zip extension, use the unzip command to uncompress the archive. For example:

```
# unzip enterprise-controller.Solaris.i386.12.1.0.2001.zip
# ls
enterprise-controller.Solaris.i386.12.1.0.2001.zip
xvmoc_full_bundle
#
```

• If your installation archive has the .tar.zip extension, use the unzip and tar commands to uncompress and un-tar the archive, then list the contents of the temporary directory. Note that the following command example retains the

original compressed archive file. The data extracted from the archive consumes about 1 GB of additional space. For example:

```
# unzip enterprise-controller.Solaris.i386.12.1.0.2001.tar.zip | tar xf -
# ls
enterprise-controller.Solaris.i386.12.1.0.2001.tar.zip
xvmoc_full_bundle
#
```

- **6.** Copy the createOCschema\_remote.sql script from the Enterprise Controller to the customer-managed database server.
  - On Oracle Solaris for x86 systems, this script is in the /var/tmp/OC/xvmoc\_ full\_bundle/SunOS\_i386/Product/installer/scripts directory.
  - On Oracle Solaris for SPARC systems, this script is in the /var/tmp/OC/xvmoc\_ full\_bundle/SunOS\_SPARC/Product/installer/scripts directory.

For example, on the customer-managed database server:

- 7. As the customer-managed database administrator, run the createOCschema\_ remote.sql script and enter the following information:
  - Oracle Enterprise Manager Ops Center user name This is a database user that will be used by Oracle Enterprise Manager Ops Center to access the database.
  - Oracle Enterprise Manager Ops Center password This is the password for the database user. See the Oracle Database 11g Enterprise Edition documentation for information about password length and character restrictions.
  - Oracle Enterprise Manager Ops Center read-only user name This is a read-only database user used by Oracle Enterprise Manager Ops Center to view the database.
  - Oracle Enterprise Manager Ops Center read-only password This is the password for the read-only database user.
  - Default tablespace This is the default tablespace for the Oracle Enterprise Manager Ops Center user.
  - Temporary tablespace This is the temporary tablespace for the Oracle Enterprise Manager Ops Center user.
  - Oracle Enterprise Manager Ops Center dump directory This directory must exist and must be owned by the oracle user.

When you enter all of the required information, the createOCschema\_remote.sql script indicates completion and exits.

For example:

\$ sqlplus / as sysdba @createOCSchema\_remote.sql

SQL\*Plus: Release 11.2.0.3.0 Production on Thu Dec 15 16:55:34 2011

Copyright (c) 1982, 2011, Oracle. All rights reserved.

```
Connected to:
Oracle Database 11g Enterprise Edition Release 11.2.0.3.0 - 64bit Production
With the Partitioning, OLAP, Data Mining and Real Application Testing options
Enter username for Ops Center database login: TESTSCHEMA
Enter password for Ops Center database login:
Enter username for read only Ops Center database login: TESTSCHEMA_RO
Enter password for read only Ops Center database login:
Enter default tablespace for Ops Center user: USERS
Enter temporary tablespace for Ops Center user: TEMP
Enter Oracle Data Pump destination directory: /var/tmp/ocdumpdir
"Done creating OC_SYSTEM_ROLE and OC_RO_ROLE"
"Done creating Schema 'TESTSCHEMA'. Roles and privileges have been granted."
"Done creating Schema 'TESTSCHEMA_RO'. Roles and privileges have been granted."
"Done creating OC_DUMP_DIR at /var/tmp/ocdumpdir"
"Done granting privs to users and profiles"
"Testing connectivity to the new schema: 'TESTSCHEMA'"
Connected.
"Testing connectivity to the new read only schema: 'TESTSCHEMA_RO'"
Connected.
"Create is Complete. OC can now be used with the new schema: 'TESTSCHEMA'"
Disconnected from Oracle Database 11g Enterprise Edition Release 11.2.0.3.0 -
64bit Production
With the Partitioning, OLAP, Data Mining and Real Application Testing options
Ś
```

**8.** Create a database properties file on the Enterprise Controller system. The database properties file must contain the location of the customer-managed database and the same user and read-only user credentials supplied in the schema creation script.

For example:

```
# vi /var/tmp/OC/DB/RemoteDBProps.txt
mgmtdb.appuser=user
mgmtdb.password=userpass
mgmtdb.roappuser=user
mgmtdb.ropassword=userpass
mgmtdb.dburl=jdbc:oracle:thin:@<database hostname>:<port>/<database service
name>
```

**9.** Change directory to xvmoc\_full\_bundle, and run the install script with the --remoteDBprops=<path to database properties file> option. For example:

```
# cd xvmoc_full_bundle
# ./install --remoteDBprops=/<Path to database properties
file>/remoteDBProps.txt
```

**10.** The Oracle Configuration Manager installation text is displayed. Enter the My Oracle Support user name or email address that you want to associate with Oracle Enterprise Manager Ops Center.

Provide your email address to be informed of security issues, install and initiate Oracle Configuration Manager. Easier for you if you use your My Oracle Support Email address/User Name. Visit http://www.oracle.com/support/policies.html for details.

```
Email address/User Name:
```

**11.** If you want security updates to appear on your My Oracle Support page, enter your My Oracle Support password.

Provide your My Oracle Support password to receive security updates via your My Oracle Support account. Password (optional):

The screen clears, then the install script displays a list of installation tasks that automatically updates as the installation proceeds. For example:

Ops Center Enterprise Controller Installer (version 12.1.0.2001 on SunOS)

1. Check for installation prerequisites.	[Not	Completed]
2. Configure file systems.	[Not	Completed]
3. Install prerequisite packages.	[Not	Completed]
4. Install Agent components.	[Not	Completed]
5. Create Deployable Proxy Bundles.	[Not	Completed]
6. Install application packages.	[Not	Completed]
7. Run postinstall tasks.	[Not	Completed]
8. Install Expect.	[Not	Completed]
9. Install IPMI tool.	[Not	Completed]
10. Set database credentials.	[Not	Completed]
11. Install and Configure Oracle Database.	[Not	Completed]
12. Seed Ops Center Database Schema	[Not	Completed]
13. Install Service container components.	[Not	Completed]
14. Install Core Channel components.	[Not	Completed]
15. Install Proxy Core components.	[Not	Completed]
16. Set Proxy database credentials.	[Not	Completed]
17. Install Enterprise Controller components.	[Not	Completed]
18. Install Update Connection - Enterprise.	[Not	Completed]
19. Install Ops Center BUI components.	[Not	Completed]
20. Install OS provisioning components.	[Not	Completed]
21. Initialize and start services.	[Not	Completed]
Executing current step: Check for installation prerequisites		

**12.** Review and correct any problems when the install script checks for installation prerequisites that are not met. For example, this install script detected insufficient disk space:

Please fix the problem and then try this step again.
For a full log of the failed install see the file: /var/tmp/installer.log.9361.
t. Try this step again (correct the failure before proceeding)
c. Continue (ignore the warning)
x. Exit
Enter selection: (t/c/x)

You can enter t to try again, c to continue and ignore the warning, or x to exit the install script. You should exit the install script, correct the problem, and then run the install script again, which resumes from where it stopped. Choose to continue and ignore the warning only if you accept the impact that the error condition will have on your installation. Entering t typically produces the same error, unless you are able to correct the problem before trying the step again. If the install script finds that all prerequisites have been satisfied, or if you choose to continue despite the warning, the install script continues and installs all Enterprise Controller and Proxy Controller components.

When complete, the install script displays a confirmation that all components have been installed. The /var/tmp/installer.log.latest file contains the installation log.

**13.** Use the /opt/SUNWxvmoc/bin/ecadm command to check the status of the Enterprise Controller services. If the installation has completed successfully, the services should be online. For example:

```
# /opt/SUNWxvmoc/bin/ecadm status
online
#
```

When the installation is complete, configure the Enterprise Controller using one of the procedures in the Configuring an Enterprise Controller section.

# Installing an Enterprise Controller with High Availability

This procedure describes the steps required to install Enterprise Controller software on systems that are running at least Oracle Solaris 10 OS, with one Enterprise Controller configured as the primary and one or more Enterprise Controllers configured as standby systems. This enables you to switch to a different node to perform maintenance or avoid a loss of service if one node fails.

This procedure configures the software to use a remote Oracle Database. The customer-managed database must be installed and configured separately. See the *Oracle Enterprise Manager Ops Center Certified Systems Matrix* for a list of supported database versions and database options.

The script that installs the Enterprise Controller also automatically installs a Proxy Controller on the same system, but it does not enable the Proxy Controller. In the configuration steps perfomed as part of the primary Enterprise Controller installation, you can choose to enable this Proxy Controller.

When you have completed this procedure, configure only the primary Enterprise Controller as described in the Configuring an Enterprise Controller section.

**Note:** The installation procedure requires database user name and password information. Work with your database administrator if you do not have access to this information.

# Preparing for High Availability with Oracle Clusterware

Installing and configuring Oracle Clusterware is the first step in setting up High Availability in your environment.

#### To Configure Systems for High Availability

- Install Oracle Clusterware in your environment. The Oracle Clusterware installation documentation is available at http://download.oracle.com/docs/cd/B28359\_01/install.111/b28262/toc.htm.
- 2. Identify an existing Oracle Database 11g Enterprise Edition database to use, or install and configure a customer-managed database according to the Oracle Database 11g Enterprise Edition installation documentation.

**Note:** Each node must use the same name service for validating local users and groups.

#### Installing the Enterprise Controller on the First Node

You must install the Enterprise Controller on each cluster node before configuring the software. The first node will initially be configured as the active node.

#### To Install the Enterprise Controller on the First Node

**Note:** You can run an Enterprise Controller in a whole root zone. In this way, you do not need to have a dedicated system for the Enterprise Controller.

- 1. If you are installing on Oracle Solaris 11, and if the system requires an HTTP proxy to reach the Internet, set the http\_proxy and https\_proxy environment variables using the following format:
  - http\_proxy: <protocol>://<host>:<port> or <protocol>://<user:password>@<host>:<port> - This variable specifies the proxy server to use for HTTP.
  - https\_proxy: <protocol>://<host>:<port> or <protocol>://<user:password>@<host>:<port> - This variable specifies the proxy server to use for HTTPS.
- **2.** If you are installing on Oracle Solaris 11, configure root as a normal user using the following command:

sudo rolemod -K type=normal root

**3.** Create a temporary directory on your system, then copy or move the appropriate Oracle Enterprise Manager Ops Center archive for your system from delivery media to the temporary directory that you created. For example:

```
# mkdir /var/tmp/OC
# cp enterprise-controller.Solaris.i386.12.1.0.2001.tar.gz /var/tmp/OC
```

The installation archive consumes about 3.5 GBytes of disk space.

**4.** Change to the directory where the installation archive is located on your system.

```
# cd /var/tmp/OC
#
```

- 5. Expand the installation archive, then list the contents of the expanded directory.
  - If your installation archive has the .zip extension, use the unzip command to uncompress the archive. For example:

```
# unzip enterprise-controller.Solaris.i386.12.1.0.2001.zip
# ls
enterprise-controller.Solaris.i386.12.1.0.2001.zip
xvmoc_full_bundle
#
```

• If your installation archive has the .tar.zip extension, use the unzip and tar commands to uncompress and un-tar the archive, then list the contents of the temporary directory. Note that the following command example retains the original compressed archive file. The data extracted from the archive consumes about 1 GB of additional space. For example:

```
# unzip enterprise-controller.Solaris.i386.12.1.0.2001.tar.zip | tar xf -
# ls
enterprise-controller.Solaris.i386.12.1.0.2001.tar.zip
xvmoc_full_bundle
#
```

- **6.** Identify an existing Oracle Database 11g Enterprise Edition database to use, or install and configure a customer-managed database according to the Oracle Database 11g Enterprise Edition installation documentation.
- **7.** Copy the createOCschema\_remote.sql script from the Enterprise Controller to the customer-managed database server.
  - On Oracle Solaris for x86 systems, this script is in the /var/tmp/OC/xvmoc\_ full\_bundle/SunOS\_i386/Product/installer/scripts directory.
  - On Oracle Solaris for SPARC systems, this script is in the /var/tmp/OC/xvmoc\_ full\_bundle/SunOS\_SPARC/Product/installer/scripts directory.

For example, on the customer-managed database server:

- **8.** As the customer-managed database administrator, run the createOCschema\_ remote.sql script and enter the following information:
  - Oracle Enterprise Manager Ops Center user name This is a database user that will be used by Oracle Enterprise Manager Ops Center to access the database.
  - Oracle Enterprise Manager Ops Center password This is the password for the database user. See the Oracle Database 11g Enterprise Edition documentation for information about password length and character restrictions.
  - Oracle Enterprise Manager Ops Center read-only user name This is a read-only database user used by Oracle Enterprise Manager Ops Center to view the database.
  - Oracle Enterprise Manager Ops Center read-only password This is the password for the read-only database user.

- Default tablespace This is the default tablespace for the Oracle Enterprise Manager Ops Center user.
- **Temporary tablespace** This is the temporary tablespace for the Oracle Enterprise Manager Ops Center user.
- Oracle Enterprise Manager Ops Center dump directory This directory must exist and must be owned by the oracle user.

When you enter all of the required information, the createOCschema\_remote.sql script indicates completion and exits.

#### For example:

```
$ sqlplus / as sysdba @createOCSchema_remote.sql
   SQL*Plus: Release 11.2.0.3.0 Production on Thu Dec 15 16:55:34 2011
   Copyright (c) 1982, 2011, Oracle. All rights reserved.
   Connected to:
   Oracle Database 11g Enterprise Edition Release 11.2.0.3.0 - 64bit Production
   With the Partitioning, OLAP, Data Mining and Real Application Testing options
   Enter username for Ops Center database login: TESTSCHEMA
   Enter password for Ops Center database login:
   Enter username for read only Ops Center database login: TESTSCHEMA_RO
   Enter password for read only Ops Center database login:
   Enter default tablespace for Ops Center user: USERS
   Enter temporary tablespace for Ops Center user: TEMP
   Enter Oracle Data Pump destination directory: /var/tmp/ocdumpdir
    "Done creating OC_SYSTEM_ROLE and OC_RO_ROLE"
    "Done creating Schema 'TESTSCHEMA'. Roles and privileges have been granted."
    "Done creating Schema 'TESTSCHEMA RO'. Roles and privileges have been granted."
    "Done creating OC_DUMP_DIR at /var/tmp/ocdumpdir"
   "Done granting privs to users and profiles"
   "Testing connectivity to the new schema: 'TESTSCHEMA'"
   Connected.
   "Testing connectivity to the new read only schema: 'TESTSCHEMA_RO'"
   Connected.
    "Create is Complete. OC can now be used with the new schema: 'TESTSCHEMA'"
   Disconnected from Oracle Database 11g Enterprise Edition Release 11.2.0.3.0 -
   64bit Production
   With the Partitioning, OLAP, Data Mining and Real Application Testing options
   Ś
9. Create a database properties file on the Enterprise Controller system. The database
   properties file must contain the location of the customer-managed database and
   the same user and read-only user credentials supplied in the schema creation
   script.
   For example:
```

```
# vi /var/tmp/OC/DB/RemoteDBProps.txt
mgmtdb.appuser=user
mgmtdb.password=userpass
mgmtdb.roappuser=user
```

```
mgmtdb.ropassword=userpass
mgmtdb.dburl=jdbc:oracle:thin:@<database hostname>:<port>/<database service
name>
```

**10.** Change directory to xvmoc\_full\_bundle, and run the install script with the --remoteDBprops=<path to database properties file> option. For example:

```
# cd xvmoc_full_bundle
# ./install --remoteDBprops=/<Path to database properties
file>/remoteDBProps.txt
```

**11.** The Oracle Configuration Manager installation text is displayed. Enter the My Oracle Support user name or email address that you want to associate with Oracle Enterprise Manager Ops Center.

Provide your email address to be informed of security issues, install and initiate Oracle Configuration Manager. Easier for you if you use your My Oracle Support Email address/User Name. Visit http://www.oracle.com/support/policies.html for details. Email address/User Name:

**12.** If you want security updates to appear on your My Oracle Support page, enter your My Oracle Support password.

Provide your My Oracle Support password to receive security updates via your My Oracle Support account. Password (optional):

The screen clears, then the install script displays a list of installation tasks that automatically updates as the installation proceeds. For example:

Ops Center Enterprise Controller Installer (version 12.1.0.2001 on SunOS)

1. Check for installation prerequisites.	[Not Completed]
2. Configure file systems.	[Not Completed]
3. Install prerequisite packages.	[Not Completed]
4. Install Agent components.	[Not Completed]
5. Create Deployable Proxy Bundles.	[Not Completed]
6. Install application packages.	[Not Completed]
7. Run postinstall tasks.	[Not Completed]
8. Install Expect.	[Not Completed]
9. Install IPMI tool.	[Not Completed]
10. Set database credentials.	[Not Completed]
11. Install and Configure Oracle Database.	[Not Completed]
12. Seed Ops Center Database Schema	[Not Completed]
13. Install Service container components.	[Not Completed]
14. Install Core Channel components.	[Not Completed]
15. Install Proxy Core components.	[Not Completed]
16. Set Proxy database credentials.	[Not Completed]
17. Install Enterprise Controller components.	[Not Completed]
18. Install Update Connection - Enterprise.	[Not Completed]
19. Install Ops Center BUI components.	[Not Completed]
20. Install OS provisioning components.	[Not Completed]
21. Initialize and start services.	[Not Completed]
Executing current step: Check for installation prerequisites.	

**13.** Review and correct any problems when the install script checks for installation prerequisites that are not met. For example, this install script detected insufficient disk space:

Warning for Step: Check for installation prerequisites. The following is a portion of the installer log which may indicate the cause of the warning. If this does not indicate the cause of the warning, you will need to view the full log file. More information on how to do that is available below. You may choose to ignore this warning by selecting to continue. Ignoring job: 01checkRPMs.pl Ignoring job: 03removeEmptyDirs.pl Executing job: jobs/00checkPrereqs.pl --install WARNING: Installation prerequisites not met: Disk: / 72G needed, 24G available. Please fix the problem and then try this step again. For a full log of the failed install see the file: /var/tmp/installer.log.9361. t. Try this step again (correct the failure before proceeding) c. Continue (ignore the warning) x. Exit Enter selection: (t/c/x)

You can enter t to try again, c to continue and ignore the warning, or x to exit the install script. You should exit the install script, correct the problem, and then run the install script again, which resumes from where it stopped. Choose to continue and ignore the warning only if you accept the impact that the error condition will have on your installation. Entering t typically produces the same error, unless you are able to correct the problem before trying the step again. If the install script finds that all prerequisites have been satisfied, or if you choose to continue despite the warning, the install script continues and installs all Enterprise Controller and Proxy Controller components.

When complete, the install script displays a confirmation that all components have been installed. The /var/tmp/installer.log.latest file contains the installation log.

## Installing the Enterprise Controller on the Standby Nodes

Once you have installed the Enterprise Controller on the primary node, you can install on standby nodes.

## To Install the Enterprise Controller on a Standby Node

- 1. If you are installing on Oracle Solaris 11, and if the system requires an HTTP proxy to reach the Internet, set the http\_proxy and https\_proxy environment variables using the following format:
  - http\_proxy: <protocol>://<host>:<port> or <protocol>://<user:password>@<host>:<port> - This variable specifies the proxy server to use for HTTP.
  - https\_proxy: <protocol>://<host>:<port> or <protocol>://<user:password>@<host>:<port> - This variable specifies the proxy server to use for HTTPS.

**2.** If you are installing on Oracle Solaris 11, configure root as a normal user using the following command:

```
sudo rolemod -K type=normal root
```

**3.** Create a temporary directory on your system, then copy or move the appropriate Oracle Enterprise Manager Ops Center archive for your system from delivery media to the temporary directory that you created. For example:

```
# mkdir /var/tmp/OC
# cp enterprise-controller.Solaris.i386.12.1.0.2001.tar.gz /var/tmp/OC
```

The installation archive consumes about 3.5 GBytes of disk space.

4. Change to the directory where the installation archive is located on your system.

```
# cd /var/tmp/OC
#
```

- 5. Expand the installation archive, then list the contents of the expanded directory.
  - If your installation archive has the .zip extension, use the unzip command to uncompress the archive. For example:

```
# unzip enterprise-controller.Solaris.i386.12.1.0.2001.zip
# ls
enterprise-controller.Solaris.i386.12.1.0.2001.zip
xvmoc_full_bundle
#
```

• If your installation archive has the .tar.zip extension, use the unzip and tar commands to uncompress and un-tar the archive, then list the contents of the temporary directory. Note that the following command example retains the original compressed archive file. The data extracted from the archive consumes about 1 GB of additional space. For example:

```
# unzip enterprise-controller.Solaris.i386.12.1.0.2001.tar.zip | tar xf -
# ls
enterprise-controller.Solaris.i386.12.1.0.2001.tar.zip
xvmoc_full_bundle
#
```

**6.** Create a database properties file on the Enterprise Controller system. The database properties file must contain the location of the customer-managed database and a user name and password that can access the database.

For example:

```
# vi /var/tmp/OC/DB/RemoteDBProps.txt
mgmtdb.appuser=user
mgmtdb.password=userpass
mgmtdb.roappuser=user
mgmtdb.ropassword=userpass
mgmtdb.dburl=jdbc:oracle:thin:@<database hostname>:<port>/<database service
name>
```

7. Change directory to xvmoc\_full\_bundle, and run the install script with the --remoteDBprops <path to database properties file> and --standbyEC options. For example:

```
# cd xvmoc_full_bundle
# ./install --remoteDBprops=/<Path to database properties
file>/remoteDBProps.txt --standbyEC
```

**8.** The Oracle Configuration Manager installation text is displayed. Enter the My Oracle Support user name or email address that you want to associate with Oracle Enterprise Manager Ops Center.

Provide your email address to be informed of security issues, install and initiate Oracle Configuration Manager. Easier for you if you use your My Oracle Support Email address/User Name. Visit http://www.oracle.com/support/policies.html for details. Email address/User Name:

**9.** If you want security updates to appear on your My Oracle Support page, enter your My Oracle Support password.

Provide your My Oracle Support password to receive security updates via your My Oracle Support account. Password (optional):

The screen clears, then the install script displays a list of installation tasks that automatically updates as the installation proceeds. For example:

Ops Center Enterprise Controller Installer (version 12.1.0.2001 on SunOS)

1. Check for installation prerequisites.	[Not	Completed]
2. Configure file systems.	[Not	Completed]
3. Install prerequisite packages.	[Not	Completed]
4. Install Agent components.	[Not	Completed]
5. Create Deployable Proxy Bundles.	[Not	Completed]
6. Install application packages.	[Not	Completed]
7. Run postinstall tasks.	[Not	Completed]
8. Install Expect.	[Not	Completed]
9. Install IPMI tool.	[Not	Completed]
10. Set database credentials.	[Not	Completed]
11. Install and Configure Oracle Database.	[Not	Completed]
12. Seed Ops Center Database Schema	[Not	Completed]
13. Install Service container components.	[Not	Completed]
14. Install Core Channel components.	[Not	Completed]
15. Install Proxy Core components.	[Not	Completed]
16. Set Proxy database credentials.	[Not	Completed]
17. Install Enterprise Controller components.	[Not	Completed]
18. Install Update Connection - Enterprise.	[Not	Completed]
19. Install Ops Center BUI components.	[Not	Completed]
20. Install OS provisioning components.	[Not	Completed]
21. Initialize and start services.	[Not	Completed]
Executing current step: Check for installation prerequisites.		

# **10.** Review and correct any problems when the install script checks for installation prerequisites that are not met. For example, this install script detected insufficient disk space:

You can enter t to try again, c to continue and ignore the warning, or x to exit the install script. You should exit the install script, correct the problem, and then run the install script again, which resumes from where it stopped. Choose to continue and ignore the warning only if you accept the impact that the error condition will have on your installation. Entering t typically produces the same error, unless you are able to correct the problem before trying the step again. If the install script finds that all prerequisites have been satisfied, or if you choose to continue despite the warning, the install script continues and installs all Enterprise Controller and Proxy Controller components.

When complete, the install script displays a confirmation that all components have been installed. The /var/tmp/installer.log.latest file contains the installation log.

**11.** Create a password file containing the root user name and password for the primary Enterprise Controller. For example:

```
# touch /tmp/creds.props
# chmod 400 /tmp/creds.props
# vi /tmp/creds.props
# cat /tmp/creds.props
username:root
password:XXXXX
```

# Configuring the Primary Enterprise Controller

Once you have installed the primary and standby Enterprise Controllers, configure the primary Enterprise Controller to act as the primary.

#### To Configure the Primary Enterprise Controller

1. Use the /opt/SUNWxvmoc/bin/ecadm command with the ha-configure-primary subcommand to configure the system as the active Enterprise Controller. For example:

```
# /opt/SUNWxvmoc/bin/ecadm ha-configure-primary
INFO: HAECClusterwareAdapter/doConfigurePrimary() Stopping Ops Center ...
INFO: HAECClusterwareAdapter/doConfigurePrimary() Ops Center stopped
INFO: HAECClusterwareAdapter/createActionScript() created Resource Action
Script='/var/opt/sun/xvm/ha/EnterpriseController'
INFO: HAECClusterwareAdapter/doConfigurePrimary() created Clusterware Action
Script='/var/opt/sun/xvm/ha/EnterpriseController'
INFO: HAECClusterwareAdapter/doConfigurePrimary() created Clusterware Action
```

```
Resource='EnterpriseController'

INFO: HAECClusterwareAdapter/doHAStart() starting

resource='EnterpriseController' on node='primary-system'

INFO: HAECClusterwareAdapter/doHAStart()statusSB='CRS-2672: Attempting to start

'EnterpriseController' on 'primary-system'

CRS-2676: Start of 'EnterpriseController' on 'primary-system' succeeded'

INFO: HAECClusterwareAdapter/doHAStart() started

resource='EnterpriseController' on node='primary-system'

INFO: HAECClusterwareAdapter/doConfigurePrimary() Ops Center started on

node='primary-system'

ecadm: --- Enterprise Controller successfully configured HA primary node

#
```

2. Use the /opt/SUNWxvmoc/bin/ecadm command with the status option to check the status of the Enterprise Controller services. For example:

```
# /opt/SUNWxvmoc/bin/ecadm status
online
#
```

**3.** Use the /opt/SUNWxvmoc/bin/ecadm command with the ha-status -d option to check the status of the standby Enterprise Controller. For example:

```
# /opt/SUNWxvmoc/bin/ecadm ha-status -d
INFO: HAECClusterwareAdapter/doHAStatus() Status:
# HAEC Cluster Info: Thu Sep 29 15:49:09 MDT 2011
haec.cluster.active.node=active
haec.cluster.nodes=active
haec.ec.public.nics=nge1
haec.ec.status=ONLINE
<output omitted>
haec.cluster.script=/var/opt/sun/xvm/ha/EnterpriseController
haec.cluster.crsctl=/u01/app/11.2.0/grid/bin/crsctl
# End of Cluster Info
ecadm: --- Enterprise Controller ha-status command succeeded
Status stored in file: /var/opt/sun/xvm/ha/HAECStatus
#
```

**4.** Go to Configuring an Enterprise Controller and follow the steps to configure the active Enterprise Controller.

## Configuring the Standby Enterprise Controllers

Once you have configured the primary Enterprise Controller, configure the standby Enterprise Controllers to act as standbys.

## To Configure a Standby Enterprise Controller

1. Use the /opt/SUNWxvmoc/bin/ecadm command with the ha-configure-standby and -p <password file> subcommands to configure the system as a standby Enterprise Controller. For example:

```
# /opt/SUNWxvmoc/bin/ecadm ha-configure-standby -p /tmp/creds.props
INFO: HAECClusterwareAdapter/doConfigureStandby() Stopping Ops Center ...
INFO: HAECClusterwareAdapter/doConfigureStandby() Ops Center stopped
INFO: remoteFileCopy() copied '/etc/passwd' from
remoteHostname='primary-system' to local file='/tmp/activeNodepw'
<output omitted>
ecadm: --- Enterprise Controller successfully configured HA standby node
```

2. Use the /opt/SUNWxvmoc/bin/ecadm command with the ha-status -d option to check the status of the standby Enterprise Controller. For example:

```
# /opt/SUNWxvmoc/bin/ecadm ha-status -d
INFO: HAECClusterwareAdapter/doHAStatus() Status:
# HAEC Cluster Info: Thu Sep 29 15:49:09 MDT 2011
haec.cluster.active.node=primary
haec.cluster.nodes=standby, primary
haec.ec.public.nics=nge1
haec.ec.status=ONLINE
<output omitted>
haec.cluster.script=/var/opt/sun/xvm/ha/EnterpriseController
haec.cluster.crsctl=/u01/app/11.2.0/grid/bin/crsctl
# End of Cluster Info
ecadm: --- Enterprise Controller ha-status command succeeded
Status stored in file: /var/opt/sun/xvm/ha/HAECStatus
#
```

# **Configuring an Enterprise Controller**

After you install the Enterprise Controller, you must configure it. During the configuration process, you specify how Oracle Enterprise Manager Ops Center will operate.

The following tasks are part of the configuration process:

- Supplying Enterprise Controller information
- Deploying one or more Proxy Controllers (optional in this wizard, but must be performed before using the software)
- Discovering and managing assets (optional)
- Registering the Enterprise Controller (optional)
- Choosing a connection mode and configuring services (optional in this wizard, but must be performed before using the software)

This procedure describes the complete Enterprise Controller configuration process, including Proxy Controller deployment, asset discovery, connection mode selection, and registration.

Three types of configuration are described in this section:

- Simple deployment A simple deployment configures the co-located Proxy Controller on the Enterprise Controller system. This deployment is effective for small environments.
- Advanced deployment An advanced deployment installs and configures one or more Proxy Controllers on remote systems. This deployment is effective for larger environments.
- Deploy without installing a Proxy Controller This deployment configures the Enterprise Controller without installing or configuring any Proxy Controllers. It is appropriate if you intend to install and configure Proxy Controllers after configuration. Oracle Enterprise Manager Ops Center cannot function without at least one Proxy Controller.

**Note:** If you installed the Enterprise Controller in a zone on Oracle Solaris 10, the co-located Proxy Controller cannot be enabled. This is because the Proxy Controller requires an NFS server that is required for OS provisioning. You must install or deploy one or more separate Proxy Controllers. The co-located Proxy Controller can be enabled normally if the Enterprise Controller is installed in an Oracle Solaris 11 zone.

**Note:** You should not install a Proxy Controller in an environment where there is a web proxy which requires authentication between the Enterprise Controller and the Proxy Controller. Many OS update functions will not be usable for systems managed by such a Proxy Controller.

# Configuring an Enterprise Controller with a Simple Deployment

A simple deployment configures the co-located Proxy Controller on the Enterprise Controller system.

#### **Before You Begin**

- If you intend to operate in Disconnected Mode, acquire an update bundle:
  - Download https://updates.oracle.com/OCDoctor/harvester\_ bundle-latest.zip on an Internet-facing system.
  - **2.** Unzip the bundle.
  - **3.** Run the harvester script on an Internet-facing Oracle Solaris or Linux system. It will connect to the Oracle Datacenter and create an update bundle. For example:

# ./harvester -u <MOS user name> -p <password> Directory /export/home/public not found. This directory will be created. Setting up local directory structure at: /export/home/public Initialization: Downloading channels.xml Tue Jan 17 05:08:01 MST 2012 Clearing cookies to initialize new session. Distributions: Identifying and Downloading the Notifications and Seeker scripts Creating tarball... Tarball successfully created at /discon/standalone-0127.tar.gz Start time: Tue Jan 17 05:08:00 MST 2012 Completion time: Tue Jan 17 05:08:01 MST 2012 <output omitted>

- 4. Copy the resulting bundle back to the Enterprise Controller system.
- If you intend to operate in Disconnected Mode with an Oracle Solaris 11
  Enterprise Controller, create an IPS repository that is accessible to the Enterprise
  Controller. See the Oracle Solaris 11 documentation at
  <a href="http://docs.oracle.com/cd/E23824\_01/index.html">http://docs.oracle.com/cd/E23824\_01/index.html</a>
  for more information.
- If you intend to operate in Connected Mode, go to https://support.oracle.com/ and log in to verify that you have a valid set of My Oracle Support (MOS) credentials.

# To Configure the Enterprise Controller with a Simple Deployment

1. In a browser, navigate to https://<Enterprise Controller>:9443.

The Login page is displayed.

- **2.** Enter the system's root user name and password and select Ops Center as the source, then click Log In.
- **3.** If the configuration detects any prerequisites that are not met, the Prerequisite Checklist page is displayed. If the Prerequisite Checklist is not displayed, skip this step.

If the Prerequisite Checklist is displayed, review the prerequisites. If necessary, cancel the configuration and make changes to the system as suggested by the checklist. Click Next.

The Enterprise Controller Setup page is displayed.

- **4.** Enter the Enterprise Controller setup information, then click Next. Configuration information includes:
  - Enterprise Controller name The Enterprise Controller name that is displayed in the masthead.
  - Administrative User The Administrative User is given the Enterprise Controller Admin and All Assets Admin roles. Until other users are added, the Administrative User is the only user recognized by Oracle Enterprise Manager Ops Center. Select Set the Current User as Administrative User to make the current user the Administrative User, or select Set the Following User as Administrative User and enter a user name and password to make that user the Administrative User.
  - Proxy Controller Setup This option sets the initial Proxy Controller configuration. Select Co-located Proxy Controller.

A popup is displayed indicating that the local Proxy Controller is being configured. Click Close to close the popup, then click Next.

The Proxy Controller Status page is displayed.

**5.** View the status of the configured Proxy Controller and verify that the Proxy Controller you installed and configured is online.

(Optional) Click Refresh to refresh the list of Proxy Controllers.

(Optional) Click Check, then enter a host name or IP address. The connectivity and status of the specified host is checked.

Click Next.

The Connection Mode page is displayed.

- **6.** Select a connection mode option:
  - Connected Mode Oracle Enterprise Manager Ops Center downloads patches from Oracle and other vendors. The Enterprise Controller must be able to access the Internet, either directly or through an HTTP Proxy, to use Connected Mode.

If you select Connected Mode, you can also enable or disable Automated Service Requests (ASRs).

 Disconnected Mode – Oracle Enterprise Manager Ops Center operates autonomously, and patches must be manually downloaded and supplied to the Enterprise Controller. Click Next.

- 7. If you selected Connected Mode, the Connecting to My Oracle Support page is displayed. Enter your My Oracle Support (MOS) user name and password. You must have a valid MOS Account. If the Enterprise Controller requires an HTTP Proxy to reach the Internet, check Use HTTP Proxy and enter the HTTP Proxy information:
  - Server The HTTP Proxy server.
  - Port The port used to access the HTTP Proxy server.
  - (Optional) Authorized user name The authorized user name is required if the HTTP Proxy can only be accessed by an authorized user.
  - (Optional) Password The password is required if the HTTP Proxy can only be accessed by an authorized user.

Click Next.

- **8.** If you enabled Automated Service Requests (ASRs), the Automated Service Request Contact page is displayed. Enter the default contact information for ASRs:
  - First Name The first name of the ASR contact.
  - Last Name The last name of the ASR contact.
  - Phone The phone number for the ASR contact.
  - Email The email address for the ASR contact.
  - Country The country where the assets are located.
  - Address 1 The address where the assets are located.
  - Address 2 (Optional) The second line of the address where the assets are located.
  - City The city where the assets are located.
  - State/Province The state or province where the assets are located.
  - Zip/Postal Code (Optional) The zip or postal code where the assets are located.
  - Time Zone The time zone where the assets are located.

Click Next.

**9.** The Create Software Libraries page is displayed. Oracle Enterprise Manager Ops Center either creates the libraries or connects to NAS libraries in the locations that you specify. If you are using High Availability for the Enterprise Controller, these libraries must not be created locally.

Enter a location for each library:

- Software Library This library stores firmware images, ISOs, and flash archives.
- Oracle Solaris 11 Library If your Enterprise Controller is installed on an Oracle Solaris 11 system, you can create or connect to an Oracle Solaris 11 library. This library stores Oracle Solaris 11 OS images.
- Linux and Oracle Solaris 8-10 Library This library stores Linux and Oracle Solaris 8-10 OS images.

Click Next.

- **10.** If you are configuring in Connected Mode on Oracle Solaris 11, and have not configured a key and certificate, the Oracle Solaris 11 Support Repository page is displayed. Specify the location of the key and certificate files, then click Next. If you do not have key and certificate files, go to https://pkg-register.oracle.com/ and log in using your MOS credentials to download them.
- **11.** If you are configuring in Disconnected Mode, the Linux/Oracle Solaris 8-10 Software Bundle page is displayed. Enter the location of the update bundle that you downloaded before beginning this procedure.

If you are installing on Oracle Solaris 11, enter the location of the Oracle Solaris 11 local repository.

Click Next.

**12.** The Configure DHCP page is displayed. To perform OS provisioning, you must configure DHCP on your Proxy Controllers.

To configure DHCP for a Proxy Controller, select a Proxy Controller, then select a DHCP type from the dropdown list. Add one or more interfaces to the list of selected interfaces, then click Configure DHCP.

The Summary page is displayed.

13. Click Finish.

Oracle Enterprise Manager Ops Center is configured, and you are logged in to the UI.

# Configuring an Enterprise Controller with an Advanced Deployment

An Advanced Deployment installs and configures one or more Proxy Controllers on remote systems.

# **Before You Begin**

- If you intend to operate in Disconnected Mode, acquire an update bundle:
  - 1. Download https://updates.oracle.com/OCDoctor/harvester\_ bundle-latest.zip on an Internet-facing system.
  - **2.** Unzip the bundle.
  - **3.** Run the harvester script on an Internet-facing Oracle Solaris or Linux system. It will connect to the Oracle Datacenter and create an update bundle. For example:

# ./harvester -u <MOS user name> -p <password> Directory /export/home/public not found. This directory will be created. Setting up local directory structure at: /export/home/public Initialization: Downloading channels.xml Tue Jan 17 05:08:01 MST 2012 Clearing cookies to initialize new session. Distributions: Identifying and Downloading the Notifications and Seeker scripts Creating tarball... Tarball successfully created at /discon/standalone-0127.tar.gz

Start time: Tue Jan 17 05:08:00 MST 2012
Completion time: Tue Jan 17 05:08:01 MST 2012
<output omitted>

4. Copy the resulting bundle back to the Enterprise Controller system.

- If you intend to operate in Disconnected Mode with an Oracle Solaris 11
   Enterprise Controller, create an IPS repository that is accessible to the Enterprise
   Controller. See the Oracle Solaris 11 documentation at
   http://docs.oracle.com/cd/E23824\_01/index.html for more information.
- If you intend to operate in Connected Mode, go to https://support.oracle.com/ and log in to verify that you have a valid set of My Oracle Support (MOS) credentials.

# To Configure the Enterprise Controller with an Advanced Deployment

1. In a browser, navigate to https://<Enterprise Controller>:9443.

The Login page is displayed.

- **2.** Enter the system's root user name and password and select Ops Center as the source, then click Log In.
- **3.** If the configuration detects any prerequisites that are not met, the Prerequisite Checklist page is displayed. If the Prerequisite Checklist is not displayed, skip this step.

If the Prerequisite Checklist is displayed, review the prerequisites. If necessary, cancel the configuration and make changes to the system as suggested by the checklist. Click Next.

The Enterprise Controller Setup page is displayed.

- **4.** Enter the Enterprise Controller setup information, then click Next. Configuration information includes:
  - Enterprise Controller name The Enterprise Controller name that is displayed in the masthead.
  - Administrative User The Administrative User is given the Enterprise Controller Admin and All Assets Admin roles. Until other users are added, the Administrative User is the only user recognized by Oracle Enterprise Manager Ops Center. Select Set the Current User as Administrative User to make the current user the Administrative User, or select Set the Following User as Administrative User and enter a user name and password to make that user the Administrative User.
  - Proxy Controller Setup This option sets the initial Proxy Controller configuration. Select Remote Proxy Controllers.
- **5.** The Remote Proxy Controllers page is displayed. Enter credentials for one or more remote systems, then click Next. Proxy Controllers will be installed and configured on these systems.
  - Hostname or IP address The host names or IP addresses of the Proxy Controller systems.
  - SSH User name The SSH user name to be used to log into the systems. If root SSH access is allowed on the target system, enter the root user name and password in the SSH User and SSH Password fields.
  - **SSH Password** The password associated with the SSH user name.
  - Privileged User name The privileged user name to be used to log in. If root SSH access is not allowed on the target system, enter the login user name and password in the SSH User and SSH Password fields, then enter the root user name and password in the Privileged Role and Role Password fields.

 Privileged Password – The password associated with the Privileged user name. (Optional) Click Add to add fields for another Proxy Controller, then enter credentials for it.

The Proxy Controller Status page is displayed.

**6.** View the status of the configured Proxy Controllers and verify that the Proxy Controllers you installed and configured are online.

(Optional) Click Refresh to refresh the list of Proxy Controllers.

(Optional) Click Check, then enter a host name or IP address. The connectivity and status of the specified host is checked.

Click Next.

The Connection Mode page is displayed.

- **7.** Select a connection mode option:
  - **Connected Mode** Oracle Enterprise Manager Ops Center downloads patches from Oracle and other vendors. The Enterprise Controller must be able to access the Internet, either directly or through an HTTP Proxy, to use Connected Mode.

If you select Connected Mode, you can also enable or disable Automated Service Requests (ASRs).

 Disconnected Mode – Oracle Enterprise Manager Ops Center operates autonomously, and patches must be manually downloaded and supplied to the Enterprise Controller.

Click Next.

- **8.** If you selected Connected Mode, the Connecting to My Oracle Support page is displayed. Enter your My Oracle Support (MOS) user name and password. You must have a valid MOS Account. If the Enterprise Controller requires an HTTP Proxy to reach the Internet, check Use HTTP Proxy and enter the HTTP Proxy information:
  - Server The HTTP Proxy server.
  - Port The port used to access the HTTP Proxy server.
  - (Optional) Authorized user name The authorized user name is required if the HTTP Proxy can only be accessed by an authorized user.
  - (Optional) Password The password is required if the HTTP Proxy can only be accessed by an authorized user.

Click Next.

- **9.** If you enabled Automated Service Requests (ASRs), the Automated Service Request Contact page is displayed. Enter the default contact information for ASRs:
  - First Name The first name of the ASR contact.
  - Last Name The last name of the ASR contact.
  - Phone The phone number for the ASR contact.
  - Email The email address for the ASR contact.
  - Country The country where the assets are located.
  - Address 1 The address where the assets are located.

- Address 2 (Optional) The second line of the address where the assets are located.
- City The city where the assets are located.
- State/Province The state or province where the assets are located.
- Zip/Postal Code (Optional) The zip or postal code where the assets are located.
- Time Zone The time zone where the assets are located.

Click Next.

**10.** The Create Software Libraries page is displayed. Oracle Enterprise Manager Ops Center either creates the libraries or connects to NAS libraries in the locations that you specify. If you are using High Availability for the Enterprise Controller, these libraries must not be created locally.

Enter a location for each library:

- Software Library This library stores firmware images, ISOs, and flash archives.
- Oracle Solaris 11 Library If your Enterprise Controller is installed on an Oracle Solaris 11 system, you can create or connect to an Oracle Solaris 11 library. This library stores Oracle Solaris 11 OS images.
- Linux and Oracle Solaris 8-10 Library This library stores Linux and Oracle Solaris 8-10 OS images.

Click Next.

- **11.** If you are configuring in Connected Mode on Oracle Solaris 11, and have not configured a key and certificate, the Oracle Solaris 11 Support Repository page is displayed. Specify the location of the key and certificate files, then click Next. If you do not have key and certificate files, go to https://pkg-register.oracle.com/ and log in using your MOS credentials to download them.
- **12.** If you are configuring in Disconnected Mode, the Linux/Oracle Solaris 8-10 Software Bundle page is displayed. Enter the location of the update bundle that you downloaded before beginning this procedure.

If you are installing on Oracle Solaris 11, enter the location of the Oracle Solaris 11 local repository.

Click Next.

**13.** The Configure DHCP page is displayed. To perform OS provisioning, you must configure DHCP on your Proxy Controllers.

To configure DHCP for a Proxy Controller, select a Proxy Controller, then select a DHCP type from the dropdown list. Add one or more interfaces to the list of selected interfaces, then click Configure DHCP.

The Summary page is displayed.

14. Click Finish.

Oracle Enterprise Manager Ops Center is configured, and you are logged in to the UI.

# Configuring an Enterprise Controller Without Installing a Proxy Controller

This procedure configures the Enterprise Controller without installing or configuring a Proxy Controller. You can either provision one or more Proxy Controllers through the user interface or manually install and configure one or more Proxy Controllers. You must install and configure at least one Proxy Controller before using the software to manage assets.

# **Before You Begin**

- If you intend to operate in Disconnected Mode, acquire an update bundle:
  - Download https://updates.oracle.com/OCDoctor/harvester\_ bundle-latest.zip on an Internet-facing system.
  - **2.** Unzip the bundle.
  - **3.** Run the harvester script on an Internet-facing Oracle Solaris or Linux system. It will connect to the Oracle Datacenter and create an update bundle. For example:

# ./harvester -u <MOS user name> -p <password> Directory /export/home/public not found. This directory will be created. Setting up local directory structure at: /export/home/public Initialization: Downloading channels.xml Tue Jan 17 05:08:01 MST 2012 Clearing cookies to initialize new session. Distributions: Identifying and Downloading the Notifications and Seeker scripts Creating tarball...

Tarball successfully created at /discon/standalone-0127.tar.gz

Start time: Tue Jan 17 05:08:00 MST 2012
Completion time: Tue Jan 17 05:08:01 MST 2012
<output omitted>

- 4. Copy the resulting bundle back to the Enterprise Controller system.
- If you intend to operate in Disconnected Mode with an Oracle Solaris 11
  Enterprise Controller, create an IPS repository that is accessible to the Enterprise
  Controller. See the Oracle Solaris 11 documentation at
  <a href="http://docs.oracle.com/cd/E23824\_01/index.html">http://docs.oracle.com/cd/E23824\_01/index.html</a>
  for more information.
- If you intend to operate in Connected Mode, go to https://support.oracle.com/ and log in to verify that you have a valid set of My Oracle Support (MOS) credentials.

# To Configure the Enterprise Controller Without Installing a Proxy Controller

1. In a browser, navigate to https://<Enterprise Controller>:9443.

The Login page is displayed.

- **2.** Enter the system's root user name and password and select Ops Center as the source, then click Log In.
- **3.** If the configuration detects any prerequisites that are not met, the Prerequisite Checklist page is displayed. If the Prerequisite Checklist is not displayed, skip this step.

If the Prerequisite Checklist is displayed, review the prerequisites. If necessary, cancel the configuration and make changes to the system as suggested by the checklist. Click Next.

The Enterprise Controller Setup page is displayed.

- **4.** Enter the Enterprise Controller setup information, then click Next. Configuration information includes:
  - Enterprise Controller name The Enterprise Controller name that is displayed in the masthead.
  - Administrative User The Administrative User is given the Enterprise Controller Admin and All Assets Admin roles. Until other users are added, the Administrative User is the only user recognized by Oracle Enterprise Manager Ops Center. Select Set the Current User as Administrative User to make the current user the Administrative User, or select Set the Following User as Administrative User and enter a user name and password to make that user the Administrative User.
  - Proxy Controller Setup This option sets the initial Proxy Controller configuration. Select Manual Setup.

The Connection Mode page is displayed.

- **5.** Select a connection mode option:
  - Connected Mode Oracle Enterprise Manager Ops Center downloads patches from Oracle and other vendors. The Enterprise Controller must be able to access the Internet, either directly or through an HTTP Proxy, to use Connected Mode.

If you select Connected Mode, you can also enable or disable Automated Service Requests (ASRs).

 Disconnected Mode – Oracle Enterprise Manager Ops Center operates autonomously, and patches must be manually downloaded and supplied to the Enterprise Controller.

Click Next.

- **6.** If you selected Connected Mode, the Connecting to My Oracle Support page is displayed. Enter your My Oracle Support (MOS) user name and password. You must have a valid MOS Account. If the Enterprise Controller requires an HTTP Proxy to reach the Internet, check Use HTTP Proxy and enter the HTTP Proxy information:
  - Server The HTTP Proxy server.
  - Port The port used to access the HTTP Proxy server.
  - (Optional) Authorized user name The authorized user name is required if the HTTP Proxy can only be accessed by an authorized user.
  - (Optional) Password The password is required if the HTTP Proxy can only be accessed by an authorized user.

Click Next.

- **7.** If you enabled Automated Service Requests (ASRs), the Automated Service Request Contact page is displayed. Enter the default contact information for ASRs:
  - First Name The first name of the ASR contact.
  - Last Name The last name of the ASR contact.
  - Phone The phone number for the ASR contact.
  - Email The email address for the ASR contact.

- Country The country where the assets are located.
- Address 1 The address where the assets are located.
- Address 2 (Optional) The second line of the address where the assets are located.
- City The city where the assets are located.
- State/Province The state or province where the assets are located.
- Zip/Postal Code (Optional) The zip or postal code where the assets are located.
- Time Zone The time zone where the assets are located.

Click Next.

**8.** The Create Software Libraries page is displayed. Oracle Enterprise Manager Ops Center either creates the libraries or connects to NAS libraries in the locations that you specify. If you are using High Availability for the Enterprise Controller, these libraries must not be created locally.

Enter a location for each library:

- Software Library This library stores firmware images, ISOs, and flash archives.
- Oracle Solaris 11 Library If your Enterprise Controller is installed on an Oracle Solaris 11 system, you can create or connect to an Oracle Solaris 11 library. This library stores Oracle Solaris 11 OS images.
- Linux and Oracle Solaris 8-10 Library This library stores Linux and Oracle Solaris 8-10 OS images.

Click Next.

- **9.** If you are configuring in Connected Mode on Oracle Solaris 11, and have not configured a key and certificate, the Oracle Solaris 11 Support Repository page is displayed. Specify the location of the key and certificate files, then click Next. If you do not have key and certificate files, go to https://pkg-register.oracle.com/ and log in using your MOS credentials to download them.
- **10.** If you are configuring in Disconnected Mode, the Linux/Oracle Solaris 8-10 Software Bundle page is displayed. Enter the location of the update bundle that you downloaded before beginning this procedure.

If you are installing on Oracle Solaris 11, enter the location of the Oracle Solaris 11 local repository.

Click Next.

**11.** The Configure DHCP page is displayed. To perform OS provisioning, you must configure DHCP on your Proxy Controllers.

To configure DHCP for a Proxy Controller, select a Proxy Controller, then select a DHCP type from the dropdown list. Add one or more interfaces to the list of selected interfaces, then click Configure DHCP.

The Summary page is displayed.

12. Click Finish.

Oracle Enterprise Manager Ops Center is configured, and you are logged in to the UI.

# Installing and Configuring a Proxy Controller Remotely

The Proxy Deployment Wizard can be used to deploy and configure one or more remote Proxy Controllers, and to configure the co-located Proxy Controller. Proxy Controllers can be deployed at any time; however, Oracle Enterprise Manager Ops Center requires at least one Proxy Controller.

This installation installs, or upgrades to, Java Runtime Environment (JRE) 1.6.0\_31. Later versions of JRE are not affected.

You must not install a Proxy Controller in an environment where there is a web proxy which requires authentication between the Enterprise Controller and the Proxy Controller. Many OS update functions will not be usable for systems managed by such a Proxy Controller.

To install a Proxy Controller through the UI, the Enterprise Controller must be able to reach the Proxy Controller with an SSH connection using port 22 during the update process. This connection is used to transfer Proxy Controller bundles and execute commands on the Proxy Controller system. If your security restrictions do not allow this connection, install the Proxy Controller from the command line.

**Note:** You cannot install a Proxy Controller in an Oracle Solaris 10 zone. This is because Proxy Controllers require an NFS server that is used for OS provisioning. However, you can install Proxy Controllers in Oracle Solaris 11 zones.

**Note:** To provision an Oracle VM Server for SPARC, the Proxy Controller that performs the provisioning must be installed on Oracle Solaris.

# To Deploy a Proxy Controller

You can use the Proxy Deployment Wizard to deploy and configure one or more Proxy Controllers.

- **1.** Click the Enterprise Controller in the Administration section of the Navigation Pane.
- **2.** Click Proxy Deployment Wizard in the Actions pane. The Deployment Scenarios page is displayed.
- **3.** Read the deployment scenario information, then click Next. The Deployment Scenarios (Cont.) page is displayed.
- **4.** Read the deployment scenario information, then click Next. The Choose Deployment page is displayed.
- 5. Choose a deployment option:
  - Simple Deployment Configures the colocated Proxy Controller.
  - Advanced Deployment Lets you remotely install and configure one or more Proxy Controllers. Click Next.
  - If you select a Simple Deployment, a popup is displayed indicating that the local Proxy Controller is being configured. Click Close to close the popup.

Skip the Proxy Controllers and Remote Proxy Controllers pages and proceed to the Proxy Controller Status page.

- If you select an Advanced Deployment, Proxy Controller deployment steps are displayed. Proceed to the next step.
- **6.** If you selected Advanced Deployment, the Proxy Controllers page is displayed. Select an option:
  - **Deploy Automatically** Lets you deploy a remote Proxy Controller through the wizard.
  - Deploy Manually Lets you install and configure a Proxy Controller manually.
- **7.** If you selected Advanced Deployment, the Remote Proxy Controllers page is displayed. Click the add and remove icons to create an entry for each new Proxy Controller, then enter credentials for each remote system. Proxy Controllers will be installed and configured on these systems.
  - Hostname or IP address The hostname or IP address of the target system.
  - SSH User name If root SSH access is allowed on the target system, enter the root user name and password in the SSH User and SSH Password fields.
  - SSH Password The password associated with the SSH user name.
  - Privileged Role (Optional) If root SSH access is not allowed on the target system, enter the login user name and password in the SSH User and SSH Password fields, then enter the root user name and password in the Privileged Role and Role Password fields.
  - **Role Password** (Optional) If you entered the root user name in the Privileged Role field, enter the root password.
  - **Create Tunnel** Check this box to create a tunnel to the Proxy Controller.
  - **Port** If you want the Proxy Controller to use a port other than the default, enter that port number.
  - Maintenance Mode Check this box to start the Proxy Controller in maintenance mode.

Click Next.

The Proxy Controller Status page is displayed.

**8.** View the status of the configured Proxy Controllers. Each Proxy Controller that you enabled or provisioned should be online.

(Optional) Click Refresh to refresh the list of Proxy Controllers.

(Optional) Click Check, then enter a host name or IP address. The connectivity and status of the specified host is checked.

Click Next.

The Summary page is displayed.

9. Click Finish.

# Installing and Configuring a Proxy Controller Manually

This section describes the steps required to install and configure Proxy Controller software on an Oracle Solaris system that meets the recommended specifications for this installation. Proxy Controllers can be installed at any time; however, Oracle Enterprise Manager Ops Center requires at least one Proxy Controller. Use this procedure only to install and configure a Proxy Controller on a system other than the system on which the Enterprise Controller is installed.

# Installing a Proxy Controller Manually

This installation installs, or upgrades to, Java Runtime Environment (JRE) 1.6.0\_31. Later versions of JRE are not affected.

You can use the OC Doctor to verify that the system is prepared for the installation. See http://java.net/projects/oc-doctor for more information about the OC Doctor.

You must not install a Proxy Controller in an environment where there is a web proxy which requires authentication between the Enterprise Controller and the Proxy Controller. Many OS update functions will not be usable for systems managed by such a Proxy Controller.

**Note:** You cannot install a Proxy Controller in an Oracle Solaris 10 zone. However, you can install a Proxy Controller in an Oracle Solaris 11 zone.

**Note:** To provision an Oracle VM Server for SPARC, the Proxy Controller that performs the provisioning must be installed on Oracle Solaris.

## **Before You Begin**

Before proceeding with the Proxy Controller installation, check that your system's resources meet the system requirements using the OC Doctor or using the manual procedure.

#### To Install a Proxy Controller

 Create a temporary directory on your system, then copy or move the appropriate Oracle Enterprise Manager Ops Center archive for your system from delivery media to the temporary directory that you created. The installation archive consumes about 700 MBytes of disk space. You must use the same Oracle Enterprise Manager Ops Center archive version as the one used to install the Enterprise Controller with which you will register this Proxy Controller. For example:

```
# mkdir /var/tmp/OC
# cp proxy-controller.Solaris.i386.12.1.0.2001.tar.zip /var/tmp/OC
```

**2.** Change to the directory where the archive is located on your system. For example:

```
# cd /var/tmp/OC
#
```

**3.** Use the unzip and tar commands to uncompress and un-tar the archive, then list the contents of the temporary directory. Note that the following command example retains the original compressed archive file. The data extracted from the archive consumes about 1 GB of additional space. For example:

```
# unzip proxy-controller.Solaris.i386.12.1.0.2001.tar.zip | tar xf -
# ls
xvmoc_full_bundle
proxy-controller.Solaris.i386.12.1.0.2001.tar
```

#

**4.** Change to the xvmoc\_full\_bundle directory, and run the install script with the -p option. Each installation archive only contains an install script that is appropriate for its intended OS and platform. The -p option causes the install script to only install the Proxy Controller-related components. For example:

# cd xvmoc\_full\_bundle
# ./install -p

The screen clears, then the install script displays a list of installation tasks that automatically updates as the installation proceeds. For example:

```
Ops Center Proxy Controller Installer
     (version 12.1.0.2001 on SunOS)
1. Check for installation prerequisites.
                                                                    [Completed]
2. Install prerequisite packages.
                                                                    [Completed]
3. Install Expect.
                                                                [Not Completed]
4. Install IPMI tool.
                                                                [Not Completed]
5. Install Agent components.
                                                                [Not Completed]
6. Install application packages.
                                                                [Not Completed]
7. Install Core Channel components.
                                                                [Not Completed]
8. Set Proxy database credentials.
                                                               [Not Completed]
9. Install Proxy Controller components.
                                                               [Not Completed]
10. Install UCE Http proxy.
                                                               [Not Completed]
11. Install OS provisioning components.
                                                               [Not Completed]
12. Initialize (but do not start) services.
                                                               [Not Completed]
```

Executing current step: Install Expect...

When complete, the install script indicates that all components have been installed, and indicates that the Proxy Controller is ready to be configured.

5. Use the /opt/SUNWxvmoc/bin/proxyadm command to check the status of the Proxy Controller services. For example:

```
# /opt/SUNWxvmoc/bin/proxyadm status
online
#
```

# **Configuring a Proxy Controller Manually**

Once a Proxy Controller has been installed, it must be configured to connect it with the Enterprise Controller. Use this procedure to configure a Proxy Controller with an Enterprise Controller.

Consult with Oracle Support to determine what Oracle Enterprise Manager Ops Center updates are required. Install all required updates before you register the Proxy Controller with the Enterprise Controller.

**Note:** If you designated an alternative Administrative User for the Enterprise Controller, use the same user name to register your Proxy Controller with the Enterprise Controller. Otherwise, use the root user to register your Proxy Controller with the Enterprise Controller.

#### To Register a Proxy Controller With an Enterprise Controller

1. Create a temporary directory, for example, /var/tmp/OC, to hold the password file that you will create in this procedure.

```
# mkdir -p /var/tmp/OC
```

2. Create an empty file named /var/tmp/OC/mypasswd, and set its permission mode to 400.

# touch /var/tmp/OC/mypasswd
# chmod 400 /var/tmp/OC/mypasswd

**3.** Edit the /var/tmp/OC/mypasswd file so that it contains the password of the user that you designated the administrator of your Enterprise Controller. The following echo command appends the password to the /var/tmp/OC/mypasswd file. Replace *password* with the correct password. For example:

```
# echo 'password' > /var/tmp/OC/mypasswd
```

- **4.** Use the /opt/SUNWxvmoc/bin/proxyadm command with the configure subcommand to associate the Proxy Controller with the Enterprise Controller. The example commands below use the following options:
  - -s Specify the host name or IP address of the Enterprise Controller with which to register the Proxy Controller.
  - -u Specify the user that you designated the administrator of your Enterprise Controller.
  - -p Specify the absolute path name of the file that contains the password for the user you specified with the -u option.
  - -a Specify the IP address that the Proxy Controller should use. This option is required if you want the Proxy Controller to be identified on a specific NIC by the Enterprise Controller. Accept any certificates that are presented. The co-located Proxy Controller configuration does not display certificate information.

## For example:

```
# /opt/SUNWxvmoc/bin/proxyadm configure -s enterprise-controller.company -u
droot -p /var/tmp/OC/mypasswd
```

```
Certificate:
Serial Number: 270256981
Version: 3
Issuer: CN=enterprise-controller_ca
Subject: CN=enterprise-controller_agent
Not valid before: Wed Jul 02 19:32:56 MDT 1969
Not valid after: Mon Apr 02 19:32:56 MDT 2029
Certificate:
Serial Number: 1062961758
Version: 3
Issuer: CN=enterprise-controller_ca
Subject: CN=enterprise-controller_ca
Not valid before: Wed Jul 02 19:32:54 MDT 1969
Not valid after: Mon Apr 02 19:32:54 MDT 2029
Accept server's certificate? (y|n)
V
```

```
Connection registered successfully.
```

#

If you are manually configuring the co-located Proxy Controller because your Enterprise Controller has more than one active network interface, use the -a option to identify the particular interface that you want the Proxy Controller to use. Specify the IP address that is assigned to the interface that you want to use. For example:

```
# /opt/SUNWxvmoc/bin/proxyadm configure -s enterprise-controller.company -u
droot -p /var/tmp/OC/mypasswd -a 172.20.25.18
(output omitted)
```

**5.** Use the /opt/SUNWxvmoc/bin/proxyadm command with the start subcommand and the -w option to start the Proxy Controller services. For example:

```
# /opt/SUNWxvmoc/bin/proxyadm start -w
proxyadm: Starting proxy with SMF...
proxyadm: Proxy services have started
#
```

**6.** To verify the connection that has been established for this Proxy Controller configuration, run the sc-console list-connections command. For example:

```
# sc-console list-connections
scn-proxy https://enterprise-controller.company:443
urn:scn:clregid:18a0206a-a5c4-4c8c-90f2-d4eb1d2b623b:20090419213707452
#
```

The sc-console list-connections command lists the connection that is established with the Enterprise Controller. If you are enabling a co-located Proxy Controller, the command also lists a connection for localhost. For example:

```
# sc-console list-connections
scn-proxy https://enterprise-controller.company:443
urn:scn:clregid:6d0ec2ab-b868-46ab-8475-4a5d726dee69:20090419214450735
localhost https://localhost:443
urn:scn:clregid:a9f5243e-f46e-4b32-85ca-76e2c12c0707:20090403015601612
#
```

For more information about the proxyadm command, see the Oracle Enterprise Manager Ops Center Feature Reference Guide.